

General Services Administration



AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

Multiple Award Schedule – Category F: Information Technology



True Zero Technologies LLC

11325 Random Hills Rd

Suite 360

Fairfax, VA, 22030

703.987.0544

<https://truezerotech.com/>

Contract Number: 47QTCA20D00FX

Contract Period: September 30, 2020 – September 29, 2025

Business Size: Veteran Owned Small Business

Pricelist current through Mod PS-0016, dated May 8, 2025

Point of Contact:

Jonathan Cooper

Vice President

jcooper@truezerotech.com

703.987.0544

SPECIAL ITEM NUMBER 54151S - Information Technology Professional Services

SPECIAL ITEM NUMBER OLM – Order Level Materials

Customer Information:

1a. Awarded Special Item Number(s):

Special Item Number	Description
54151S	Information Technology Professional Services
OLM	Order Level Materials

1b. Lowest Priced Item:

Special Item Number	Lowest Priced Item
54151S	Cyber Security Analyst – Junior at \$110.51 per hour

1c. Labor Category Descriptions: **Please see Page 4 for more information**

2. Maximum Order: **\$500,000**

3. Minimum Order: **\$100**

4. Geographic Coverage (delivery area): **Domestic delivery only**

5. Point(s) of Production: **Fairfax, Virginia, USA**

6. Labor Category Prices on Page are Net. **Please see Page 4 for more information**

7. Quantity Discounts: **Not Offered**

8. Prompt Payment Terms: **Net 30**

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold: **True Zero Technologies LLC will accept Government purchase cards at or below the micro-purchase threshold**

10. Foreign Items (list items by country of origin): **N/A**

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11a. Time of Delivery: **Negotiated at the order level**

11b. Expedited Delivery: **Negotiated at the order level**

11c. Overnight and 2-day Delivery: **Negotiated at the order level**

11d. Urgent Requirements: **Negotiated at the order level**

12. F.O.B. Point(s): **FOB Destination**

13a. Ordering Address:

**True Zero Technologies LLC
11325 Random Hills Rd
Suite 360
Fairfax, VA, 22030
703.987.0544**

13b. Ordering Procedures: **For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3**

14. Payment address:

**11325 Random Hills Rd
Suite 360
Fairfax, VA, 22030
703.987.0544**

15. Warranty provision: **Standard Commercial**

16. Export packing charges, if applicable: **N/A**

17. Terms and Conditions of Government Purchase Card Acceptance: **True Zero Technologies LLC will accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. For orders with a dollar amount above the micro-purchase threshold, True Zero Technologies LLC and the ordering agency may agree to use the credit card.**

18. Terms and Conditions of Rental, Maintenance, and Repair (if applicable): **N/A**

19. Terms and Conditions of Installation (if applicable): **N/A**

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20. Terms and Conditions of Repair Parts Indicating Date of Parts Price Lists and Any Discounts from List Prices (if applicable): **N/A**

20a. Terms and Conditions for any Other Services (if applicable): **N/A**

21. List of Service and Distribution Points (if applicable): **N/A**

22. List of participating dealers (if applicable): **N/A**

23. Preventive maintenance (if applicable): **N/A**

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): **N/A**

24b. Section 508 Compliance: **N/A**

25. Unique Entity Identifier (UEI) number: **T7FZY7L6JRX6**

26. Notification Regarding Registration in Central Contractor Registration (CCR) Database: **True Zero Technologies LLC's SAM (System for Award Management) registration is active through 8/14/2025**

Special Item Number 54151S - Information Technology Professional Services:

Labor Category	Year 5 9/30/24- 9/29/25
Subject Matter Expert	\$301.25
Program Manager	\$272.43
Systems Engineer – Senior - Level 1	\$242.71
Systems Engineer – Intermediate - Level 1	\$199.56
Systems Engineer – Entry - Level 1	\$157.49
Systems Engineer – Entry - Level 2	\$140.44
Systems Engineer – Entry - Level 3	\$129.44
Business Process Engineer - Senior	\$196.46

