On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is http://www.gsaadvantage.gov

SCHEDULE TITLE: Multiple Award Schedule

FEDERAL SUPPLY GROUP: Professional Services

FSC Classes/Product Codes:
- DA01 - IT and Telecom - Business Application/Application Development Support Services
- DB10 - IT and Telecom - Compute as a Service: Mainframe/Servers
- DJ01 - IT and Telecom - Security And Compliance Support Services (Labor)

CONTRACT NUMBER: 47QTCA21D00EF

CONTRACT PERIOD: September 2, 2021 through September 1, 2026

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

CONTRACTOR:
Constructure, Inc.
13869 Rembrandt Way
Chantilly, VA, 20151
571-533-1112
www.c-gc.com

CONTRACTOR’S ADMINISTRATION SOURCE:
Harman Rangar
13869 Rembrandt Way
Chantilly, VA, 20151
571-533-1112
hrangar@c-gc.com

BUSINESS SIZE: Small

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov. Prices are current as of Mod #PS-0003, effective Aug 17, 2022
CUSTOMER INFORMATION

1a. AWARDED SPECIAL ITEM NUMBER:

<table>
<thead>
<tr>
<th>SIN</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Information Technology Professional Services</td>
</tr>
<tr>
<td>518210C</td>
<td>Cloud Computing and Cloud Related IT Professional Services</td>
</tr>
<tr>
<td>54151HACS</td>
<td>Highly Adaptive Cybersecurity Services (HACS)</td>
</tr>
</tbody>
</table>

1b. LOWEST PRICED ITEM. (Government net price based on a unit of one) See Pricelist

1c. HOURLY RATES: See Pricelist. (Includes discount and IFF)

2. MAXIMUM ORDER GUIDELINE. $500,000 per order
   NOTE TO ORDERING ACTIVITIES: *If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contactor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

3. MINIMUM ORDER. $100.

4. GEOGRAPHIC COVERAGE. 50 States, Washington DC.

5. PRODUCTION POINT. 13869 Rembrandt Way, Chantilly, VA, 20151.

6. DISCOUNT FROM LIST PRICES OR STATEMENT OF NET PRICE. GSA Net Prices are shown on the attached GSA Pricelist. Negotiated discount has been applied.

7. QUANTITY DISCOUNTS. 2% on orders over $150,000.

8. PROMPT PAYMENT TERMS. Net 30.
   Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.
9. **FOREIGN ITEMS.** Not applicable.

10a. **TIME OF DELIVERY.** 30 days or negotiated at the task order level.

10b. **EXPEDITED DELIVERY.** 15 days or negotiated at the task order level.

10c. **OVERNIGHT AND 2-DAY DELIVERY.** As mutually agreed on between the vendor and ordering activity.

10d. **URGENT REQUIREMENTS.** As mutually agreed on between the vendor and ordering activity.

11. **FOB POINT.** Destination.


12b. **ORDERING PROCEDURES.** Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.


14. **WARRANTY PROVISION.** Contractor’s standard commercial warranty.

15. **EXPORT PACKING CHARGES.** Not applicable.

16. **Terms and conditions of rental, maintenance, and repair (if applicable).** Not Applicable.

17. **Terms and conditions of installation (if applicable).** Not applicable.

18a. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable).** Not applicable.

18b. **Terms and conditions for any other services (if applicable).** Not applicable.

19. **List of service and distribution points (if applicable).** Not applicable.

20. **List of participating dealers (if applicable).** Not applicable.

21. **Preventive maintenance (if applicable).** Not applicable.

22a. **Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants).** Not applicable.
22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/. Not applicable.

23. Unique Entity Identifier (UEI) Number. FJEBF8Y9JUL6.

24. Notification regarding registration in System for Award Management (SAM) database. Contractor registered and active in SAM.

