GLOBAL GUARDIAN

GSA Contract Holder

General Services Administration Federal Supply Service Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

SCHEDULE TITLE:	**Multiple Award Schedule (MAS) Large**
CATEGORY F:	**Information Technology**
CONTRACT NUMBER:	**47QTCA22D006D**

For more information on ordering from Federal Supply Schedules, click on the FSS Schedules button at http://www.fss.gsa.gov

Period Covered By Contract: 03/29/2022 – 03/30/2027

Global Guardian LLC

8280 Greensboro Drive STE 750
McLean, Virginia

P: (703) 566-9463

F: (703) 567-1498

www.globalguardian.com

Contract Administration Source

Angie Grandizio

P: (571) 294-8557

F: (703) 567-1498

AGrandizio@globalguardian.com

Pricelist current through Modification #A842, dated 04/05/22

Business Size: Small Business

Global Guardian Customer Information

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs):

SIN 511210: Software License

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN: See Attached Pricelist.

1c. HOURLY RATES (Services Only): N/A

2. MAXIMUM ORDER*:

SIN 511210: $500,000

*If the "best value" selection places your order over this Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contractor for a better price. The contractor may (1) offer a new price for this requirement; (2) offer the lowest price available under this contract; or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the Schedule contract in accordance with FAR 8.404

3. MINIMUM ORDER: $100.00

4. GEOGRAPHIC COVERAGE: Domestic

5. POINT(S) OF PRODUCTION:

8280 Greensboro Drive STE 750
McLean, Virginia
22102, USA

6. DISCOUNT FROM LIST PRICES: Net GSA Pricing Listed in Attached Pricing Table

7. QUANTITY DISCOUNT(S): N/A

8. PROMPT PAYMENT TERMS: N/A

Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. FOREIGN ITEMS: NONE

10a. TIME OF DELIVERY: 30 Days ARO

10b. EXPEDITED DELIVERY: Contact Contractor for expedited delivery.

10c. OVERNIGHT AND 2-DAY DELIVERY: To be Negotiated at the Task Order Level

10d. URGENT REQUIREMENTS: Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.

11. FOB POINT: Destination

12a. ORDERING ADDRESS:

8280 Greensboro Drive STE 750
McLean, Virginia
22102, USA

12b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on the Blanket Purchase Agreements (BPA's) are found in FAR 8.405-3

13. **PAYMENT ADDRESS:**

8280 Greensboro Drive STE 750
McLean, Virginia
22102, USA

14. **WARRANTY PROVISION:** N/A

15. **EXPORT PACKING CHARGES:** N/A

16. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** N/A

17. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A

18a. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF APPLICABLE):** N/A

18b. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** N/A

19. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** N/A

20. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** N/A

21. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** N/A

22a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** N/A

22b. **Section 508 Compliance for EIT:** N/A

23. **Universal Entity Identifier (UEI) Number:** CZN2JFB9ZNF9

24. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** Active.

GSA Product Descriptions

Product Name	Description	GSA Price w/ IFF
Travel Guardian Tracking and Monitoring Platform to include Duty of Care. Available for 01-50,000 users, pricing scaled based on number of users	Travel Guardian Tracking and Monitoring Platform to include Duty of Care for 1 – 50,000 users. Our 24-hour Operations Center is standing by to support in the event of an emergency. Global Guardian's Travel Guardian mobile phone application allows travelers to check in, send alerts, request support, receive updates on travel advisories and alerts, stay connected to their company, and communicate with our 24/7 Operations Center. The Management Control Center (MCC) gives managers a firsthand look at the activity Global Guardian's Ops Center is monitoring 24/7/365, including static geofenced points of interest and traveler locations, booked itineraries, and the latest intelligence alerts. Features: • 24/7/365 Operations Center access • Pre-trip travel intelligence • Medical consultation services by U.S. Board Certified Physicians • Tracking & Privacy • Real-time COVID information for entry into any country • Mass messaging to all travelers • Bluetooth device connection • Travel information and geographically synchronized threat alerts delivered in real-time • Document storage • Itinerary's ingested and automatically updated for all travelers in app and in management display • Photo messaging to the Operations Team • Price is per person per month	1-1,000 $6.30 1,001-5,000 $2.82 5,001-10,000 $2.02 10,001-50,000 $1.18 *Price per person per month*

GSA Price List

Manufacturer Name	Part number	UOI	GSA Price w/ IFF
Global Guardian	TG-1000	MO	$6.30
Global Guardian	TG-5000	MO	$2.82
Global Guardian	TG-10000	MO	$2.02
Global Guardian	TG-50000	MO	$1.18

GLOBAL GUARDIAN



GLOBAL TRACKING AND INTELLIGENCE ALERT PLATFORM:

Monitor, Locate, and Communicate With Your Travelers Wherever They Are

Whether it is a natural disaster, terrorist attack, or medical emergency, Global Guardian's Travel Guardian Platform allows you to alert, assist, and locate your travelers in real-time to ensure they stay safe in any situation.

