

Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*®, a menu-driven database system. The INTERNET address GSA *Advantage!*® is: GSAAdvantage.gov.

Multiple Award Schedule

FSC Group: Information Technology
Contract number: 47QTCA21D001W

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Contract period: November 17, 2020 through November 16, 2025

Externetworks Inc.
10 Corporate Place South, Ste 1-05
Piscataway, NJ 08854
732-624-1024
<http://www.externetworks.com>

Tasneem Jehan
732-624-1024
tjehan@externetworks.com

Business size: Woman owned 8(a) certified small business

Price list current as of Modification #PS-A815 effective **November 20, 2020**

Prices Shown Herein are Net (discount deducted)



CUSTOMER INFORMATION

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

SINs	SIN Title
518210C	Cloud and Cloud-Related IT Professional Services
54151S	Information Technology Professional Services
54151HEAL	Health Information Technology Services
OLM	Order-Level Materials (OLM's)

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. See Page 4

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item. See Page 4

2. Maximum order: \$500,000

3. Minimum order: \$100

4. Geographic coverage (delivery area). Domestic. 48 States and DC

5. Point(s) of production (city, county, and State or foreign country).

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6. Discount from list prices or statement of net price. Government Net Prices (discounts already deducted.)

7. Quantity discounts. 2% on \$50,000

8. Prompt payment terms. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions. Net 30 days

9. Foreign items (list items by country of origin). Not Applicable



- 10a. Time of delivery. (Contractor insert number of days.) Contact Contractor
- 10b. Expedited Delivery. Items available for expedited delivery are noted in this price list. Contact Contractor
- 10c. Overnight and 2-day delivery. Contact Contractor
- 10d. Urgent Requirements. Contact Contractor
- 11. F.O.B. point(s). Destination
- 12a. Ordering address(es).

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- 12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
- 13. Payment address(es).

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- 14. Warranty provision. Standard Commercial Warranty Terms & Conditions
- 15. Export packing charges, if applicable. Not Applicable
- 16. Terms and conditions of rental, maintenance, and repair (if applicable). Not Applicable
- 17. Terms and conditions of installation (if applicable). Not Applicable
- 18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). Not Applicable
- 18b. Terms and conditions for any other services (if applicable). Not Applicable
- 19. List of service and distribution points (if applicable). Not Applicable
- 20. List of participating dealers (if applicable). Not Applicable
- 21. Preventive maintenance (if applicable). Not Applicable
- 22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). Not Applicable
- 22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: www.Section508.gov/.
Not Applicable
- 23. **Data Universal Number System (DUNS) number. 010367220**
- 24. Notification regarding registration in System for Award Management (SAM) database. Contractor registered and active in SAM



SIN	Labor Category	Description	Minimum Education	Minimum Years of Experience
54151S	Senior IT Program Manager	Provides expert analysis and support to mid- and senior- level management and members of the technical staff to solve highly complex, difficult program management and information system problems. Provides quality assurance reviews and performs risk analyses of major systems development issues. Establishes standards for management functions. Directs other technical personnel on feasibility studies, systems planning, management and technical problems, priorities, and methods associated with the management of large system development activities. Analyzes existing and planned management systems and makes recommendations to enhance performance to meet client requirements	Master	10
54151S	IT Program Manager	Provides analysis and support to mid- and senior- level management and members of the technical staff to solve highly complex, difficult program management and information system problems. Provides quality assurance reviews and performs risk analyses of major systems development issues. Assists in establishing standards for management functions. Collaborates with other technical personnel on feasibility studies and systems planning. Confers with and advises employees on management and technical problems, priorities, and methods associated with the management of large system development activities. Develops presentations on technical topics of concern to the client management. Evaluates problems outlined by management and technical personnel in terms of management, hardware/software/ communications requirements and capabilities; Compares existing and planned management systems and makes recommendations to	Bachelors	7



		enhance performance to meet client requirements.		
54151S	IT Project Manager	Maintains staff by recruiting, selecting, orienting, and training employees; maintaining a safe and secure work environment; developing personal growth opportunities. Maintains organization's effectiveness and efficiency by defining, delivering, and supporting strategic plans for implementing information technologies. Directs technological research by studying organization goals, strategies, practices, and user projects. Completes projects by coordinating resources and timetables with user departments and data center. Verifies application results by conducting system audits of technologies implemented. Accomplishes financial objectives by forecasting requirements; preparing an annual budget; scheduling expenditures; analyzing variances; initiating corrective action. Maintains quality service by establishing and enforcing organization standards. Contributes to team effort by accomplishing related results as needed.	Masters	7
54151S	Cyber Security Analyst	Utilizes digital forensic tools including Guidance EnCase to execute digital investigations and perform incident response activities. Conduct investigations of computer-based events and other security issues. Establishes links between suspects and other violators by piecing together evidence uncovered from a variety of sources. Establishes and maintains defensible evidentiary process for all investigations. Uses & maximizes relevant investigative tools, software and hardware. Perform detailed investigation and response activities for potential security incidents. Provide accurate and priority driven analysis on cyber activity/threats. Perform payload analysis of packets. Resolve or coordinate the resolution of cyber security events. Write technical articles for knowledge sharing. Establish and maintain excellent working relationships/partnerships with the cyber security and infrastructure support teams	Associate	8



		throughout the Information Technology organization, as well as business units		
54151S	Application Engineer II	Applications Engineer II reviews customers' technical needs and recommends specific product/service solutions to meet these needs. Estimates costs and consults with the sales force on technical matters, ensuring that proposed solutions can be integrated with current systems and equipment. Being an Applications Engineer II works with engineers from various departments to resolve problems that arise during and after implementation. May perform sales presentations to prospective customers. Additionally, Applications Engineer II may conduct user training	Associate	8
54151S	Application Engineer I	Applications Engineer I, reviews customers' technical needs and assists higher level engineers in developing specific product/service solutions to meet these needs. Estimates project costs and consults with the sales force on routine technical matters, ensuring that proposed solutions can be integrated with current systems and equipment. Being an Applications Engineer I works with engineers from various departments to resolve problems that arise during and after implementation. May perform sales presentations to prospective customers. Additionally, Applications Engineer I may conduct user training.	Associate	1
54151S	Test Engineer II	Applications Engineer I, reviews customers' technical needs and assists higher level engineers in developing specific product/service solutions to meet these needs. Estimates project costs and consults with the sales force on routine technical matters, ensuring that proposed solutions can be integrated with current systems and equipment. Being an Applications Engineer I, works with engineers from various departments to resolve problems that arise during and after implementation. May perform sales	Associate	7



		presentations to prospective customers. Additionally, Applications Engineer I may conduct user training.		
54151S	Test Engineer I	Applications Engineer I, reviews customers' technical needs and assists higher level engineers in developing specific product/service solutions to meet these needs. Estimates project costs and consults with the sales force on routine technical matters, ensuring that proposed solutions can be integrated with current systems and equipment. Being an Applications Engineer I, works with engineers from various departments to resolve problems that arise during and after implementation. May perform sales presentations to prospective customers. Additionally, Applications Engineer I may conduct user training.	Associate	1
54151S	Technical Solution Architect	Act as the Solutions Architecture process owner for the provisioning of new infrastructure components, working with the engineering teams to confirm the delivery and quality of the required deployed infrastructure. Engage with project managers and project sponsors in the business to understand, clarify, and document the objectives and success factors for technical solutions that support business-based project initiatives. Work with peers to create, maintain, and update technical standards and documentation. Design solution architecture artifacts and policies to improve predictability and efficiency of the solution architecture infrastructure solution delivery process. Management the repository for these artifacts, ensuring that they are current and correct.	Associate	5



54151S	IT Architect	<p>Design and implement effective solutions and models to store and retrieve company data in the analytics repository. Collaborate with your peers building repositories in their domains to position the analytics repository appropriately in this environment. Develop appropriate warehouse implementation, maintenance, monitoring and management procedures to ensure the analytics repository is properly control and managed. Prepare accurate warehouse design and architecture reports for management and executive teams. Coordinate the development and support of the analytic repository with our vendor, Health Catalyst. Monitor the system performance by performing regular tests, troubleshooting and integrating new features.</p> <p>Recommend solutions to improve new and existing database systems.</p>	Associate	7
54151S	Security Architect	<p>Designing and building secure systems, networks, and infrastructures. Responsible for planning, designing and implementing of security systems and controls in the infrastructure layer within enterprise IT. Ensures adequate controls on interfaces across platforms. Perform risk/vulnerability assessments of systems. Identify and update missing or outdated policies and procedures. Possesses knowledge of encryption and PKI technologies. High organizational skills · Excellent written and verbal communication skills · Strong ability to produce technical documentation.</p>	Associate	8



54151S	Cyber Security Consultant	<p>Support the Chief Information Security Officer (CISO) and Risk Manager in ensuring that policies, practices, and tools to achieve security compliance. Collaborate with Senior Leadership Team members across the organization and provide consultative assistance to other programs related to the Security Plan. Establish and oversee an effective Cyber Security Awareness training program. Evaluate new security technologies to defend against internal and external threats. Participate in short- and long-range security strategy planning under guidance of the CISO and Risk Manager. Establish a uniform process to mitigate risk and oversee IT Risk Assessments within the established service level agreement (SLA). Track the health of the security policy compliance program and provide executive level reports to stakeholders. Maintain information security specific standards and policies, and ensure the deployment of the desired controls throughout the environment (e.g., Secure Systems Development Lifecycle, etc.). Knowledge transfer to and training of Enterprise Security team members.</p>	Masters	10
54151S	Business Architect/Analyst	<p>Engage with business stakeholders to identify business process strategies and objectives to shape the vision that leads to changes in processes, systems and structures Analyzes, defines, and owns the end to end customer experience lifecycle process that starts with the sales through ongoing customer adoption of new features across sales, services, marketing, legal, finance and other teams as appropriate. Continuously promote process improvements by measuring and measuring key metrics and benchmarks. Apply best practice process engineering and business process modeling. Leverage business process artifacts to inform and focus strategic conversations with senior leaders. Excellent research and analytical skills to identify issues, propose solutions, and conduct and interpret quantitative/qualitative analysis.</p>	Associate	6



