Structured Plus Communications INC.
771 S Eagle St
Aurora, Colorado  80012
Phone: (720) 517-8040
Fax: (720) 570-2031
e-mail: sales@structuredplus.com
SPC Website: www.structuredplus.com
Business Size: Small

Contract Number: 47QTCA21D00FN
Contract Period: September 29, 2021 – September 28, 2026
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SECTION 1. CUSTOMER INFORMATION

1. Table of Awarded Special Item Number(s):

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<th>SIN</th>
<th>SIN Description</th>
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1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item.

2. Maximum Order: $500,000.00

3. Minimum Order: $100.00

4. Geographic Coverage (delivery Area): 48 States, DC

5. Point(s) of production: Not applicable.

6. Discount from list prices or statement of net price: Government net prices (discounts already deducted).

7. Quantity discounts: 2% Off orders over $250,000 Dollars

8. Prompt payment terms. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions. 2 % if Payment is made within 10 days

9. Foreign items: Not Applicable

10a. Time of Delivery: Specified on the Task Order

10b. Expedited Delivery: Contact Contractor

10c. Overnight and 2-day delivery: Contact Contractor

10d. Urgent Requirements: Contact Contractor

11. F.O.B Points: Destination

12a. Ordering Address:

Structured Plus Communications INC
ATTN: Edward Alvarez, RCDD
771 S Eagle St
Aurora, Colorado  80012
Phone: (720) 517-8040
Fax: (720) 570-2031
e-mail: sales@structuredplus.com
12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s), and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).

13. Payment address:

Structured Plus Communications INC.
Attn: Accounts Receivable
631 Salida Way, Suite A4
Aurora, Colorado  80011


15. Export Packing Charges (if applicable): Not Applicable

16. Terms and conditions of rental, maintenance, and repair (if applicable): Not Applicable

17. Terms and conditions of installation (if applicable): Not Applicable

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): Not Applicable

18b. Terms and conditions for any other services (if applicable): Not Applicable

19. List of service and distribution points (if applicable): Not Applicable

20. List of participating dealers (if applicable): Not Applicable

21. Preventive maintenance (if applicable): Not Applicable

22a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: Not Applicable

22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/; Not Applicable

23. Data Universal Numbering System (DUNS) number: 876551883

24. Notification regarding registration in System for Award Management (SAM) database: Registered
## SECTION 2. RATES

Excluding Industrial Funding Fee

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The Service Contract Labor Standards, formerly the Service Contract Act (SCA), apply to this contract and it includes applicable labor categories. The prices awarded are in line with the geographic scope of the contract (i.e., nationwide).
SECTION 3. LABOR CATEGORIES

The awarded labor categories and substitution methodology are as indicated below.

COMMUNICATION NETWORK MANAGER

Functional Responsibility:

- Provides technical direction and engineering knowledge for communications activities including planning, designing, installing and maintaining large communications networks.
- Develops, operates, and maintains voice, wireless, video, and data communications systems.
- Provides complex engineering or analytical tasks and activities associated with one or more technical areas within the communications function.

Education & Experience:

- Bachelor's Degree or equivalent education/work experience (5 years of industry experience)

IT SUPPORT SPECIALIST

Functional Responsibility:

- An individual very knowledgeable in all aspects of IT; evaluates and assesses information technology systems and provides information technology solutions/recommendations.
- Provides analytical and technical support in the assessment of employed or proposed systems.
- Provides highly technical and specialized guidance, and leads the actual development of technology solutions.
- Performs elaborate analyses and studies.
- Works independently or as a member of a team.
- May serve as Project Manager providing technical and administrative direction for personnel performing software development tasks.
- Demonstrates very good oral and written communications skills.

Education & Experience:

- Bachelor's Degree or equivalent education/work experience (6 years of industry experience)
IT SYSTEMS ENGINEER I

Functional Responsibility:

- Work in partnership with clients, advising them how to use information technology to meet their business objectives or overcome problems.
- Improve the structure and efficiency and of an organization's IT systems.
- Document issues with project execution and brief senior management on issues, risks, and options for remediating identified issues.
- Assist the client in a variety of activities, including: marketing, project management, client relationship management, and systems development.
- Support the development of software or services implementation by assisting the developers/business managers with version control, compilation, and deployment.
- Monitor and participate in development tasks associated with promoting software/services from development to QA to production.
- Experience in the information systems (IS) field, including: planning, managing, and executing IS projects.
- Possess the demonstrated ability to lead teams, communicate effectively, and use interpersonal skills.
- Documented experience in completing feasibility studies, analyzing business needs, and providing technical recommendations.
- ITIL training is required, ITIL certification is preferred.
- Possesses and applies expertise on multiple complex work assignments.
- Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks.
- Operates with appreciable latitude in developing methodology and presenting solutions to problems.
- Contributes to deliverables and performance metrics where applicable.

