Resolvit Resources, LLC

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAAdvantage.gov

Contract Number: 47QTCA22D000D

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

Contract Period: October 6, 2021 through October 5, 2026

DUNS Number: 102919946

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www.resolvit.com

Point of Contact
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cscates@resolvit.com
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Contract Summary

1. **Estimated Award Value:** $100000
   - **Base Period:** $25000
   - **Option Period 1:** $25000
   - **Option Period 2:** $25000
   - **Option Period 3:** $25000

2. **Solicitation Number:** 47QSMD20R0001
3. **Contract Number:** 47QTCA22D000D
4. **Contract Period:** October 6, 2021 through October 5, 2026
5. **Business Size:** Small Business
6. **Business Types:**

<table>
<thead>
<tr>
<th>Business Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2X</td>
<td>2X – For-Profit Organization</td>
</tr>
<tr>
<td>LJ</td>
<td>LJ – Limited Liability Company</td>
</tr>
</tbody>
</table>

7. **Subcontracting Plan Type:** N/A and Expiration: N/A
8. **Items Awarded:**

<table>
<thead>
<tr>
<th>SIN</th>
<th>Description</th>
<th>Large Category</th>
<th>Subcategory</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Information Technology Professional Services</td>
<td>Information Technology</td>
<td>IT Services</td>
</tr>
</tbody>
</table>

9. **Labor Categories:**
   - See awarded price proposal template
10. **Escalation Rates:**
    - I-FSS-969 Economic Price Adjustment? FSS Multiple Award Schedule (OCT 2014) (Quarterly Reporting)
    - (b)(1) Accepted annual escalation rate: 2.5%
11. **IFF Statement:**
    - 552.238-74 - Industrial Funding Fee and Sales Reporting - refer to contract for current version applicable to offer / award
12. **Minimum Order Quantities:**
    - None
13. **Minimum Order Limit:** $10000
14. **Maximum Order Limit:** $500000
15. **Geographic Coverage:**

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<table>
<thead>
<tr>
<th>SIN</th>
<th>Scope</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>W - Worldwide</td>
</tr>
</tbody>
</table>

16. **Prompt payment Discounts:**

   Discount1: 00.000 % if Payment is made within 00 days
   Discount2: 00.000 % if Payment is made within 00 days
   Net 30 days

17. **Volume Discounts:**

   1% for all single orders with a total above $500,000

18. **MFC (Most Favorable Customer)/BOA (Basis of Award) Customer:**

   MFC/BOA Customer Class: National and Corporate Accounts

19. **Approved Exceptions:**

   RESOLVIT RESOURCES, LLC offer dated September 10, 2020 and Final Proposal Revision dated September 28, 2021, submitted in response to standing Solicitation No 47QSMD20R0001, for Multiple Award Schedule MAS, is hereby accepted by the Government.

20. **Terms and Conditions:** N/A
## Pricing

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Current Market Rates</th>
<th>GSA PRICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Analyst</td>
<td>$96.00</td>
<td>$93.12</td>
</tr>
<tr>
<td>Cloud Engineer I (Arg)</td>
<td>$25.75</td>
<td>$24.98</td>
</tr>
<tr>
<td>Cloud Engineer II (Arg)</td>
<td>$36.50</td>
<td>$35.41</td>
</tr>
<tr>
<td>Cloud Engineer III (Arg)</td>
<td>$57.50</td>
<td>$55.78</td>
</tr>
<tr>
<td>Cyber Security Business Analyst</td>
<td>$93.00</td>
<td>$90.21</td>
</tr>
<tr>
<td>Database Administrator</td>
<td>$82.00</td>
<td>$79.54</td>
</tr>
<tr>
<td>JIRA Administrator</td>
<td>$59.00</td>
<td>$57.23</td>
</tr>
<tr>
<td>Linux Administrator</td>
<td>$74.00</td>
<td>$71.78</td>
</tr>
<tr>
<td>Network System Administrator</td>
<td>$50.00</td>
<td>$48.50</td>
</tr>
<tr>
<td>Program Technical Architect</td>
<td>$167.00</td>
<td>$161.99</td>
</tr>
<tr>
<td>Project Coordinator</td>
<td>$71.00</td>
<td>$68.87</td>
</tr>
<tr>
<td>Project Manager I</td>
<td>$74.50</td>
<td>$72.27</td>
</tr>
<tr>
<td>Project Manager II</td>
<td>$90.00</td>
<td>$87.30</td>
</tr>
<tr>
<td>Program Manager</td>
<td>$136.50</td>
<td>$132.41</td>
</tr>
<tr>
<td>Python Developer</td>
<td>$127.00</td>
<td>$123.19</td>
</tr>
<tr>
<td>RSA Archer Developer</td>
<td>$177.00</td>
<td>$171.69</td>
</tr>
<tr>
<td>Scrum Master</td>
<td>$105.00</td>
<td>$101.85</td>
</tr>
<tr>
<td>Security Analyst I</td>
<td>$74.00</td>
<td>$71.78</td>
</tr>
<tr>
<td>Security Analyst II</td>
<td>$74.00</td>
<td>$71.78</td>
</tr>
<tr>
<td>Service Desk Manager</td>
<td>$62.00</td>
<td>$60.14</td>
</tr>
<tr>
<td>Software Engineer I</td>
<td>$109.00</td>
<td>$105.73</td>
</tr>
<tr>
<td>Software Engineer II</td>
<td>$125.00</td>
<td>$121.25</td>
</tr>
<tr>
<td>SME – AWS Architect</td>
<td>$160.00</td>
<td>$155.20</td>
</tr>
<tr>
<td>SME – RSA Archer BA</td>
<td>$175.00</td>
<td>$169.75</td>
</tr>
<tr>
<td>System Administrator</td>
<td>$90.00</td>
<td>$87.30</td>
</tr>
<tr>
<td>UI Developer</td>
<td>$96.00</td>
<td>$93.12</td>
</tr>
</tbody>
</table>