Within Travel Guardian, you receive access to:

1 **Management Control Center:** A central hub for managers to view the locations of travelers, review booked itineraries, and receive the latest intelligence alerts to maximize efficiency during a crisis.

2 **Mobile Tracking Application:** Travelers can check in, send alerts, request help, receive updates on travel advisories, stay connected, and communicate with Global Guardian's 24/7 Operations Center.

TRAVEL GUARDIAN BENEFITS:

- Prepare your travelers with access to pre-trip reports by country, including up-to-date information on international and domestic travel restrictions, COVID-19 policies, security risks, and more, all through our mobile application.
- Access a central hub to view your travelers around the world in real-time, as well as upcoming itineraries, with our Management Control Center.
- Message travelers and set alerts or push out warnings by location in preferred communication method—text, phone, email, Signal, or WhatsApp.
- When an incident (natural disaster, border closure, terrorist attack) occurs, we immediately notify your travelers and provide a report of traveler locations within the area. **Employees must have their location services turned on*
- Create and implement custom standard operating procedures and approval hierarchy; ingest all data from travel providers and feed information to key stakeholders.

MONITOR YOUR TRAVELER'S LOCATION AND RESPOND WHEN THEY NEED YOU MOST

The Management Control Center (MCC) gives managers a firsthand look at the activity Global Guardian's Security Operations Center is monitoring 24/7/365. This includes the ability to view static geofenced points of interest (offices of interest) and traveler locations, review booked itineraries, and receive the latest intelligence alerts to maximize efficiency during a crisis. There are three unique portal views: Security, Traveler and Reports.









Security Portal

- View worldwide traveler locations and active intelligence alerts
- Track weather forecasts, tropical storms, heat index, and air quality

Traveler Portal

- Analyze risk reports for regions and countries
- Track and view employee itineraries

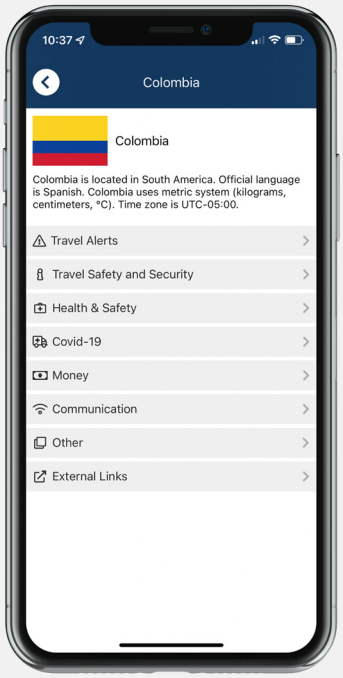
Reports Portal

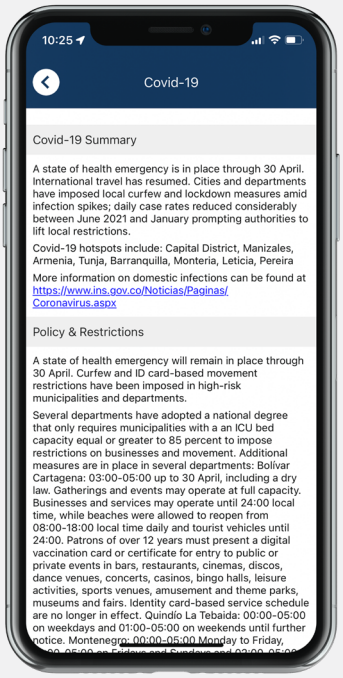
- Run custom reports of active mobile applications, emergency alerts, past and future itineraries, messages, and more, filtered by any time period

WORLDWIDE SUPPORT AT THE PUSH OF A BUTTON

Through Travel Guardian, travelers can access our mobile application to view itineraries, read intelligence reports by location, and communicate with our U.S.-based 24/7 Security Operations Center, staffed with highly trained professionals, all at the push of a button.