LABOR CATEGORY DESCRIPTIONS

<table>
<thead>
<tr>
<th>Labor Category Title</th>
<th>Description</th>
<th>Education</th>
<th>Experience</th>
</tr>
</thead>
</table>
| Cloud Engineer I     | • Migration of systems to hybrid or cloud-based solutions on Azure and AWS  
|                      | • Cloud based Web and database configuration, migration and implementation  
|                      | • DevOps scripting and coding  
|                      | • System troubleshooting, performance tuning and optimization | Bachelors  | 2          |
| Cloud Engineer II    | • Lead engineer for migration of systems to hybrid or cloud-based solutions on Azure and AWS  
|                      | • Cloud based Web and database configuration, migration and implementation  
|                      | • DevOps scripting and coding  
|                      | • System troubleshooting, performance tuning and optimization | Bachelors  | 5          |
| ISSO II              | • Write documentation and implementing controls for certification and accreditation support with Authority to Operate (ATO) and/or Authority to Connect (ATC) artifacts and any associated audits for all ISB Applications.  
<p>|                      | • Ensuring the implementation and maintenance of security controls in accordance with the Security Plan | Bachelors  | 5          |</p>
<table>
<thead>
<tr>
<th>Role</th>
<th>Responsibilities</th>
<th>Education</th>
<th>Experience</th>
</tr>
</thead>
</table>
| Cloud ISSO II                | • Write documentation and implementing Cloud controls for certification and accreditation support with Authority to Operate (ATO) and/or Authority to Connect (ATC) artifacts and any associated audits for all ISB Applications.  
  • Ensuring the implementation and maintenance of Cloud security controls in accordance with the Security Plan (SP) and Department of Homeland Security (DHS) policies | Bachelors | 5          |
| Systems Administrator II    | • Provide operations and maintenance support for existing IT systems and applications  
  • Manage incoming support inquiries via phone and email  
  • Creating help desk tickets from incoming phone calls, triaging the help desk mailbox, and assigning tickets created within ticketing system  
  • Provide system engineering and 24/7 on call rotation Tier 2 help desk support to ensure ongoing integrity, performance, uptime and availability of each service/application  
  • Proactively monitor all current and future systems and applications within the network  
  • Escalate issues to appropriate personnel/ groups  
  • Troubleshoot issues with existing and future IT systems and applications  
  • Support security patching and troubleshooting as needed  
  • Support and evaluate new patches and upgrades  
  • Track overdue work items, approvals, certifications, and outstanding actions. Issue identification and resolution  
  • Support the resolution of system outages by serving as the first line of support. • Join troubleshooting bridges when the need arises to provide support and track actions needed from federal management. (24x7 as needed) | Bachelors | 4          |
<table>
<thead>
<tr>
<th>Cloud Systems Administrator II</th>
<th>Bachelors</th>
<th>4</th>
</tr>
</thead>
</table>
| • Provide Cloud operations and maintenance support for existing Cloud systems and applications  
• Manage incoming support inquiries via phone and email  
• Creating help desk tickets from incoming phone calls, triaging the help desk mailbox, and assigning tickets created within ticketing system  
• Provide system engineering and 24/7 on call rotation Tier 2 help desk support to ensure ongoing integrity, performance, uptime and availability of each service/application  
• Proactively monitor all current and future systems and applications within the network  
• Escalate issues to appropriate personnel/ groups  
• Troubleshoot Cloud issues with existing and future IT systems and applications  
• Support security patching and troubleshooting as needed  
• Support and evaluate new patches and upgrades  
• Track overdue work items, approvals, certifications, and outstanding actions. Issue identification and resolution  
• Support the resolution of system outages by serving as the first line of support.  
• Join troubleshooting bridges when the need arises to provide support and track actions needed from federal management. (24x7 as needed) |
<table>
<thead>
<tr>
<th>Systems Administrator III</th>
<th>Bachelors</th>
<th>6</th>
</tr>
</thead>
</table>
| • Lead administrator and provides operations and maintenance support for existing IT systems and applications  
  • Manage incoming support inquiries via phone and email  
  • Creating help desk tickets from incoming phone calls, triaging the help desk mailbox, and assigning tickets created within ticketing system  
  • Provide system engineering and 24/7 on call rotation Tier 2 help desk support to ensure ongoing integrity, performance, uptime and availability of each service/application  
  • Proactively monitor all current and future systems and applications within the network  
  • Escalate issues to appropriate personnel/groups  
  • Troubleshoot issues with existing and future IT systems and applications  
  • Support security patching and troubleshooting as needed  
  • Support and evaluate new patches and upgrades  
  • Track overdue work items, approvals, certifications, and outstanding actions. Issue identification and resolution  
  • Support the resolution of system outages by serving as the first line of support. Join troubleshooting bridges when the need arises to provide support and track actions needed from federal management. (24x7 as needed) |
<table>
<thead>
<tr>
<th>Position</th>
<th>Responsibilities</th>
<th>Education</th>
<th>Experience</th>
</tr>
</thead>
</table>
| Cloud Systems Administrator III | • Lead Cloud administrator and provides operations and maintenance support for existing IT systems and applications  
• Manage incoming support inquiries via phone and email  
• Creating help desk tickets from incoming phone calls, triaging the help desk mailbox, and assigning tickets created within ticketing system  
• Provide Cloud system engineering and 24/7 on call rotation Tier 2 help desk support to ensure ongoing integrity, performance, uptime and availability of each service/application  
• Proactively monitor all current and future systems and applications within the network  
• Escalate issues to appropriate personnel/groups  
• Troubleshoot issues with existing and future IT systems and applications  
