

2020 CASE Emergency Systems GSA Price List
GSA Contract Number: 47QTC A21D0013 From October 29, 2020 to October 28, 2025

Product	Part Number	Description	GSA Price	
EMERGENCY PHONE PRODUCTS				
	Blue Light Tower	6000-0355-VZW 6000-0355-ATT	<ul style="list-style-type: none"> Tower style emergency phone • Verizon 4G, AT&T 4G • Solar powered with battery back-up • Self-monitoring maintenance system • Area Light • Standard 1-Button • Additional Options (<i>Pricing Listed in Additional Options Section</i>) Custom colors available, AC Power w/Battery-Backup, 2-Buttons 	\$ 8,124.94
	E-Phone	6000-0300-VZW 6000-0300-ATT	<ul style="list-style-type: none"> Compact stainless-steel emergency phone • Verizon 4G, AT&T 4G • Solar powered with battery-back up • Self-monitoring maintenance system • Standard 1-Button • Additional Options (<i>Pricing Listed in Additional Options Section</i>) Custom colors available, AC Power w/Battery-Backup, 2-Buttons, Post or Solar Roof Mount, ADA Skirt 	\$ 4,200.00

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	Product	Part Number	Description	GSA Price
	Lexan Call Box	6000-0100-VZW 6000-0100-ATT	Lexan hard shell call box. <ul style="list-style-type: none"> • Verizon 4G, AT&T 4G , Iridium Satellite or hard wire with Standard 1-button • Solar powered with battery back-up • Self-monitoring maintenance system • Additional Options: TTY Pad option, Custom colors available, AC Power w/Battery-Backup, 2-Buttons, Pole & Base, Call Box Signage 	\$ 3,828.88
	Lexan Satellite Phone	6000-0100-102	Lexan hard shell call box. <ul style="list-style-type: none"> • Iridium Satellite radio • Solar powered with battery back-up • Self-monitoring maintenance system • TTY pad option available 	\$ 7,566.94
	Low Profile with Stanchion	6000-0300-02	Solar 1-button cellular low profile call box with pedestal. <ul style="list-style-type: none"> • Verizon 4G, AT&T 4G or hard wire • Solar or AC • Battery back-up • Optional Features: Front door or 2-buttons 	\$ 3,445.84

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	Product	Part Number	Description	GSA Price
	CASE Retrofit Kit	Talk-A-Phone 6000-0620-02 Code Blue 6000-0620-04 Gaitronics 6000-0622-01	Upgrades: Code Blue, Talk-A-Phone & Gaitronics emergency phones. • 4G voice-to-voice calling 1-button (2-button option) • Includes: faceplate, battery, AC adapter, and blue strobe.	\$ 2,619.78

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OPTIONAL FEATURES				
	Mass Notification System	6000-0320	Mass notification system add-on for Blue Light Tower models. <ul style="list-style-type: none"> • 105 dB at 5 feet 	\$ 2,200.00
	Faceplate Camera	6040-0708	Discreet camera embedded within the faceplate. <ul style="list-style-type: none"> • Captures picture while call box is in use. • Pictures are transferred to your server in near real-time • Compatible with Blue Light Tower and E-Phone models. 	\$ 1,565.00

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Product	Part Number	Description	GSA Price
MAINTENANCE SUPPORT & MONITORING OPTIONS			
	CASE Alert (Monitoring)	8000-0007-01 Case Systems annual maintenance and monitoring plan per unit <ul style="list-style-type: none"> • Receive daily call box status reports • Alerts you when a call box requires service • CASE technician monitors and provides technical support. 	\$ 201.51
	Case Alert (Full Service)	8000-0007 Case Systems full service annual maintenance and monitoring plan per unit <ul style="list-style-type: none"> • Receive daily call box status reports • Alerts you when a call box requires service • Replacement parts provided 	\$ 559.19

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INSTALLATION OPTIONS



All CASE Products are ADA Compliant
when installed by manufacturer's specifications.

