MULTIPLE AWARD SCHEDULE (MAS)

AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

CONTRACT NO. 47QTCA2D0052
SIN 54151S: Information Technology Professional Services

Contract Period: Feb. 8 2021 – Feb 7, 2026

Business Size: Wize Solutions LLC is a Women, Minority-owned, Small Business verified by Office of Small and Disadvantaged Business Utilization’s (OSDBU), and Center for Verification and Evaluation (CVE).

https://www.vip.vetbiz.gov /

Wize Solutions LLC
851 French Moore Jr. Blvd
Abingdon, VA 24211
www.wizesolutionsva.com

Pricelist current as of Modification PS-A812 – Effective 3/10/2020

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The Internet address for GSA Advantage! is: www.gsaadvantage.gov
Section I Customer Information

1a. Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers:

<table>
<thead>
<tr>
<th>SIN</th>
<th>SIN Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Information Technology Professional Services</td>
</tr>
</tbody>
</table>

1b. See Price List on Page 5

1c. See Labor Descriptions starting on page 6.

2. Maximum Order: $500,000.00

3. Minimum Order: $5000.00


5. Point(s) of production (city, county, and state or foreign country): Same as company address

6. Discount from list prices or statement of net price: Government net prices (discounts already deducted).

7. Quantity discounts: Single orders greater than $300,000 will receive and additional discount of 0.5%.

8. Prompt payment terms: Net 30 days, 0% prompt payment discount.

9a. Notification that Government purchase cards are accepted up to the micro-purchase threshold: Yes

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: Will not accept over the micro-purchase threshold.

10. Foreign items (list items by country of origin): None

11a. Time of Delivery (Contractor insert number of days): Specified on the Task Order

11b. Expedited Delivery. The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price list that have expedited delivery: Contact Contractor

11c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery: Contact Contractor

11d. Urgent Requirements. The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery: Contact Contractor
12. F.O. B Points(s): Destination

13a. Ordering Address(es): Same as Contractor

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s), and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).

14. Payment address(es): Same as company address

15. Warranty provision.: Contractor’s standard commercial warranty.

16. Export Packing Charges (if applicable): N/A

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): Contact Contractor

18. Terms and conditions of rental, maintenance, and repair (if applicable): N/A

19. Terms and conditions of installation (if applicable): N/A

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from listprices (if applicable): N/A

20a. Terms and conditions for any other services (if applicable): N/A

21. List of service and distribution points (if applicable): N/A

22. List of participating dealers (if applicable): N/A

23. Preventive maintenance (if applicable): N/A

24a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: N/A

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov.

25. Data Universal Numbering System (DUNS) number: 96-6660719

26. Notification regarding registration in System for Award Management (SAM) database: Registered

27. Final Pricing: The rates shown in the table on page 5 include the Industrial Funding Fee (IFF) of 0.75%.
Section II Company Information

Wize Solutions is a verified woman, minority-owned, small business with headquarters in Abingdon, Virginia.

We are a rural US-based Information Technology company focused on providing high value IT services to our customers using 100% US rural-based, remote delivery model to maximize service quality and cost savings without the challenges associated with offshoring. Our management team has over 25 years of experience in providing business and IT solutions to clients in both government and private industry.

Our core competencies include Service Management, software development and implementation support, systems engineering (including both cloud-based and on-premise support), and business process automation. Our talent acquisition, training, and mentorship programs are focused on building cutting edge skills in high-demand technologies such as robotic process automation and business intelligence. All of our staff are challenged to continually build proficiency in these technologies and to attain certifications across a broad range of disciplines and platforms including Automation Anywhere, Blue Prism, Ui-Path and ServiceNow.

Our location-based strategy provides our clients with the optimal blend of skills, proximity, availability, and cost. Our operations are 100% US-based with primary delivery capabilities provided from our Abingdon, Virginia headquarters (approximately 350 miles southwest of Washington, DC). Our partnerships with local universities and colleges afford a readily available pipeline of outstanding IT talent, while our rural location allows us to provide services remotely at up to 30% lower costs than DC metro-based providers.