• Support security patching and troubleshooting as needed  
• Support and evaluate new patches and upgrades  
• Track overdue work items, approvals, certifications, and outstanding actions. Issue identification and resolution  
• Support the resolution of system outages by serving as the first line of support. Join troubleshooting bridges when the need arises to provide support and track actions needed from federal management. (24x7 as needed) | Bachelors 6 | 6          |
| Systems Engineer II            | • Implements enterprise wide Application Monitoring Systems  
• Perform health checks of the Application Monitoring system utilizing the Configuration Management Console (CMC) and alert the system owner of any issues or concerns  
• Troubleshoot and adjudicate alerts from Application Monitoring System and have an on-call rotation for Tier III support as needed | Bachelors 5 | 5          |
<table>
<thead>
<tr>
<th>Position</th>
<th>Responsibilities</th>
<th>Degree</th>
<th>Experience</th>
</tr>
</thead>
</table>
| Cloud Systems Engineer II     | • Implements enterprise wide Cloud Application Monitoring Systems  
• Perform health checks of the Cloud Application Monitoring system utilizing the Configuration Management Console (CMC) and alert the system owner of any issues or concerns  
• Troubleshoot and adjudicate alerts from Cloud Application Monitoring System and have an on-call rotation for Tier III support as needed | Bachelors | 5           |
| Systems Engineer III          | • Lead engineer enterprise wide Application Monitoring Systems  
• Perform health checks of the Application Monitoring system utilizing the Configuration Management Console (CMC) and alert the system owner of any issues or concerns  
• Troubleshoot and adjudicate alerts from Application Monitoring System and have an on-call rotation for Tier III support as needed | Bachelors | 7           |
| Cloud Systems Engineer III    | • Lead engineer enterprise wide Cloud Application Monitoring Systems  
• Perform health checks of the Cloud Application Monitoring system utilizing the Configuration Management Console (CMC) and alert the system owner of any issues or concerns  
• Troubleshoot and adjudicate alerts from Cloud Application Monitoring System and have an on-call rotation for Tier III support as needed | Bachelors | 7           |
| Cloud Architect II            | • Cloud Architecture Design and implementation  
• Migration of systems to hybrid or cloud-based solutions on Azure and AWS  
• Cloud based Web and database configuration, migration and implementation  
• DevOps scripting and coding | Bachelors | 5           |
| Application Engineer II       | • Develop, code/configure, and test programs and systems  
• Provide operational support for production systems  
• Collaborate with the team in the planning, design, and development of systems  
• Document work thoroughly, accurately, and in a timely manner  
• Apply technical knowledge under mentorship, supervision, and well-defined work direction | Bachelors | 7           |
<table>
<thead>
<tr>
<th>Position</th>
<th>Responsibilities</th>
<th>Education</th>
<th>Experience</th>
</tr>
</thead>
</table>
| Cloud Application Engineer II  | - Develop, code/configure, and test Cloud programs and systems  
- Provide operational support for Cloud production systems  
- Collaborate with the team in the planning, design, and development of Cloud systems  
- Document Cloud work thoroughly, accurately, and in a timely manner  
- Apply Cloud technical knowledge under mentorship, supervision, and well-defined work direction | Bachelors 7     |                 |
| Quality Assurance II           | - Work with a team of testers and software developers to develop and execute test plans and test cases.  
- Develop test cases based on requirements  
- Record test cases results  
- Perform black box and white box testing  
- Create test data for the system that can be used by Test team members  
- Triage defects with members of the software development team | Bachelors 5     |                 |
| Cloud Quality Assurance II     | - Work with a team of Cloud testers and Cloud software developers to develop and execute test plans and test cases.  
- Develop test cases based on Cloud requirements  
- Record test cases results  
- Perform black box and white box testing  
- Create test data for the system that can be used by Test team members  
- Triage defects with members of the Cloud software development team | Bachelors 5     |                 |
<p>| Cloud Migration                | Gather customer requirements. Identify/ design cloud server. Initial setup on AWS or Azure platform. The candidate will Support cloud implementations, upgrades, migrations, and change requests on cloud environments. Maintain multiple (DevOps) environments based on requirements. Ability to configure and setup backups as well as setup automated AWS patching for Windows and Linux platforms. Suggest and identify new tools and processes to improve the cloud platform. Assist in | Bachelor's Degree  | Three (3) Years  |</p>
<table>
<thead>
<tr>
<th>Role</th>
<th>Description</th>
<th>Education</th>
<th>Experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Infrastructure Management Service</td>
<td>Identifying system migrations and system upgrades to create and deploy a new cloud environment.</td>
<td>Bachelor's Degree</td>
<td>Three (3) Years</td>
</tr>
<tr>
<td></td>
<td>Support subject matter users by developing or designing applications for computers and/or in selecting, or assisting in selecting computer equipment. Apply available technologies and basic management principles to adapt computer methods to a variety of subject matter situations. May evaluate vendor or employee developed software to assure that it will provide the desired results and operate properly on assigned equipment systems. Apply technical knowledge and customer insights to create a modernization roadmap. Architect solutions to meet business and IT needs, ensuring technical viability of new projects and successful deployments, while orchestrating key resources and infusing key Infrastructure technologies (e.g. Windows and Linux IaaS, Security, Networking, etc.), and Application Development and DevOps technologies (e.g. App Service, containers, serverless, cloud native, etc.) as appropriate. Develop deep relationships with key customer IT decision makers, who drive long-term cloud adoption within their company to enable them to be cloud advocates.</td>
<td>Bachelor's Degree</td>
<td>Three (3) Years</td>
</tr>
</tbody>
</table>
## Network Systems Security Service