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Resolvit Labor Categories

Business Analyst

- Collaborates with business partners to elicit and analyze requirements. Analyzes, develops, and validates detailed functional specifications, workflows, processes, and procedures. Evaluates and selects solutions within the parameters of IT infrastructures, compliance, and technical requirements. Creates and maintains interface specifications and technical design documentation. Analyzes and determines required mapping between upstream and downstream systems. Assess impact changes will have on existing environment. Conducts analysis to investigate ongoing or one-time operational issues. Interacts with Development, QA/Testing, and Stakeholders. Supports testing and validation. Has experience with YAML, SoapUI, Postman, XML, JSON, Jira, ALM, Confluence, SQL, Bitbucket, SharePoint, Microsoft Teams, Microsoft Office (Word, Excel, PowerPoint), and Visio. Has excellent written and verbal communication skills. Good presentation skills. Critical thinking and problem-solving skills.
- 5 years of experience
- Bachelor's degree: Business Administration

Cloud Engineer I

- AWS Cloud - Supporting AWS through a Tier 1/Tier 2 service run 24x7. Incident Management - Review and respond to both platform and infrastructure monitors as well as end-user incidents/requests through ServiceNow ticketing system. Problem management - Provide and document RCA & corrective actions on repetitive issues for permanent fix, following the defined process. Change management - Perform and document required changes. Create and implement robust change management processes including automation where possible. Service request management - Execute requests within SLA and suggest/implement additions to service catalog. Knowledge management - Keep support knowledge base updated; Provide resolution notes for new issues
- 3 years of Linux Experience and 1 year of ITIL experience
- Bachelor’s degree: Computer Science

Cloud Engineer II

- AWS Cloud - Supporting AWS through a Tier 1/Tier 2 service run 24x7. Incident Management - Review and respond to both platform and infrastructure monitors as well as...
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Cloud Engineer III

- Serves as a Subject Matter Expert on large, complex and global infrastructure projects that may require cross-department resources and coordination. Identifies and evaluates future technology options, with a focus on cloud-based approach, to support technology growth and organization maturity. Assists with selection of appropriate third-party vendors based on established qualifications and manages partner resources and their deliverables. Conducts technology reviews and audits to ensure all existing solutions are built to enterprise standards and meet business needs. Develops and documents programs, scripts, and standard operating procedures pertaining to implemented solutions. Extensive design and implementation experience of enterprise grade use of Amazon Services. Extensive experience migrating applications from large enterprises to cloud. Extensive hands-on knowledge of container orchestration and infrastructure management tools. Experience of integrating DevOps processes and relevant development tools (Jenkins Stash/BitBucket TeamCity). Experience with automation using Terraforms to implement Infrastructure as Code. Experience on defining best practices for refactoring applications and use of micro services to cloud enable applications. Deep understanding of Linux Operating System, virtualization platforms and middleware components frequently used by Cloud providers. Understanding of security and reliability implications.
- 8 years of Kubernetes and Linux Experience and 5 years of ITIL and Technical Experience
- Bachelor’s degree: Computer Science

Cyber Security Business Analyst

- Provides policy or compliance analysis and documentation, as required by Department compliance team. Manages exception process and tool stakeholder engagement, including communication of tool status, receiving and resolving tool support issues, and conducting monthly policy exception status reporting. Ensures that all support issues are
acknowledged to user and resolved by support team. Understands and communicates Department compliance requirements to policy owners and subject matter experts.

