On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAAdvantage.gov.

GSA Multiple Award Schedule (MAS)

Large Category: Information Technology

PSC Codes: DA01, DB10

Contract Number: 47QTCA22D0063

Pricelist Current as of: March 24, 2022

Contract Period: March 24, 2022 – March 23, 2027

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Innovative Federal Solutions LLC
7265 Windsor Boulevard, STE 106
Baltimore, MD
21244-2688

Order Point of Contact:
Gina Wolery
571-265-3843
gina.wolery@innofed.io

Contract Administrator:
Erica Sun
240-506-7389
erica.sun@innofed.io

Business Size: Small Business
CUSTOMER INFORMATION:

1a. Awarded Special Item Numbers

<table>
<thead>
<tr>
<th>SIN</th>
<th>Description</th>
<th>Large Category</th>
<th>Subcategory</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Information Technology Professional Services</td>
<td>Information Technology</td>
<td>IT Services</td>
</tr>
<tr>
<td>54151HEAL</td>
<td>Health Information Technology Services</td>
<td>Information Technology</td>
<td>IT Services</td>
</tr>
<tr>
<td>54151</td>
<td>Software Maintenance Services</td>
<td>Information Technology</td>
<td>IT Software</td>
</tr>
<tr>
<td>518210C</td>
<td>Cloud and Cloud-Related IT Professional Services</td>
<td>Information Technology</td>
<td>IT Solutions</td>
</tr>
</tbody>
</table>

1b. Lowest priced Labor Category: IT Program Operations Specialist I/HIT Program Operations Specialist I $67.54 (Inclusive of IFF)

1c. Labor Category Descriptions: Full Labor Category Descriptions begin on Page 4

2. Maximum Order Threshold: 54151S, 54151HEAL, 54151, 518210C all have a $500,000 Maximum Order Threshold


5. Point of Production:
   Innovative Federal Solutions LLC
   7265 Windsor Boulevard, STE 106
   Baltimore, MD
   21244-2688

6. Discount from List Prices: All prices listed are net prices.

7. Quantity Discounts: None

8. Prompt Payment Terms: Net 30 days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.


10a. Time of Delivery: Specified in each task order.
10b. Expedited Delivery: To be specified for each task order.

10c. Overnight and 2-Day Delivery: Not applicable.

10d. Urgent Requirements: Not Applicable.

11. F.O.B. Points(s): Destination.

12a. Ordering Address:
Innovative Federal Solutions LLC
7265 Windsor Boulevard, STE 106
Baltimore, MD
21244-2688

12b. Ordering Procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment Address is as Follows:
Innovative Federal Solutions LLC
7265 Windsor Boulevard, STE 106
Baltimore, MD
21244-2688

14. Warranty Provision: Not applicable.

15. Export Packing Charges: Not applicable.

16. Terms and Conditions of Rental, Maintenance, and Repair: Not applicable.

17. Terms and Conditions of Installation: Not applicable.

18a. Terms and Conditions of Repair Parts Indicating Date of Parts Price List and Any Discounts from List Prices: Not applicable.

18b. Terms and Conditions for Any Other Services: Not applicable.

19. List of Service and Distribution Points: Not applicable.

20. List of Participating Dealers: Not applicable.

21. Preventive Maintenance: Not applicable.

22a. Special Attributes: Not applicable.
23b. Section 508: If applicable, Section 508 compliance information on Electronic and Information Technology (EIT) supplies and services will be addressed on a task order basis. The EIT standards can be found at www.Section508.gov. N/A

24. Unique Entity Identifier (UEI) Number: UUDCZPKU1T28

25. Notification regarding registration in The System for Award Management: Innovative Federal Solutions LLC is registered in SAM.
Innovative Federal Solutions LLC
Labor Category Descriptions and Rates By SIN

SIN 54151S Information Technology Professional Services

Application Architect III
Analyze functional requirements of applications and provide design specifications for functional activities. Prepare required documentation, including both program level and user level documentation.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