<table>
<thead>
<tr>
<th>Requirements</th>
<th>Bachelor's Degree</th>
<th>Three (3) Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>Implements and evaluates current and future cloud deployments, applications and services. Engages with the business to build and/or evaluate cloud-based solutions while actively driving risk down using industry best practice. Provides direct support of the Principal Security Specialist role and as such will be responsible for contributing to, implementing and measuring strategic cloud security programs. Working closely with other teams such as Development, Network Engineer, System Administrators to ensure mitigation of risks identified in cloud-based solutions. Assists in the evaluation, research and development of IT cloud security risk assessments, security tools and implementation plans. Assess information security risks of new projects and non-standard IT requests using risk assessment methodologies based on provided architecture. Plans, implements, upgrades and monitors security controls for the protection of cloud-based networks and information systems. Coordinate and manage vulnerability and penetration assessments (network, web, application) to identify control weaknesses, assess the effectiveness of existing controls and provide meaningful recommendations. Perform internal risk assessments to identify, investigate, and remediate security vulnerabilities. Develop implementation plans to meet the requirements determined by applicable security controls. Develop and maintain Plans of Action and Milestones (POAMs) based on identified or potential vulnerabilities. Work as part of cross-functional Agile and SDLC project teams to communicate security requirements, identify and validate vulnerabilities, and address findings. Plan, prepare, and execute tests of systems to evaluate results against specifications and requirements as well as analyze and report test results. Provide guidance on security requirements for systems hosted in cloud (including FedRAMP) versus on-premise data center.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Experience Substitutions:
Bachelor's Degree may be substituted for High School Diploma and 5 years of experience.