20% Mobilization fee for orders with quantities of 30+ units.
Tax & Freight Additional



General Terms and Conditions of Sale

- 1. Payment Terms.** Payments are to be made C.O.D., by credit card, or net thirty (30) days from date of invoice, on approved credit. If payment is not received by the due date, invoices are considered past due. Past due payments will be subject to a service charge of one and one-half percent (1.5%) per month or the maximum amount allowed by law, whichever is less.
- 2. Past Due Accounts.** If Buyer is delinquent in paying any amount owed to Seller by more than ten (10) days, then without limiting any other rights and remedies available to Seller under state or federal law, in equity, or under this contract, Seller may (i) suspend production, shipment and/or deliveries of any or all products purchased by Buyer, or (ii) by notice to Buyer, treat such delinquency as a repudiation by Buyer of the portion of the contract not then fully performed, whereupon Seller may cancel all further deliveries and any amounts unpaid hereunder shall immediately become due and payable. If Seller retains a collection agency and/or attorney to collect overdue amounts, all collection costs, including attorney's fees, shall be payable by Buyer. Buyer hereby represents to Seller that Buyer is now solvent and agrees that each acceptance of delivery of the Products sold hereunder shall constitute reaffirmation of this representation at such time.
- 3. Prices.** All prices quoted are subject to change, without notice, at any time prior to Seller's acceptance of Buyer's order, to such prices prevailing at the time of acceptance.
- 4. Shipments.** All shipments F.O.B. office in Irvine, California, and are exclusive of all taxes, duties and freight charges, that shall be paid by the Buyer. Delivery to carrier constitutes delivery to Buyer.
- 5. Risk of Loss.** It is the Buyer's responsibility to seek compensation from the carrier for damaged or missing freight. Seller shall not be responsible for any claims or damages resulting from a delay in delivery or failure to perform which results from: governmental regulations, strike, lockouts, accident, fire, delays in manufacturing, transportation, acts of God, or any other causes beyond the control Seller. In case of partial or complete destruction of goods, Seller is excused unless destruction is due to Seller's own negligence.



6. **Cancellation or Modification of Contract.** Due to the need to order materials to begin the manufacturing process, no cancellation or modification of this contract will be allowed once Seller provides to Buyer a written acceptance of Buyer's order.

7. **Limitation of Liability.** NOTWITHSTANDING ANYTHING ELSE IN THIS AGREEMENT OR OTHERWISE, SELLER WILL IN NO EVENT BE LIABLE WITH RESPECT TO ANY SUBJECT MATTER OF THIS AGREEMENT UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL, CONTRACTUAL OR EQUITABLE THEORY FOR: (1) ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, HOWEVER CAUSED AND WHETHER OR NOT ADVISED IN ADVANCE OF THE POSSIBILITY OF SUCH DAMAGES; OR (2) DAMAGES FOR LOST PROFITS OR LOST DATA; OR (3) COST OF PROCUREMENT OF SUBSTITUTE GOODS, TECHNOLOGY OR SERVICES. NOTWITHSTANDING ANYTHING IN THIS AGREEMENT TO THE CONTRARY OR THE FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITATION OF LIABILITY OR LIMITED REMEDY, SELLER'S ENTIRE AGGREGATE LIABILITY ARISING FROM OR RELATING TO THIS AGREEMENT OR THE SUBJECT MATTER HEREOF, UNDER ANY LEGAL THEORY (WHETHER IN CONTRACT, TORT, OR OTHERWISE), SHALL BE LIMITED TO THE LOWER OF (1) AMOUNTS ACTUALLY RECEIVED BY SELLER UNDER THIS AGREEMENT DURING THE TWELVE (12) MONTH PERIOD PRIOR TO THE DATE THE CLAIM AROSE FOR THE PARTICULAR SELLER PRODUCT(S) AND/OR SERVICE(S) THAT CAUSED THE LIABILITY; OR (2) TWO THOUSAND FIVE HUNDRED DOLLARS (US\$ 2,500.00)

8. **Limited Warranty.** Seller warrants that the Products shall be free from material defects in design, materials, and workmanship and will function, under normal use and circumstances, materially in accordance with the documentation provided with such Products for a period of one (1) year from the date of installation.. Buyer's sole and exclusive remedy, and Seller's sole and exclusive liability for defective Products shall be that Seller, at its sole option, subject to the terms and conditions herein, and solely upon confirmation of a defect or failure of a Product to perform as warranted, shall either repair or replace the nonconforming Product. All replacement parts furnished to Buyer under this warranty shall be new or refurbished and equivalent to new, and shall be warranted as new for the remainder of the original warranty period. All defective parts, which have been replaced, shall become the property of Seller. All defective parts that have been repaired shall remain the property of Buyer. In no event shall Seller be responsible for Acts of God, Buyer's actions, or actions by third parties.



