



GENERAL SERVICES ADMINISTRATION Federal Acquisition Service
Authorized Federal Supply Schedule FSS Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is <http://www.gsaadvantage.gov>

Schedule for – Multiple Award Schedule
PSC Group: Professional Services and Informational Technology
Contract Number: 47QTCA21D00BQ
Period Covered by Contract: June 30, 2021 through June 29, 2026

CONTRACTOR:

Ark Infotech LLC
6 Montgomery Village Ave Ste 240
Gaithersburg, MD 20879

CONTRACT ADMINISTRATOR:

Raj Natarajan
Phone Number: 301-200-7997
Email: rajn@arkinfotech.com
Web Site: <http://www.arkinfotech.com>

Small SBA certified 8(a) business

For more information on ordering on ordering go to the following website:
<https://www.gsa.gov/schedules>

CUSTOMER INFORMATION:

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

SIN DESCRIPTION

SIN	SIN Description
541611	Management and Financial Consulting, Acquisition and Grants Management Support, and Business Program and Project Management Services
518210C	Cloud Computing and Cloud Related IT Professional Services
541430	Graphic Design Services
54151	Software Maintenance Services
54151S	Information Technology Professional Services
OLM	Order Level Materials

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:

(Government net price based on a unit of one) N/A

1c. HOURLY RATES: See page 4.

2. MAXIMUM ORDER: 541611 / 541430: \$1,000,000; 54151S / 518210C / 54151: \$500,000

3. MINIMUM ORDER: \$100.00

4. GEOGRAPHIC COVERAGE: Worldwide

5. POINT(S) OF PRODUCTION: United States

6. DISCOUNT FROM LIST PRICES: Prices listed are GSA Net, discount deducted

7. QUANTITY DISCOUNT(S): 1% Orders Greater Than or Equal to \$500,000

8. PROMPT PAYMENT TERMS: Net 30 days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. FOREIGN ITEMS: None

10a. TIME OF DELIVERY: Specified on the Task Order

10b. EXPEDITED DELIVERY: Contact Contractor

10c. OVERNIGHT AND 2-DAY DELIVERY: None Offered.

10d. URGENT REQUIRMENTS: Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.

11. FOB POINT: Destination

12a. ORDERING ADDRESS: Ark Infotech LLC

6 Montgomery Village Ave Ste 240
Gaithersburg, MD 20879

- 12b. **ORDERING PROCEDURES:** See Federal Acquisition Regulation FAR 8.405-3
13. **PAYMENT ADDRESS:** Ark Infotech LLC
6 Montgomery Village Ave Ste 240
Gaithersburg, MD 20879
14. **WARRANTY PROVISION:** Standard Commercial Warranty. Customer should contact contractor for a copy of the warranty
15. **EXPORT PACKING CHARGES:** None
16. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** N/A
17. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A
- 18a. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** N/A
- 18b. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** N/A
19. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** N/A
20. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** N/A
21. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** N/A
- 22a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** N/A
- 22b. **If applicable, indicate that Section 508 compliance information is available for the information and communications technology (ICT) products and services and show where full details can be found (e.g. contractor's website or other location.) ICT accessibility standards can be found at: <https://www.Section508.gov/>.** N/A
23. **UNIQUE ENTITY IDENTIFIER (UEI) NUMBER:** RAAMTZXLWQB9
24. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** Contractor has an Active Registration in the SAM database.