Education & Experience:

- Bachelor's Degree or equivalent education/work experience (3 years of industry experience)
IT SYSTEMS ENGINEER II

Functional Responsibility:

- Work in partnership with clients, advising them how to use information technology to meet their business objectives or overcome problems.
- Improve the structure and efficiency and of an organization’s IT systems.
- Document issues with project execution and brief senior management on issues, risks, and options for remediating identified issues.
- Assist the client in a variety of activities, including: marketing, project management, client relationship management, and systems development.
- Support the development of software or services implementation by assisting the developers/business managers with version control, compilation, and deployment.
- Monitor and participate in development tasks associated with promoting software/services from development to QA to production.
- Experience in the information systems (IS) field, including: planning, managing, and executing IS projects.
- Possess the demonstrated ability to lead teams, communicate effectively, and use interpersonal skills.
- Documented experience in completing feasibility studies, analyzing business needs, and providing technical recommendations.
- ITIL training is required, ITIL certification is preferred.
- Possesses and applies a comprehensive knowledge across key tasks and high impact assignments.
- Plans and leads major technology assignments.
- Evaluates performance results and recommends major changes affecting short-term project growth and success.
- Functions as a technical expert across multiple project assignments. May supervise others.

Education & Experience:

- Bachelor’s Degree or equivalent education/work experience (6 years of industry experience)
IT SYSTEMS ENGINEER III

Functional Responsibility:

- Work in partnership with clients, advising them how to use information technology to meet their business objectives or overcome problems.

- Improve the structure and efficiency and of an organization’s IT systems.

- Document issues with project execution and brief senior management on issues, risks, and options for remediating identified issues.

- Assist the client in a variety of activities, including: marketing, project management, client relationship management, and systems development.

- Support the development of software or services implementation by assisting the developers/business managers with version control, compilation, and deployment.

- Monitor and participate in development tasks associated with promoting software/services from development to QA to production.

- Experience in the information systems (IS) field, including: planning, managing, and executing IS projects.

- Possess the demonstrated ability to lead teams, communicate effectively, and use interpersonal skills.

- Documented experience in completing feasibility studies, analyzing business needs, and providing technical recommendations.

- ITIL training is required, ITIL certification is preferred.

- Provides technical/management leadership on major tasks or technology assignments.

- Establishes goals and plans that meet project objectives.

- Has domain and expert technical knowledge.

- Directs and controls activities for a client, having overall responsibility for financial management, methods, and staffing to ensure that technical requirements are met.

- Interactions involve client negotiations and interfacing with senior management.

- Decision making and domain knowledge may have a critical impact on overall project implementation.

- May supervise others.
Education & Experience:

- Bachelor's Degree or equivalent education/work experience (8 years of industry experience)

NETWORK SPECIALIST I

Functional Responsibility:

- Provides technical guidance for directing and monitoring information systems operations. Designs, builds, and implements network systems.

- Directs compilation of records and reports concerning network operations and maintenance.

- Troubleshoots network performance issues. Analyzes network traffic and provides capacity planning solutions.

- Monitors and responds to complex technical control facility hardware and software problems. Interfaces with vendor support service groups to ensure proper escalation during outages or periods of degraded system performance.

- Manages the purchase, testing, installation, and support of network communications, including LAN/MAN/WAN systems.

- Performs system-level design and configuration of products including determination of hardware, OS, and other platform specifications.

- Plans large-scale systems projects through vendor comparison and cost studies.

- Performs a variety of systems engineering tasks and activities that are broad in nature and are concerned with major systems design, integration, and implementation, including personnel, hardware, software, budgetary, and support facilities and/or equipment.

- Provides quality assurance review and the evaluation of new and existing software products.

- Provides assistance and oversight for all information systems operations activities, including computer and telecommunications/communications operations, data entry, data control, LAN/MAN/WAN administration and operations support, operating systems programming, system security policy procedures, and/or web strategy and operations.

- Provides input to policy level discussions regarding standards and budget constraints.

- Supervises all personnel engaged in the operation and support of network facilities, including all communications equipment on various platforms in large scale or multi-shift operations.

- Supervises complex operations that involve two or more additional functions such as, but not limited to, network operations, systems security, systems software support, and production support activities.

- Monitors and responds to hardware, software, and network problems.
• Provides the routine testing and analysis of all elements of the network facilities (including power, software, communications machinery, lines, modems, and terminals).