Wize Solutions was founded with the twin goals of (a) providing robust IT services with measurable results, and (b) creating careers for rural Americans. We deliver innovative and cost-effective IT solutions from rural communities rich with highly trained, homegrown US talent. Our clients get the same cost benefits of offshore sourcing without the distance, risk or complications that come with overseas delivery systems.
# Section III Price List

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Business Process Engineer</td>
<td>$70.83</td>
<td>$72.40</td>
<td>$74.01</td>
<td>$75.65</td>
<td>$77.33</td>
</tr>
<tr>
<td>QA/Test Analyst I</td>
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<td>$54.79</td>
<td>$56.01</td>
<td>$57.25</td>
<td>$58.52</td>
</tr>
<tr>
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<td>$72.40</td>
<td>$74.01</td>
<td>$75.65</td>
<td>$77.33</td>
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<td>$92.95</td>
<td>$95.01</td>
<td>$97.12</td>
<td>$99.28</td>
</tr>
<tr>
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<td>$61.01</td>
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<tr>
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<tr>
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<tr>
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<td>$99.28</td>
</tr>
<tr>
<td>Sr. Systems Engineer</td>
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<td>$78.38</td>
</tr>
</tbody>
</table>

All rates listed above are for offsite work performed remotely at the Contractor’s site only. All rates include IFF.
Section IV Labor Categories

Business Process Engineer

Provides expertise on continuous process improvement strategies, organizational redesign, change management projects, and performance measures for basic business process engagements. Defines and develops business processes, policies, roles and responsibilities, and performance metrics; Conducts analysis of business processes: current state analysis, gap analysis, benchmarking, best practices identification, organizational assessment, and other related tasks. Plans and implements process improvements, including future state design, change management, and transition planning. Interfaces with all areas of project including customer, computer services, and client services. Client may be internal or external to company. Provides oversight for the development and maintenance of quality programs, systems, processes and procedures that ensure compliance with policies and that the performance and quality of services conform to established standards and agency guidelines. Provides expertise and guidance in interpreting policies, regulatory and/or governmental regulations, and agency guidelines to assure compliance. Works directly with operating entities to provide process analyses oversight on a continuing basis to enforce requirements and meet guidelines. May coordinate with business and technology teams, ascertaining system requirements, such as program functions, output requirements, input data acquisition, and system techniques and controls. Conduct client interviews. May deliver presentations and training courses including measurement, analysis, improvement, and control. May perform cost and benefit analysis.

Education/Experience: Associates +6 / Bachelors +4 / Masters +2

QA/Test Analyst I

Under direct supervision, performs analysis of documented user requirements and assists in the design of test plans in support of user requirements for moderately complex to complex software or IT systems. Reviews system requirements documentation; designs, defines and documents unit and application test plans; transforms test plans into test scripts and executes those scripts. May participate in all phases of risk management assessment and software/hardware development under the direction of a Senior Test Engineer. Responsible for documentation of test results in test logs or defect tracking systems. Responsible for verifying that the test designs and documentation support all applicable client, agency, or industry standards, timelines, and budgets. Develops test data to be used in performing the required tests. Assists in the analysis of test results, documents conclusions and makes recommendations as supported by such analysis.

Education/Experience: Associates +2 / Bachelors +0
QA/Test Analyst II

Performs analysis of documented user requirements and directs or assists in the design of test plans in support of user requirements for moderately complex to complex software or IT systems. Reviews user application system requirements documentation; designs, defines and documents unit and application test plans; transforms test plans into test scripts and executes those scripts. May participate in all phases of risk management assessment and software/hardware development under the direction of a Senior Test Engineer. Responsible for ensuring proper execution of test scripts and documentation of test results in test logs or defect tracking systems. Responsible for ensuring that the test designs and documentation support all applicable client, agency or industry standards, timelines and budgets. Responsible for the development of test data to be used in performing the required tests. Responsible that testing conclusions and recommendations are fully supported by test results, and that project managers are fully informed of testing status and application deviations from documented user requirements. Responsible for/ assists in the analysis of test results, documents conclusions, and makes recommendations as supported by such analysis.