Labor Category	Year 1 6/2021 – 6/2022	Year 2 6/2022 – 6/2023	Year 3 6/2023 – 6/2024	Year 4 6/2024 – 6/2025	Year 5 6/2025 – 6/2026
<i>Project Manager</i>	<i>\$123.84</i>	<i>\$126.94</i>	<i>\$130.12</i>	<i>\$133.37</i>	<i>\$136.71</i>
<i>Systems Architect</i>	<i>\$122.61</i>	<i>\$125.22</i>	<i>\$128.35</i>	<i>\$131.56</i>	<i>\$134.84</i>
<i>Business Intelligence (Bi)/ Dashboard Designer</i>	<i>\$102.61</i>	<i>\$105.19</i>	<i>\$107.82</i>	<i>\$110.52</i>	<i>\$113.28</i>
<i>Web Developer</i>	<i>\$86.00</i>	<i>\$88.15</i>	<i>\$90.36</i>	<i>\$92.61</i>	<i>\$94.93</i>
<i>Systems Engineer – Level 4</i>	<i>\$107.50</i>	<i>\$110.20</i>	<i>\$112.95</i>	<i>\$115.77</i>	<i>\$118.66</i>
<i>SharePoint Developer</i>	<i>\$107.50</i>	<i>\$110.20</i>	<i>\$112.95</i>	<i>\$115.77</i>	<i>\$118.66</i>
<i>Systems Engineer – Level 5</i>	<i>\$112.39</i>	<i>\$115.20</i>	<i>\$118.09</i>	<i>\$121.04</i>	<i>\$124.06</i>
<i>Software Developer</i>	<i>\$92.84</i>	<i>\$95.16</i>	<i>\$97.54</i>	<i>\$99.98</i>	<i>\$102.48</i>
<i>Application Developer</i>	<i>\$86.00</i>	<i>\$88.15</i>	<i>\$90.36</i>	<i>\$92.61</i>	<i>\$94.93</i>
<i>Subject Matter Expert</i>	<i>\$115.32</i>	<i>\$118.21</i>	<i>\$121.16</i>	<i>\$124.19</i>	<i>\$127.29</i>
<i>Quality Assurance Engineer / Tester</i>	<i>\$81.11</i>	<i>\$83.14</i>	<i>\$85.22</i>	<i>\$87.35</i>	<i>\$89.53</i>
<i>Cloud Engineer</i>	<i>\$109.45</i>	<i>\$112.20</i>	<i>\$115.00</i>	<i>\$117.87</i>	<i>\$120.82</i>
<i>Senior Business Analyst</i>			<i>\$118.22</i>	<i>\$121.17</i>	<i>\$124.20</i>
<i>Technical Writer</i>			<i>\$91.17</i>	<i>\$93.45</i>	<i>\$95.79</i>
<i>Cloud Architect</i>			<i>\$165.35</i>	<i>\$169.48</i>	<i>\$173.72</i>
<i>Application Developer - Level 3</i>			<i>\$140.71</i>	<i>\$144.22</i>	<i>\$147.83</i>
<i>Database Engineer</i>			<i>\$140.71</i>	<i>\$144.22</i>	<i>\$147.83</i>
<i>DevOps Engineer</i>			<i>\$129.22</i>	<i>\$132.45</i>	<i>\$135.77</i>
<i>CRM Developer</i>			<i>\$149.00</i>	<i>\$152.73</i>	<i>\$156.54</i>
<i>Senior CRM Developer</i>			<i>\$165.12</i>	<i>\$169.25</i>	<i>\$173.48</i>
<i>Senior Systems Architect</i>			<i>\$152.08</i>	<i>\$155.88</i>	<i>\$159.78</i>
<i>Senior Systems Engineer</i>			<i>\$122.64</i>	<i>\$125.70</i>	<i>\$128.85</i>

Junior Business Intelligence Dashboard Engineer			\$83.40	\$85.48	\$87.62
Senior SharePoint Developer			\$127.55	\$130.73	\$133.99
Business Analyst			\$100.50	\$103.01	\$105.59
Web Developer - Level 3			\$136.16	\$139.57	\$143.05
Senior Quality Assurance Engineer			\$110.08	\$112.83	\$115.65
Technical Lead			\$124.43	\$127.55	\$130.73
Application Developer - Level 2			\$119.65	\$122.64	\$125.70
Data Architect			\$154.78	\$158.65	\$162.62
Senior Business Intelligence Dashboard Engineer			\$122.52	\$125.58	\$128.73
Senior Subject Matter Expert (SME)			\$159.93	\$163.93	\$168.03
Software Developer - Level 2			\$128.75	\$131.96	\$135.25
Software Developer - Level 3			\$137.83	\$141.28	\$144.82
Web Developer - Level 2			\$126.83	\$130.01	\$133.26