Application Architect IV
Lead project team to analyze functional requirements of applications and provide design specifications for functional activities. Prepare required documentation, including both program level and user level documentation.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

IT Business Analyst II
Analyze, assess, plan, design, and implement operational and functional IT requirements and recommendations.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

IT Business Analyst III
Provides facilitation, training, data collection, data analysis, methodology development and evaluation, identifying best practices, activity and data modeling for an IT project. Performs data collection from multiple sources to include the web, client databases, and other resources.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

IT Business Analyst V
Provides facilitation, training, data collection, data analysis, methodology development and evaluation, process reengineering across all phases, identifying best practices, change management, business management techniques, organizational development, activity and data modeling, or information system development methods and practices. Performs data collection from multiple sources to include the web, client databases, and other resources.
Minimum Education: Bachelor’s
Minimum Years of Experience: 7
**IT Data Analyst II**
Perform data manipulation tasks and reporting/data analysis services. Assist with the development and operation of databases and have familiarity with data analysis tools.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

**IT Data Analyst IV**
Perform data manipulation tasks and reporting/data analysis services. Lead the design, development, and operation of databases and provide expertise with data analysis tools.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

**IT Data Analyst V**
Lead the project team to perform data manipulation tasks and reporting/data analysis services. Lead the design, development, and operation of databases and provide expertise with data analysis tools.
Minimum Education: Bachelor’s
Minimum Years of Experience: 7

**IT Functional Analyst V**
Provides facilitation, training, data collection, data analysis, methodology development and evaluation, process reengineering across all phases in an IT project, identifying best practices, change management, business management techniques, organizational development, activity and data modeling, or information system development methods and practices. Performs data collection from multiple sources to include the web, client databases, and other resources.
Minimum Education: Bachelor’s
Minimum Years of Experience: 7

**IT Program Manager II**
Direct all aspects of a portfolio of projects. Organize and assign responsibilities to subordinate project managers to oversee the successful completion of assigned projects.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**IT Program Manager III**
Direct all aspects of a portfolio of projects or programs. Organize and assign responsibilities to subordinate project or program managers to oversee the successful completion of assigned objectives.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

**IT Program Manager IV**
Direct all aspects of a portfolio of programs. Organize and assign responsibilities to
subordinate program managers to oversee the successful completion of assigned objectives.
Minimum Education: Bachelor’s
Minimum Years of Experience: 7

**IT Program Operations Specialist I**
Analyze and evaluate the efficiency and effectiveness of program operations. Identify problems; develop and recommend operational policies and procedures.
Minimum Education: Bachelor’s
Minimum Years of Experience: 2

**IT Project Manager I**
Control, plan and direct all aspects of a small project and project team to include schedule, operations, and financial management. Organize and assign responsibilities to subordinates and oversee the successful completion of assigned tasks.
Minimum Education: Associate’s
Minimum Years of Experience: 1

**IT Project Manager II**
Control, plan and direct all aspects of a medium project and project team to include schedule, operations, and financial management. Organize and assign responsibilities to subordinates and oversee the successful completion of assigned tasks.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

**IT Project Manager III**
Control, plan and direct all aspects of a large project and project team to include schedule, operations, and financial management. Organize and assign responsibilities to subordinates and oversee the successful completion of assigned tasks.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**IT Project Manager IV**
Control, plan and direct all aspects of a large or highly complex project and project team to include schedule, operations, and financial management. Organize and assign responsibilities to subordinates and oversee the successful completion of assigned tasks.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

**IT Quality Assurance Analyst II**
Performs quality assurance activities for management projects. Defines quality programs, standards and processes; revises processes and procedures. Performs quality reviews.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1
IT Research Analyst V
Provides facilitation, training, data collection, data analysis, methodology development and evaluation, identifying best practices, activity and data modeling. Performs data collection from multiple sources to include the web, client databases, and other resources.
Minimum Education: Bachelor’s
Minimum Years of Experience: 7