Education/ Experience: Associates +4 / Bachelors +2 / Masters +0

QA/Test Lead

The QA Lead defines testing strategies to ensure the product being released is up to industry and company standards. Creates testing plans, including individual testing phases, and ensures the team meets the deadlines set forth in those plans. To maintain deadlines, the QA Lead evaluates the team throughout the life of the project to identify areas where improvement can be made. Identifies risks and creates plans to mitigate them. Holds team meetings to identifies new risks as testing phases are completed and creates new mitigation plans on the fly. Leads also encourages their team members to do the same. report progress, plans, and problems to upper management and other involved parties. Requests feedback from upper management and implements required changes in as efficient a way as possible.

Education/ Experience: Associates +6 / Bachelors +4 / Masters +2

Software Developer I

Works under the supervision of sr. or lead developer to design, code, test, and debug new software or enhancements to existing software. Performs routine maintenance on existing software products and works to gain understanding and knowledge of business applications. Writes programs according to specifications needed. Works with the technical staff to understand and resolve problems with
software. Resolves customer complaints with the software and responds to suggestions for improvements and enhancements. Develops block diagrams and logic flow charts. Works with business analysts to understand business requirements and translate them into effective software designs.

Education/ Experience: Associates +2 / Bachelors +0

**Software Developer II**

Works independently with limited direction to analyze functional business applications and design specifications for functional activities. Develops codes, tests, and debugs new software or enhancements to existing software. Performs maintenance on existing software products and contributes knowledge of business applications. Uses knowledge of effective software development approaches to develop optimal designs for software programs or enhancements. Works with users to resolve technical issues involved with the implementation of software that meets business requirements. Provides guidance and mentoring to junior developers and may have limited supervisory responsibility. Resolves customer complaints with the software and responds to suggestions for improvements and enhancements. Develops block diagrams and logic flow charts.

Education/ Experience: Associates +4 / Bachelors +2 / Masters +0

**Software Developer III**

Under general direction, participates as high-level technical expert in design development, coding, testing, and debugging new software or significant enhancements to existing software. Works with technical staff to understand problems with software and develops specifications to resolve them. Resolves customer complaints and responds to suggestions for improvements and enhancements. Participates in the development of software user manuals. May act as team leader on less complex projects. Assists in training less experienced software development staff. Requires five years experience in the field.

Education/ Experience: Associates +6 / Bachelors +4 / Masters +2

**Systems Engineer**

The systems engineer manages and monitors installed systems and infrastructure for the organization and ensures they are in line with company guidelines or SOP (standard operating procedure). The systems engineer works with customers to define systems and network requirements and to develop systems & network designs to meet those requirements in accordance with an organization’s documented service development life-cycle. The systems engineer may also:

- Assist in the coordination of software development environments to ensure
optimal sizing, continuous availability, enforcement of security policies and overall systems integrity
• Install, configure, and test operating systems, application software, and system management tools
• Monitor and ensure appropriate level of systems and infrastructure availability.
• Apply network and systems software patches and upgrades as necessary to keep platforms current and secure.
• Evaluate existing systems and provide technical direction to IT support staff.
• Plan and implement system automation for better efficiency.
• Provide input into the development of customized software by providing hardware and systems software-related requirements
• Collaborate with other professionals to ensure high quality deliverables within organization guidelines, policies, and procedures.
• Employs effective work process, optimization methods, and risk management tools in the given projects for the successful accomplishments according to the requirements of the stakeholders.

"Education/Experience: Associates +4 / Bachelors +2 / Masters +0

Sr. Systems Engineer

Performs more complex systems engineering activities related to Information Technology or Engineering including: concept of operations formulation, requirements definition, analysis and engineering, system architecting, system analysis and design, interface and data architectures, validation and verification, systems integration, system & op. performance analysis, Lifecycle cost analysis & estimation, decision analysis and physical configuration analysis (PCA). Evaluates on-premise vs. cloud architecture solutions and leads cloud migration initiatives. Ensures the logical and systematic conversion of product requirements into total systems solutions that acknowledge technical, schedule, and cost constraints. Performs functional analysis, timeline analysis, detail trade studies, requirements allocation and interface definition studies to translate customer requirements into hardware and software or engineering specifications, taking into account appropriate use of private, public, or hybrid cloud solutions. Provides specific, detailed information for selection, implementation techniques, and tools for the most efficient solution to meet business needs, including present and future capacity requirements. From an information technology perspective, may be concerned with floor layout, power & cooling, data storage, infrastructure management, backup, monitoring, operating systems, directory services, identity management, access management, and automation.