Title	Description	Degree	Years of Experience
Project Manager	Responsible for the management and administration of contracts. They administer operations and projects effort by managing project costs, schedules, tasks, risks, and resources. They provide strategic planning services, track and report on task status, and ensure that quality assurance measures and standards are applied to all aspects of project work. The program management specialist can supplement an existing organization or provide complete project fulfillment in concert with other functional areas.	Bachelors	3 Years
Systems Architect	Provide services such as research, requirements analysis, process analysis, architecture determination, software design, programming, testing, and implementation. The systems architect can supplement an existing organization or provide complete project fulfillment in	Bachelors	3 Years

	concert with other functional areas.		
Business Intelligence (Bi)/ Dashboard Designer	Responsible for design and development of business intelligence visualization, user interface and reporting related analysis, or extract/transform/load (ETL) data, or responsible for designing and implementing solution using third-party or inhouse reporting tools, or On-Line Analytical Processing (OLAP) decision support software support, or modelling metadata, building reports and interactive dashboards, or designing info graphics, or administering software and tolls. Aids other graphics designers, developers and analysts.	Bachelors	3 Years
Web Developer	Working aside web software designers and web developers or independently, the web software developer leads and manages the development, tests, debugs, and implements web site or portal software code for a website or portal. Works with graphic designers and other members of a project team to develop the site concept, interface design, and architecture of the website. Responsible for interface implementation. Integrates web applications with backend relational databases. Researches, tests, builds, and coordinates the integration of new products per production, government and industry compliance standards, and client requirements.	Bachelors	3 Years
Systems Engineer – Level 4	Leads projects within their area of specialty or serves as a senior member of a project team. Duties include leading systems business case development, requirements and data analysis, database design, network design, software or web applications programming, testing, and implementation.	Bachelors	5 Years
Sharepoint Developer	Builds and configures SharePoint websites using web UI or SharePoint Designer and develops code for SharePoint. Assists in project development, defining technical requirements and developing solutions; on-going support for applications; and designing and customizing SharePoint solutions. Develops applications around the core concepts of business process management, collaboration, business intelligence or enterprise content management. Plans and implements software version upgrade releases; troubleshoots and debugs SharePoint sites.	Bachelors	4 Years
Systems Engineer – Level 5	Supports planning, development and implementation of IT and software applications Solutions Architectures that link the organizations' business mission, strategy, processes, and information to its IT strategy. Leads projects within their area of specialty or serves as a senior member of a project team. Duties include leading systems business case development, requirements and data analysis, database design, network design, software or web applications programming, testing, and implementation.	Bachelors	7 Years
Software Developer	Working aside web software designers and web developers or independently, the web software developer leads and manages the development, tests, debugs, and implements web site or portal software code for a website or portal. Works with graphic designers and other members of a project team to develop the site concept, interface design, and architecture of the website. Responsible for interface implementation. Integrates web applications with backend relational databases. Researches, tests, builds, and coordinates the integration of new products per production, government and industry compliance standards, and client requirements.	Bachelors	7 Years
Application Developer	With support and supervision, translate requirements into software specifications and detailed design documents. Design, develop, test and implement software entities in different languages, using different development methodologies, on different platforms, in different environments. An Application Developer works under the direct oversight of more experienced developers and analysts and is expected to be able to complete these tasks with ongoing technical support and with guidance	Bachelors	1 Years
Subject Matter Expert	Provides independent analysis and recommendations to executive-level leadership on functional and technical matters affecting programmatic or technical solutions within their areas of expertise.	Bachelors	3 Years
Quality	Establishes and maintains a process for evaluating software and	Bachelors	5 Years

Assurance Engineer / Tester	associated documentation. Determines the resources required for quality control. Maintains the level of quality throughout the software life cycle. Conducts formal and informal reviews at pre-determined points throughout the development life cycle. Provides daily supervision and direction to support staff. Other Duties of a Quality Assurance Specialist include comparing documents page-by-page to ensure consistency and conformance to the requirements, analysing documents for optical storages and establishing compliance matrix to meet customer deliverables while ensuring that standard procedures are maintained.		
Cloud Engineer	Install, configure and upgrade and enhancements to software/hardware/network systems. May be responsible for assisting in the designs of data contingency plans or data disaster recovery plan. Contribute to and advise on the planning, design and implementation of system engineering projects. Experience working in Cloud technologies including but not limited to Amazon AWS, Microsoft Azure and Google Cloud.	Bachelors	2 Years
Senior Business Analyst	Provide expertise in business process and system analysis, design, improvement, and implementation efforts and in translating business process needs into technical requirements. Provide expertise in change management and training support. Provide organizational and strategic planning for a wide variety of technical and functional environments. Provide expertise in, but not limited to, Configuration Management, Strategic Planning, Knowledge Management, Business Analysis and Technical Analysis. Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education. Experience: Minimum/General – 7 Years' Experience	Bachelors	7 Years
Software Developer - Level 2	Under general supervision, develops codes, tests, and debugs new software or enhancements to existing software. Has good understanding of business applications. Works with technical staff to understand problems with software and resolve them. Resolves customer complaints with software and responds to suggestions for improvements and enhancements. May assist in development of software user manuals. Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education. Experience: Minimum/General – 5 Years' Experience	Bachelors	8 Years
Web Developer - Level 2	Design, create, and modify Web sites. Analyze user needs to implement Web site content, graphics, performance, and capacity. May integrate Web sites with other computer applications. May convert written, graphic, audio, and video components to compatible Web formats by using software designed to facilitate the creation of Web and multimedia content. Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.	Bachelors	9 Years