Software Engineer I
Supports the development, design, user interface, and technology integration under direction from definition phase through implementation.
Minimum Education: Associate’s
Minimum Years of Experience: 1

Software Engineer II
Supports the development, design, user interface, and technology integration direction, and site architecture management from definition phase through implementation. May work independently in area of responsibility.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

Software Engineer III
Supports the development, design, user interface, and technology integration direction, and site architecture management from definition phase through implementation.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

Software Engineer IV
Supports the development, design, user interface, and technology integration direction, and site architecture management from definition phase through implementation. Serve as an expert in one or more phases.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

Software Engineer V
Supports the development, design, user interface, and technology integration direction, and site architecture management from definition phase through implementation. Lead team and serve as senior expert.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

IT Support Analyst II
Provides support to end users on a variety of issues. Responds to telephone calls, email and personnel requests for technical support. Documents, tracks, and monitors the problem to ensure a timely resolution.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

**Systems Analyst II**
Analyzes information systems and applications to support the development of system specifications and system documentation.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

**Systems Analyst III**
Analyzes information systems and applications and recommends and develops system specifications and system documentation.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**Systems Engineer I**
Provide direct support in the day to day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time.
Minimum Education: Associate’s
Minimum Years of Experience: 1

**Systems Engineer II**
Provide direct support in the day to day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. May work independently in area of responsibility.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

**Systems Engineer III**
Provide direct support in the day to day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. Work independently in area of responsibility.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**Systems Engineer IV**
Provide direct support in the day to day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. Serve as an expert in one or more tools/technologies.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5
Systems Engineer V
Provide direct support in the day to day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. Lead task and/or specialized technical team members.
Minimum Education: Bachelor’s
Minimum Years of Experience: 7

Technical Lead
Provide management planning for application and systems development and services. Regulate the change process so that only approved and validated changes are incorporated into product documents and related services.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

IT Tester
Design and execute test plans on computer applications, record and document results and compare to expected results, detect software failures so that defects may be discovered and corrected, generate historical analysis of test results, maintain database of software defects, examine code and execution of code in various environments, verify specific action or function of code.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

Innovative Federal Solutions LLC Labor Category Rates inclusive of 0.75% IFF

<table>
<thead>
<tr>
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<td>54151S</td>
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SIN 54151HEAL Health Information Technology Services

**HIT Application Architect III**
For a Health IT project, analyze functional requirements of applications and provide design specifications for functional activities. Prepare required documentation, including both program level and user level documentation.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**HIT Application Architect IV**
For a Health IT project, lead project team to analyze functional requirements of applications and provide design specifications for functional activities. Prepare required documentation, including both program level and user level documentation.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

**HIT Business Analyst II**
For a Health IT project, analyze, assess, plan, design, and implement operational and functional requirements and recommendations.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

**HIT Business Analyst III**
For a Health IT project, provide facilitation, training, data collection, data analysis, methodology development and evaluation, identifying best practices, activity and data modeling. Perform data collection from multiple sources to include the web, client databases, and other resources.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**HIT Business Analyst V**
For a Health IT project, provides facilitation, training, data collection, data analysis, methodology development and evaluation, process reengineering across all phases, identifying best practices, change management, business management techniques, organizational development, activity and data modeling, or information system development methods and practices. Performs data collection from multiple sources to include the web, client databases, and other resources.
Minimum Education: Bachelor’s
Minimum Years of Experience: 7

**HIT Data Analyst II**
For a Health IT project, perform data manipulation tasks and reporting/data analysis
services. Assist with the development and operation of databases and have familiarity with data analysis tools.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

**HIT Data Analyst IV**
For a Health IT project, perform data manipulation tasks and reporting/data analysis services. Lead the design, development, and operation of databases and provide expertise with data analysis tools.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

**HIT Data Analyst V**
For a Health IT project, lead the project team to perform data manipulation tasks and reporting/data analysis services. Lead the design, development, and operation of databases and provide expertise with data analysis tools.
Minimum Education: Bachelor’s
Minimum Years of Experience: 7

