GENERAL SERVICES ADMINISTRATION

Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage! is: http://www.GSAAdvantage.gov.

Schedule Title – MULTIPLE AWARD SCHEDULE

Contract Number: 47QTCA21D000R

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at http://www.gsa.gov/schedules-ordering

Contract Period: October 22, 2020 – October 21, 2025

Contractor: ManageNet Inc.
20130 Lakeview Ctr Dr. Ste 400
Ashburn, VA 20147

Business Size: Small Business

Telephone: 703-471-7310
Web Site: www.managenetinc.com
E-mail: pbrunetti@managenetinc.com

Contract Administration: Pamela Brunetti
1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

<table>
<thead>
<tr>
<th>SIN</th>
<th>SIN Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Information Technology Professional Services</td>
</tr>
<tr>
<td>OLM</td>
<td>Order Level Materials</td>
</tr>
</tbody>
</table>

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:
See Page 4

1c. LABOR RATES:
See Page 4

2. MAXIMUM ORDER*: $500,000 (The contractor may honor orders exceeding the maximum in accordance with Clause 52.216-19.)

3. MINIMUM ORDER: $100.00

4. GEOGRAPHIC COVERAGE: 48 Contiguous states and the District of Columbia and Puerto Rico, but do not work with Hawaii or Alaska

5. POINT(S) OF PRODUCTION: Ashburn, VA

6. DISCOUNT FROM LIST PRICES: Government Net Prices (discounts already deducted.)

7. QUANTITY DISCOUNT(S): None

8. PROMPT PAYMENT TERMS: Net 30 days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions

9a. GOVERNMENT PURCHASE CARDS MUST BE ACCEPTED AT OR BELOW THE MICRO-PURCHASE THRESHOLD.

9b. GOVERNMENT PURCHASE CARDS ARE NOT ACCEPTED ABOVE THE MICRO-PURCHASE THRESHOLD.

10. FOREIGN ITEMS: N/A

11a. TIME OF DELIVERY: 30 days

11b. EXPEDITED DELIVERY: As agreed upon between ManageNet and Ordering Activity

11c. OVERNIGHT AND 2-DAY DELIVERY: As agreed upon between ManageNet and Ordering Activity

11d. URGENT REQUIREMENTS: As agreed upon between ManageNet and Ordering
Activity

12. **FOB POINT:** Destination

13a. **ORDERING ADDRESS:**

    ManageNet Inc.
    20130 Lakeview Ctr Plz Ste 400
    Ashburn, VA 20147

13b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. **PAYMENT ADDRESS:**

    ManageNet Inc.
    20130 Lakeview Ctr Plz Ste 400
    Ashburn, VA 20147

15. **WARRANTY PROVISION:** Not Applicable

16. **EXPORT PACKING CHARGES:** Not Applicable

17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** Not Applicable

18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** Not Applicable

19. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** Not Applicable

20. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** Not Applicable

20a. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** Not Applicable

21. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** Not Applicable

22. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** Not Applicable

23. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** Not Applicable

24a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** Not Applicable
24b. **SECTION 508 COMPLIANCE FOR EIT:** Not Applicable

