Online access to contract ordering information, terms and conditions, up to date pricing, and the option to create an electronic delivery order are available through GSA Advantage®, a menu driven database system. The internet address for GSA Advantage® is: GSAAdvantage.gov

SIN 54151S Custom Computer Programming Services

Contract Number: 47QTCA22D002S

Contract Period: December 23, 2021 – December 22, 2026

Current Through Modification: 0002

Prepared by:

Quality Resource Systems, Inc.
11350 Random Hills Road, Suite 100
Fairfax, Virginia 22030

Phone/Fax: (703) 352-7393
(703) 352-9024 (fax)

www.qrs-inc.com

Business Size:
Quality Resource Systems, Inc. is a Women Owned Small Business Concern

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.
Contents

1.0 CUSTOMER INFORMATION ........................................................................................................ 3

1a. Table of Awarded Special Item Number (SIN) ..................................................................... 3

1b. Identification of the Lowest Priced Model Number and Lowest Unit Price ..................... 3

1c. Proposed Hourly Rates, Description of Commercial Job Titles, Experience, Functional
Responsibility and Education ........................................................................................................ 3

2.0 Maximum Order .......................................................................................................................... 3

3.0 Minimum Order .......................................................................................................................... 3

4.0 Geographic Coverage ............................................................................................................... 3

5.0 Point(s) of Production ............................................................................................................... 3

6.0 Discount from List Prices ......................................................................................................... 3

7.0 Quantity Discounts .................................................................................................................. 6

8.0 Prompt Payment Terms .......................................................................................................... 6

9.0 Foreign Items .......................................................................................................................... 6

10.0 Delivery .................................................................................................................................. 6

10a. Time of Delivery .................................................................................................................... 6

10b. Expedited Delivery ............................................................................................................... 6

10c. Overnight and 2 day Delivery ............................................................................................... 6

11.0 F.O.B. Point(s) ....................................................................................................................... 6

12.0 Ordering ................................................................................................................................ 6

12a. Ordering Address(es) ............................................................................................................. 6

12b. Ordering Procedures .............................................................................................................. 6

13.0 Payment Address .................................................................................................................... 7

14.0 Warranty Provision ................................................................................................................ 7

15.0 Export Packing Charges ....................................................................................................... 7

16.0 Terms and Conditions of Rental, Maintenance, and Repair ............................................... 7

17.0 Terms and Conditions of Installation .................................................................................. 7

18.0 Terms and Conditions ........................................................................................................... 7

19.0 List of Service and Distribution Points .............................................................................. 7

20.0 List of Participating Dealers ................................................................................................ 7

21.0 Preventive Maintenance ......................................................................................................... 7
22.0 Special Requirements

22a. Special Attributes Such as Environmental Attributes

22b. If Applicable, Indicate that Section 508 Compliance Information is Available on Electronic and Information Technology (EIT)

23. Unique Entity Identifier (UEI) number

24. Notification Regarding Registration in System for Award Management (SAM) Database

25.0 Proposed Five-Year Hourly Labor Rates

Tables

Table 1: Labor Categories and Descriptions

Table 2: Proposed Five-Year Labor Category Rates
1.0 CUSTOMER INFORMATION

1a. Table of Awarded Special Item Number (SIN)

<table>
<thead>
<tr>
<th>MAS SIN</th>
<th>NAICS</th>
<th>NAICS Title</th>
<th>SIN Title</th>
<th>SIN Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>541511</td>
<td>Custom Computer Programming Services</td>
<td>Information Technology Professional Services</td>
<td>IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records management, and testing.</td>
</tr>
<tr>
<td></td>
<td>541512</td>
<td>Computer Systems Design Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>541519</td>
<td>Other Computer Related Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>541513</td>
<td>Computer Facilities Management Services</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1b. Identification of the Lowest Priced Model Number and Lowest Unit Price

This does not apply to services.

1c. Proposed Hourly Rates, Description of Commercial Job Titles, Experience, Functional Responsibility and Education

See Table 1 (next page) for labor categories.

2.0 Maximum Order

$500,000.00

3.0 Minimum Order

$5,000.00

4.0 Geographic Coverage

Entire United States; Quality Resource Systems, Inc. has performed work in all 50 states and in Puerto Rico.