EXCEPT FOR THE LIMITED WARRANTY MADE HEREUNDER, SELLER MAKES NO WARRANTIES WITH RESPECT TO ANY PRODUCT, LICENSE OR SERVICE AND DISCLAIMS ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ARISING FROM A COURSE OF DEALING OR USAGE OF TRADE AND ANY WARRANTIES OF NONINFRINGEMENT. SELLER DOES NOT WARRANT THAT THE SELLER PRODUCT (S) WILL MEET ANY REQUIREMENTS OR THAT THE OPERATION OF SELLER PRODUCTS WILL BE UNINTERRUPTED OR ERROR FREE.

9. MISCELLANEOUS.

9.1 Governing Law. This Agreement shall be governed by the laws of the State of California.

9.2 Jurisdiction. The courts located in Orange County, California shall have jurisdiction and venue to adjudicate over any actions relating to the subject matter of this Agreement. For contracts awarded through the HCDE/Choice Partners, the courts located in Harris County, TX shall have jurisdiction and venue to adjudicate over any actions relating to the subject matter of this agreement. The parties hereto consent to the exclusive jurisdiction of the courts specified above, and expressly waive any objection to the jurisdiction or convenience of such courts save that each party has the right to seek interim or final injunctive relief or other similar relief in the jurisdiction where the alleged instigating event occurred.

9.3 Assignment. Buyer may not assign this Agreement without the prior written consent of Seller.

9.4 Waiver. Failure or delay by either party to enforce any provision of this Agreement will not be deemed a waiver of future enforcement of that or any other provision.

9.5 Severability. If for any reason a court of competent jurisdiction finds any provision of this Agreement, or portion thereof, to be unenforceable, that provision of the Agreement will be enforced to the maximum extent permissible so as to affect the intent of the parties, and the remainder of this Agreement will continue in full force and effect.

9.6 Force Majeure. Except for the obligation to make payments, nonperformance of either party shall be excused to the extent performance is rendered impossible due to causes beyond such party's reasonable control.



9.7 Notices. Any notice, report, approval or consent required or permitted hereunder shall be in writing and will be deemed to have been given if: (i) delivered personally; (ii) mailed by registered air mail postage prepaid; (iii) sent by facsimile followed by a hard-copy confirmation; or (iv) sent by electronic mail to the respective addresses of the parties set forth below followed by a delivery specified in (i) or (ii) above, or as may be otherwise designated by like notice from time to time.

If to Seller:

Sebastian Gutierrez
CASE Systems, Inc.
5 Goddard
Irvine, CA 92618

If to Buyer at address in
the Purchase Order

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9.8 Section Headings. The Section headings contained herein are for convenience of reference only and shall not be considered as substantive parts of this Agreement. The use of the singular or plural form shall include the other form and the use of the masculine, feminine or neuter gender shall include the other genders.

9.9 Interpretation. In construing or interpreting this Agreement, the word “or” shall not be construed as exclusive, and the word “including” shall not be limiting. The parties agree that this Agreement shall be fairly interpreted in accordance with its terms without any strict construction in favor of or against either party and that ambiguities shall not be interpreted against the drafting party.

9.10 No Third Party Rights. Nothing in this Agreement is intended to be construed as giving any right and/or benefit to any third party.

9.11 Entire Agreement. The provisions of this Agreement, including any Exhibits, constitute the entire agreement between the parties with respect to the subject matter hereof, and this Agreement supersedes all prior agreements or representations, oral or written, regarding such subject matter. This Agreement may not be modified or amended except in writing signed by a duly authorized representative of each party.