**HIT Functional Analyst V**
For a Health IT project, provide facilitation, training, data collection, data analysis, methodology development and evaluation, process reengineering across all phases, identifying best practices, change management, business management techniques, organizational development, activity and data modeling, or information system development methods and practices. Perform data collection from multiple sources to include the web, client databases, and other resources.
Minimum Education: Bachelor’s
Minimum Years of Experience: 7

**HIT Program Manager II**
Direct all aspects of a portfolio of Health IT projects. Organize and assign responsibilities to subordinate project managers to oversee the successful completion of assigned projects.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**HIT Program Manager III**
Direct all aspects of a portfolio of Health IT projects or programs. Organize and assign responsibilities to subordinate project or program managers to oversee the successful completion of assigned objectives.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

**HIT Program Manager IV**
Direct all aspects of a portfolio of Health IT programs. Organize and assign responsibilities to subordinate program managers to oversee the successful completion of
assigned objectives.
Minimum Education: Bachelor’s
Minimum Years of Experience: 7

**HIT Program Operations Specialist I**
For a Health IT project, analyze and evaluate the efficiency and effectiveness of program operations. Identify problems; develop and recommend operational policies and procedures.
Minimum Education: Bachelor’s
Minimum Years of Experience: 2

**HIT Project Manager I**
Control, plan and direct all aspects of a small Health IT project and project team to include schedule, operations, and financial management. Organize and assign responsibilities to subordinates and oversee the successful completion of assigned tasks.
Minimum Education: Associate’s
Minimum Years of Experience: 1

**HIT Project Manager II**
For a Health IT project, control, plan and direct all aspects of a medium project and project team to include schedule, operations, and financial management. Organize and assign responsibilities to subordinates and oversee the successful completion of assigned tasks.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

**HIT Project Manager III**
Control, plan and direct all aspects of a large Health IT project and project team to include schedule, operations, and financial management. Organize and assign responsibilities to subordinates and oversee the successful completion of assigned tasks.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**HIT Project Manager IV**
Control, plan and direct all aspects of a large or highly complex Health IT project and project team to include schedule, operations, and financial management. Organize and assign responsibilities to subordinates and oversee the successful completion of assigned tasks.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

**HIT Quality Assurance Analyst II**
For a Health IT project, perform quality assurance activities for management projects. Define quality programs, standards and processes; revise processes and procedures. Perform quality reviews.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

**HIT Research Analyst V**
For a Health IT project, provide facilitation, training, data collection, data analysis, methodology development and evaluation, identifying best practices, activity and data modeling. Perform data collection from multiple sources to include the web, client databases, and other resources.
Minimum Education: Bachelor’s
Minimum Years of Experience: 7

**HIT Software Engineer I**
For a Health IT project, support the development, design, user interface, and technology integration under direction from definition phase through implementation.
Minimum Education: Associate’s
Minimum Years of Experience: 1

**HIT Software Engineer II**
For a Health IT project, support the development, design, user interface, and technology integration direction, and site architecture management from definition phase through implementation. May work independently in area of responsibility.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

**HIT Software Engineer III**
For a Health IT project, support the development, design, user interface, and technology integration direction, and site architecture management from definition phase through implementation. Work independently in area of responsibility.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**HIT Software Engineer IV**
For a Health IT project, support the development, design, user interface, and technology integration direction, and site architecture management from definition phase through implementation. Serve as an expert in one or more phases.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

**HIT Software Engineer V**
For a Health IT project, support the development, design, user interface, and technology integration direction, and site architecture management from definition phase through implementation. Lead team and serve as senior expert.
Minimum Education: Bachelor’s
Minimum Years of Experience: 7
HIT Support Analyst II
For a Health IT project, provide support to end users on a variety of issues. Respond to telephone calls, email and personnel requests for technical support. Document, track, and monitor the problem to ensure a timely resolution.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