	Experience: Minimum/General – 5 Years' Experience		
Software Developer - Level 3	<p>Under general direction, participates as high-level technical expert in design development, coding, testing, and debugging new software or significant enhancements to existing software. Works with technical staff to understand problems with software and develops specifications to resolve them. Resolves customer complaints and responds to suggestions for improvements and enhancements. Participates in the development of software user manuals. May act as team leader on less complex projects. Assists in training less-experienced software development staff.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p>	Bachelors	8 Years
Technical Writer	<p>Experience: Minimum/General – 8 Years' Experience</p> <p>Plans and conducts work assignments as directed by the Project Manager. Responsible for providing senior level leadership to subordinate staff personnel during performance of work assignments. Responsible for writing or editing of work assignment deliverables including review for accuracy, consistency, readability, grammar, spelling, punctuation, sentence and paragraph construction, and usage of acronyms. Responsible for understanding and writing for the intended audience of the document. Often will be required to gather material from numerous authors and rewrite it so that it has one voice. Resolves customer comments on draft versions.</p> <p>Educational Qualification: Associate degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p>	Bachelors	5 Years
Cloud Architect	<p>Experience: Minimum/General – 5 Years' Experience</p> <p>The Cloud Architect designs, plans, and integrates cloud computing and virtualization systems by providing specific, detailed information for hardware and software selection, cloud service provider selection, implementation techniques, application & data migration techniques and tools for the most efficient solution to meet business needs, including present and future capacity requirements. Maintains technical expertise relevant to industry standards and in cloud computing and virtualization technologies such as cloud service provider architecture, design, and configuration; cloud deployment models including public, community, private, and hybrid; cloud service delivery models including IaaS, PaaS, and SaaS; automation; hypervisors; containers; virtual compute, storage, and networks; virtual infrastructure management; self-provisioning; and scaling. Evaluates and reports on new cloud and virtualization technologies to enhance capabilities of cloud-based and virtualized services.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p>	Bachelors	6 Years
	Experience: Minimum/General – 6 Years' Experience		

<p>Application Developer - Level 3</p>	<p>Applies expertise in various programming languages to complex problems. Recommends design/redesign of programs, and investigates and analyzes feasibility and program requirements. Plans full range of programming activities to produce interrelated capabilities from numerous, diverse data elements normally from different sources. Solves difficult programming problems. Tests, documents and writes operating instructions for all programming products produced. Provides technical leadership and supervision of task groups.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 8 Years' Experience</p>	<p>Bachelors</p>	<p>8 years</p>
<p>Database Engineer</p>	<p>Defines database organizations, standards, controls, procedures, and documentation. Provides experienced technical consulting in the definition, design, and creation of a database environment. Advises applications development staff and users on database solutions to business problems, data architectures, database management system facilities and capabilities, and the operation tuning of databases. Develops expertise in use of automated tools for database design and implementation. Experienced with database tuning and applications and advanced replication and/or distribution methods and techniques. Is a recognized authority in the field and exhibits technical insight and understanding in related technical disciplines.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 7 Years' Experience</p>	<p>Bachelors</p>	<p>7 Years</p>
<p>DevOps Engineer</p>	<p>Responsible for working with cross-functional teams to manage requirements, dependencies, and streamline parallel development. Coordinates and identifies engineering process automation to achieve continuous development and continuous integration. Builds automation for system configurations, application upgrades, monitoring and rollout of tools. Maintains and manages source control and code repository. Works with all engineers to develop, test, and deploy software components in increments. Follows engineering best practices, participates in new tool evaluations, and peer reviews. Assists in troubleshooting broken builds, if necessary.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 4-7 Years' Experience</p>	<p>Bachelors</p>	<p>4 Years</p>
<p>CRM Developer</p>	<p>Design, develop, configure and implement salesforce conversion for SW components and testing/bug fixes, final testing and documentation. Design, prototype, build and configure Salesforce.com application to meet user requirements including development of page layouts, workflow processes and rules, dashboard, reports etc. Develop customized applications and</p>	<p>Bachelors</p>	<p>5 Years</p>