		Exceptional communication skills including written, verbal, presentation and ability to create effective visualizations. Experience modeling business processes using a variety of techniques and tools		
54151S	IT Specialist II	Provide in-person support for Executive Team. Provide support during offsite meetings as needed. Provide advanced level technical support during live events utilizing video conferencing software (ex: Zoom). Assist customers with installation, upgrading, configuration, troubleshooting and ongoing usability of workstations (desktops/laptops), VoIP desk phones, mobile phones, printers, peripheral equipment, networking hardware, VPN, and software (onsite and remote). Work with vendors to resolve technical problems with hardware and software. Escalation of problems when unable to resolve. Provide advanced level technical support with the Microsoft suite of products (Windows 7/8/10, Office 2010/2013/2016, etc.). . Help maintain and organize hardware and software inventor. Make Active Directory changes as needed (User & Group management). Work within HIPAA security guidelines and rules, adhering to compliance.	Associate	4
54151S	IT Specialist I	Ability to adjust quickly to changing priorities, make thoughtful yet quick decisions with limited information, and pick up knowledge on the go. Effective customer service, problem solving, organizational, communication and leadership skills. Support various services such as video conferencing, remote access, programs/applications, and mobile technology. Strong customer service skills and ability to provide support across all channels: phone, email, chat, in-person. Self-starter with the natural ability and desire to organize, create, and document processes and knowledge. Strong team player and collaborator with the agility and flexibility to adapt to fluctuating circumstances.	Associate	0



54151S	Solutions Architect	<p>Analyzing technical needs, requirements, and state of a customer current infrastructure and operations. Identifying opportunities and developing technical solutions to meet customers' needs and requirements. Reviewing and validating solutions to ensure compatibility and consistency with our standard methodologies. Assist the Sales and Engineering groups with requests for quotes / information, bids, proposals and statements of work. Perform the build, configuration, testing and maintenance of servers, storage, virtualization and networking related hardware and software. Develop design/testing/implementation and change control documentation. Research and engineer technology based upon capacity or functionality requirements. Implement strategic plans to meet the timelines and to ensure minimal disruption to the Customer environment. Assist with development of documentation for standards requirements within the department.</p> <p>Provide accurate, clear, concise documentation.</p>	Masters	8
54151S	Security Analyst	<p>Responsible for implementing security measures to protect computer systems, networks and data. Information security analysts are expected to stay up-to-date on the latest intelligence, including hackers' methodologies, in order to anticipate security breaches. They also are responsible for preventing data loss and service interruptions by researching new technologies that will effectively protect a network. They are responsible for ensuring all networks have adequate security to prevent unauthorized access. They must ensure that all security systems are current with any software or hardware changes in the company. They must plan and document all security information in the company including physical and internet security. Perform procedures and processes necessary to ensure the safety of information systems</p>	Associate	8



		assets and to protect systems from intentional or inadvertent access or destruction		
54151S	Business System Analyst	Determines operational objectives by studying business functions; gathering information; evaluating output requirements and formats. Improves process by studying current practices; designing modifications. Recommends controls by identifying problems; writing improved procedures. Monitors project progress by tracking activity; resolving problems; publishing progress reports; recommending actions. Maintains system protocols by writing and updating procedures. Provides references for users by writing and maintaining user documentation; providing help desk support; training users. Maintains user confidence and protects operations by keeping information confidential. Prepares reports by collecting, analyzing, and summarizing information and trends. Contributes to team effort by accomplishing related results as needed.	Associate	3
54151S	Project Control Specialist	Responsible for tracking and reporting for all aspects of the project including costs and schedule information. Demonstrated experience in using Microsoft Excel (advanced) is required, Primavera P6 (proficient), and SAP (proficient) are preferred for the collection of information to be used for reporting and analysis. Self-starter, capable of working independently. Detail oriented with an eye for problem solving Excellent communication skills, both written and interpersonal. Ability to think creatively and make quick and sound decisions. Collaborative and capable of providing leadership and mentoring to other team members.	Associate	3



54151S	Security Engineer	<p>The Security Engineer will be responsible for leading initial discussions with potential customers and partners to demonstrate value of the Dark Cubed product and provide support for client implementations and training. Monitor Fresh Desk, Slack, and Email incoming demo, trial, and info requests. Conduct product demonstrations for prospective customers and partners. Support new customer relationships by building relationships with the customers tech team. Support partnerships with resellers and partners. Support sales pipeline development. Support creation of sales collateral with Product. Provide feedback to Product on features for product roadmap. Support customer onboarding (site survey, SaaS configuration/Appliance provisioning & shipment, Installation, Initial Training and Feedback) Monitor/support platform and customer usage Provide tier 1 customer end-user support. Provide tier 1 monitoring and support for Dark Cubed infrastructure (Grafana/Slack alerts)</p>	Associate	8
54151S	Database Engineer	<p>Build, scale, and administer Microsoft SQL Server, MySQL and PostgreSQL infrastructure with a focus on the performance, high availability and growth needs of the company. Improve and optimize database administration and management with coding and automation. Support day-to-day operations and escalations of the database systems. Contribute to meeting KPIs and SLAs through management of task queues. Support large-scale global disaster recovery exercises while working closely with other infrastructure, production and business teams at Facebook. Build an ecosystem supported by full-coverage automation with a bias towards build vs. buy and self-service as a primary objective. Troubleshooting, fault-isolation and communication across the infrastructure, applications and business teams. Participate in rotational on-call schedule.</p>	Associate	7



54151S	Technical Writer	Plans, develops, tests, and documents computer programs, applying knowledge of programming techniques and computer systems. Evaluates user request for new or modified program, such as for financial or human resource management systems, clinical research trial results, statistical study of traffic patterns, or analyzing and developing specifications for bridge design, to determine feasibility, cost and time required, compatibility with current system, and computer capabilities. Consults with user to identify current operating procedures and clarify program objectives. Formulates plan outlining steps required to develop program, using methodologies such as structured analysis and design or object-oriented development.	Associate	3
54151S	PMO Analyst	Excellent organization skills, acute attention to detail, ability to handle multiple tasks in a fluid, time sensitive and dynamic environment. Excellent written and verbal communication skills. Work independently, handle frequently changing needs. A high level of integrity and discretion in handling confidential information and professionalism in dealing with people at all levels is imperative. Critical thinking and a “can-do” attitude for all situations. Direct experience taking care of sensitive and confidential information with integrity. Ability to work successfully in a team environment and build effective working relationships inside and outside the group is critical. Excellent communication and prioritization skills; know when to delegate issues upward and effectively work with all levels of the organization. Ability to establish and maintain effective business partnerships. Shown problem resolution, decision making and analytical skills with keen attention to detail with limited supervision. An ability to work well and productively, always projecting a positive outlook in a fast-paced, sometimes stressful environment.	Associate	3



54151S	Senior Telecom Engineer	Provides technical direction for telecommunications activities including planning, designing, installing, and maintaining large telecommunications networks.; Develops, operates, and maintains voice, video, and data communications systems; Applies telecommunications engineering principles and theory to propose design and configuration alternatives; Evaluates existing communications systems to identify deficiencies and network performance improvements; Analyzes network performance, usage and traffic flows, accesses and interfaces, transmission techniques, and protocols; Performs network analyses and feasibility studies concerning communications and communication networks; Prepares studies and gives presentations on communications concepts. Serves as a senior technical advisor in development and maintenance of complex data communication programs or systems, and implements new or modifies vendor's network software; and when requested, resolves network-related problems in support of other organizational elements.	Bachelors	10
54151S	Telecom Engineer	Provides technical expertise for telecommunications activities including planning, designing, installing, and maintaining large telecommunications networks; Assists senior personnel in implementing data communication services; Participates in the planning, designing, development, testing, implementation and maintenance of complex on-line data communication LANs; Works from documented logic and instructions, and writes or maintains complex data communications programs. Generates and implements host level communication methodologies and monitors activity to ensure accuracy; Coordinates installation of hardware, monitors operations of data communications systems and/or LANs and services provided by vendors; and Performs system analysis work and	Bachelors	6



		provides guidance to technical staff members.		
54151S	IT Communication Specialist I	Assists with telecommunications systems activities as required. Assists with specifications review for data communication equipment systems and/or networks. Assists with the design, development and installation of unique data transmission systems. Assists in the development of processes governing the operation and management of data communications programs and systems. Assists with reviews of telecommunication policies, procedures, and standards.	Associate	2
54151S	IT Communication Specialist II	Provides technical guidance for enterprise-wide telecommunications systems activities. Evaluates requirements and specifications for data communication equipment systems and/or networks. Assists with the design, development and installation of unique data transmission systems. Develops procedures governing the operation and management of data communications programs and systems. Reviews telecommunication policies, procedures, and standards	Bachelors	6
54151S	IT Communication Specialist III	Provides technical guidance for enterprise-wide telecommunications systems activities. Evaluates and recommends action on requirements and specifications for data communication equipment systems and/or networks. Provides technical assistance concerning the design, development and installation of unique data transmission systems. Develops processes and procedures governing the operation and management of data communications programs and systems. Develops telecommunication policies, procedures, and standards	Bachelors	8



