On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov. For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

(ii) CUSTOMER INFORMATION: The following information should be placed under this heading in consecutively numbered paragraphs in the sequence set forth below. If this information is placed in another part of the Federal Supply Schedule Price List, a table of contents must be shown on the cover page that refers to the exact location of the information.
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HyerTek is a provider of high quality, result driven information technology services, and training solutions.

Founded in 2016, our business aims to bring people and processes together by delivering best-in-class cloud, cybersecurity, advanced analytics, enterprise information systems, digital marketing, and training services. We provide solutions to our clients that solve complex business challenges, offers affordability, and utilize enterprise technology capabilities.

1a. Table of Awarded Special Item Numbers (SINS)

<table>
<thead>
<tr>
<th>SINS</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Information Technology Professional Services</td>
</tr>
<tr>
<td>541511</td>
<td>Web Based Marketing</td>
</tr>
<tr>
<td>611420</td>
<td>Information Technology Training</td>
</tr>
<tr>
<td>OLM</td>
<td>Order Level Management</td>
</tr>
</tbody>
</table>

1b. Lowest Priced Model Number:

<table>
<thead>
<tr>
<th>Price</th>
<th>SINS</th>
</tr>
</thead>
<tbody>
<tr>
<td>$92.69</td>
<td>54151S</td>
</tr>
<tr>
<td>$60.25</td>
<td>541511</td>
</tr>
<tr>
<td>$263.78</td>
<td>611420</td>
</tr>
</tbody>
</table>

1c. Hourly Rates:

- Services only - See the GSA Pricelist below

2. Maximum Order:

- SIN 54151S: $500,000
- SIN: 541511: $1,000,000
- SIN 611420: $250,000
- SIN OLM: $250,000

3. Minimum Order:

- $100.00

4. Geographic Coverage:

- CONUS

5. Point(s) of Production:

- United States
6. Discount from List:
   • GSA Prices are shown in below pages

7. Quantity Discounts:
   • 1.5% for $250,000-$400,000
   • 2% over $400,000

8. Prompt Payment Terms:
   • Information for Ordering Offices: Prompt payment terms cannot be negotiated out of
     the contractual agreement in exchange for other concessions.

9a. Government Purchase Cards:
   • Cards is accepted

9b. Government Purchase Cards:
   • Government Purchase Cards are accepted above the micro-purchase threshold.
     Contact contractor for limit.

10. Foreign items:
    • None

11a. Time of delivery:
    • 30 days

11b. Expedited Delivery:
    • Expedited delivery is available. Contact the Contractor for rates.

11c. Overnight and 2-day delivery:
    • Overnight and 2-day delivery are available. Contact the Contractor for rates.

11d. Urgent Requirements:
    • Agencies can contact the Contractor’s representative to affect a faster delivery. Customers are
      encouraged to contact the contractor for the purpose of requesting accelerated delivery.

12. F.O.B. point(s):
    • Destination

13a. Ordering address:
    • Same as contractor

13b. Ordering procedures:
    • For supplies and services, the ordering procedures, information on Blanket Purchase
      Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.
14. Payment Address:
   • Same as contractor

15. Warranty Provision:
   • Standard Commercial Warranty. Customer should contact contractor for a copy of the warranty or generally N/A for services

16. Export Packing Charges:
   • Contact Sales Office

17. Terms and Conditions of Government Purchase Card Acceptance:
   • Contact contractor for limit.

18. Terms and Conditions of Rental, Maintenance, and Repair:
   N/A

19. Terms and Conditions of Installation:
   N/A

20. Terms and Conditions of Repair Parts:
   N/A

20a. Terms and Conditions for Any Other Services:
   N/A

21. List of Service and Distribution Points:
   N/A

22. List of Participating Dealers:
   N/A

23. Preventive Maintenance:
   N/A

24a. Special Attributes:
   N/A

24b. Section 508 Compliance:
   N/A

25. Data Universal Number System (DUNS) Number:
   080289402

26. Notification Regarding Registration in System for Award Management (SAM) Database:
   Active Registration in the SAM database.
Hourly Labor Rates - SIN 54151S