HIT Systems Analyst II
For a Health IT project, analyze information systems and applications to support the development of system specifications and system documentation.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

HIT Systems Analyst III
For a Health IT project, analyzes information systems and applications and recommends and develops system specifications and system documentation.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

HIT Systems Engineer I
For a Health IT project, provide direct support in the day to day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time.
Minimum Education: Associate’s
Minimum Years of Experience: 1

HIT Systems Engineer II
For a Health IT project, provide direct support in the day to day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. May work independently in area of responsibility.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

HIT Systems Engineer III
For a Health IT project, provide direct support in the day to day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. Work independently in area of responsibility.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

HIT Systems Engineer IV
For a Health IT project, provide direct support in the day to day operations on network hardware and operating systems, including the evaluation of system utilization,
monitoring response time and primary support for detection and correction of operational problems. Serve as an expert in one or more tools/technologies.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

**HIT Systems Engineer V**
For a Health IT project, provide direct support in the day to day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. Lead task and/or specialized technical team members.
Minimum Education: Bachelor’s
Minimum Years of Experience: 7

**HIT Technical Lead**
For a Health IT project, provide management planning for application and systems development and services. Regulate the change process so that only approved and validated changes are incorporated into product documents and related services.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**HIT Tester**
For a Health IT project, design and executive test plans on computer applications, record and document results and compare to expected results, detect software failures so that defects may be discovered and corrected, generate historical analysis of test results, maintain database of software defects, examine code and execution of code in various environments, verify specific action or function of code.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

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**Innovative Federal Solutions LLC Labor Category Rates**
**inclusive of 0.75% IFF**

<p>| SIN 54151HEAL Health Information Technology Services |
|---------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| 54151HEAL                        | HIT Business Analyst II       | Year 3 3/24/24-3/23/25 | $102.95 | $106.35 | $109.86 | $113.49 | $117.23 |
| 54151HEAL                        | HIT Business Analyst III      | Year 4 3/24/25-3/23/26 | $120.13 | $124.10 | $128.19 | $132.42 | $136.79 |
| 54151HEAL                        | HIT Data Analyst II           |                      | $115.68 | $119.50 | $123.45 | $127.52 | $131.73 |
| 54151HEAL                        | HIT Data Analyst IV           |                      | $158.13 | $163.35 | $168.74 | $174.31 | $180.06 |
| 54151HEAL                        | HIT Data Analyst V            |                      | $178.05 | $183.92 | $189.99 | $196.26 | $202.74 |</p>
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<th>Code</th>
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<th>Feb</th>
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SIN 54151 Software Maintenance Services

**DevOps Application Architect III**
In support of software maintenance and modernization, analyze functional requirements of applications and provide design specifications for functional activities. Prepare required documentation, including both program level and user level documentation. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**DevOps Application Architect IV**
In support of software maintenance and modernization, lead a project team to analyze functional requirements of applications and provide design specifications for functional activities. Prepare required documentation, including both program level and user level documentation. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

**DevOps Business Analyst II**
In support of software maintenance and modernization, analyze, assess, plan, design, and implement operational and functional requirements and recommendations. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

**DevOps Business Analyst III**
In support of software maintenance and modernization, provide facilitation, training, data collection, data analysis, methodology development and evaluation, identifying best practices, activity and data modeling. Perform data collection from multiple sources to include the web, client databases, and other resources. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**DevOps Business Analyst V**
In support of software maintenance and modernization, provides facilitation, training, data collection, data analysis, methodology development and evaluation, process reengineering across all phases, identifying best practices, change management, business management techniques, organizational development, activity and data modeling, or information system development methods and practices. Performs data collection from multiple sources to include the web, client databases, and other resources. Able to coordinate with...
stakeholders, clients, and team members through multiple channels of communication.  
Minimum Education: Bachelor’s  
Minimum Years of Experience: 7