54151S	Network Architect	<p>Designs, configures, tests, implements and maintains telecommunications and LAN operation support activities, and supports application programmers. Provides technical support in evaluating and resolving network and processor problems. Responsible for the design, configuration and implementation of Local and Wide Area Networks (LANs/WANs). Evaluates network performance using hardware and software diagnostic tools. Participates in planning and installation of new networks and ADP hardware. Evaluates network changes for operational impact. Assists with implementation planning of LAN/WAN and data communications services between LANs, microcomputers, minicomputers, hosts, front end processors and remote terminal devices.</p>	Bachelors	7
54151S	Network Engineer	<p>Assists in preparing scenario for workload simulation, evaluates network performance under various load/stress levels, and identifies areas to be redesigned, if necessary; Assists in conducting performance evaluations under normal workload conditions, and recommends any necessary corrective actions; Assists in evaluating capacity of LANs and engineering and planning activities for future requirements.</p>	Bachelors	5
54151S	Senior Network Analyst	<p>Performs data communications and LAN/WAN studies as assigned. Prepares and presents results of studies to management orally or in written reports. Provides assistance to lower level communications personnel as required. Must have extensive background in computer and communication electronics to operate a complex technical control facility.</p>	Bachelors	7
54151S	Network Analyst	<p>Assists senior network personnel in analyzing, designing and implementing data communication networks. Contributes in researching, testing and evaluating technological alternatives for the development of new LAN/WAN design or enhancements. Installs LAN/WAN hardware and software.</p>	Bachelors	3



54151S	Senior Network Administrator	Participates in the development of LAN operating policy, procedures and standards. Maintains network security system plan including a full disaster recovery plan for equipment software and data network backup and recovery procedures. Participates in the development and implementation of inter-network communications design activities. Directs the research, testing, evaluation and design activities for network operating systems and file systems. Directs daily system administration activities including monitoring traffic, initiating preventive maintenance procedures, troubleshooting hardware and software problems and installing and optimizing operating LAN system, and applications software. Develops written user procedures. Prepares technical reports and presents technical briefings to management. Conducts LAN Administration Group meetings.	Bachelors	5
54151S	Mid-Level Network Administrator	Assist in development of LANs operating procedures and standards. Conducts research, testing, evaluation and design activities for network operating systems and file systems. Performs daily system administration activities including monitoring traffic, preventive maintenance procedures, troubleshooting hardware and software problems including diagnostics involving cable plant and communications equipment and installing and optimizing LAN operating systems, and applications software. Develops written user procedures. Monitors operation of LANs and services of vendors. Prepares technical reports and presents technical briefings to management. Participates in LAN Administration Group meetings	Bachelors	3



54151S	Network Administrator	Assists in development of LANs operating procedures and standards. Assists in the research, testing, evaluation and design activities for network operating systems and file systems. Assists in the performance of daily system administration activities including initiating preventive maintenance procedures, and installing LAN software, troubleshoots network servers, components and participates in cable plan diagnostics. Assists in the development of written user procedures. Monitors operation of LANs and services of vendors. Prepares reports on technical findings to the LAN administration teams.	Associate	1
54151S	Senior Systems Engineer	Develops and modifies complex systems and subsystems to enhance overall system operations. Applies analytical techniques when gathering information from users, defining work problems, designing a system of computer programs, and developing procedures to resolve the problems. Develops complete specifications to enable computer programmers to prepare required programs. Analyzes methods of approach. Reviews task proposal requirements, gathers information, analyzes data, prepares project synopses, compares alternatives, prepares specifications for programs, resolves processing problems, coordinates work with programmers, and orients users to new systems	Bachelors	10
54151S	Mid-Level Systems Engineer	Modifies complex systems and subsystems to enhance overall system operations. Applies analytical techniques when gathering information from users, defining work problems, implementing a system of computer programs, and defining procedures to resolve the problems. Defines specifications to enable computer programmers to prepare required programs. Analyzes methods of approach. Reviews task proposal requirements, gathers information, analyzes data, compares alternatives, defines specifications for programs,	Bachelors	7



		coordinates work with programmers, and orients users to new systems.		
54151S	Systems Engineer	Analyzes complex systems and subsystems to enhance overall system operations. Gathers information from users, defines work problems, assists in the design of system or computer programs, and implements procedures to resolve the problems. Assists in the development of specifications to enable computer programmers to prepare required programs. Analyzes methods of approach. Analyzes data, prepares findings, compares alternatives, prepares specifications for programs, and orients users to new systems.	Bachelors	5
54151S	Senior Configuration Analyst	Responsible for configuration management activities including product identification, change control, status accounting, operation of the program support library, and development and monitoring of equipment/system acceptance plans. Evaluates and recommends selection of configuration management tools and standards. Coordinates with users and systems development personnel on releases of both system- level software and application software. Prepares configuration management plans and procedures. Responsible for configuration management of requirements, design, and code. Operates and manages program support library. Supervises lower level personnel.	Bachelors	7
54151S	Configuration Analyst	Responsible for facilitation and implementation of configuration management activities including product identification, change control, status accounting, operation of the program support library, and development and monitoring of equipment/ system acceptance plans. Evaluates and recommends configuration management tools and standards. Works with users and systems development personnel on releases of both system-level software and	Bachelors	4



		application software. Assists with development of configuration management plans and procedures. Assists with configuration management of requirements, design, and code. Operates program support library. Monitors end-item acceptance plans.		
54151S	Senior Software Engineer	Responsible for carrying through to the production phase a number of highly complex systems analysis, design and programming projects, on either microcomputer or mainframe-based systems. Directs junior programmers in one or more projects related to the development, maintenance and enhancement of enterprise-wide computer systems dealing with management, programmatic and administrative functions of the user group, on either microcomputer or host-based systems. Defines technical specifications and provides guidance and assistance to team members. Performs fact-finding, analysis of findings, preliminary analysis of existing computer applications, analysis of microcomputer and/or mainframe equipment or system software needs and user requirements. Prepares overall project recommendations to include estimates of resources and time phasing requirements. Designs and executes testing and final implementation of programs/tasks.	Bachelors	8



54151S	Software Engineer	Responsible for carrying through to the production phase a number of highly complex systems analysis, design and programming projects, on either microcomputer or mainframe-based systems. Assists junior programmers in one or more projects related to the development, maintenance and enhancement of enterprise-wide computer systems dealing with management, programmatic and administrative functions of the user group. Assists with definitions of technical specifications and provides guidance and assistance to team members. Performs factfinding, analysis of findings, preliminary analysis of existing computer applications, analysis of microcomputer and/or mainframe equipment or system software needs and user requirements. Assists with preparation of overall project recommendations to include estimates of resources and time phasing requirements. Assists with design and execution of testing and final implementation of programs/tasks.	Bachelors	4
54151S	Senior Quality Assurance Analyst	Organizes and maintains all required quality assurance documentation. Responsible for ensuring compliance with recognized standards and practices. Insures all documentation is complete, accurate, and correct. Witnesses and documents the test and integration phases. Certifies that deliverables have met established quality requirements.	Bachelors	7
54151S	Quality Assurance Analyst	Organizes and maintains all required quality assurance documentation. Monitors compliance with recognized standards and practices. Reviews all documentation for completeness, accuracy, and correctness. Supports the test and integration personnel as a witness to testing requirements. Reviews deliverables to insure they meet established quality requirements.	Bachelors	4



54151S	Database Administrator I	Assists with design, implementation, operation and maintenance of database management systems (DBMS). Assists with DBMS products evaluation. Determines file organization, indexing methods, and security procedures for specific applications. Monitors the global view of databases, access to the databases, assures the safekeeping of the databases. Assists with Installation, testing and implementation of vendor DBMS software including new releases. Performs database administration.	Associate	2
54151S	Database Administrator II	Provides technical expertise for design, implementation, operation and maintenance of database management systems (DBMS). Evaluates and recommends available DBMS products. Determines file organization, indexing methods, and security procedures for specific applications. Monitors the global view of databases, access to the databases, assures the safekeeping of the databases. Defines required database administration policies, procedures, standards, and guidelines. Prepares and delivers presentations on DBMS concepts. Installs, tests and implements vendor DBMS software including new releases. Manages database administration tasks.	Bachelors	5
54151S	Database Administrator III	Provides technical expertise for design, implementation, operation and maintenance of database management systems (DBMS). Evaluates and recommends available DBMS products. Determines file organization, indexing methods, and security procedures for specific applications. Monitors the global view of databases, access to the databases, assures the safekeeping of the databases. Defines required database administration policies, procedures, standards, and guidelines. Prepares and delivers presentations on DBMS concepts. Installs, tests and implements vendor DBMS software including new releases. Manages database administration tasks.	Bachelors	8