• Utilizes software and hardware tools and identifies and diagnoses complex problems and factors affecting network performance.

• Troubleshoots network systems when necessary and makes improvements to the network.

• Minimum education and/or certification:
  - o ITIL v3 Foundations certification is required

• Possesses and applies a comprehensive knowledge across key tasks and high impact assignments.

• Plans and leads major technology assignments.

• Evaluates performance results and recommends major changes affecting short-term project growth and success.

• Functions as a technical expert across multiple project assignments.

• May supervise others.

Education & Experience:

• Bachelor's Degree or equivalent education/work experience (2 years of industry experience)

NETWORK SPECIALIST II

Functional Responsibility:

• Provides technical guidance for directing and monitoring information systems operations. Designs, builds, and implements network systems.

• Directs compilation of records and reports concerning network operations and maintenance.

• Troubleshoots network performance issues. Analyses network traffic and provides capacity planning solutions.

• Monitors and responds to complex technical control facility hardware and software problems. Interfaces with vendor support service groups to ensure proper escalation during outages or periods of degraded system performance.

• Manages the purchase, testing, installation, and support of network communications, including LAN/MAN/WAN systems.
• Performs system-level design and configuration of products including determination of hardware, OS, and other platform specifications.

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• Establishes goals and plans that meet project objectives.

• Has domain and expert technical knowledge.

• Directs and controls activities for a client, having overall responsibility for financial management, methods, and staffing to ensure that technical requirements are met.

• Interactions involve client negotiations and interfacing with senior management.
• Decision making and domain knowledge may have a critical impact on overall project implementation.

• May supervise others.

Education & Experience:

• Bachelor's Degree or equivalent education/work experience (5 years of industry experience)

PROGRAM MANAGER I

Functional Responsibility:

• Organizes, directs, and manages contract operation support functions, involving multiple, and complex and inter-related project tasks.

• Manages teams of contract support personnel at multiple locations.

• Maintains and manages the client interface at the senior levels of the client organization.

• Meets with customer and contractor personnel to formulate and review task plans and deliverable items.

• Ensures conformance with program task schedules and costs.

• Minimum education and/or certification:
  o Bachelor's Degree in Computer Science/Engineering, Information Systems, Business or related discipline.
  o MBA or Masters Degree in Electrical/Computer Engineering or related discipline.
  o At least 10 year of current work experience.
  o A minimum of 2 years of work experience may be substituted for Bachelor’s degree requirements.
  o A minimum of 2 years of work experience may be substituted for MBA or Master’s degree requirements.
  o Must have a current Project Management Professional certification from the Project Management Institute.
  o Certification in at least ITIL v3 Foundations certification is required.

• Possesses and applies a comprehensive knowledge across key tasks and high impact assignments.

• Plans and leads major technology assignments.

• Evaluates performance results and recommends major changes affecting short-term project growth and success.
• Functions as a technical expert across multiple project assignments.

• May supervise others.

Education & Experience:

• Bachelor's Degree or equivalent education/work experience (5 years of industry experience)

PROGRAM MANAGER II

Functional Responsibility:

• Organizes, directs, and manages contract operation support functions, involving multiple, and complex and inter-related project tasks.

• Manages teams of contract support personnel at multiple locations.

• Maintains and manages the client interface at the senior levels of the client organization.

• Meets with customer and contractor personnel to formulate and review task plans and deliverable items.

• Ensures conformance with program task schedules and costs.

• Minimum education and/or certification:
  
o Bachelor's Degree in Computer Science/Engineering, Information Systems, Business or related discipline.

o MBA or Masters Degree in Electrical/Computer Engineering or related discipline.

o At least 10 year of current work experience.

o A minimum of 2 years of work experience may be substituted for Bachelor’s degree requirements.

o A minimum of 2 years of work experience may be substituted for MBA or Master’s degree requirements.

o Must have a current Project Management Professional certification from the Project Management Institute.

o Certification in at least ITIL v3 Foundations certification is required.

• Provides technical/management leadership on major tasks or technology assignments.

• Establishes goals and plans that meet project objectives.

• Has domain and expert technical knowledge.
• Directs and controls activities for a client, having overall responsibility for financial management, methods, and staffing to ensure that technical requirements are met.

• Interactions involve client negotiations and interfacing with senior management.

• Decision making and domain knowledge may have a critical impact on overall project implementation.

• May supervise others.

Education & Experience:

• Bachelor's Degree or equivalent education/work experience (10 years of industry experience)

IT SECURITY ANALYST

Functional Responsibility:

• Reviews and analyzes systems to ensure compliance with specific security guidelines (FISMA, OMB Circular A-130, NIST SP 800-53, etc.).