**DevOps Program Manager II**  
Direct all aspects of a portfolio of software maintenance and modernization projects.  
Organize and assign responsibilities to subordinate project managers to oversee the successful completion of assigned projects. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.  
Minimum Education: Bachelor’s  
Minimum Years of Experience: 3

**DevOps Program Manager III**  
Direct all aspects of a portfolio of software maintenance and modernization projects or programs. Organize and assign responsibilities to subordinate project or program managers to oversee the successful completion of assigned objectives. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.  
Minimum Education: Bachelor’s  
Minimum Years of Experience: 5

**DevOps Program Manager IV**  
Direct all aspects of a portfolio of software maintenance and modernization programs. Organize and assign responsibilities to subordinate program managers to oversee the successful completion of assigned objectives. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.  
Minimum Education: Bachelor’s  
Minimum Years of Experience: 7

**DevOps Project Manager I**  
Control, plan and direct all aspects of a small software maintenance and modernization project and project team to include schedule, operations, and financial management. Organize and assign responsibilities to subordinates and oversee the successful completion of assigned tasks. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.  
Minimum Education: High School  
Minimum Years of Experience: 2

**DevOps Project Manager II**  
In support of software maintenance and modernization, control, plan and direct all aspects of a medium project and project team to include schedule, operations, and financial management. Organize and assign responsibilities to subordinates and oversee the successful completion of assigned tasks. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

**DevOps Project Manager III**
Control, plan and direct all aspects of a large software maintenance and modernization project and project team to include schedule, operations, and financial management. Organize and assign responsibilities to subordinates and oversee the successful completion of assigned tasks. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**DevOps Project Manager IV**
Control, plan and direct all aspects of a large or highly complex software maintenance and modernization project and project team to include schedule, operations, and financial management. Organize and assign responsibilities to subordinates and oversee the successful completion of assigned tasks. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

**DevOps Software Engineer I**
In support of software maintenance and modernization, support the development, design, user interface, and technology integration under direction from definition phase through implementation. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.
Minimum Education: High School
Minimum Years of Experience: 2

**DevOps Software Engineer II**
In support of software maintenance and modernization, support the development, design, user interface, and technology integration direction, and site architecture management from definition phase through implementation. May work independently in area of responsibility. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.
Minimum Education: Bachelor’s
Minimum Years of Experience: 1

**DevOps Software Engineer III**
In support of software maintenance and modernization, support the development, design, user interface, and technology integration direction, and site architecture management from definition phase through implementation. Work independently in area of responsibility. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**DevOps Software Engineer IV**
In support of software maintenance and modernization, support the development, design, user interface, and technology integration direction, and site architecture management from definition phase through implementation. Serve as an expert in one or more phases. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

**DevOps Software Engineer V**
In support of software maintenance and modernization, support the development, design, user interface, and technology integration direction, and site architecture management from definition phase through implementation. Lead team and serve as senior expert. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.
Minimum Education: Bachelor’s
Minimum Years of Experience: 7

**DevOps Technical Lead**
In support of software maintenance and modernization, provide management planning for application and systems development and services. Regulate the change process so that only approved and validated changes are incorporated into product documents and related services. Able to coordinate with stakeholders, clients, and team members through multiple channels of communication.
Minimum Education: Bachelor’s
Minimum Years of Experience: 3

**Innovative Federal Solutions Labor Category Rates inclusive of 0.75% IFF**

<table>
<thead>
<tr>
<th>SIN 54151 – Software Maintenance Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151</td>
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<td>54151</td>
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<tr>
<td>54151</td>
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<tr>
<td>Position</td>
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<tr>
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<tr>
<td>DevOps Program Manager</td>
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<td>DevOps Project Manager</td>
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<tr>
<td>DevOps Software Engineer</td>
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<tr>
<td></td>
</tr>
<tr>
<td>DevOps Technical Lead</td>
</tr>
</tbody>
</table>
**SIN 518210C Cloud and Cloud-Related IT Professional Services**