54151S	Senior Application Developer	Participates in all phases of the software development life cycle including the design, development, integration, testing and implementation phases. Performs quality assurance and technical review activities. Assists in the resolution of end-user software problems. Works with management and end-user groups to identify requirements for future product enhancements. Develops technical documentation, end-user documentation and training materials. Senior level developers may be used to direct the activities of other developers	Bachelors	7
54151S	Application Developer	Participates in all phases of the software development life cycle including the design, development, integration, testing and implementation phases. Performs quality assurance and technical review activities. Assists in the resolution of end-user software problems. Works with management and end-user groups to identify requirements for future product enhancements. Develops technical documentation, end-user documentation and training materials	Bachelors	4
54151S	Enterprise Resource Planning (ERP) Specialist	Adapt functional business requirements and processes to technical solutions based upon comprehensive enterprise application solution sets. Enterprise resource planning and management processes, include but are not limited to: knowledge management, investment analysis, data warehousing, ecommerce, return on investment analysis, human resource analysis, material management and logistics, supply chain management, procurement, ordering, manufacturing, decision support, and information dissemination.	Bachelors	8
54151S	Systems Administrator	Assist with the daily activities of configuration and operation of systems which may be mainframe, mini, or client/server based. Assist with the optimizing of system operation and resource utilization, and perform system capacity analysis and planning. Provide assistance to users in accessing and using business systems. Commensurate	Bachelors	2



		experience and education. Training and/or certification concentration would include ITIL, Vendor Specific (Unix, Microsoft etc.) and/or CompTIA or similar training.		
54151S	Systems Administrator II	Perform the daily activities of configuration and operation of systems which may be mainframe, mini, or client/server based. Perform the optimizing of system operation and resource utilization, and perform system capacity analysis and planning. Provide assistance to users in accessing and using business systems.	Bachelors	4
54151S	Systems Administrator III	Supervise and manage the daily activities of configuration and operation of systems which may be mainframe, mini, or client/server based. Plan and monitor the optimizing of system operation and resource utilization, and perform systems capacity analysis and planning. Plan and monitor assistance to users in accessing and using business systems. Commensurate experience and education.	Bachelors	6
54151S	Systems Architect	Establish system information requirements using analysis of the information engineer(s) in the development of enterprise-wide or large-scale information systems. Design architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensure these systems are compatible and in compliance with the standards for open systems architectures, the OSI and ISO reference models, and profiles of standards - such as IEEE OSE reference model - as they apply to the implementation and specification of information management solution of the application platform, across the API, and the external environment/software application. Ensure that the common operating environment is compliant with the Agency enterprise architecture and	Bachelors	8



		applicable reference models. Evaluate analytically and systematically problems of workflows, organization, and planning and develop appropriate corrective action. Provide daily supervision and direction to staff		
54151HEAL	Health IT Program Manager	Serves as the contract manager and administrator over the entire Health IT relevant contract effort. Acts as the primary interface and point of contact with Government project authorities and representatives on technical and contract administration issues. Supervises project operations of clinical applications, medical billing systems, infrastructure and medical devices by developing management procedures, planning and directing project execution, monitoring and reporting progress. Manages and controls financial and administrative aspects of the project with respect to contract requirements, enforces work standards, and assigns schedules.	Bachelors	6
54151HEAL	Health IT Project Manager	For Health IT relevant contracts, serves as the central point of contact for delivery orders and interfaces with the Contracting Officers Technical Representatives. Establishes and enforces procedures to assure that all tasks are performed in accordance with applicable standards, quality requirements, estimated costs, and schedules. Coordinates development, quality assurance, configuration management, documentation support, software maintenance, and daily supervision of subordinates. Prepares reports and delivers briefings on the status of task assignments to contract management personnel and technical points of contact. Reviews work of subordinates, resolves discrepancies, prioritizes work, and accommodates changes. Specializing in clinical applications, medical billing systems, infrastructure and medical devices projects and implementations.	Bachelors	5



54151HEAL	Health IT Technical Writer	For Health IT relevant contracts, writes and prepares technical documentation using outlines and resource material provided by functional analysts and computer personnel. Consolidates, formats, requires and edits documentation written by technical personnel. Interprets documentation standards and instructions listed in the Statement of Work and produces documents that conform to instructions. Applies knowledge of health information technology related standards and terms, to include clinical, billing and information technology. Verifies that documentation conforms to standards.	Bachelors	3
54151HEAL	Health IT Senior Systems Engineer	Applies knowledge of computer concepts and techniques to develop and implement automated solutions to clinical applications, medical billing systems, infrastructure and medical devices acquisition and management problems. Experience implementing Health IT specific technologies such as HL7 messaging or ICD9/10 codes. Uses scientific and engineering logic to independently identify conceptual or theoretical solutions to problems of computer hardware or software design and operation. Develops alternative approaches to design, test, and evaluation techniques for solving automation problems. Evaluates and recommends optimum solutions balancing specific project needs with economic constraints. Formulates architectural design, functional specification, interfaces and documentation of computer systems considering system interrelationships, operating modes, and equipment configurations. Responsible for developing project plans, justifications, guidelines, and controls.	Bachelors	5



54151HEAL	Health IT Cyber Security Manager	For Health IT relevant contracts, analyzes and defines security requirements for information protection. Defines and develops security policies for entire programs and collections of system with an emphasis on the Risk Management Framework Privacy overlay. Analyzes the sensitivity of information, performs vulnerability and risk assessments on the basis of defined sensitivity and information flow. Facilitates privacy support in producing required Privacy Documentation such as: Privacy Impact Assessment and System of Records Notice. Manages security teams.	Bachelors	5
54151HEAL	Health IT SME Engineer	Subject matter expert in a subset of Health Information Technology (e.g., HL7 messaging, ICD9/10 codes). Analyzes and defines requirements for areas of clinical applications, medical billing systems, infrastructure and medical devices. Analyzes the sensitivity of information, performs vulnerability and risk assessments on the basis of defined sensitivity and information flow. Designs, develops, engineers, evaluates and implements compliant solutions to requirements. Responsible for integration and implementation of the solution, while maintaining compliance with relevant policies and laws such as the Privacy Act, FISMA and HIPAA.	Bachelors	3
54151HEAL	Health IT SME Analyst	Subject matter expert in a subset of Health Information Technology (e.g., HL7 messaging, ICD9/10 codes). Analyzes and defines policy requirements for HIT programs such as clinical applications, medical billing systems, infrastructure and medical devices. Defines and develops policies within the scope of relevant policies and laws such as the Privacy Act, FISMA and HIPAA. Gathers and organizes technical information about an organization's mission goals and needs, existing products, and ongoing programs in HIT.	Bachelors	3



54151HEAL	Health IT SME Engineer II	Subject matter expert in a subset of Health Information Technology (e.g., HL7 messaging, ICD9/10 codes). Analyzes and defines requirements for areas of clinical applications, medical billing systems, infrastructure and medical devices. Analyzes the sensitivity of information, performs vulnerability and risk assessments on the basis of defined sensitivity and information flow. Designs, develops, engineers, evaluates and implements compliant solutions to requirements. Responsible for integration and implementation of the solution, while maintaining compliance with relevant policies and laws such as the Privacy Act, FISMA and HIPAA.	Bachelors	5
54151HEAL	Health IT SME Analyst II	Subject matter expert in a subset of Health Information Technology (e.g., HL7 messaging, ICD9/10 codes). Analyzes and defines policy requirements for HIT programs such as clinical applications, medical billing systems, infrastructure and medical devices. Defines and develops policies within the scope of relevant policies and laws such as the Privacy Act, FISMA and HIPAA. Gathers and organizes technical information about an organization's mission goals and needs, existing products, and ongoing programs in HIT.	Bachelors	5
54151HEAL	Health IT SME Engineer III	Subject matter expert in a subset of Health Information Technology (e.g., HL7 messaging, ICD9/10 codes). Analyzes and defines requirements for areas of clinical applications, medical billing systems, infrastructure and medical devices. Analyzes the sensitivity of information, performs vulnerability and risk assessments on the basis of defined sensitivity and information flow. Designs, develops, engineers, evaluates and implements compliant solutions to requirements. Responsible for integration and implementation of the solution, while maintaining compliance with relevant policies and laws such as the Privacy Act, FISMA and HIPAA.	Bachelors	7



54151HEAL	Health IT SME Analyst III	Subject matter expert in a subset of Health Information Technology (e.g., HL7 messaging, ICD9/10 codes). Analyzes and defines policy requirements for HIT programs such as clinical applications, medical billing systems, infrastructure and medical devices. Defines and develops policies within the scope of relevant policies and laws such as the Privacy Act, FISMA and HIPAA. Gathers and organizes technical information about an organization's mission goals and needs, existing products, and ongoing programs in HIT.	Bachelors	7
54151HEAL	Health IT Medical Billing Specialist I	Goal-oriented, revenue-driven, highly accurate and motivated Biller. Primary duties include, but are not limited to: consistently follow up on unpaid claims utilizing monthly aging reports, filing appeals when appropriate to obtain maximum reimbursement and establish and maintain strong relationships with providers, clients, patients and fellow staff. Secondary duties include but are not limited to: data entry of all patient demographic, guarantor and insurance information, posting procedures and insurance/patient payments, balance to daily deposits	Associate	2
54151HEAL	Health IT Medical Billing Specialist II	Goal-oriented, revenue driven, highly accurate and motivated Biller. Primary duties include, but are not limited to: consistently follow up on unpaid claims utilizing monthly aging reports, filing appeals when appropriate to obtain maximum reimbursement and establish and maintain strong relationships with providers, clients, patients and fellow staff. Secondary duties include but are not limited to: data entry of all patient demographic, guarantor and insurance information, posting procedures and insurance/patient payments, balance to daily deposits	Associate	4