5.0 Point(s) of Production

Quality Resource Systems, Inc.’s offices are located in Fairfax, Virginia.

6.0 Discount from List Prices

Quality Resource Systems, Inc. offers GSA a discount of 10.7% from the firm’s commercial rates.
### Table 1: Labor Categories and Descriptions

<table>
<thead>
<tr>
<th>Labor Category / Service Title</th>
<th>Labor Category/Service Description</th>
<th>Minimum Education</th>
<th>Minimum Years of Experience</th>
<th>GSA Rate Year 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Manager</td>
<td>Experience managing multiple IT and directing team by ensuring the quality of all work performed on tasks. Direct participation in defining system requirements, system components and subcomponents, database structure, software and hardware requirements, load tests, data verification procedures and data validation processes, and testing for 500 compliance of all products.</td>
<td>Bachelor degree in engineering or computer science</td>
<td>30</td>
<td>$ 159.73</td>
</tr>
<tr>
<td>Senior Manager I</td>
<td>Experience participating in and directing complex IT projects involving multiple disciplines. Technical responsibilities include developing database software and hardware specifications; participating in data verification and validation, load testing, and 500 compliance testing; integrating data from disparate sources into user friendly databases to meet clients’ requirements, and developing complete technical and user documentation. Management responsibilities include managing IT professionals, ensuring quality of work and products prepared, and assuring integrity of the firm’s performance.</td>
<td>Bachelor degree</td>
<td>25</td>
<td>$ 158.47</td>
</tr>
<tr>
<td>Senior Manager II</td>
<td>Experience participating in and directing IT projects. Technical responsibilities include implementing database software and hardware designs; participating in data verification and validation, load testing, and 500 compliance testing; integrating data from disparate sources into user friendly database and drafting user documentation. Responsibilities also include managing IT professionals, ensuring quality of work and products prepared, and verifying and validating software products.</td>
<td>Bachelor degree</td>
<td>20</td>
<td>$ 134.70</td>
</tr>
<tr>
<td>Network Administrator</td>
<td>Experience in managing a complex network of computers, servers, and support equipment. Experienced in configuring and procuring optimal equipment and software to satisfy expanding system requirements.</td>
<td>Bachelor’s degree in computer science, IT, or MIS</td>
<td>10</td>
<td>$ 124.39</td>
</tr>
<tr>
<td>Web Programmer</td>
<td>Web development experience working with HTML, JSP, J2EE, JavaScript, Java Script, VBScript, PERL, CGI, SQL, Active Server Pages, Oracle, Active Data Objects, ActiveX, Plug-ins, Visual Basic, Visual C++, GIF, JPEG, MPEG, video/audio streaming, and others. Develops applications, interfaces, and database front-ends with visual development and design tools for use in Internet/Intranet/Extranet sites and applications. Provides human factors engineering and usability testing and support. Provides database design and modeling. Provides web site development, design, support, and maintenance. Functions as team leader for less experienced developers.</td>
<td>Bachelor degree</td>
<td>8</td>
<td>$ 126.42</td>
</tr>
<tr>
<td>GIS Analyst</td>
<td>Experience in applying geographic information system (GIS) software to processing issues. Familiar with the state-of-the-art in GIS software, hardware, methods, and applications. Able to prepare macros to supplement basic mapping software and develop innovative solutions to spatial problems.</td>
<td>Bachelor degree in GIS or geography</td>
<td>7</td>
<td>$ 123.63</td>
</tr>
<tr>
<td>Labor Category / Service Title</td>
<td>Labor Category/Service Description</td>
<td>Minimum Education</td>
<td>Minimum Years of Experience</td>
<td>GSA Rate Year 1</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>---------------------------------------------------------------------------------------------------</td>
<td>-------------------</td>
<td>-----------------------------</td>
<td>-----------------</td>
</tr>
<tr>
<td>Systems Analyst</td>
<td>Experience in designing solutions to complex analytical problems and implementing solutions to these problems. Responsibilities include: analyzing systems and processes; structuring solutions to problems; designing practical approaches and testing the approaches; implementing tested approaches; directing support staff; assuring the quality of developments; and, documenting processes and results.</td>
<td>Bachelor degree</td>
<td>10</td>
<td>$112.09</td>
</tr>
<tr>
<td>Programmer Analyst II</td>
<td>Experience in designing solutions to challenging problems and implementing solutions to these problems. Analyzing systems; structuring solutions to problems; testing the solutions; presenting proposed solution to supervisors and revising approaches as directed; implementing approved approaches; and, documenting processes and results.</td>
<td>Bachelor degree</td>
<td>3</td>
<td>$83.38</td>
</tr>
<tr>
<td>Programmer Analyst</td>
<td>Experience in designing solutions to problems and implementing solutions to these problems. Responsibilities include: analyzing systems; structuring solutions to problems; testing the solutions; presenting proposed solution to supervisors and revising approaches as directed; implementing approved approaches; and, documenting processes and results.</td>
<td>Bachelor degree</td>
<td>1</td>
<td>$66.56</td>
</tr>
<tr>
<td>Senior Network Analyst</td>
<td>Responsibilities include: analyzing network requirements; configuring practical solutions; identifying hardware and software components; implementing the solutions; ensuring compliance with applicable regulations and standards; and, testing the solution prior to declaring the system to be operational.</td>
<td>Bachelor degree</td>
<td>10</td>
<td>$123.86</td>
</tr>
<tr>
<td>Network Analyst</td>
<td>Experience in designing solutions to computer network problems. Responsibilities include: analyzing network requirements; configuring solutions; identifying hardware and software components; presenting proposed solution to supervisors and revising approaches as directed; and, implementing the solutions; ensuring compliance with applicable regulations and standards; and, testing the solution prior to declaring the system to be operational.</td>
<td>Experience</td>
<td>1</td>
<td>$54.62</td>
</tr>
<tr>
<td>Data Entry</td>
<td>Experience in coding and entering data using personal computers. Responsibilities include: placing codes on data items from automated and paper sources; loading data into electronic databases; verifying data entered into electronic databases; and otherwise supporting data entry activities.</td>
<td>Experience</td>
<td>2</td>
<td>$36.42</td>
</tr>
</tbody>
</table>
7.0 Quantity Discounts.
Quality Resource Systems, Inc. offers no quantity discounts.