APP FEATURES & FUNCTIONALITY

Check In: One tap that lets the Global Guardian Operations Center know user is OK and all is well.

Messages: Direct line of text communication to the Operations Center.

Tracking & Privacy: When Tracking, users will see themselves as a blue dot on the map. When not desired, users may stop tracking.

Panic: When a user needs to alert Global Guardian to a problem immediately, simply hold the Panic icon down until the circle completes itself (2 seconds).

Devices: Set up Bluetooth Panic Buttons.

Itineraries: Personal travel itineraries are displayed here.

Travel Alerts: Any alerts that have been vetted and approved by Global Guardian Intelligence Analysts that may impact your travel. Use this feature to see events closest to you.

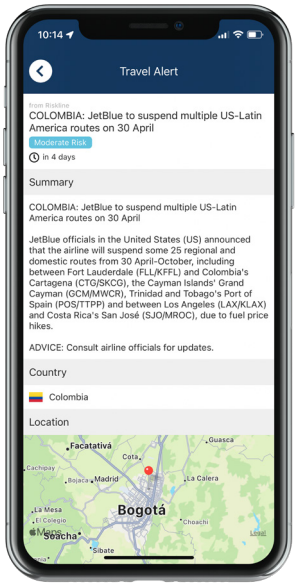
Take Photo: Take a photo to share with your Operations Team to better assist you throughout your travels.

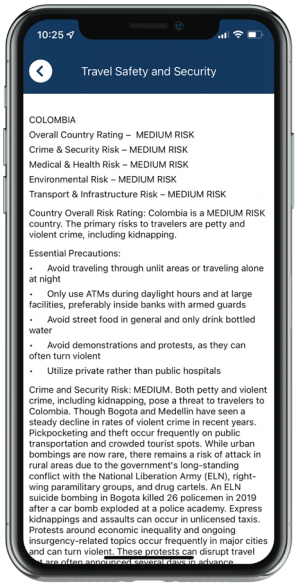
Country Info: Provides country specific travel advice, including COVID-19 travel requirements and restrictions for domestic and international travel. *See additional information on next page.*

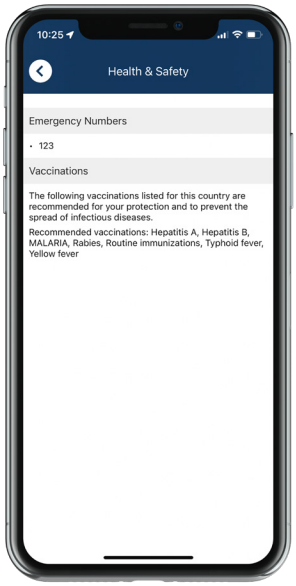
Call Ops Center: Call directly to our live Global Guardian Security Specialists for assistance 24/7. Our team is committed to answering the phone in three rings or less.

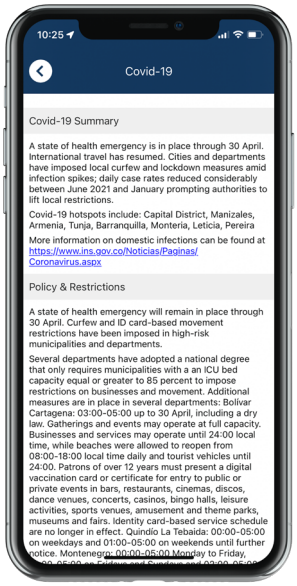
Country Info at a Glance

Within the Country Info tab on the mobile application, travelers can view important information to help them before and during travel, including:









Travel Alerts

Any current or future alerts that might affect travel

Travel Safety and Security

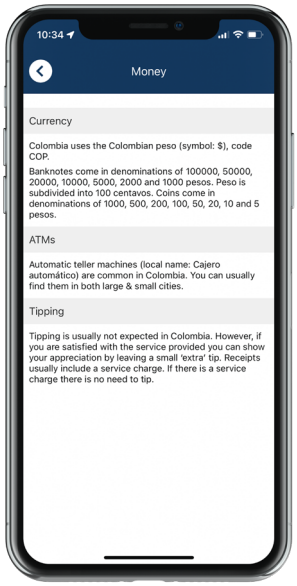
Overall risk rating for destination country