54151HEAL	Health IT Medical Billing Specialist III	Goal-oriented, revenue driven, highly accurate and motivated Biller. Primary duties include, but are not limited to: consistently follow up on unpaid claims utilizing monthly aging reports, filing appeals when appropriate to obtain maximum reimbursement and establish and maintain strong relationships with providers, clients, patients and fellow staff. Secondary duties include but are not limited to: data entry of all patient demographic, guarantor and insurance information, posting procedures and insurance/patient payments, balance to daily deposits	Associate	6
54151HEAL	Health IT Data Management Analyst	Responsible for facilitation and implementation of configuration management activities including product identification, change control, status accounting, operation of the program support library, and development and monitoring of equipment/ system acceptance plans. Evaluates and recommends configuration management tools and standards. Works with users and systems development personnel on releases of both system-level software and application software. Assists with development of configuration management plans and procedures. Assists with configuration management of requirements, design, and code. Operates program support library. Monitors end-item acceptance plans.	Bachelors	4



54151HEAL	Health IT Principal Technical Specialist	Provides expert services and leadership in specialized technical areas. Applies this leadership to any phase of System Life Cycle Support as task requirements dictate. Provides expert advice and assistance in state-of-the-art hardware, software, and telecommunications solutions involving hardware of various capacities, multiple operating environments, database management systems specialized software, data communications facilities and protocols including Value Added Networks, fourth generation technologies, and complex software tools or packages. Provides expertise for analyses and studies, enhances or implements system software solutions. Provides expertise for test and acceptance phases. May be required to act as technical supervisor to other project personnel who must prepare or modify software to implement the recommended technical solution. Coordinates with management and technical personnel to ensure that technical problems have been properly defined and that the recommended solution is implemented.	Masters	10
54151HEAL	Health IT Business Analyst I	Under direct supervision, assists in formulating and defining health systems scope and objectives through research and fact-finding combined with a basic understanding of business systems and industry requirements. Includes analysis of business and user needs, documenting requirements, and revising existing system logic difficulties as necessary under direction of experienced Business System Analysts. Competent to consider most business implications of the application of technology to the current business environment.	Bachelors	3



54151HEAL	Health IT Business Analyst II	Under general supervision, formulates and defines systems scope and objectives through research and fact-finding combined with an understanding of applicable business systems and industry requirements. With this knowledge, develops or modifies moderately complex information systems. Includes analysis of business and user needs, documenting requirements, and revising existing system logic difficulties as necessary. Guides and advises less experienced Business Systems Analysts. Competent to work in some phases of systems analysis and considers the business implications of the application of technology to the current business environment	Bachelors	6
54151HEAL	Health IT Business Analyst III	Under general direction, formulates and defines systems scope and objectives based on both user needs and a good understanding of applicable business systems and industry requirements. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Includes analysis of business and user needs, documentation of requirements, and translation into proper system requirement specifications. Guides and advises less experienced Business Systems Analysts. Competent to work at the highest technical level of most phases of systems analysis while considering the business implications of the application of technology to the current and future business environment.	Masters	8



518210C	Cloud IT Application Developer I	Provides application development support within the Cloud IT environment. Develop block diagrams and logic flow charts. Translate detailed design into computer software. Develop, Test, debug, and refine the computer software to produce the required product. Prepare required documentation, including both program-level and user-level documentation. Enhance software to reduce operating time or improve efficiency. Provide technical direction to programmers to ensure program deadlines are met. Experience in Cloud IT information system design, including application programming on large-scale DBMS and the development of complex software to satisfy design objectives.	Associate	2
518210C	Cloud IT Application Developer II	Provides application development support within the Cloud IT environment. Develop block diagrams and logic flow charts. Translate detailed design into computer software. Develop, Test, debug, and refine the computer software to produce the required product. Prepare required documentation, including both program-level and user-level documentation. Enhance software to reduce operating time or improve efficiency. Provide technical direction to programmers to ensure program deadlines are met. Experience in Cloud IT information system design, including application programming on large-scale DBMS and the development of complex software to satisfy design objectives.	Associate	3
518210C	Cloud IT Application Developer III	Provides application development support within the Cloud IT environment. Develop block diagrams and logic flow charts. Translate detailed design into computer software. Develop, Test, debug, and refine the computer software to produce the required product. Prepare required documentation, including both program-level and user-level documentation. Enhance software to reduce operating time or improve efficiency. Provide technical direction to programmers to ensure program deadlines are met.	Bachelors	6



		Experience in Cloud IT information system design, including application programming on large-scale DBMS and the development of complex software to satisfy design objectives.		
518210C	Cloud IT Application Developer IV	Provides application development support within the Cloud IT environment. Develop block diagrams and logic flow charts. Translate detailed design into computer software. Develop, Test, debug, and refine the computer software to produce the required product. Prepare required documentation, including both program-level and user-level documentation. Enhance software to reduce operating time or improve efficiency. Provide technical direction to programmers to ensure program deadlines are met. Experience in Cloud IT information system design, including application programming on large-scale DBMS and the development of complex software to satisfy design objectives.	Bachelors	8
518210C	Cloud IT Solutions Architect	Analyzes and refines Cloud IT systems requirements. Translates systems requirements into applications prototypes. Plans and designs systems architecture. Writes, debugs, and maintains code. Determines and designs applications architecture. Determines output media/formats and designs user interfaces. Works with customers to test applications. Assures software and systems quality and functionality. Integrates hardware and software components. Writes and maintains program documentation. Evaluates new applications software technologies; and/or ensures the rigorous application of information security/information assurance policies, principles, and practices to the delivery of application software services	Bachelors	8



518210C	Cloud IT Technical Architect	<p>Performs needs analyses to define opportunities for new or improved Cloud IT business process solutions. Consults with customers to identify and specify requirements. Develops overall functional and systems requirements and specifications. Conducts business process re-engineering, feasibility studies and trade-off analyses. Prepares business cases for the application of Cloud IT solutions. Defines systems scope and objectives. Develops cost estimates for new or modified systems. Ensures the integration of all systems components (e.g., procedures, databases, policies, software, and hardware). Plans systems implementation and/or ensures the rigorous application of information security/information assurance policies, principles, and practices to the systems analysis process.</p>	Bachelors	10
518210C	Cloud IT Software Systems Engineer Level I	<p>Coordinate and/or perform additions and changes to Cloud IT network hardware and operating systems, and attached devices; includes investigation, analysis, recommendation, configuration, installation, and testing of new network hardware and software. Provide direct support in the day-today operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. Troubleshoot at the physical level of the network, working with network measurement hardware and software, as well as physical checking and testing of hardware devices at the logical level working with communication protocols. Maintain network infrastructure standards including network communication protocols such as TCP/IP. Provide technical consultation, training and support to IT staff as designated by the government.</p>	Associate	2



518210C	Cloud IT Software Systems Engineer Level II	<p>Coordinate and/or perform additions and changes to Cloud IT network hardware and operating systems, and attached devices; includes investigation, analysis, recommendation, configuration, installation, and testing of new network hardware and software. Provide direct support in the day-today operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. Troubleshoot at the physical level of the network, working with network measurement hardware and software, as well as physical checking and testing of hardware devices at the logical level working with communication protocols. Maintain network infrastructure standards including network communication protocols such as TCP/IP. Provide technical consultation, training and support to IT staff as designated by the government.</p>	Associate	4
518210C	Cloud IT Software Systems Engineer Level III	<p>Coordinate and/or perform additions and changes to Cloud IT network hardware and operating systems, and attached devices; includes investigation, analysis, recommendation, configuration, installation, and testing of new network hardware and software. Provide direct support in the day-today operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. Troubleshoot at the physical level of the network, working with network measurement hardware and software, as well as physical checking and testing of hardware devices at the logical level working with communication protocols. Maintain network infrastructure standards including network communication protocols such as TCP/IP. Provide technical consultation, training and</p>	Bachelors	6



		support to IT staff as designated by the government.		
518210C	Cloud IT Software Systems Engineer Level IV	Coordinate and/or perform additions and changes to Cloud IT network hardware and operating systems, and attached devices; includes investigation, analysis, recommendation, configuration, installation, and testing of new network hardware and software. Provide direct support in the day-today operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. Troubleshoot at the physical level of the network, working with network measurement hardware and software, as well as physical checking and testing of hardware devices at the logical level working with communication protocols. Maintain network infrastructure standards including network communication protocols such as TCP/IP. Provide technical consultation, training and support to IT staff as designated by the government.	Bachelors	8
518210C	Cloud IT Business System Analyst Level I	Assist in applying common best practices for the industry to the Cloud IT customer using a knowledge base to create conceptual business models and to identify relevant issues and considerations in selecting application software packages. Assess the operational and functional baseline of an organization and its organizational components, and help to define the direction and strategy for an engagement while ensuring the organizational needs are being addressed. Typical areas addressed include Human Resources, Finance, Supply, and operations. Identify information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Generate functional area strategies for enhanced IT operations in a cross functional area mode throughout the organization.	Associate	2



		Participate in account strategy sessions, strategic assessments and design reviews to validate enterprise approach and associated work products, such as ERP implementations coordinating the resolution of highly complex problems and tasks. Commensurate experience and education.		
518210C	Cloud IT Business System Analyst Level II	Assist in applying common best practices for the industry to the Cloud IT customer using a knowledge base to create conceptual business models and to identify relevant issues and considerations in selecting application software packages. Assess the operational and functional baseline of an organization and its organizational components, and help to define the direction and strategy for an engagement while ensuring the organizational needs are being addressed. Typical areas addressed include Human Resources, Finance, Supply, and operations. Identify information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Generate functional area strategies for enhanced IT operations in a cross- functional area mode throughout the organization. Participate in account strategy sessions, strategic assessments and design reviews to validate enterprise approach and associated work products, such as ERP implementations coordinating the resolution of highly complex problems and tasks. Commensurate experience and education.	Associate	4