<table>
<thead>
<tr>
<th>SIN</th>
<th>Labor Category</th>
<th>Year 1 w/IFF '20 - '21</th>
<th>Year 2 w/IFF '21 - '22</th>
<th>Year 3 w/IFF '22 - '23</th>
<th>Year 4 w/IFF '23 - '24</th>
<th>Year 5 w/IFF '24 - '25</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>IT Consultant</td>
<td>$115.86</td>
<td>$118.99</td>
<td>$122.20</td>
<td>$125.50</td>
<td>$128.89</td>
</tr>
<tr>
<td>54151S</td>
<td>Sr. IT Consultant</td>
<td>$152.94</td>
<td>$157.07</td>
<td>$161.31</td>
<td>$165.66</td>
<td>$170.14</td>
</tr>
<tr>
<td>54151S</td>
<td>Subject Matter Expert</td>
<td>$185.38</td>
<td>$190.39</td>
<td>$195.53</td>
<td>$200.80</td>
<td>$206.23</td>
</tr>
<tr>
<td>54151S</td>
<td>Systems Analyst / Developer</td>
<td>$92.69</td>
<td>$95.19</td>
<td>$97.76</td>
<td>$100.40</td>
<td>$103.11</td>
</tr>
<tr>
<td>54151S</td>
<td>Training Specialist</td>
<td>$106.59</td>
<td>$109.47</td>
<td>$112.43</td>
<td>$115.46</td>
<td>$118.58</td>
</tr>
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Hourly Labor Rates - SIN 541511

<table>
<thead>
<tr>
<th>SIN</th>
<th>Labor Category</th>
<th>Year 1 w/IFF '20 - '21</th>
<th>Year 2 w/IFF '21 - '22</th>
<th>Year 3 w/IFF '22 - '23</th>
<th>Year 4 w/IFF '23 - '24</th>
<th>Year 5 w/IFF '24 - '25</th>
</tr>
</thead>
<tbody>
<tr>
<td>541511</td>
<td>Content Specialist</td>
<td>$60.25</td>
<td>$61.88</td>
<td>$63.55</td>
<td>$65.27</td>
<td>$67.03</td>
</tr>
<tr>
<td>541511</td>
<td>Graphic Design Specialist</td>
<td>$83.43</td>
<td>$85.68</td>
<td>$87.99</td>
<td>$90.37</td>
<td>$92.81</td>
</tr>
<tr>
<td>541511</td>
<td>Project Manager</td>
<td>$139.04</td>
<td>$142.80</td>
<td>$146.65</td>
<td>$150.61</td>
<td>$154.68</td>
</tr>
<tr>
<td>541511</td>
<td>Web Developer</td>
<td>$92.69</td>
<td>$95.19</td>
<td>$97.76</td>
<td>$100.40</td>
<td>$103.11</td>
</tr>
<tr>
<td>541511</td>
<td>Technical Writer</td>
<td>$86.90</td>
<td>$89.25</td>
<td>$91.66</td>
<td>$94.13</td>
<td>$96.67</td>
</tr>
<tr>
<td>541511</td>
<td>Usability Expert</td>
<td>$148.31</td>
<td>$152.32</td>
<td>$156.43</td>
<td>$160.65</td>
<td>$164.99</td>
</tr>
</tbody>
</table>