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Data Architect - Senior	<i>\$221.43</i>
Endpoint Security Engineer - Mid	<i>\$210.89</i>
Project Manager - Junior	<i>\$145.65</i>
Project Manager - Mid	<i>\$156.16</i>
Project Manager - Senior	<i>\$189.80</i>
Automation Developer	<i>\$176.32</i>
Systems Engineer – Entry – Level 4	<i>\$88.42</i>
Systems Engineer – Intermediate – Level 2	<i>\$178.82</i>
Systems Engineer - Senior	<i>\$205.61</i>
Integration Engineer – Senior – Level 2	<i>\$200.34</i>
AI Specialist Mid	<i>\$182.36</i>
AI Specialist Senior	<i>\$235.29</i>
Developer Junior	<i>\$105.88</i>
Developer Mid	<i>\$164.71</i>
Developer Senior	<i>\$211.77</i>
Engineer Junior	<i>\$129.41</i>
Engineer Mid	<i>\$176.47</i>
Engineer Senior	<i>\$217.64</i>
IT Architect Junior	<i>\$152.94</i>

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IT Architect Mid	<i>\$194.12</i>
IT Architect Senior	<i>\$235.29</i>
Manager Mid	<i>\$170.59</i>
Manager Senior	<i>\$205.88</i>
Systems Engineer Junior	<i>\$135.29</i>
Systems Engineer Mid	<i>\$182.36</i>
Systems Engineer Senior	<i>\$211.77</i>
Technical Specialist Junior	<i>\$100.00</i>
Technical Specialist Mid	<i>\$129.41</i>
Technical Specialist Senior	<i>\$158.82</i>
Tester Mid	<i>\$152.94</i>
Tester Senior	<i>\$194.12</i>
Helpdesk Coordinator Mid	<i>\$117.65</i>
Helpdesk Coordinator Senior	<i>\$147.06</i>
IT Transformation Junior	<i>\$141.18</i>
IT Transformation Mid	<i>\$188.24</i>
IT Transformation Senior	<i>\$223.53</i>

*Rates listed are inclusive of the 0.75% IFF. Rates listed are per hour.

Education substitution:

One year of Education is equal to one year of experience

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One year of experience is equal to one year of education

True Zero Technologies, LLC Labor Category Descriptions:

54151S - Information Technology Professional Services:

Subject Matter Expert

Education/Experience: Bachelors Degree. 10 year of work experience is required. Existing Splunk certification or ability to obtain certification within 6 months

Description and Job Functions: Expert level design and implementation experience with in-depth knowledge of many customer environments with varying types of system design/configuration. Makes recommendations on the design, scale, and deployment strategies with a keen understanding of business drivers and impactors.

Program Manager

Education/Experience: Bachelors Degree. 8 years of work experience is required. Existing Splunk certification or ability to obtain certification within 6 months

Description and Job Functions: Performs day-to-day management of overall contract support operations, possibly involving multiple projects and groups of personnel at multiple locations. Organizes, directs, and coordinates the planning and production of all contract support activities. Demonstrates written and oral communication skills.

Systems Engineer – Senior - Level 1

Education/Experience: Bachelors Degree. 7 years of work experience required. Existing Splunk certification or ability to obtain certification within 6 months.

Description and Job Functions: Per Provides technical oversight of engineering teams and systems, reviews requirements, sets technical priorities, and establishes standards for the governance of IT systems, configuration management, and deployment methodologies. Has direct influence on deployment, operations, troubleshooting, and migration activities.

Systems Engineer – Intermediate - Level 1

Education/Experience: Bachelors Degree. 4 years of work experience. Existing Splunk certification or ability to obtain certification within 6 months.

Description and Job Functions: Performs operations and maintenance of IT systems, deploys new architecture/infrastructure, generates detailed design documentation, responds to issues and performs advanced troubleshooting. Works with other teams to determine integration requirements, makes adjustments to configurations based on new requirements, and ensures system availability.

Systems Engineer – Entry - Level 1

Education/Experience: Bachelors Degree. 2 years of work experience. Existing Splunk certification or ability to obtain certification within 6 months

Description and Job Functions: Performs routine system administration, documents system changes and executes change control processes, performs basic troubleshooting, monitors

system performance, administers end-user accounts, assists and supports senior engineers with day to day activities.