518210C	Cloud IT Business System Analyst Level III	<p>Assist in applying common best practices for the industry to the Cloud IT customer using a knowledge base to create conceptual business models and to identify relevant issues and considerations in selecting application software packages. Assess the operational and functional baseline of an organization and its organizational components, and help to define the direction and strategy for an engagement while ensuring the organizational needs are being addressed. Typical areas addressed include Human Resources, Finance, Supply, and operations. Identify information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Generate functional area strategies for enhanced IT operations in a cross-functional area mode throughout the organization. Participate in account strategy sessions, strategic assessments and design reviews to validate enterprise approach and associated work products, such as ERP implementations coordinating the resolution of highly complex problems and tasks. Commensurate experience and education.</p>	Bachelors	6
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518210C	Cloud IT Business System Analyst Level IV	Assist in applying common best practices for the industry to the Cloud IT customer using a knowledge base to create conceptual business models and to identify relevant issues and considerations in selecting application software packages. Assess the operational and functional baseline of an organization and its organizational components, and help to define the direction and strategy for an engagement while ensuring the organizational needs are being addressed. Typical areas addressed include Human Resources, Finance, Supply, and operations. Identify information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Generate functional area strategies for enhanced IT operations in a cross functional area mode throughout the organization. Participate in account strategy sessions, strategic assessments and design reviews to validate enterprise approach and associated work products, such as ERP implementations coordinating the resolution of highly complex problems and tasks. Commensurate experience and education.	Bachelors	8
518210C	Cloud IT Database Administrator Level I	Analyze database requirements of assigned Cloud IT projects. Analyze and determine information needs and elements, database relationships and attributes, proposed manipulation, data flow and storage requirements, and data output and reporting capabilities. Apply knowledge of Cloud IT database management systems to coordinate maintenance and changes to databases. Test and implement changes or new database designs. Write logical and physical database descriptions, including location, space, access method, and security requirements. Provide direction to programmers and analysts as required to affect changes to database management systems. Provide answers to database questions. Knowledge of and ability to	Associate	2



		monitor databases and to analyze and organize data and apply new technology designs and programs.		
518210C	Cloud IT Database Administrator Level II	Analyze database requirements of assigned Cloud IT projects. Analyze and determine information needs and elements, database relationships and attributes, proposed manipulation, data flow and storage requirements, and data output and reporting capabilities. Apply knowledge of Cloud IT database management systems to coordinate maintenance and changes to databases. Test and implement changes or new database designs. Write logical and physical database descriptions, including location, space, access method, and security requirements. Provide direction to programmers and analysts as required to affect changes to database management systems. Provide answers to database questions. Knowledge of and ability to monitor databases and to analyze and organize data and apply new technology designs and programs.	Bachelors	4
518210C	Cloud IT Database Administrator Level III	Analyze database requirements of assigned Cloud IT projects. Analyze and determine information needs and elements, database relationships and attributes, proposed manipulation, data flow and storage requirements, and data output and reporting capabilities. Apply knowledge of Cloud IT database management systems to coordinate maintenance and changes to databases. Test and implement changes or new database designs. Write logical and physical database descriptions, including location, space, access method, and security requirements. Provide direction to programmers and analysts as required to affect changes to database management systems. Provide answers to database questions. Knowledge of and ability to monitor databases and to analyze and organize data and app	Bachelors	7



518210C	Cloud IT Project Manager Level I	Typically oversee all aspects of the Cloud IT project, leading a team on large projects or a significant segment of large and complex projects. Analyze new and complex project related problems and create innovative solutions that normally involve the schedule, technology, methodology, tools, solution components, and financial management of the project. Provide applications systems analysis and long and short -range plans for application selection, systems development, systems maintenance, and production activities for necessary support resources. Commensurate experience and education for the specific level.	Associate	2
518210C	Cloud IT Project Manager Level II	Typically oversee all aspects of the Cloud IT project, leading a team on large projects or a significant segment of large and complex projects. Analyze new and complex project - related problems and create innovative solutions that normally involve the schedule, technology, methodology, tools, solution components, and financial management of the project. Provide applications systems analysis and long and short -range plans for application selection, systems development, systems maintenance, and production activities for necessary support resources. Commensurate experience and education for the specific level.	Associate	4
518210C	Cloud IT Project Manager Level III	Typically oversee all aspects of the Cloud IT project, leading a team on large projects or a significant segment of large and complex projects. Analyze new and complex project - related problems and create innovative solutions that normally involve the schedule, technology, methodology, tools, solution components, and financial management of the project. Provide applications systems analysis and long and short -range plans for application selection, systems development, systems maintenance, and production activities for necessary support resources. Commensurate	Bachelors	6



		experience and education for the specific level.		
518210C	Cloud IT Project Manager Level IV	Typically oversee all aspects of the Cloud IT project, leading a team on large projects or a significant segment of large and complex projects. Analyze new and complex project - related problems and create innovative solutions that normally involve the schedule, technology, methodology, tools, solution components, and financial management of the project. Provide applications systems analysis and long and short - range plans for application selection, systems development, systems maintenance, and production activities for necessary support resources. Commensurate experience and education for the specific level.	Bachelors	9
518210C	Cloud IT Technical Manager	Monitors technical tasks, and keeps the Project Manager abreast of all problems and accomplishments of the Cloud IT project. Anticipates problems, and works to mitigate the anticipated problems. As a team or project leader, provides technical direction for the complete systems development effort. May serve as a technical authority for a design area. As a staff specialist or consultant, resolves unique and unyielding systems problems using new technology. Can complete tasks within estimated time frames and budget constraints. Schedules and assigns duties to subordinates. Interacts with government management personnel. Reports in writing and orally to contractor management and government representatives, including the government contracting officer.	Bachelors	10



518210C	Cloud IT Technical Writer Level II	Researches, writes, edits, and proofreads Cloud IT technical data for use in documents or sections of documents such as manuals, procedures and specifications. Ensures technical documentation is accurate, complete, meets editorial and government specifications and adheres to standards for quality, graphics, coverage, format, and style. Assists in establishing style guidelines and standards for texts and illustrations or equivalent. Requires Bachelor's degree or equivalent (in related technical field) and two to four years of related (technical writing and copy editing) experience	Bachelors	2
518210C	Cloud IT Quality Assurance Analyst Level I	Provide Quality Assurance in the Cloud IT environment. Evaluate, recommend, and implement automated test tools and strategies. Design, implement, and conduct test and evaluation procedures to ensure system requirements are met. Develop, maintain, and upgrade automated test scripts and architectures for application products. Write, implement, and report status for system test cases for testing. Analyze test cases and provide regular progress reports. Serve as subject matter specialist providing testing know-how for the support of user requirements of complex to highly complex software/hardware applications. Direct and/or participate in all phases of risk management assessments and software/hardware development with emphasis on analysis of user requirements, test design and test tools selection.	Associate	2



518210C	Cloud IT Quality Assurance Analyst Level II	Provide Quality Assurance in the Cloud IT environment. Evaluate, recommend, and implement automated test tools and strategies. Design, implement, and conduct test and evaluation procedures to ensure system requirements are met. Develop, maintain, and upgrade automated test scripts and architectures for application products. Write, implement, and report status for system test cases for testing. Analyze test cases and provide regular progress reports. Serve as subject matter specialist providing testing know-how for the support of user requirements of complex to highly complex software/hardware applications. Direct and/or participate in all phases of risk management assessments and software/hardware development with emphasis on analysis of user requirements, test design and test tools selection.	Bachelors	6
518210C	Cloud IT Systems Administrator Level I	Perform the daily activities of configuration and operation of Cloud IT systems which may be mainframe, mini, or client/server based. Perform the optimizing of system operation and resource utilization, and perform system capacity analysis and planning. Provide assistance to users in accessing and using Cloud IT business systems. Commensurate experience and education	Associate	2
518210C	Cloud IT Systems Administrator Level II	Perform the daily activities of configuration and operation of Cloud IT systems which may be mainframe, mini, or client/server based. Perform the optimizing of system operation and resource utilization, and perform system capacity analysis and planning. Provide assistance to users in accessing and using Cloud IT business systems. Commensurate experience and education	Associate	4
518210C	Cloud IT Systems Administrator Level III	Perform the daily activities of configuration and operation of Cloud IT systems which may be mainframe, mini, or client/server based. Perform the optimizing of system operation and resource utilization, and perform system capacity analysis and planning. Provide	Bachelors	6



		assistance to users in accessing and using Cloud IT business systems. Commensurate experience and education		
518210C	Cloud IT Network Specialist Level I	Provide support to monitor, install and perform maintenance on personal computers, laptop computers, software, and networks in the Cloud IT environment. Provide support in responding to system user requests for assistance. Provide support for on -the -spot diagnostic evaluations, implementation of corrections, and training users in proper operation of systems and programs. Provide support to: install and provide basic support for approved PC software; perform upgrades to all computer platforms, train office staff on computers, maintain logs and inventory of equipment repairs, assist in administering all computer platforms as directed and assist in resolving any operations problems. Support the agency LAN Administrator with server maintenance and administration. Require general knowledge of network products including, but not limited to, Novell, CISCO, and UNIX.	Associate	2
518210C	Cloud IT Network Specialist Level II	Provide support to monitor, install and perform maintenance on personal computers, laptop computers, software, and networks in the Cloud IT environment. Provide support in responding to system user requests for assistance. Provide support for on -the -spot diagnostic evaluations, implementation of corrections, and training users in proper operation of systems and programs. Provide support to: install and provide basic support for approved PC software; perform upgrades to all computer platforms, train office staff on computers, maintain logs and inventory of equipment repairs, assist in administering all computer platforms as directed and assist in resolving any operations problems. Support the agency LAN Administrator with server maintenance and administration. Require general knowledge of network products including,	Associate	4