**Cloud Tester**
Design and execute Cloud test plans on computer applications, record and document results and compare to expected results, detect software failures so that defects may be discovered and corrected, generate historical analysis of test results, maintain database of software defects, examine code and execution of code in various environments, verify specific action or function of code. Develop and document application test plans based on software requirements and technical specifications. Create meaningful error handling procedures for application code. Ensure compliance with general programming best practices, accepted web standards and those standards set forth by upstream sources. Perform application security audits. Implement application designs, create queries, scripts, web pages and other deliverables. Participate in application planning meetings.
Minimum Education: Bachelor’s
Minimum Tears of Experience: 3

**Cloud Systems Security Officer**
Provides security oversight and governance to the project. Acts as a primary liaison between contractor and government in handling security incidents; developing necessary artifacts and plans; ensuring compliance of security process; mitigating security issues; leading security control assessments; and educating and training contractor staff on government security requirements and policies. Develops internal security policies, guidelines, and compliance check procedures in alignment with government security requirements.
Minimum Education: Bachelor’s
Minimum Tears of Experience: 3

**Cloud Program Manager**
Assisting management with major programs, following work plans, schedules, evaluation criteria, and assist in utilizing resources in the most effective and efficient manner; confer with personnel in feasibility studies, systems, planning equipment scheduling, and activities as assigned. Enforce established applications programming, and documentation; plan and create work items for future Budget Years and participate in the preparation of current budget; plan and develop, review, and enforce policies, practices and standards, including programming and documentation standards; manage current projects through contract process and construction, continually keeping program data up to date for current year; work with government personnel and co-ordinate efforts to populate and maintain work items in database; support development of work items and assist with execution; maintain liaison with management and government personnel; communicate, coordinate, and cooperate with staff members to assure that the Network and Information Services is operating at maximum efficiency; supervise and participate in the selection, training, and evaluation of staff members; perform related duties as assigned.
Minimum Education: Bachelor’s
Minimum Tears of Experience: 10
**Cloud Operations Manager**
Provides guidance and leadership to cloud stakeholders and its technicians, but also directly supports end users by handling escalations, resolving user issues, and monitoring the performance of business-critical systems to prevent delays and outages and quickly resolve ongoing issues
Minimum Education: Bachelor’s
Minimum Years of Experience: 5

**Cloud Infrastructure & DevOps Architect**
Technical liaison between customers, service engineering & support teams. Directly collaborate with the sales team to formulate and execute a sales strategy to exceed revenue objectives through the adoption of AWS. Be an AWS evangelist. Educate customers of all sizes on the value proposition of AWS. Establish credibility & build deep relationships with senior technical individuals within customers to enable them to be cloud advocates. Participate in deep architectural discussions to build confidence and ensure customer success when building new and migrating existing applications, software and services on the AWS platform. Responsibilities include functional or technical supervision of lower level professional, technical or clerical positions. Positions in this class are distinguished from other related classes in that they require specialized subject matter expertise in the design/operation of network systems including LANs and WANs; knowledge is applied to research and evaluation involving innovative solutions and alternatives. Positions in this class are distinguished from those in the Network Engineer class by the advance level of technical expertise, experience and ability to evaluate solutions for networking requirements; making recommendations which have significant impact or consequences including the development of new policies, procedures and service.
Minimum Education: Bachelor’s
Minimum Years of Experience: 8

**Cloud Network Architect**
Requires customer facing skills to represent AWS well within the customer’s environment and drive discussions with senior personnel regarding trade-offs, best practices, project management and risk mitigation. Demonstrated ability to think strategically about business, product, and technical challenges. Deep hands-on experience leading the design, development and deployment of business software at scale or current hands on technology infrastructure, network, compute, storage, and virtualization experience. Proven experience with software development life cycle (SDLC) and agile/iterative methodologies required. Integration of AWS cloud services with on-premises technologies from Microsoft, IBM, Oracle, HP, SAP etc. Experience with IT compliance and risk management requirements (e.g. security, privacy, SOX, HIPAA etc.)
Minimum Education: Bachelor’s
Minimum Years of Experience: 6