### Pricing

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>GSA PRICE including IFF</th>
<th>GSA PRICE including IFF</th>
<th>GSA PRICE including IFF</th>
<th>GSA PRICE including IFF</th>
<th>GSA PRICE including IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cloud Engineer I</td>
<td>$129.05</td>
<td>$131.63</td>
<td>$134.26</td>
<td>$136.95</td>
<td>$139.69</td>
</tr>
<tr>
<td>Cloud Engineer II</td>
<td>$133.66</td>
<td>$136.33</td>
<td>$139.06</td>
<td>$141.84</td>
<td>$144.69</td>
</tr>
<tr>
<td>ISSO II</td>
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<td>$126.36</td>
<td>$128.89</td>
<td>$131.47</td>
<td>$134.10</td>
</tr>
<tr>
<td>Cloud ISSO II</td>
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<td>$126.36</td>
<td>$128.89</td>
<td>$131.47</td>
<td>$134.10</td>
</tr>
<tr>
<td>Systems Administrator II</td>
<td>$95.82</td>
<td>$97.73</td>
<td>$99.69</td>
<td>$101.68</td>
<td>$103.72</td>
</tr>
<tr>
<td>Cloud Systems Administrator II</td>
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<td>$97.73</td>
<td>$99.69</td>
<td>$101.68</td>
<td>$103.72</td>
</tr>
<tr>
<td>Systems Administrator III</td>
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<td>$102.84</td>
<td>$104.90</td>
<td>$106.99</td>
<td>$109.13</td>
</tr>
<tr>
<td>Cloud Systems Administrator III</td>
<td>$100.83</td>
<td>$102.84</td>
<td>$104.90</td>
<td>$106.99</td>
<td>$109.13</td>
</tr>
<tr>
<td>Systems Engineer II</td>
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<td>$116.25</td>
<td>$118.58</td>
<td>$120.95</td>
<td>$123.37</td>
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<tr>
<td>Cloud Systems Engineer II</td>
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<td>$118.58</td>
<td>$120.95</td>
<td>$123.37</td>
</tr>
<tr>
<td>Systems Engineer III</td>
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<td>$132.47</td>
<td>$135.12</td>
<td>$137.82</td>
<td>$140.58</td>
</tr>
<tr>
<td>Cloud Systems Engineer III</td>
<td>$129.87</td>
<td>$132.47</td>
<td>$135.12</td>
<td>$137.82</td>
<td>$140.58</td>
</tr>
<tr>
<td>Cloud Architect II</td>
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<td>$141.70</td>
<td>$144.53</td>
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<td>$150.38</td>
</tr>
<tr>
<td>Application Engineer II</td>
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<td>$134.21</td>
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<td>Cloud Application Engineer II</td>
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<td>$136.89</td>
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<td>$142.42</td>
</tr>
<tr>
<td>Quality Assurance II</td>
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<td>$114.95</td>
<td>$117.25</td>
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</tr>
<tr>
<td>Cloud Quality Assurance II</td>
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<td>$114.95</td>
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<td>$119.60</td>
<td>$121.98</td>
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<tr>
<td>Cloud Migration</td>
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<td>$106.88</td>
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<td>Network Infrastructure Management Service</td>
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<td>$87.32</td>
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<td>$90.85</td>
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<tr>
<td>Network Systems Security Service</td>
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<td>$90.64</td>
<td>$92.45</td>
<td>$94.31</td>
<td>$96.19</td>
</tr>
</tbody>
</table>

### Service Contract Labor Standards Matrix:

<table>
<thead>
<tr>
<th>SCLS Eligible Contract Labor Category/Fixed Price Service</th>
<th>SCLS Equivalent Code Title</th>
<th>WD Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

GSA SCHEDULE #47QRAA21D008C
Constructure, Inc.