8.0 Prompt Payment Terms
Quality Resource Systems, Inc. offers no prompt payment discounts.

9.0 Foreign Items
Quality Resource Systems, Inc. uses no foreign parts.

10.0 Delivery
10a. Time of Delivery
Quality Resource Systems, Inc. delivers products as specified in contracts.

10b. Expedited Delivery
Quality Resource Systems, Inc. delivers products as specified in contracts.

10c. Overnight and 2-day Delivery
Quality Resource Systems, Inc. delivers products as specified in contracts.

11.0 F.O.B. Point(s)
Destination

12.0 Ordering

12a. Ordering Address
Quality Resource Systems, Inc. offices are located at:

11350 Random Hills Road
Suite 100
Fairfax, Virginia 22030
(703) 352-7393
www.qrs-inc.com

12b. Ordering Procedures
Quality Resource Systems, Inc. responds to RFPs, RFQs, Solicitations and other requests for products or services.
13.0 Payment Address
Quality Resource Systems, Inc. payment address is:

11350 Random Hills Road
Suite 100
Fairfax, Virginia 22030

Quality Resource Systems, Inc. also accepts direct deposits to our bank account.

14.0 Warranty Provision
Quality Resource Systems, Inc. warrants its services and products as required by contract provisions.

15.0 Export Packing Charges
Not applicable as Quality Resource Systems, Inc. does not export items.

16.0 Terms and Conditions of Rental, Maintenance, and Repair
Not applicable as Quality Resource Systems, Inc. does not provide such services or products.

17.0 Terms and Conditions of Installation
Not applicable as Quality Resource Systems, Inc. does not provide such services or products.

18.0 Terms and Conditions
Not applicable as Quality Resource Systems, Inc. does not provide services or products with terms and conditions.

19.0 List of Service and Distribution Points
Not applicable as Quality Resource Systems, Inc. does not provide such services or products.