**Cloud Database Architect**
Hands on experience leading large-scale global data warehousing and analytics projects.
Demonstrated industry leadership in the fields of database, data warehousing or data sciences. Understand high availability concepts. Understands server tuning concepts (parameters, resources, contention, etc.). Backup / restore/ Disaster Recovery experience. Experience with AWS EC2, monitoring and optimization. Experience with data warehousing concepts and techniques including extensive knowledge and use of star schema. Full understanding of Redshift or Columnar DB architecture. At least 1 year experience in managing a Vertica/Greenplum/Paraccel cluster. Experience in optimization techniques such as projections and partitioning. Able to write, tune SQL queries. Understand column store databases

Minimum Education: Bachelor’s
Minimum Years of Experience: 8

Cloud Applications Subject Matter Expert
Provide strong understanding of AWS capabilities and limitations. Designs and manages IT solutions and architectures to support current requirements and future cross-functional requirements and interfaces. Scopes, designs, develops, installs, and maintains enterprise-wide or largescale information systems. Ensures systems are compatible and in compliance with application standards such as NIST, IEEE reference models, open systems architecture standards, and that the common operating environment is architecturally compliant. Analyzes, defines, and provides solutions for resolving issues that exist in data center disciplines. Thorough understanding of Cloud Computing: virtualization technologies, Infrastructure as a Service, Platform as a Service and Software as a Service Cloud delivery models and the current competitive landscape. Thorough understanding of infrastructure (firewalls, load balancers, hypervisor, storage, monitoring, security etc.) and have experience with orchestration to develop a cloud solution. Thorough understanding of and/or ability to solution service offerings across all four tiers: - Infrastructure (including outsourcing best practices, transition, and ITIL) - Application Development and Maintenance (including a basic understanding of various programming languages, SOA, and CGI’s development centers) - System Integration and Management (including multiple SDLC methodologies, CMMI, and IEEE); - Thorough understanding of Government procurement policies and practices

Minimum Education: Bachelor’s
Minimum Years of Experience: 8

Innovative Federal Solutions Labor Category Rates
inclusive of 0.75% IFF

<table>
<thead>
<tr>
<th>SIN</th>
<th>Labor Category Title</th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
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<td>518210C</td>
<td>Cloud Tester</td>
<td>$143.66</td>
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<td>Cloud Program Manager</td>
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<td>$227.10</td>
<td>$234.60</td>
<td>$242.34</td>
<td>$250.34</td>
<td>$258.60</td>
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**Equivalency Table Applicable to All Labor Categories**
Successful completion of each year of higher education that has not yet resulted in a degree may be counted 1-for-1 for a year of experience.

<table>
<thead>
<tr>
<th>Degree</th>
<th>Experience Equivalence</th>
<th>Other Equivalence</th>
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<tbody>
<tr>
<td>Associate’s</td>
<td>2 years relevant experience</td>
<td>Certifications, professional licenses, or vocational training may be substituted for experience or education.</td>
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<tr>
<td>Bachelor’s</td>
<td>Associate’s degree + 2 years relevant experience, or 4 years relevant experience</td>
<td>Certifications, professional licenses, or vocational training may be substituted for experience or education.</td>
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<tr>
<td>Master’s</td>
<td>Bachelor’s + 2 years relevant experience, or Associate’s + 4 years relevant experience</td>
<td>Certifications, professional licenses, or vocational training may be substituted for experience or education.</td>
</tr>
<tr>
<td>Doctorate</td>
<td>Master’s + 2 years relevant experience, or Bachelor’s + 4 years relevant experience</td>
<td>Certifications, professional licenses, or vocational training may be substituted for experience or education.</td>
</tr>
</tbody>
</table>

"The Service Contract Act (SCA) is applicable to this contract and it includes SCA applicable labor categories. The prices for the indicated (**) SCA labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide)."