	<p>functionality using Force.com platform and other tools available for customized development within Salesforce.com. Perform advanced monitoring, software and operational support of Salesforce.com applications. Create technical specifications based on current business process and supporting staff while aligning design and implementation trade-offs with project goals. Recommend utilization of tools to support development, implementation, and ongoing support of the system. Perform troubleshooting and problem resolution of very complex application, and interface issues. Works on problems of diverse scope where analysis of data requires evaluation of identifiable factors. Demonstrates good judgment in selecting methods and techniques for obtaining solutions.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 5 Years' Experience</p>		
Senior CRM Developer	<p>Support CRM Application. Prepares technical approach recommendations. Evaluates and recommends hardware/software enhancements as appropriate. Troubleshoots configuration and database server integration problems. Develops technical and feasibility analyses. Monitors system and database processes. Designs and enhances the system and database environment on various servers. Optimizes system and database performance. Provides technical training for hardware and software systems directly related to the database. Provides operational support. Must work independently.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 7 Years' Experience</p>	Bachelors	7 Years
Senior Systems Architect	<p>Serves as the contractor's contract manager and shall be the contractor's authorized interface with the Government Contracting Officer (CO), the Contracting Officer's Representative (COR), government management personnel and customer agency representatives. Responsible for all aspects of the development and implementation of assigned. Takes projects from original concept through final implementation. Interfaces with all areas affected by the project including end users, computer services, and client services. Defines project scope and objectives. Develops detailed work plans, schedules, project estimates, resource plans, and status reports. Conducts project meetings and is responsible for project tracking and analysis. Ensures adherence to quality standards and reviews project deliverables. Manages the integration of vendor tasks and tracks and reviews vendor deliverables. Provides technical and analytical guidance to project team. Recommends and takes action to direct the analysis and solutions of problems. Supervises assigned technical and administrative staff, including subordinate managers. Deputy to any Program Manager – Senior on same contract/project.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or</p>	Bachelors	7 Years

	<p>Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 7Years' Experience</p>		
Senior Systems Engineer	<p>Participates in all phases of computer operating/hardware systems engineering, including design, analysis, and modeling at a highly technical level; analyzes complex computer software/hardware requirements to provide integration and implementation support within an IT systems and/or cybersecurity environment; performs operating/hardware systems engineering, including full life cycle design and development; analyzes and documents users' functional and data requirements; develops site survey instruments to gather detailed user requirements and business process analysis data; conducts functional user interviews to document functional, system, customization, and data requirements and data sources; formulates system concepts and architecture, specifies requirements, and develops implementation approaches; determines data requirements for internal processes and external interfaces; develops new systems or tailors commercial products to meet user requirements; directs and coordinates all activities necessary to complete a major engineering project or several small projects to specification and on schedule; may serve as task or project lead, exercising leadership in either a technical role training other hardware engineers and implementing and enforcing established standards and technologies, or in a project coordination role leading tasks and assuming responsibility for the design, development, test and delivery of a software system or application.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 7 Years' Experience</p>	Bachelors	7 Years
Junior Business Intelligence Dashboard Engineer	<p>Builds and delivers interactive Enterprise and Mapping dashboards. Heavily involved in design, data prep, mapping, quality, and performance with respect to Tableau dashboards. Employs data analytics tools and programming to automate and enhance data collection, analysis, and insights. Translates ad-hoc requests into reusable streamlined data sets, models for analysis and visualization. Experienced with Excel, SQL, and programming languages conducive to data analysis. Understands clear concepts in data modeling and visualization techniques. Also has knowledge of ETL, R, Python, GIS mapping, Concepts in BI, AI, and data concepts.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 2 Years' Experience</p>	Bachelors	2 Years
Senior SharePoint Developer	<p>Set development goals, delegates tasks to subordinate staff, troubleshoots various types of software problems and interacts with business users to determine their requirements and application specifications. Ability to know when SharePoint is not the right solution for a business problem and can communicate this effectively. Experience building custom SharePoint HUB Sites, Powers Apps Flow, Web parts and custom SharePoint Visual Studio workflows· Experience working on Medium to Large-Scale SharePoint Farms·</p>	Bachelors	6 Years