• Ensures the integrity and protection of networks, systems and applications by maintaining, tuning and continuously monitoring security incident management tools in a 24x7 shift-scheduled Security Operations Center.

• Recognizes, prioritizes and reports on potential, successful, and unsuccessful intrusion attempts through review and analysis of relevant event details and summary information.

• Facilitates and coordinates information assurance activities required to complete C&A package.

• Prepares and circulates compliance reports.

• Signs off on C&A packages prior to submission to validator.

• Responsible for Interim Approval to test (IATT), Interim authorization to operate (IATO), and Authorization to Operate (ATO) requirements for packages.

• Identifies security vulnerabilities and provides guidance on risk mitigation.

• Reviews security documentation and general security controls.

• CISSP certification is preferred.

Education & Experience:

• Bachelor's Degree or equivalent education/work experience (7 years of industry experience)
TECHNICAL LEAD I

Functional Responsibility:

- Manages a team of software engineers, developers, testers, database specialists to architect, design enterprise software products, operating systems, administrative and business applications, web and Internet applications and other IT services.
- Writes product requirement documents, implements and tracks development timelines, negotiates feature sets with the development leads and product.
- Design, modify, develop, write, and implement software programming applications.
- Support and/or install software applications.
- Participate in the testing process through test review and analysis, test witnessing, and certification of software.
- Manage a team of software developers to architect, design enterprise software products.
- Relies on experience and judgment to plan and accomplish goals.
- Performs a variety of complicated tasks.
- Possesses and applies a comprehensive knowledge across key tasks and high impact assignments.
- Plans and leads major technology assignments.
- Evaluates performance results and recommends major changes affecting short-term project growth and success.
- Functions as a technical expert across multiple project assignments.
- May supervise others.

Education & Experience:

- Bachelor’s Degree or equivalent education/work experience (10 years of industry experience)
TECHNICAL LEAD II

Functional Responsibility:

- Manages a team of software engineers, developers, testers, database specialists to architect, design enterprise software products, operating systems, administrative and business applications, web and Internet applications and other IT services.

- Writes product requirement documents, implements and tracks development timelines, negotiates feature sets with the development leads and product.

- Design, modify, develop, write, and implement software programming applications.

- Support and/or install software applications.

- Participate in the testing process through test review and analysis, test witnessing, and certification of software.

- Manage a team of software developers to architect, design enterprise software products.

- Relies on experience and judgment to plan and accomplish goals.

- Performs a variety of complicated tasks.

- Provides technical/management leadership on major tasks or technology assignments.

- Establishes goals and plans that meet project objectives.

- Has domain and expert technical knowledge.

- Directs and controls activities for a client, having overall responsibility for financial management, methods, and staffing to ensure that technical requirements are met.

- Interactions involve client negotiations and interfacing with senior management.

- Decision making and domain knowledge may have a critical impact on overall project implementation.

- May supervise others.

Education & Experience:

- Bachelor's Degree or equivalent education/work experience (15 years of industry experience)
TELECOMMUNICATIONS ENGINEER I

Functional Responsibility:

- Leads tasks and supervises staff in analyzing network characteristics and components, and documents communications system requirements.
- Installs, tests, and operates communications software and hardware.
- Conducts performance engineering and predictive modeling in support of system maintenance and prototyping.
- Inspects communication facilities (inside/outside the cable plant), troubleshooting connectivity and interoperability problems, and designs alternative architectures to alleviate shortcomings.
- Develops integration and transition plans in support of open system standards and the Defense Information Infrastructure's Common Operating Environment (DII COE).
- Performs advanced planning and special studies in analog-to-digital conversion technology, microwave radio engineering and transmission monitoring, frequency propagation theory, signal acquisition and tracking, atmospheric noise, transverse magnetic and electrical polarization, jamming and nuclear perturbations, and digital modulation and spread spectrum techniques.
- Possesses and applies expertise on multiple complex work assignments.
- Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks.
- Operates with appreciable latitude in developing methodology and presenting solutions to problems.
- Contributes to deliverables and performance metrics where applicable.