- 7 years of experience in IT and 5 years of experience in information security compliance and common external frameworks
- Bachelor’s degree: Cybersecurity or Business Administration

Database Administrator

- Administers MS SQL Server and Oracle RDMS with tasks including: Database Backup & Recovery Database, Patching and upgrades, Install and Build database structures, develop and maintain shell scripts, Query and performance tuning, Develop and maintain documentation. Great customer service attitude & customer service experience skills. Scripting/programming background. Understanding of ITIL & Service Management. Experience with configuration (new issue types, custom fields, and permissions). Experience using a ticketing system such as JIRA. Experience supporting users remotely over the phone and using remote control tools. Ability to multi-task, prioritize, and manage time effectively.
- 3 years of DBA Administration experience and 3 years of Problem determination experience
- Bachelor’s degree: Computer Science

JIRA Administrator

- Creates and manages complex JIRA components including project workflows, screen schemes, permission schemes, and notification schemes in JIRA. Installs, configures, maintains, and enhances the Atlassian systems used to manage work. Be responsible for bug tracking, issue tracking, and project management tool. Helps guide and maintain the organization of data in Confluence. Ensures systems are stable and available and that user issues are addressed in a timely manner. Discovers opportunities to improve the workflow of daily tasks and lead efforts to drive improvements in the team.
- 7 years of experience and 4 years of experience as a JIRA Administrator
- Bachelor’s degree: Computer Science

Linux Administrator

- Great customer service attitude & customer service experience skills. Excellent communication skills. Scripting/programming background. Understanding of ITIL &
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Network System Administrator

- Maintains internal network structure of a data center by managing routers and keeping them running. Installs, configures, and maintains switches, servers, firewalls, and hard drives. Troubleshoots network systems to identify and fix performance issues. Provides solutions to complex problems on the integration of various technologies. Designs plans as well as lead initiatives for the optimization and restructuring of network architecture. Maintains an up-to-date knowledge of network administration and firmware integration. Performs system repairs and update software/operating systems. Calibrates and monitors data center servers to ensure efficient performance. Collaborates with IT handlers, clients, and data center managers to develop action plan for improved operations. Resolves operational, infrastructure, or hardware incidents.
- 2 years of Red Hat Linux experience, 2 years of Windows Server Administration experience and 2 years of Active Directory experience
- Bachelors degree: Computer Science

Program Manager

- Track and report on the efforts of up to 20 project teams or technology functions. Prepare justifications and business cases for recommendations on cyber security initiatives. Make recommendations on staffing and quality improvement initiative. Identify roadblocks and propose effective solutions.
- 7 years of experience with technical program management covering 5 or more projects/functions in a large IT enterprise
- Bachelors degree: Business Administration

Program Technical Architect

- Resolves complex hardware/software compatibility, interface design, and performance considerations. Researches emerging technologies to determine impact on application
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Project Manager II

- Is accountable for the overall coordination, execution, and delivery of value through the program while ensuring alignment with company strategy, commitments, and goals. Oversees small to medium-size release trains with complex scope and inter-dependencies. Facilitates the coordinated preparation of release planning for the release train, including communication and coordination with stakeholders and customers during feature definition and delivery. Manages change to the quarterly plan and the impacts of those changes. Coordinates major feature releases and ongoing delivery of value to customers where multiple teams, release trains, or solution groups are involved in development. Resolves and reports issues and manage dependencies and risks. Drives continuous improvement to improve backlog management, release train reviews, sprint reviews, or release train coordination and higher-level function.

- 7 years of project management experience
- Bachelors degree: Business Administration

Python Developer

- Full software life-cycle development experience (research through post-release maintenance). In-depth understanding of C (pointers, memory management). Skill with assembly (Intel, PowerPC, MIPS), debugging (gdb), and version control (Git). Willingness to learn new technical skills and ability to communicate effectively within our team. Familiarity with UNIX (flavor agnostic). Background in secure software development. Python, and shell scripting experience.

- 3 years of Python Development experience
- Bachelors degree: Computer Science

RSA Archer Developer

- Identifies requirements, data flows, workflows. Implementation of stakeholder business requirements. Defines how to test and validate requirement, engage in the testing. Engages with other team members and stakeholders to define and implement processes and artifacts for long term maintenance. Supports specific Archer solutions and applications as directed. Engages with stakeholders to build, implement, manage, maintain, and configure said Archer solutions and applications. Develops and manages solutions within Archer as directed to certified associate standards. Responsible for liaison with engagement lead and capability owners for data source, data definition, business requirements and data integration.
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Technical Writer

- Engage with subject matter experts across the organization to understand each teams’ processes and procedures. Develop how-to guides aligned with each team use case. Maintain and track complex documentation projects.
- 4 years of technical writing experience – preferably in the security or software industry
- Bachelors degree: Business Administration

UI/UX Developer

- Develops unit tests and integration tests. Performs unit testing of the code. Maintains existing code and design. Proficiency with Angular, JavaScript, Typescript, Web services, .NET, .NET MVC, C#, and Windows services. Provides input, solutions, and recommendations. Understands and propose software design. Understands and propose requirements and assess their feasibility. Assists junior members as needed. Participates in design and code reviews and understand and enforce importance of coding standards. Understands the importance of medical patient safety related to the product and enforce it in the software. Performance and scalability tune software stack.
- 5 years of software development experience
- Bachelors degree: Computer Science

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