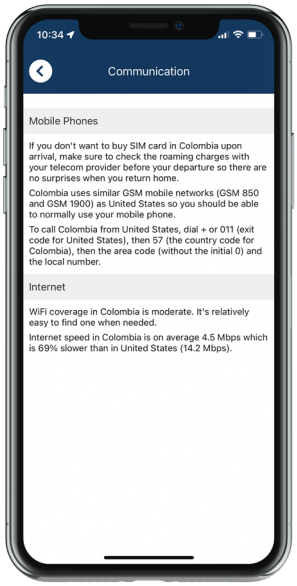
Health and Safety

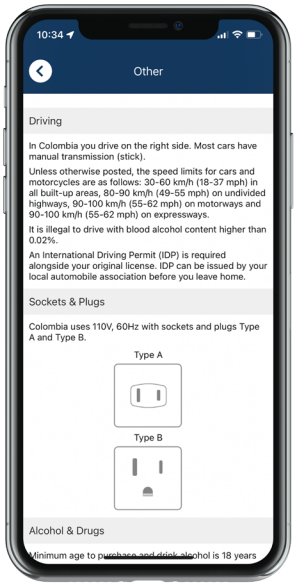
Country emergency numbers and any required or recommended vaccinations

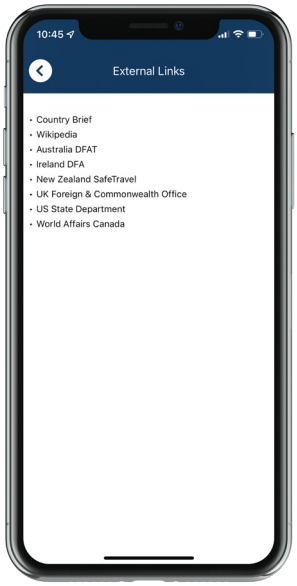
COVID-19 Information

Summary of current COVID-19 information including restrictions and travel requirements









Money

Currency used in country, as well as important information about ATMs and tipping

Communication

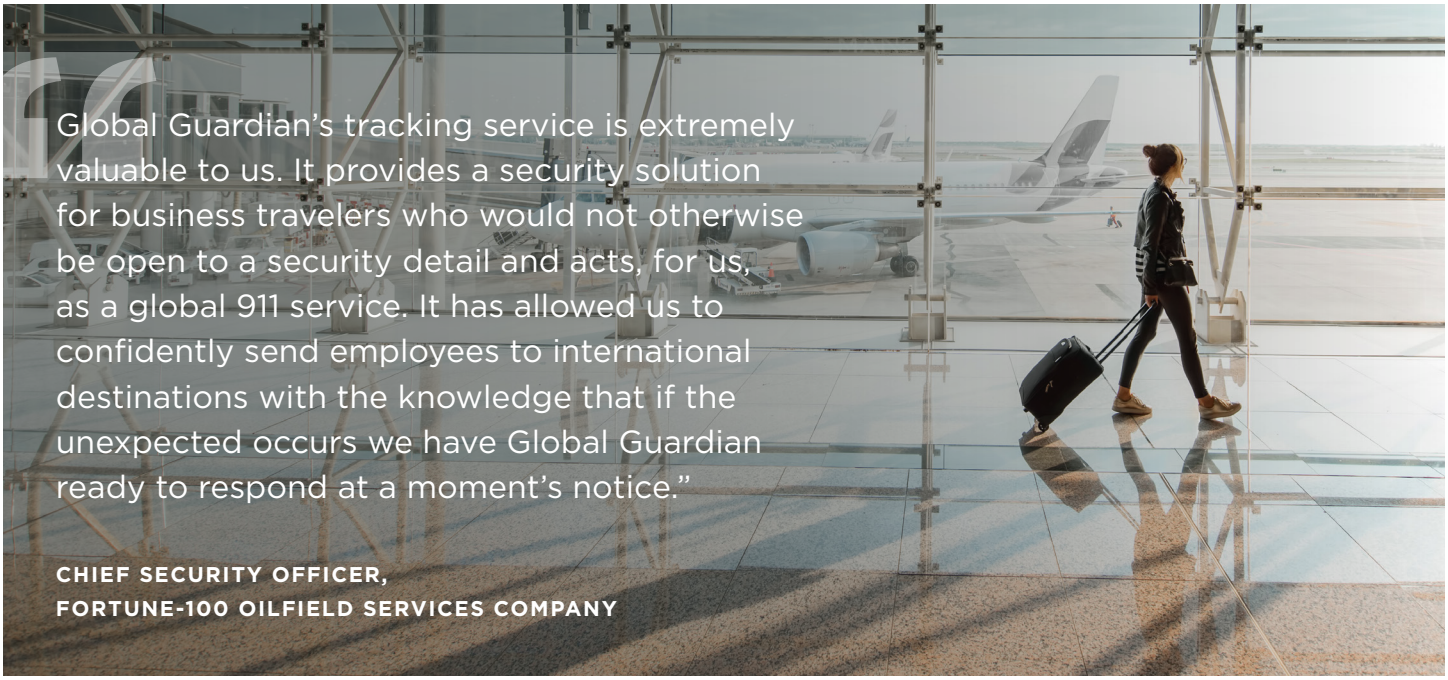
Information regarding using mobile phones and internet in country