25. **DUNS NUMBER:** 039919431

26. **CONTRACTOR HAS AN ACTIVE REGISTRATION IN THE “SAM” DATABASE.**

GSA Awarded Pricing

<table>
<thead>
<tr>
<th>ManageNet Inc. Pricing</th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Labor Category</td>
<td></td>
<td></td>
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<tr>
<td>NOC Operator</td>
<td>$48.36</td>
<td>$49.43</td>
<td>$50.51</td>
<td>$51.63</td>
<td>$52.76</td>
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<tr>
<td>Network Operations Technician I</td>
<td>$61.90</td>
<td>$63.27</td>
<td>$64.66</td>
<td>$66.08</td>
<td>$67.53</td>
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<tr>
<td>Network Operations Technician II</td>
<td>$69.64</td>
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<td>$72.74</td>
<td>$74.34</td>
<td>$75.98</td>
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<tr>
<td>Wireless Engineer - Senior</td>
<td>$116.07</td>
<td>$118.62</td>
<td>$121.23</td>
<td>$123.90</td>
<td>$126.63</td>
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<tr>
<td>Subject Matter Expert I</td>
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<td>$133.97</td>
<td>$136.92</td>
<td>$139.93</td>
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<tr>
<td>Subject Matter Expert II</td>
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<td>$136.39</td>
<td>$139.39</td>
<td>$142.46</td>
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<tr>
<td>Labor Category</td>
<td>Description</td>
<td>Minimum Education</td>
<td>Minimum Years of Experience</td>
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<tr>
<td>NOC Operator</td>
<td>Provides routine/Tier 1 technical software, hardware and network program resolution for clients by performing problem diagnostics and guiding users through step-by-step solutions based on standard operating procedures and protocol. Resolves problems or contacts more senior technical support as necessary. Interacts with other team members and departments to restore services and/or identify and correct core problems. Responds to customer’s questions ensuring high level customer satisfaction by finding resolution or referring to higher level tech support.</td>
<td>Bachelor’s Degree in Engineering or Computer Science or related discipline</td>
<td>Minimum 2 years’ experience (3-5 years of call center/help desk experience can be supplemented for a Bachelor’s Degree)</td>
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<tr>
<td>Network Operations Technician I</td>
<td>Provides Tier 1 and Tier II technical software, hardware and network program resolution for clients by performing problem diagnostics and guiding users through step-by-step solutions based on standard operating procedures and protocol. May provide expertise to solve first and second tier technical support issues for end-users. Reviews incoming requests and may prioritize for proper action. Interacts with other team members and departments to restore services and/or identify and correct core problems. Responds to customer’s questions ensuring high level customer satisfaction by finding resolution or referring to higher level tech support.</td>
<td>Bachelor’s Degree in Engineering or Computer Science or related discipline</td>
<td>Minimum 2 years’ experience (3+ years of relevant experience providing hardware/software resolution can be supplemented for a Bachelor’s Degree)</td>
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<tr>
<td>Network Operations Technician II</td>
<td>Defines and executes engineering activities within a project. These activities may consist of systems planning, performance management, capacity planning, testing and validation, benchmarking, information engineering, and developing and staffing of a system engineering management plan. A multitude of software programs to include the design and use of spreadsheets, graphics and reports, database management, design and development. Knowledgeable of the problems inherent in information systems, network security, data communication.</td>
<td>Bachelor’s Degree in Computer Science, Business or a related discipline</td>
<td>Minimum of 4 years of related experience. (6 years of general experience can be supplemented for a Bachelor’s Degree)</td>
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<td>Wireless Engineer - Senior</td>
<td>Plan, design, develop, install, modify, and test networks, application programs and/or computer based systems. Translate systems/subsystems designs and detailed designs into fully functioning and architecturally compliant networks, applications or computer based systems. Requires knowledge of servers, workstations, and other programmable systems such as controllers and handheld devices. Provide advice on differing networking implementations and designs. Provide problem resolution, compliance testing and design.</td>
<td>Bachelor’s Degree in an engineering discipline or MCSE certification</td>
<td>At least six (6) years of experience</td>
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<tr>
<td>Position</td>
<td>Requirements</td>
<td>Qualifications</td>
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<tr>
<td>Subject Matter Expert I</td>
<td>Hands on experience with internetworking equipment to include configuration, installation and/or troubleshooting. Work with senior technical and user staff in a consultative role on their projects. Provide assistance and guidance to less experienced contractor technical staff. Provide senior level leadership to the project in all areas of technical implementation.</td>
<td>Bachelor’s Degree (or equivalent) Seven (7) years of experience</td>
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<tr>
<td>Subject Matter Expert II</td>
<td>Serve as source of broad general knowledge of systems engineering, systems analysis and design, software integration, and software development with an in-depth expertise in at least one of these areas. Primary function is to perform complex technical efforts in specialty area by serving either as senior technical staff member on a large project or as a leader of a small, specialized project. Other functions are to provide, within the specialty area, quick response problem resolution, internal and external training, and marketing support to translate advanced technology theory into specific, practical applications of use for the corporation. Requires knowledge in a specific professional technical field (such as artificial intelligence, statistics, electronics, computer science, mathematics, or physics) to define and solve new information processing system problems, develop engineering designs, and conduct analyses and experiments in the area of discipline.</td>
<td>Bachelor’s Degree (or equivalent) Minimum three (3) years functional experience (6 years of general experience can be supplemented for a Bachelor’s Degree)</td>
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