Systems Engineer – Entry - Level 2

Education/Experience: Bachelors Degree. 1 year of work experience. Existing Splunk certification or ability to obtain certification within 6 months

Description and Job Functions: Performs routine system administration, documents system changes and executes change control processes, performs basic troubleshooting, monitors system performance, administers end-user accounts, assists and supports senior engineers with day to day activities.

Systems Engineer – Entry - Level 3

Education/Experience: Bachelors Degree. Less than 1 year of work experience. Existing Splunk certification or ability to obtain certification within 6 months

Description and Job Functions: Performs routine system administration, documents system changes and executes change control processes, performs basic troubleshooting, monitors system performance, administers end-user accounts, assists and supports senior engineers with day to day activities.

Business Process Engineer - Senior

Education/Experience: 5 years of experience and Bachelors

Description and Job Functions: Responsible for reviewing current/existing IT business processes and designing/implementing new business processes focused on IT systems management, solution integration with IT business processes to optimize and improve organizational capabilities

Data Architect - Senior

Education/Experience: 5 years of experience and Bachelors

Description and Job Functions: Responsible for evaluating, managing, curating, and deploying IT data management methodologies to improve customers overall IT data strategy in their respective environments .

Endpoint Engineer - Mid

Education/Experience: 2 years of experience and Bachelors

Description and Job Functions: Responsible for the design, deployment, care and feeding of enterprise IT endpoint management such as patch management, vulnerability scanning, anti-virus, endpoint detection and response.

Project Manager - Junior

Education/Experience: 1 year of experience and Bachelors

Description and Job Functions: Responsible for providing IT project management, tracking of task status, and developing project status reports for IT projects.

Project Manager - Mid

Education/Experience: 2 years of experience and Bachelors

Description and Job Functions: Responsible for providing IT project management, developing project plans, tracking individual tasks and team members, managing project schedules, and ensuring project success for IT specific projects.

Project Manager - Senior

Education/Experience: 5 years of experience and Bachelors

Description and Job Functions: Responsible for developing project plans, charters, and mission-oriented IT projects, ability to execute on various project management approaches such as Agile Scrum and Waterfall methodologies, track overall project success, deliverables, and ensuring overall project success for IT specific projects.

Automation Developer - Mid

Education/Experience: 2 years of experience and Bachelors

Description and Job Functions: Responsible for developing and deploying new automation and orchestration throughout the enterprise to improve the efficiency and accuracy of IT and security systems.

Systems Engineer – Senior – Level 2

Education/Experience: 5 years of experience and Bachelors

Description and Job Functions: Leads the design, implementation, and management of large-scale IT systems. This role involves strategic planning, guiding teams, managing engineering projects from a technical perspective, and serving as a technical expert to ensure systems meet organizational objectives and standards.

Systems Engineer – Intermediate – Level 2

Education/Experience: 2 years of experience and Bachelors

Description and Job Functions: Responsible for designing, deploying, and maintaining IT systems with minimal supervision. Troubleshoot complex issues, manage smaller engineering projects, and mentor junior team members while ensuring system performance and reliability.

Systems Engineer – Entry – Level 4

Education/Experience: 0 years of experience and Bachelors

Description and Job Functions: Supports the design, implementation, and maintenance of IT systems under the guidance of senior team members. This role involves assisting with troubleshooting, system configuration, and routine monitoring as part of day-to-day operations.

Integration Engineer – Senior – Level 2

Education/Experience: 2 years of experience and Bachelors

Description and Job Functions: Leads the design, development, and implementation of complex system integrations leveraging API's, webhooks, and other industry standard integration points. Ensures seamless communication between diverse applications and platforms, reviews data communication and integrity, and ensures security of communications. Oversees integration architecture, performs troubleshooting, and optimizes processes to support business objectives and improve system efficiency.

AI Specialist Mid

Education/Experience: 5 years of experience and Bachelors

Description and Job Functions Develops and applies machine learning models and AI solutions to solve business challenges. Collaborates with cross-functional teams to implement AI-driven processes, ensuring scalability and efficiency. Works on optimizing existing models and integrating new technologies.

AI Specialist Senior

Education/Experience: 6 years of experience and Bachelors

Description and Job Functions: Leads the design and deployment of advanced AI and machine learning models to address complex business needs. Provides strategic direction, ensures scalability, and oversees the integration of AI technologies across the organization. Mentors junior specialists and identifies opportunities for innovation.