Education & Experience:

- Bachelor's Degree or equivalent education/work experience (1 years of industry experience)
TELECOMMUNICATIONS ENGINEER II

Functional Responsibility:

- Leads tasks and supervises staff in analyzing network characteristics and components, and documents communications system requirements.
- Installs, tests, and operates communications software and hardware.
- Conducts performance engineering and predictive modeling in support of system maintenance and prototyping.
- Inspects communication facilities (inside/outside the cable plant), troubleshoots connectivity and interoperability problems, and designs alternative architectures to alleviate shortcomings.
- Develops integration and transition plans in support of open system standards and the Defense Information Infrastructure's Common Operating Environment (DII COE).
- Performs advanced planning and special studies in analog-to-digital conversion technology, microwave radio engineering and transmission monitoring, frequency propagation theory, signal acquisition and tracking, atmospheric noise, transverse magnetic and electrical polarization, jamming and nuclear perturbations, and digital modulation and spread spectrum techniques.
- Possesses and applies a comprehensive knowledge across key tasks and high impact assignments.
- Plans and leads major technology assignments.
- Evaluates performance results and recommends major changes affecting short-term project growth and success.
- Functions as a technical expert across multiple project assignments.
- May supervise others.

Education & Experience:

- Bachelor's Degree or equivalent education/work experience (3 years of industry experience)
TELECOMMUNICATIONS ENGINEER III

Functional Responsibility:

- Leads tasks and supervises staff in analyzing network characteristics and components, and documents communications system requirements.

- Installs, tests, and operates communications software and hardware.

- Conducts performance engineering and predictive modeling in support of system maintenance and prototyping.

- Inspects communication facilities (inside/outside the cable plant), troubleshoots connectivity and interoperability problems, and designs alternative architectures to alleviate shortcomings.

- Develops integration and transition plans in support of open system standards and the Defense Information Infrastructure's Common Operating Environment (DII COE).

- Performs advanced planning and special studies in analog-to-digital conversion technology, microwave radio engineering and transmission monitoring, frequency propagation theory, signal acquisition and tracking, atmospheric noise, transverse magnetic and electrical polarization, jamming and nuclear perturbations, and digital modulation and spread spectrum techniques.

- Provides technical/management leadership on major tasks or technology assignments.

- Establishes goals and plans that meet project objectives.

- Has domain and expert technical knowledge.

- Directs and controls activities for a client, having overall responsibility for financial management, methods, and staffing to ensure that technical requirements are met.

- Interactions involve client negotiations and interfacing with senior management.

- Decision making and domain knowledge may have a critical impact on overall project implementation.

- May supervise others.

Education & Experience:

- Bachelor's Degree or equivalent education/work experience (5 years of industry experience)
VOICE/DATA COMMUNICATIONS ENGINEER I

Functional Responsibility:

- Responsible for moderately complex/complex engineering and/or analytical tasks and activities associated with one or more technical areas within the telecom and data communications functions such as, but not limited to, network design, engineering, implementation, or operations/user support.

- Monitors and responds to complex technical control facility hardware and software problems.

- Interfaces with vendor support service groups to ensure proper escalation during outages or periods of degraded system performance.

- Maintains telephone systems and associated hardware. Provides technical direction and engineering knowledge for communications activities including planning, designing, developing, testing, installing and maintaining large communications networks.

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- Ensures that adequate and appropriate planning is provided to direct building architects and planners in building communications spaces and media pathways meet industry standards.

- Develops, operates, and maintains voice, wireless, video, and data communications systems.

- Provides complex engineering or analytical tasks and activities associated with one or more technical areas within the communications function.

- Minimum education and/or certification:
  - ITIL v3 Foundations certification is required

- Possesses and applies expertise on multiple complex work assignments.

- Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks.

- Operates with appreciable latitude in developing methodology and presenting solutions to problems.

- Contributes to deliverables and performance metrics where applicable.

Education & Experience:

- Bachelor's Degree or equivalent education/work experience (1 years of industry experience)
VOICE/DATA COMMUNICATIONS ENGINEER II

Functional Responsibility:

- Responsible for moderately complex/complex engineering and/or analytical tasks and activities associated with one or more technical areas within the telecom and data communications functions such as, but not limited to, network design, engineering, implementation, or operations/user support.

- Monitors and responds to complex technical control facility hardware and software problems. Interfaces with vendor support service groups to ensure proper escalation during outages or periods of degraded system performance.

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  - ITIL v3 Foundations certification is required

- Possesses and applies a comprehensive knowledge across key tasks and high impact assignments.

- Plans and leads major technology assignments.

- Evaluates performance results and recommends major changes affecting short-term project growth and success.

- Functions as a technical expert across multiple project assignments.

- May supervise others.

Education & Experience:

- Bachelor's Degree or equivalent education/work experience (3 years of industry experience)
VOICE/DATA COMMUNICATIONS ENGINEER III

Functional Responsibility:

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- Interactions involve client negotiations and interfacing with senior management.

- Decision making and domain knowledge may have a critical impact on overall project implementation.

- May supervise others.

Education & Experience:

- Bachelor's Degree or equivalent education/work experience (5 years of industry experience)