20.0 List of Participating Dealers
Not applicable as Quality Resource Systems, Inc. does not have participating dealers.

21.0 Preventive Maintenance
Not applicable as Quality Resource Systems, Inc. does not provide such services or products.

22.0 Special Requirements

22a. Special Attributes Such as Environmental Attributes
Not applicable as Quality Resource Systems, Inc. does not provide such services or products.
22b. If Applicable, Indicate that Section 508 Compliance Information is Available on Electronic and Information Technology (EIT)
Not applicable as specified. Quality Resource Systems, Inc. does not provide EIT services or products. However, whenever QRS prepares materials, etc. to be utilized by the general public, assurance is offered that such items in compliance with Section 508 guidelines. All of Quality Resource Systems, Inc.’s documents, graphics, and media services are in compliance with Section 508 requirements. For example, we employ the tools included in Adobe Acrobat and Microsoft Office to test accessibility compliance, to make any necessary alterations, and to retest for compliance.

23. Unique Entity Identifier (UEI) number
Not applicable as Quality Resource Systems, Inc. does not provide such services or products.

24. Notification Regarding Registration in System for Award Management (SAM) Database
As noted below, Quality Resource Systems, Inc. is currently active in the SAM Database.

25.0 Proposed Five-Year Hourly Labor Rates
Quality Resource Systems, Inc. proposes the labor category rates as presented in Table 2, below. These rates are intended only for GSA customers, and include the GSA IFF.
Table 2: Proposed Five-Year Labor Category Rates

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Year 1 GSA PRICE + IFF</th>
<th>Year 2 GSA PRICE + IFF</th>
<th>Year 3 GSA PRICE + IFF</th>
<th>Year 4 GSA PRICE + IFF</th>
<th>Year 5 GSA PRICE + IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Manager</td>
<td>$159.73</td>
<td>$163.89</td>
<td>$168.15</td>
<td>$172.52</td>
<td>$177.00</td>
</tr>
<tr>
<td>Senior Manager I</td>
<td>$158.46</td>
<td>$162.58</td>
<td>$166.81</td>
<td>$171.15</td>
<td>$175.60</td>
</tr>
<tr>
<td>Senior Manager II</td>
<td>$134.78</td>
<td>$138.29</td>
<td>$141.88</td>
<td>$145.57</td>
<td>$149.36</td>
</tr>
<tr>
<td>Network Administrator</td>
<td>$124.39</td>
<td>$127.62</td>
<td>$130.94</td>
<td>$134.35</td>
<td>$137.84</td>
</tr>
<tr>
<td>Web Programmer</td>
<td>$126.43</td>
<td>$129.72</td>
<td>$133.09</td>
<td>$136.55</td>
<td>$140.10</td>
</tr>
<tr>
<td>GIS Analyst</td>
<td>$123.69</td>
<td>$126.90</td>
<td>$130.20</td>
<td>$133.59</td>
<td>$137.06</td>
</tr>
<tr>
<td>Systems Analyst</td>
<td>$112.09</td>
<td>$115.00</td>
<td>$118.00</td>
<td>$121.06</td>
<td>$124.21</td>
</tr>
<tr>
<td>Programmer Analyst II</td>
<td>$83.38</td>
<td>$85.55</td>
<td>$87.77</td>
<td>$90.05</td>
<td>$92.40</td>
</tr>
<tr>
<td>Programmer Analyst</td>
<td>$66.56</td>
<td>$68.28</td>
<td>$70.06</td>
<td>$71.88</td>
<td>$73.75</td>
</tr>
<tr>
<td>Senior Network Analyst</td>
<td>$123.85</td>
<td>$127.07</td>
<td>$130.37</td>
<td>$133.76</td>
<td>$137.24</td>
</tr>
<tr>
<td>Network Analyst</td>
<td>$54.61</td>
<td>$56.03</td>
<td>$57.49</td>
<td>$58.99</td>
<td>$60.52</td>
</tr>
<tr>
<td>Data Entry</td>
<td>$36.42</td>
<td>$37.37</td>
<td>$38.34</td>
<td>$39.34</td>
<td>$40.36</td>
</tr>
</tbody>
</table>