Developer Junior

Education/Experience: 0 years of experience and Bachelors

Description and Job Functions: Assists in the design, development, and maintenance of applications, software, and systems, supporting areas such as cloud computing, artificial intelligence, information security, and enterprise IT. Works under supervision to write code, troubleshoot basic issues, and contribute to the development of secure and efficient software solutions.

Developer Mid

Education/Experience: 5 years of experience and Bachelors

Description and Job Functions: Develops and maintains applications, software, and systems across multiple domains, including cloud, artificial intelligence, information security, and enterprise IT. Responsible for writing secure, scalable code, optimizing performance, troubleshooting issues, and collaborating with teams to ensure software meets organizational standards and requirements

Developer Senior

Education/Experience: 10 years of experience and Bachelors

Description and Job Functions: Leads the development and maintenance of complex applications, software, and systems, with expertise in areas such as cloud computing, artificial intelligence, information security, and enterprise IT. Oversees the creation of secure, high-performance code, provides technical guidance, resolves advanced issues, and ensures software solutions align with organizational strategy and industry best practices.

Engineer Junior

Education/Experience: 0 years of experience and Bachelors

Description and Job Functions Assists in the design, implementation, and maintenance of solutions in areas such as artificial intelligence, cloud infrastructure, DevSecOps, hardware, and knowledge

management. Works under supervision to support secure and scalable systems, streamline workflows, manage infrastructure, and contribute to technical documentation

Engineer Mid

Education/Experience: 5 years of experience and Bachelors

Description and Job Functions Develops, implements, and maintains solutions across domains including artificial intelligence, cloud infrastructure, DevSecOps, hardware, and knowledge management. Responsible for creating secure, scalable systems, optimizing workflows, managing infrastructure, and preparing technical documentation to support operational and project goals.

Engineer Senior

Education/Experience: 10 years of experience and Bachelors

Description and Job Functions Leads the design, implementation, and optimization of complex solutions in areas such as artificial intelligence, cloud infrastructure, DevSecOps, hardware, and knowledge management. Oversees the development of secure, scalable systems, ensures efficient workflows, manages critical infrastructure, and provides expert technical documentation and guidance.

IT Architect Junior

Education/Experience: 0 years of experience and Bachelors

Description and Job Functions Assists in the design and implementation of IT architecture solutions, supporting cloud, data, infrastructure, and security initiatives to meet business requirements. Works under supervision to help develop scalable systems, contribute to digital transformation efforts, and ensure basic integration across software and infrastructure platforms.

IT Architect Mid

Education/Experience: 5 years of experience and Bachelors

Description and Job Functions Develops and implements IT architecture solutions across cloud, data, infrastructure, and security domains to align technology with organizational goals. Responsible for designing scalable, secure systems, optimizing digital transformation processes, and ensuring seamless integration across software and infrastructure platforms.

IT Architect Senior

Education/Experience: 10 years of experience and Bachelors

Description and Job Functions Leads the design and implementation of comprehensive IT architecture solutions, spanning cloud, data, infrastructure, security, and digital transformation initiatives to drive organizational strategy. Oversees the development of scalable, secure systems, ensures integration across platforms, and provides technical guidance to optimize enterprise-wide technology solutions.

Manager Mid

Education/Experience: 5 years of experience and Bachelors

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Description and Job Functions Manages and coordinates IT services and projects, overseeing functions such as configuration, delivery, risk, service, knowledge, and portfolio management to align IT operations with organizational goals. Responsible for managing product and project lifecycles, supporting digital transformation initiatives, mitigating IT risks, and ensuring efficient collaboration across teams.

Manager Senior

Education/Experience: 10 years of experience and Bachelors

Description and Job Functions Leads and oversees IT services and projects across key areas, including configuration, delivery, risk, service, knowledge, portfolio, and digital transformation management. Provides strategic direction for IT operations, ensures alignment with organizational objectives, manages complex project and product lifecycles, mitigates risks, and fosters cross-functional collaboration for optimal efficiency and security.