Other

Relevant information for planning travel, including driving rules, sockets and plugs, alcohol and drug laws, Embassy, and religion

External Links

Helpful links, including a PDF Country Brief and other relevant websites



"Global Guardian's tracking service is extremely valuable to us. It provides a security solution for business travelers who would not otherwise be open to a security detail and acts, for us, as a global 911 service. It has allowed us to confidently send employees to international destinations with the knowledge that if the unexpected occurs we have Global Guardian ready to respond at a moment's notice."

CHIEF SECURITY OFFICER,
FORTUNE-100 OILFIELD SERVICES COMPANY

TRAVEL GUARDIAN IN ACTION:



INCIDENT: Coordinated Terrorist Attacks

LOCATION: Paris, France

SERVICE: Duty of Care

SITUATION: Terrorists attacked multiple sites in Paris including a concert hall, major stadiums, and hospitality venues.

RESPONSE: Global Guardian acted immediately, pro-actively transmitting alerts to all relevant clients through Travel Guardian, our mobile phone application.

In addition, our 24/7 Operations Center geo-fenced the attack sites to determine if any clients were in the vicinity. After locating one member watching a show adjacent to one of the attack sites, the Operations Center contacted the traveler utilizing her Travel Guardian mobile phone application. The Operations Center team directed her to safety and within minutes coordinated a pick-up by our local security team to transport her to a hotel on the outskirts of the city for an overnight stay.

Separately, the Operations Center maintained communications with all travelers in the general vicinity, directed them to safety, and updated their respective headquarters of their status.

Thanks to Global Guardian's well-placed network of international ground teams, client tracking services, and our 24/7 Operations Center, situations like these can be responded to immediately, allowing our clients peace of mind when traveling.

Frequently Asked Questions

When should I use the Panic Button?

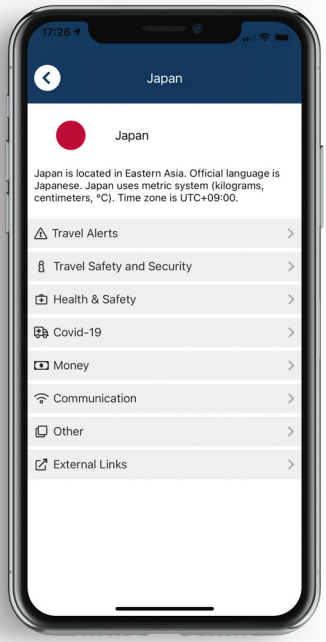
Use the panic button at any time you find yourself in an emergency situation. By pushing and holding the "Panic" button for 2 seconds, the app automatically notifies Global Guardian's 24/7 Operations Center. Through our Global Tracking Platform, the in-need individual's contact information, organization, and exact location will appear on all computer screens. Our Operations Center will then immediately reach out to the individual through phone, text, or email to assess and triage the situation. We will also geo-fence the individual's location to determine if there are any threatening events happening nearby.

Once we assess the situation on the ground, we will alert the employee's managers to determine next steps.

What type of information can I access via Travel Info?

The Travel Info feature allows the user to view the risk ratings of all countries around the world. A one-page summary will be available for each country which will detail the unrest, crime, kidnapping, and health ratings. There will also be country safety tips for emergency numbers, vaccines, currencies, ATMs, Internet accessibility and transparency, driving hazards, socket & plug compatibility, alcohol, drugs, and religion.

COVID-19: Within this feature, users can stay up-to-date with information on policy and restrictions, international travel by country, and domestic travel, including entry and exit guidelines, testing and quarantine requirements, and mask policies.