		but not limited to, Novell, CISCO, and UNIX.		
518210C	Cloud IT Network Specialist Level III	Provide support to monitor, install and perform maintenance on personal computers, laptop computers, software, and networks in the Cloud IT environment. Provide support in responding to system user requests for assistance. Provide support for on-the-spot diagnostic evaluations, implementation of corrections, and training users in proper operation of systems and programs. Provide support to: install and provide basic support for approved PC software; perform upgrades to all computer platforms, train office staff on computers, maintain logs and inventory of equipment repairs, assist in administering all computer platforms as directed and assist in resolving any operations problems. Support the agency LAN Administrator with server maintenance and administration. Require general knowledge of network products including, but not limited to, Novell, CISCO, and UNIX.	Bachelors	7
518210C	Cloud IT Network Specialist Level IV	Provide support to monitor, install and perform maintenance on personal computers, laptop computers, software, and networks in the Cloud IT environment. Provide support in responding to system user requests for assistance. Provide support for on-the-spot diagnostic evaluations, implementation of corrections, and training users in proper operation of systems and programs. Provide support to: install and provide basic support for approved PC software; perform upgrades to all computer platforms, train office staff on computers, maintain logs and inventory of equipment repairs, assist in administering all computer platforms as directed and assist in resolving any operations problems. Support the agency LAN Administrator with server maintenance and administration. Require general knowledge of network products including,	Bachelors	10



		but not limited to, Novell, CISCO, and UNIX.		
518210C	Cloud IT Subject Matter Expert Level I	Provide technical knowledge and analysis of highly specialized Cloud IT applications and operational environment, high-level functional systems analysis, design, integration, documentation and implementation advice on moderately complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Apply principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions. Assist other in the Cloud IT environment senior consultants with analysis and evaluation and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts in the following specialties: information systems architecture, networking; telecommunications, automation; communications protocols, risk management/electronic analysis, software; lifecycle management, software development methodologies, and modeling and simulation. Commensurate experience in IT and in new and related older technology that directly relates to the required area of expertise.	Bachelors	6



518210C	Cloud IT Subject Matter Expert Level II	Provide technical knowledge and analysis of highly specialized Cloud IT applications and operational environment, high-level functional systems analysis, design, integration, documentation and implementation advice on moderately complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Apply principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions. Assist other in the Cloud IT environment senior consultants with analysis and evaluation and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts in the following specialties: information systems architecture, networking; telecommunications, automation; communications protocols, risk management/electronic analysis, software; lifecycle management, software development methodologies, and modeling and simulation. Commensurate experience in IT and in new and related older technology that directly relates to the required area of expertise.	Bachelors	8
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518210C	Cloud IT Subject Matter Expert Level III	Provide technical knowledge and analysis of highly specialized Cloud IT applications and operational environment, high-level functional systems analysis, design, integration, documentation and implementation advice on moderately complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Apply principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions. Assist other in the Cloud IT environment senior consultants with analysis and evaluation and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts in the following specialties: information systems architecture, networking; telecommunications, automation; communications protocols, risk management/electronic analysis, software; lifecycle management, software development methodologies, and modeling and simulation. Commensurate experience in IT and in new and related older technology that directly relates to the required area of expertise.	Masters	10
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SIN	Labor Category	Year 1	Year 2	Year 3	Year 4	Year 5
54151S	Senior IT Program Manager	\$ 149.92	\$ 152.62	\$ 155.37	\$ 158.17	\$ 161.01
54151S	IT Program Manager	\$ 111.23	\$ 113.24	\$ 115.27	\$ 117.35	\$ 119.46
54151S	IT Project Manager	\$ 130.58	\$ 132.93	\$ 135.32	\$ 137.76	\$ 140.24
54151S	Cyber Security Analyst	\$ 125.74	\$ 128.01	\$ 130.31	\$ 132.66	\$ 135.04
54151S	Application Engineer II	\$ 116.07	\$ 118.16	\$ 120.29	\$ 122.45	\$ 124.66
54151S	Application Engineer I	\$ 82.22	\$ 83.70	\$ 85.20	\$ 86.74	\$ 88.30
54151S	Test Engineer II	\$ 91.89	\$ 93.54	\$ 95.23	\$ 96.94	\$ 98.69
54151S	Test Engineer I	\$ 72.54	\$ 73.85	\$ 75.18	\$ 76.53	\$ 77.91
54151S	Technical Solution Architect	\$ 130.58	\$ 132.93	\$ 135.32	\$ 137.76	\$ 140.24
54151S	IT Architect	\$ 120.91	\$ 123.08	\$ 125.30	\$ 127.55	\$ 129.85
54151S	Security Architect	\$ 140.25	\$ 142.78	\$ 145.35	\$ 147.96	\$ 150.63
54151S	Cyber Security Consultant	\$ 140.25	\$ 142.78	\$ 145.35	\$ 147.96	\$ 150.63
54151S	Business Architect/Analyst	\$ 111.23	\$ 113.24	\$ 115.27	\$ 117.35	\$ 119.46
54151S	IT Specialist II	\$ 101.56	\$ 103.39	\$ 105.25	\$ 107.15	\$ 109.07
54151S	IT Specialist I	\$ 82.22	\$ 83.70	\$ 85.20	\$ 86.74	\$ 88.30
54151S	Solutions Architect	\$ 178.94	\$ 182.16	\$ 185.44	\$ 188.78	\$ 192.18
54151S	Security Analyst	\$ 106.40	\$ 108.31	\$ 110.26	\$ 112.25	\$ 114.27
54151S	Business System Analyst	\$ 101.56	\$ 103.39	\$ 105.25	\$ 107.15	\$ 109.07
54151S	Project Control Specialist	\$ 101.56	\$ 103.39	\$ 105.25	\$ 107.15	\$ 109.07
54151S	Security Engineer	\$ 111.23	\$ 113.24	\$ 115.27	\$ 117.35	\$ 119.46
54151S	Database Engineer	\$ 123.81	\$ 126.04	\$ 128.31	\$ 130.62	\$ 132.97



54151S	Technical Writer	\$ 77.38	\$ 78.77	\$ 80.19	\$ 81.63	\$ 83.10
54151S	PMO Analyst	\$ 77.38	\$ 78.77	\$ 80.19	\$ 81.63	\$ 83.10
54151S	Senior Telecom Engineer	\$ 82.22	\$ 83.70	\$ 85.20	\$ 86.74	\$ 88.30
54151S	Telecom Engineer	\$ 67.71	\$ 68.93	\$ 70.17	\$ 71.43	\$ 72.72
54151S	IT Communication Specialist I	\$ 43.53	\$ 44.31	\$ 45.11	\$ 45.92	\$ 46.75
54151S	IT Communication Specialist II	\$ 53.20	\$ 54.16	\$ 55.13	\$ 56.12	\$ 57.13
54151S	IT Communication Specialist III	\$ 62.87	\$ 64.00	\$ 65.16	\$ 66.33	\$ 67.52
54151S	Network Architect	\$ 125.74	\$ 128.01	\$ 130.31	\$ 132.66	\$ 135.04
54151S	Network Engineer	\$ 101.56	\$ 103.39	\$ 105.25	\$ 107.15	\$ 109.07
54151S	Senior Network Analyst	\$ 82.22	\$ 83.70	\$ 85.20	\$ 86.74	\$ 88.30
54151S	Network Analyst	\$ 67.71	\$ 68.93	\$ 70.17	\$ 71.43	\$ 72.72
54151S	Senior Network Administrator	\$ 77.38	\$ 78.77	\$ 80.19	\$ 81.63	\$ 83.10
54151S	Mid Level Network Administrator	\$ 58.04	\$ 59.08	\$ 60.14	\$ 61.23	\$ 62.33
54151S	Network Administrator	\$ 48.36	\$ 49.23	\$ 50.12	\$ 51.02	\$ 51.94
54151S	Senior Systems Engineer	\$ 91.89	\$ 93.54	\$ 95.23	\$ 96.94	\$ 98.69
54151S	Mid Level Systems Engineer	\$ 77.38	\$ 78.77	\$ 80.19	\$ 81.63	\$ 83.10
54151S	Systems Engineer	\$ 62.87	\$ 64.00	\$ 65.16	\$ 66.33	\$ 67.52
54151S	Senior Configuration Analyst	\$ 106.40	\$ 108.31	\$ 110.26	\$ 112.25	\$ 114.27
54151S	Configuration Analyst	\$ 87.05	\$ 88.62	\$ 90.22	\$ 91.84	\$ 93.49