Systems Engineer Junior

Education/Experience: 0 years of experience and Bachelors

Description and Job Functions Assists in system design, development, and maintenance under supervision, supporting the implementation of technical solutions. Performs basic troubleshooting, ensures system performance, and contributes to system documentation. Develops foundational skills in systems engineering.

Systems Engineer Mid

Education/Experience: 5 years of experience and Bachelors

Description and Job Functions Designs and implements technical solutions, ensuring system reliability, performance, and security. Works independently to address technical challenges, optimize system operations, and support organizational needs. Collaborates with teams to develop and deploy systems that align with business objectives.

Systems Engineer Senior

Education/Experience: 10 years of experience and Bachelors

Description and Job Functions Leads the design, implementation, and optimization of complex systems, ensuring alignment with organizational goals and industry standards. Provides strategic guidance, resolves advanced technical issues, and drives innovation in system design. Mentors junior engineers and oversees large-scale projects.

Technical Specialist Junior

Education/Experience: 0 years of experience and Bachelors

Description and Job Functions Assists with technical tasks, supports project activities, and applies foundational knowledge in the field under supervision. Contributes to the documentation, maintenance, and testing of technical systems. Develops skills in technical problem-solving and system support.

Technical Specialist Mid

Education/Experience: 5 years of experience and Bachelors

Description and Job Functions Provides technical expertise to address mid-level challenges, supporting the development, maintenance, and improvement of technical systems. Works independently to optimize processes, resolve issues, and ensure systems meet performance standards. Collaborates with teams to implement best practices and support organizational goals.

Technical Specialist Senior

Education/Experience: 10 years of experience and Bachelors

Description and Job Functions Leads technical efforts to design, implement, and optimize advanced systems and processes. Provides expert guidance, develops innovative solutions, and ensures alignment with organizational and industry standards. Mentors junior specialists and drives continuous improvement initiatives.

Tester Mid

Education/Experience: 5years of experience and Bachelors

Description and Job Functions Designs and executes test cases to ensure the quality, functionality, and performance of software applications. Identifies defects, collaborates with development teams, and ensures compliance with testing standards. Works independently to deliver reliable and efficient testing processes

Tester Senior

Education/Experience: 10 years of experience and Bachelors

Description and Job Functions Leads testing efforts, developing comprehensive test plans and ensuring software meets organizational and industry standards. Identifies and resolves complex issues, collaborates with cross-functional teams, and drives continuous improvement in testing processes. Mentors junior testers and ensures quality assurance objectives are met.

Helpdesk Coordinator Mid

Education/Experience: 5 years of experience and Bachelors

Description and Job Functions Coordinates helpdesk operations, resolves user issues, and ensures timely responses to service requests. Manages ticketing systems and provides mid-level support to ensure consistent service delivery across the organization. Collaborates with IT teams to troubleshoot technical issues and improve helpdesk processes.

Helpdesk Coordinator Senior

Education/Experience: 10 years of experience and Bachelors

Description and Job Functions Oversees helpdesk operations, ensuring efficient resolution of complex user issues and adherence to service standards. Manages helpdesk staff, develops support strategies, and implements improvements to enhance user satisfaction. Provides leadership and serves as an escalation point for critical technical problems

IT Transformation Junior

Education/Experience: 0 years of experience and Bachelors

Description and Job Functions Assists in IT transformation projects, supporting system upgrades, change management processes, and basic documentation tasks. Works under supervision to ensure alignment with organizational goals and successful implementation of transformation initiatives. Develops foundational skills in IT transformation planning and execution.

IT Transformation Mid

Education/Experience: 5 years of experience and Bachelors

Description and Job Functions Manages IT transformation efforts, focusing on optimizing systems and implementing organizational change initiatives. Ensures successful execution of upgrades, aligns transformation goals with business objectives, and supports cross-departmental coordination. Works independently to deliver impactful IT solutions that improve operational efficiency.

IT Transformation Senior

Education/Experience: 10 years of experience and Bachelors

Description and Job Functions Leads large-scale IT transformation projects, overseeing system upgrades, change management, and process optimization to align with strategic goals. Provides expert guidance, ensures seamless integration of new technologies, and mentors junior staff in transformation best practices. Manages cross-departmental collaboration to ensure successful project execution.