	<p>Understanding of publishing features in SharePoint and experience working with Master Pages, Page Layouts, Themes and CSS. Understanding of building SharePoint customizations using site definitions, custom content types, features, and solution packages.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 6 Years' Experience</p>		
Business Analyst	<p>Provide expertise in business process and system analysis, design, improvement, and implementation efforts and in translating business process needs into technical requirements. Provide expertise in change management and training support. Provide organizational and strategic planning for a wide variety of technical and functional environments. Provide expertise in, but not limited to, Configuration Management, Strategic Planning, Knowledge Management, Business Analysis and Technical Analysis.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 4 Years' Experience</p>	Bachelors	4 Years
Web Developer - Level 3	<p>Design, create, and modify Web sites. Analyze user needs to implement Web site content, graphics, performance, and capacity. May integrate Web sites with other computer applications. May convert written, graphic, audio, and video components to compatible Web formats by using software designed to facilitate the creation of Web and multimedia content.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 8 Years' Experience</p>	Bachelors	8 Years
Senior Quality Assurance Engineer	<p>Under general direction, carries out procedures to ensure that all information systems, products and services meet minimum organization standards and end user requirements. Thoroughly tests software to ensure proper operation and freedom from defects. Documents and works to resolve all problems. Reports progress on problem resolution to management. Devises improvements to current procedures and develops models of possible future configurations.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 7 Years' Experience Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management</p>	Bachelors	5 Years

	<p>Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 5 Years’ Experience</p>		
Technical Lead	<p>Work closely with clients to understand business requirements; develop appropriate technical solutions and lead the technical implementation; provide leadership and systems design expertise to medium to large size project teams that are responsible for technical aspects of the development cycle; develop sound technical plans; and provide technical support implementing large systems (design through rollout) including methodology, design approaches, and architectural considerations.</p> <p>Educational Qualification: Bachelor’s degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 7 Years’ Experience</p>	Bachelors	7 years
Application Developer - Level 2	<p>Applies expertise in various programming languages to complex problems. Recommends design/redesign of programs, and investigates and analyzes feasibility and program requirements. Plans full range of programming activities to produce interrelated capabilities from numerous, diverse data elements normally from different sources. Solves difficult programming problems. Tests, documents and writes operating instructions for all programming products produced..</p> <p>Educational Qualification: Bachelor’s degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 5 Years’ Experience</p>	Bachelors	5 Years
Data Architect	<p>Data Modeling/DBMS systems analysis, design, implementation and programming of which least 2-3 years of experience in using current DBMS technologies, application design utilizing various database management systems and experience with DBMS internals.</p> <p>Functional Responsibilities: Capable of providing highly technical expertise and support in the use of DBMS. Able to evaluate and recommend available DBMS products and implementation approaches to support validated user requirements. Defines file organization, indexing methods, and security procedures for specific user applications. Develops, implements, and maintains database back-up and recovery procedures for the processing environments, and ensures that data integrity, security, and recoverability are built into the DBMS applications.</p> <p>Educational Qualification: Bachelor’s degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 5-8 Years’ Experience</p>	Bachelors	5 Years
Senior Business Intelligence	<p>Responsible for design and development of business intelligence visualization, user interface and reporting related analysis, or extract/transform/load (ETL) data, or responsible for designing and</p>	Bachelors	3 years

<p>Dashboard Engineer</p>	<p>implementing solution using third-party or inhouse reporting tools, or On-Line Analytical Processing (OLAP) decision support software support, or modelling metadata, building reports and interactive dashboards, or designing info graphics, or administering software and tolls. Aids other graphics designers, developers and analysts.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 3 Years' Experience</p>		
<p>Senior Subject Matter Expert (SME)</p>	<p>Responsible for providing extensive knowledge of information technology, capabilities, trends, architectures and other related engineering and development functions for highly complex IT programs and activities. Performs engineering and development functions when required. Provides program administration and quality assurance support services. Provides guidance and supervision to daily support staff.</p> <p>Educational Qualification: Bachelor's degree or equivalent certification in Business Administration, Science, Management Information Systems, Communications, Graphic Arts, Media, Biomedical, Management Science, Computer Science, Engineering, or Information Technology or program related field from an accredited university. May substitute experience for education.</p> <p>Experience: Minimum/General – 6 Years' Experience</p>	<p>Bachelors</p>	<p>6 Years</p>