Example of Travel Info App Functionality

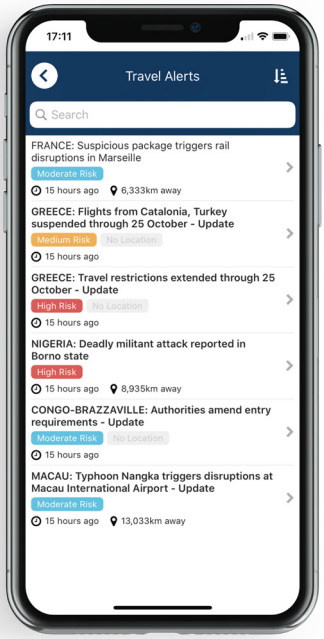
How will I be notified of a nearby security incident?

If you are in the proximity of a security incident, you will receive a push notification through the mobile app detailing the incident and its location. The range of a security alert is based on the severity of the incident. For example, extreme event notifications (terrorist attacks) will be pushed to all users located within a specific country; while minor/less extreme events (protests) will only be pushed to a smaller range of users who may be affected by the incident. During a life threatening event, our Operations Center will geo-fence the incident's location and proactively reach out to the individual's closest to the event to assess the situation and alert the employee's manager.

Extreme Risk | High Risk | Medium Risk | Moderate Risk

What if I do not want to be tracked at all times?

Once you register and download the app, your phone's location is shared with our Global Intelligence Platform for your safety. Location sharing allows the Operations Center to respond as quickly and efficiently as possible should an emergency event take place near your location. If you do not wish to share your location with Global Guardian, you have the option to turn on 'Privacy Mode'. We will not have the ability to see your location while this setting is on. However, should you find yourself in an emergency situation while in 'Privacy Mode', you can still push the 'Panic' button which will automatically turn your app location on and send an alert to the Operations Center. If you do choose to be in Privacy Mode while traveling, please push the 'Check-in' button every time you move locations such as arriving at the airport or checking in to a hotel – this will allow Global Guardian to know your region without knowing your exact location.



Example of Travel Alerts on the Global Guardian Application Platform

When should I message or call the Operations Center?

Calling or messaging the Ops Center features can be used for non-emergency situations. Employees can use these features to receive travel information and advice for current and/or upcoming travel, ask questions related to recommendations for travel, the Global Guardian Tracking App, or any other assistance that they may require.

About Global Guardian

EXECUTIVE LEADERSHIP

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Angie Grandizio, SVP, Government and Corporate Solutions
+1 (571) 294-8557, agrandizio@globalguardian.com

Global Guardian was founded by its current President and CEO, Dale Buckner, in 2011 to assist corporate clients with fulfilling their Duty of Care obligations and caring for their personnel. Global Guardian's program is the most comprehensive and responsive duty of care program in the market—and handles all aspects of and ensures clients satisfy the new ISO 31030 - Travel Risk Management standards.

We provide comprehensive, integrated, and seamless services to include 24/7 operations center support, travel risk management, emergency and medical evacuation, executive protection, intelligence, and on-the-ground security teams in over 130 countries. Our experienced operations center staff and local teams around the globe allow Global Guardian to respond to your employees in minutes and hours versus days and weeks like our competitors. When the welfare of your staff is at stake, minutes matter.

Maintaining offices in Washington, D.C.; Charlotte, NC; and London, UK, Global Guardian's Executive Leadership Team and operational teams are comprised of highly experienced professionals from the US military, intelligence agencies, and federal law enforcement, as well as emergency medical professionals and seasoned entrepreneurs. This blend of backgrounds ensures a high level of subject matter expertise. We recognize and promote a code of conduct in which integrity, compliance, protecting information, and adherence to laws are paramount.

UEI: CZN2JFB9ZNF9 | **DUNS:** 071108058 | **CAGE:** 7RTE1

NETWORK DEPTH

- Access to network of 21,000 vetted hospitals and clinics
- Global network of highly-trained medical professionals
- 4,500 in-country security assets covering over 130 countries
- Over 250 years of U.S. military and national security experience
- Rapidly deployable passenger and cargo aircraft
- Industry leading tracking, intelligence, and alerts platform



Dale Buckner
CEO and President



Mark Post
Chief Operating Officer



Mike Coleman
SVP, Strategic Partnerships, Government and Corporate Solutions



Angie Grandizio
SVP, Government and Corporate Solutions