Labor Category Descriptions

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Description</th>
<th>Minimum Education/Experience Required</th>
</tr>
</thead>
<tbody>
<tr>
<td>Content Specialist</td>
<td>Content specialists are responsible for researching, organizing, and generating quality written or digital materials. They may be responsible for writing materials for the website, and they may need to edit content from other writers as well. Specialists help find and/or create images and other visual elements to go along with written materials, as well as ensure that search engine optimization (SEO) best practices are followed. Additionally, web content specialists may be responsible for moderating and/or contributing to discussions in the website's comment section; contributing to organizational social media accounts as required.</td>
<td>Associate, 2 Years Experiences</td>
</tr>
<tr>
<td>Graphic Design Specialist</td>
<td>A Graphic Design Specialist designs and produces graphic art and visual materials for print and digital media. The Graphic Design Specialist will layout and design print and web-based media that are aligned with brand</td>
<td>Bachelors, 3 Years' Experience</td>
</tr>
<tr>
<td>Role</td>
<td>Description</td>
<td>Education/Experience</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>-----------------------------------------------------------</td>
</tr>
<tr>
<td>Graphic Design Specialist</td>
<td>Creates and executes design solutions and collateral used for marketing, advertising, sales, and other forms of communication. Coordinates with customers and stakeholders to conceptualize and deliver projects on time and budget. Graphic Design Specialist I experienced using a variety of design and editing tools. Knowledge of color, composition, typography, digital design, and production management.</td>
<td></td>
</tr>
<tr>
<td>IT Consultant</td>
<td>Provides technical knowledge and analysis of specialized applications and operational environments, high level functional systems analysis, design, integration, documentation implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation for IT Services. Participates as needed in phased based work through assignment of tasks based on need.</td>
<td>Bachelors, 3 Years’ Experience</td>
</tr>
<tr>
<td>Project Manager</td>
<td>Project / Program Managers are assigned to a project and he/she is responsible for developing and executing the budget and timeline. The Project / Program Manager oversees efficient workflow through the concept stage and works in conjunction with the delivery team and the client to transfer work into production. Duties include monitoring project workflow, monitoring budgets and conducting status meetings. The Project/Program Manager is the main interface between the client and the company at the client site.</td>
<td>Bachelors, 5 Years’ Experience PMP or CAPM Preferred</td>
</tr>
<tr>
<td>Sr. IT Consultant</td>
<td>Provides technical knowledge and analysis of specialized applications and operational environments, high level functional systems analysis, design, integration, documentation implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation for IT Services. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases.</td>
<td>Bachelors, 5 Years’ Experience</td>
</tr>
<tr>
<td>Subject Matter Expert</td>
<td>Develops and manages requirements from a project's inception to its conclusion for a particular IT subject matter area (i.e., IT Professional Services, Development, Architecture, etc.). Manages other project members with analysis and evaluation and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts in the following specialties: information systems</td>
<td>Masters, 10 Years’ Experience</td>
</tr>
<tr>
<td>Role</td>
<td>Responsibilities</td>
<td>Education/Experience</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------</td>
</tr>
<tr>
<td>Systems Analyst / Developer</td>
<td>Formulates/defines system scope and objectives for IT Services. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Prepares detailed specifications from which programs will be written and designs, codes, tests, debugs, and documents those programs.</td>
<td>Bachelors, 3 Years’ Experience</td>
</tr>
<tr>
<td>Technical Writer</td>
<td>Creates copy for digital and traditional communications. Develops concepts and writes copy for products such as newsletters, press releases, brochures, direct mail pieces, print ads, written publications, including books, whitepapers, and marketing supplements.</td>
<td>Bachelors, 3 Years’ Experience</td>
</tr>
<tr>
<td>Training Specialist</td>
<td>Responsible for developing, implementing, and conducting, courses of instruction in various subjects/capacities for IT Services. Analyzes training requirements and objectives and allocates them to, specific training equipment, material, methods, and media. Coordinates the maintenance and, development of training material as necessary to ensure integration with on-going system, development, and operations.</td>
<td>Bachelors, 3 Years’ Experience</td>
</tr>
<tr>
<td>Usability Expert</td>
<td>Analyze user interfaces and workflows to identify opportunities for improvement. Conduct testing for design concepts and user experience including Section 508, WCAG, and Trusted Tester Compliance. Report test findings to the development and UX teams. Provide recommendations based on findings to improve interface designs.</td>
<td>Masters, 5 Years’ Experience</td>
</tr>
</tbody>
</table>
Products - SIN 611420

<table>
<thead>
<tr>
<th>Product</th>
<th>Description</th>
<th>Per Day / Per Student</th>
</tr>
</thead>
</table>
| Full Day, IT Training Course | Training, Full Day Course for 1-20 Users (up to 8-hour course per day), Vendor-based and customized hands-on technical training options are intended to prepare learners for real-world usage and/or IT certification. Course options include.  
- Microsoft 365  
- SharePoint  
- Microsoft Azure  
- Power Platform (Power BI, Power Apps, Power Automate)  
- Dynamics 365  
- Google Cloud Platform  
- Adobe Captivate/Captivate Prime LMS  
- Data Science Fundamentals  
All courses are customized based on client/customer needs against the vendor syllabus. User Manuals and hands-on training held virtually or at the client site. If training not held virtually, client will supply training facilities and equipment. Virtual training will be held either using Zoom or Microsoft Teams unless government requires specific platform. | $263.78 |

Training courses taken from 1 - 5 days based on the above listed price result in the following total price per student total:

- 1 Day - $263.78
- 2 Day - $527.56
- 3 Day - $791.34
- 4 Day - $1055.12
- 5 Day - $1318.90

**SCLS MATRIX**

The Service Contract Labor Standards (SCLS) is applicable to this contract as it applies to the entire Professional Services Schedule and all services provided. While no specific labor categories have been identified as being subject to SCLS due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CRF 541.300), this contract still maintains the provisions and protections for SCLS eligible labor categories. If and/or when the contractor adds SCLS labor categories / employees to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS matrix identifying the GSA labor category titles, the occupational code, SCLS labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.