EMERGENCY PHONE MONITORING PROGRAM

CASE Emergency Systems offers a monitoring program as a cost-effective way to receive technical support for maintaining your emergency phone system.

The services offered include:

1. Daily monitoring of phones by CASE Technicians
2. Daily alarm reports emailed to subscribers
3. Optional Classroom training at CASE facility
4. Technical support by contacting our Support number
5. Return repair service
6. 10% discount on parts and labor
7. Service by CASE or a CASE Authorized Service Provider

Maintenance Monitoring

Our Maintenance Monitoring Program is designed for customers to perform their own system maintenance repairs or have CASE provide repair services on an as-need basis. The program includes the following services:

1. Daily alarm report emailed to system owner
2. Certificate (1) for classroom training
3. Unlimited technical support
4. System firmware updates
5. Updates on our newest products and services

Monitoring Pricing:

\$200.00 a unit a year

Labor Rate: \$150.00/hr. per technician

Travel Time Rate: \$100/hr. (near CASE)

Flat Travel – If by Air: \$1,200

Service Definitions

Monitoring

CASE emergency phones report daily to our exclusive CASEAlert monitoring system- a custom database designed to record real time system updates, changes and alarms in the system. Any problem found by our technical staff is communicated to you with suggestions for resolving service issues during our technical support hours Monday – Friday 8AM- 5PM PST

Classroom Training:

Complete system training is provided quarterly at the CASE facility in California where we provide a hands-on training course that covers topics from troubleshooting techniques, system programming to parts replacement to understanding the alarm reports.

Replacement Parts

Replacement parts are available by calling Technical Support. A list of replacement parts and pricing is available upon request.

Technical Support

Technical support is provided can be reached at 949-988-7500 Support is available 8:00am to 5:00pm Monday through Friday PST.

Purchase of Services

Many of these services can be purchased separately as needed. Please refer to our current price list for their cost.



NATIONAL FULL SERVICE MAINTENANCE PROGRAM

CASE Emergency Systems offers a Full Service Maintenance program that helps ensure the continued performance and reliability of your system for years to come. This program offers a cost-effective way to protect your investment while keeping you informed daily of each phones operational status.

Services offered under the plan include:

1. Daily monitoring of the system through CASE Alarm software and our Maintenance Server-CASEAlert
2. Contact from CASE Technical Support to troubleshoot and resolve alarms
3. Service provided by CASE technicians
4. Limited Parts and Labor
5. Return repair service
6. Daily CASEAlert alarm report sent to your email
7. 10% price discount on additional phones and replacement parts not covered under the plan

Service Definitions

System Monitoring

CASE Emergency Phone Systems report their functional status to the CASE custom maintenance server- CASEAlert daily. CASE technical staff reviews the alarm reports and will schedule a service visit to resolve any maintenance issue. Most service calls are scheduled within 24-48 hours of alarm occurrence.

The Technical support team can be reached at 949-988-7500 Monday- Friday; 8 AM- 5 PM All service calls are logged in CASEAlert and the local CASE service facility will be notified and a work ticket opened. The CASE technical team will keep you informed whenever a high priority alarm is received that requires a service visit. We will

notify you when a technician will be on site and again when the service is complete.

Replacement parts:

CASE guarantees the performance of our phones systems under normal usage. CASE will replace electronic components: boards, radio, speaker, and ancillary parts; solar panel strobe, area light, battery against failure or defect under the plan.

Parts and labor incurred due to:

- Technology upgrades
- Paint fading due to excessive sunlight exposure
- Vandalism
- Abuse
- or Damages due to nature

are NOT covered under the plan:

Additional Services

CASE offers additional services under the plan:

- Daily email reports
- Monthly usage reports
- Firmware updates
- Notification of newest features that can be added to your phone system
- System Portal access that includes a map of your system and alarms flags (additional fee)
- Engineering support for customization/integration (additional fee)

Pricing

Units	Amt/Bx/Yr
1-9	\$ 750.00
10-20	\$ 700.00
21-40	\$ 550.00
41-60	\$ 500.00
60 +	\$ 450.00