54151S	Senior Software Engineer	\$ 125.74	\$ 128.01	\$ 130.31	\$ 132.66	\$ 135.04
54151S	Software Engineer	\$ 96.73	\$ 98.47	\$ 100.24	\$ 102.04	\$ 103.88
54151S	Senior Quality Assurance Analyst	\$ 101.56	\$ 103.39	\$ 105.25	\$ 107.15	\$ 109.07
54151S	Quality Assurance Analyst	\$ 82.22	\$ 83.70	\$ 85.20	\$ 86.74	\$ 88.30
54151S	Database Administrator I	\$ 58.04	\$ 59.08	\$ 60.14	\$ 61.23	\$ 62.33
54151S	Database Administrator II	\$ 77.38	\$ 78.77	\$ 80.19	\$ 81.63	\$ 83.10
54151S	Database Administrator III	\$ 106.40	\$ 108.31	\$ 110.26	\$ 112.25	\$ 114.27
54151S	Senior Application Developer	\$ 111.23	\$ 113.24	\$ 115.27	\$ 117.35	\$ 119.46
54151S	Application Developer	\$ 91.89	\$ 93.54	\$ 95.23	\$ 96.94	\$ 98.69
54151S	Enterprise Resource Planning (ERP) Specialist	\$ 106.40	\$ 108.31	\$ 110.26	\$ 112.25	\$ 114.27
54151S	Systems Administrator	\$ 53.20	\$ 54.16	\$ 55.13	\$ 56.12	\$ 57.13
54151S	Systems Administrator II	\$ 62.87	\$ 64.00	\$ 65.16	\$ 66.33	\$ 67.52
54151S	Systems Administrator III	\$ 75.45	\$ 76.80	\$ 78.19	\$ 79.59	\$ 81.03
54151S	Systems Architect	\$ 91.89	\$ 93.54	\$ 95.23	\$ 96.94	\$ 98.69
54151HEAL	Health IT Program Manager	\$ 140.25	\$ 142.78	\$ 145.35	\$ 147.96	\$ 150.63
54151HEAL	Health IT Project Manager	\$ 121.87	\$ 124.07	\$ 126.30	\$ 128.57	\$ 130.89
54151HEAL	Health IT Technical Writer	\$ 65.77	\$ 66.96	\$ 68.16	\$ 69.39	\$ 70.64

54151HEAL	Health IT Senior Systems Engineer	\$ 116.07	\$ 118.16	\$ 120.29	\$ 122.45	\$ 124.66
54151HEAL	Health IT Cyber Security Manager	\$ 130.58	\$ 132.93	\$ 135.32	\$ 137.76	\$ 140.24
54151HEAL	Health IT SME Engineer	\$ 82.22	\$ 83.70	\$ 85.20	\$ 86.74	\$ 88.30
54151HEAL	Health IT SME Analyst	\$ 72.54	\$ 73.85	\$ 75.18	\$ 76.53	\$ 77.91
54151HEAL	Health IT SME Engineer II	\$ 96.73	\$ 98.47	\$ 100.24	\$ 102.04	\$ 103.88
54151HEAL	Health IT SME Analyst II	\$ 91.89	\$ 93.54	\$ 95.23	\$ 96.94	\$ 98.69
54151HEAL	Health IT SME Engineer III	\$ 111.23	\$ 113.24	\$ 115.27	\$ 117.35	\$ 119.46
54151HEAL	Health IT SME Analyst III	\$ 111.23	\$ 113.24	\$ 115.27	\$ 117.35	\$ 119.46
54151HEAL	Health IT Medical Billing Specialist I	\$ 43.53	\$ 44.31	\$ 45.11	\$ 45.92	\$ 46.75
54151HEAL	Health IT Medical Billing Specialist II	\$ 48.36	\$ 49.23	\$ 50.12	\$ 51.02	\$ 51.94
54151HEAL	Health IT Medical Billing Specialist III	\$ 58.04	\$ 59.08	\$ 60.14	\$ 61.23	\$ 62.33
54151HEAL	Health IT Data Management Analyst	\$ 106.40	\$ 108.31	\$ 110.26	\$ 112.25	\$ 114.27
54151HEAL	Health IT Principal Technical Specialist	\$ 145.09	\$ 147.70	\$ 150.36	\$ 153.06	\$ 155.82
54151HEAL	Health IT Business Analyst I	\$ 145.09	\$ 147.70	\$ 150.36	\$ 153.06	\$ 155.82
54151HEAL	Health IT Business Analyst II	\$ 164.43	\$ 167.39	\$ 170.41	\$ 173.47	\$ 176.60
54151HEAL	Health IT Business Analyst III	\$ 183.78	\$ 187.09	\$ 190.45	\$ 193.88	\$ 197.37



518210C	Cloud IT Application Developer I	\$ 91.89	\$ 93.54	\$ 95.23	\$ 96.94	\$ 98.69
518210C	Cloud IT Application Developer II	\$ 101.56	\$ 103.39	\$ 105.25	\$ 107.15	\$ 109.07
518210C	Cloud IT Application Developer III	\$ 120.91	\$ 123.08	\$ 125.30	\$ 127.55	\$ 129.85
518210C	Cloud IT Application Developer IV	\$ 135.42	\$ 137.85	\$ 140.33	\$ 142.86	\$ 145.43
518210C	Cloud IT Solutions Architect	\$ 140.25	\$ 142.78	\$ 145.35	\$ 147.96	\$ 150.63
518210C	Cloud IT Technical Architect	\$ 149.92	\$ 152.62	\$ 155.37	\$ 158.17	\$ 161.01
518210C	Cloud IT Software Systems Engineer Level I	\$ 82.22	\$ 83.70	\$ 85.20	\$ 86.74	\$ 88.30
518210C	Cloud IT Software Systems Engineer Level II	\$ 91.89	\$ 93.54	\$ 95.23	\$ 96.94	\$ 98.69
518210C	Cloud IT Software Systems Engineer Level III	\$ 106.40	\$ 108.31	\$ 110.26	\$ 112.25	\$ 114.27
518210C	Cloud IT Software Systems Engineer Level IV	\$ 125.74	\$ 128.01	\$ 130.31	\$ 132.66	\$ 135.04
518210C	Cloud IT Business System Analyst Level I	\$ 58.04	\$ 59.08	\$ 60.14	\$ 61.23	\$ 62.33
518210C	Cloud IT Business System Analyst Level II	\$ 72.54	\$ 73.85	\$ 75.18	\$ 76.53	\$ 77.91
518210C	Cloud IT Business System Analyst Level III	\$ 87.05	\$ 88.62	\$ 90.22	\$ 91.84	\$ 93.49



518210C	Cloud IT Business System Analyst Level IV	\$ 101.56	\$ 103.39	\$ 105.25	\$ 107.15	\$ 109.07
518210C	Cloud IT Database Administrator Level I	\$ 77.38	\$ 78.77	\$ 80.19	\$ 81.63	\$ 83.10
518210C	Cloud IT Database Administrator Level II	\$ 96.73	\$ 98.47	\$ 100.24	\$ 102.04	\$ 103.88
518210C	Cloud IT Database Administrator Level III	\$ 120.91	\$ 123.08	\$ 125.30	\$ 127.55	\$ 129.85
518210C	Cloud IT Project Manager Level I	\$ 91.89	\$ 93.54	\$ 95.23	\$ 96.94	\$ 98.69
518210C	Cloud IT Project Manager Level II	\$ 106.40	\$ 108.31	\$ 110.26	\$ 112.25	\$ 114.27
518210C	Cloud IT Project Manager Level III	\$ 125.74	\$ 128.01	\$ 130.31	\$ 132.66	\$ 135.04
518210C	Cloud IT Project Manager Level IV	\$ 140.25	\$ 142.78	\$ 145.35	\$ 147.96	\$ 150.63
518210C	Cloud IT Technical Manager	\$ 154.76	\$ 157.55	\$ 160.38	\$ 163.27	\$ 166.21
518210C	Cloud IT Technical Writer Level II	\$ 82.22	\$ 83.70	\$ 85.20	\$ 86.74	\$ 88.30
518210C	Cloud IT Quality Assurance Analyst Level I	\$ 58.04	\$ 59.08	\$ 60.14	\$ 61.23	\$ 62.33
518210C	Cloud IT Quality Assurance Analyst Level II	\$ 72.54	\$ 73.85	\$ 75.18	\$ 76.53	\$ 77.91
518210C	Cloud IT Systems Administrator Level I	\$ 48.36	\$ 49.23	\$ 50.12	\$ 51.02	\$ 51.94
518210C	Cloud IT Systems Administrator Level II	\$ 62.87	\$ 64.00	\$ 65.16	\$ 66.33	\$ 67.52



518210C	Cloud IT Systems Administrator Level III	\$ 77.38	\$ 78.77	\$ 80.19	\$ 81.63	\$ 83.10
518210C	Cloud IT Network Specialist Level I	\$ 58.04	\$ 59.08	\$ 60.14	\$ 61.23	\$ 62.33
518210C	Cloud IT Network Specialist Level II	\$ 77.38	\$ 78.77	\$ 80.19	\$ 81.63	\$ 83.10
518210C	Cloud IT Network Specialist Level III	\$ 101.56	\$ 103.39	\$ 105.25	\$ 107.15	\$ 109.07
518210C	Cloud IT Network Specialist Level IV	\$ 120.91	\$ 123.08	\$ 125.30	\$ 127.55	\$ 129.85
518210C	Cloud IT Subject Matter Expert Level I	\$ 111.23	\$ 113.24	\$ 115.27	\$ 117.35	\$ 119.46
518210C	Cloud IT Subject Matter Expert Level II	\$ 130.58	\$ 132.93	\$ 135.32	\$ 137.76	\$ 140.24
518210C	Cloud IT Subject Matter Expert Level III	\$ 149.92	\$ 152.62	\$ 155.37	\$ 158.17	\$ 161.01

Service Contract Labor Standards: The Service Contract Labor Standards (SCLS), formerly known as the Service Contract Act (SCA), is applicable to this contract as it applies to the entire Multiple Award Schedule (MAS) and all services provided. While no specific labor categories have been identified as being subject to SCLS/SCA due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CFR 541.300), this contract still maintains the provisions and protections for SCLS/SCA eligible labor categories. If and / or when the contractor adds SCLS/SCA labor categories to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS/SCA matrix identifying the GSA labor category titles, the occupational code, SCLS/SCA labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.