Education/Experience: Associates +6b/ Bachelors +4 / Masters +2

Sr. Systems Engineer
Serves as the project manager for a simple task order (or a group of task orders affecting the same common/standard/migration system), or, under the supervision of an experienced Project Manager, a moderately complex task order. Works with the Government Contracting Officer (CO), the task order-level TMs, Government management personnel and customer agency representatives. Responsible for the overall management of the specific task order(s). Ensures that the technical solutions and schedules in the task order are implemented in a timely manner. Performs enterprise wide horizontal integration planning and interfaces to other functional systems.

Education/ Experience: Associates +6 / Bachelors +4 / Masters +2

Project Manager I

Provides technical leadership on large complex projects or tasks including identifying appropriate training methodologies, developing data collection instruments and processes, directing analysis of collected data, providing interpretation of results of analysis, and leading the development of recommendations or interventions. Conducts business process reengineering or business process improvement studies, including identifying and evaluating core business processes, applying redesign methodologies to streamline, eliminate, merge, or align business processes, and provide supporting information to justify redesign and other improvements, such as investments in new technology. Leads the design, development, implementation, and evaluation of human performance interventions across the full spectrum of workforce activities.

Education/ Experience: Associates +4 / Bachelors +1 / Masters +0

Project Manager II

Serves as the project manager for a moderately complex task order (or a group of task orders affecting the same common/standard/migration system). Works with the Government Contracting Officer (CO), the task order-level TMs, Government management personnel and customer agency representatives. Responsible for the overall management of the specific task order(s). Ensures that the technical solutions and schedules in the task order are implemented in a timely manner. Performs enterprise wide horizontal integration planning and interfaces to other functional systems.

Education/ Experience: Associates +6 / Bachelors +3 / Masters +1

Project Manager III

Serves as the project manager for a large, complex task order (or a group of task orders affecting the same common/standard/migration system). Works with the Government Contracting Officer (CO), the task order-level TMs, Government management personnel and customer agency representatives. Responsible for the overall management of the specific task order(s). Ensures that the technical solutions and schedules in the task order are implemented in a timely manner. Performs enterprise wide horizontal integration planning and interfaces to other functional systems.
orders affecting the same common/standard/migration system). Works with the Government Contracting Officer (CO), the task order-level TMs, Government management personnel and customer agency representatives. Responsible for the overall management of the specific task order(s). Ensures that the technical solutions and schedules in the task order are implemented in a timely manner. Performs enterprise wide horizontal integration planning and interfaces to other functional systems.

Education/Experience: Associates +9 / Bachelors +6 / Masters +4

Robotic Process Automation (RPA) Developer I

Works under guidance of senior RPA developer to translate business process specifications into robotic process automation BOT designs. May work directly with business stakeholders to document business process requirements and translate them into automation scripts. Codes and tests BOTs using Robotic process automation tools, techniques and platforms such as Automation Anywhere and UI Path. Investigates issues reported with BOTs running in production. Determines cause of reported issues, codes and tests defects. Monitors BOT execution for assisted BOTs and troubleshoots any issues. Documents BOT functionality.

Education/Experience: Associates +2 / Bachelors +0

Robotic Process Automation (RPA) Developer II

Under general direction, works with business process analysts to evaluate candidate business processes for automation. Translates business process specifications into robotic process automation BOT designs. May work directly with business stakeholders to document business process requirements and translate them into automation scripts. Codes and tests BOTs using Robotic process automation tools, techniques and platforms such as Automation Anywhere and UI Path. Investigates issues reported with BOTs running in production. Determines cause of reported issues, codes and tests defects. Monitors BOT execution for assisted BOTs and troubleshoots any issues. Documents BOT functionality. May supervise tasks and activities of more junior RPA developers.

Education/Experience: Associates +4 / Bachelors +2 / Masters +0