



ISSE SERVICES

**GSA Multiple Award Schedule (MAS): Large Category,
Information Technology Category 47QSMD20R0001
Contract Pricelist**

Multiple Award Schedule (MAS)

Special Item Numbers:

54151HACS Highly Adaptive Cybersecurity Services
OLM Order-Level Material (OLM)

ISSE Services, LLC

9290 W. Stockton Blvd #100

Elk Grove, CA 95758

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www.isse-services.com

Contract Award Number: 47QTCA22D009F

Period Covered by Contract: 06/09/2022 through 06/08/2027

General Services Administration
Federal Acquisition Services

Prices Shown Herein are Net (discount deducted)

Table Of Contents

Schedule Title: Multiple Award Schedule (MAS).....	3
1a. Table of Awarded Special Items Number(s).....	4
1b. Lowest Priced Items/Service per SIN.....	4
1c. Hourly Rates	4
2. Maximum Order	4
3. Minimum Order.....	4
4. Geographic Coverage (Delivery Area).....	4
5. Point(s) of Production.....	4
6. Discount from list prices or statement of net price.....	4
7. Quantity discounts.....	4
8. Prompt payment terms.....	4
9. Foreign items.....	4
10a. Time of Delivery.....	5
10b. Expedited Delivery.....	5
10c. Overnight and 2 day delivery.....	5
10d. Urgent Requirements	5
11. F.O.B. Point(s).....	5
12a. Ordering Address(es)	5
12b. Ordering Procedures.....	5
13. Payment Address(es)	5
14. Warranty Provision	5
15. Export packing charges	5
16. Terms and conditions of rental, maintenance, and repair	6
17. Terms and conditions of installation	6
18a. Terms and conditions of repair parts.....	6
18b. Terms and conditions for any other services.....	6
19. List of service and distribution points.....	6
20. List of participating dealers.....	6
21. Preventative maintenance.....	6
22a. Special Attributes.....	6
22b. Section 508 compliance	6
23. Unique Entity Identifier (UEI) number.....	6



23. Notification regarding registration in System for Award Management (SAM) database.....	6
Attachment 1: Labor Category Descriptions:	7
Attachment 2: Labor Category Rates:	11



General Services Administration

Federal Supply Service

Authorized Federal Supply Schedule Price List

Online access to contract ordering information, terms and conditions, up to date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

Schedule Title: [Multiple Award Schedule \(MAS\)](#)

FSC Group: Information Technology Category, IT Services, Highly Adaptive Cybersecurity Services (SIN 54151HACS) - OLM Order-Level Material (OLM)

FSC Class(es)/ Product Code(s): DJ01 under NAICS: 541511 Custom Computer Programming Services, 541512 Computer Systems Design Services, 541513 Computer Facilities Management Services, 541519 Other Computer Related Services.

Contract Number: 47QTCA22D009F

For more information on ordering from Federal Supply Schedules click on FSS Schedules at GSA.gov.

Contract Period: 06/09/2022 through 06/08/2027

Company: ISSE Services, LLC
9290 W. Stockton Blvd #100
Elk Grove, CA 95758
Phone: 916-670-1082
Toll Free: 1(866)334-ISSE
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Website: www.isse-services.com

Contract Administrator: Moody Jahan
Title: Contract Administrator
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Business Size: Woman Owned Small Business (WOSB), Small Business

1a. Table of Awarded Special Items Number(s)

SIN	SIN Title
54151HACS	Highly Adaptive Cybersecurity Services (HACS)
OLM	Miscellaneous

1b. Lowest Priced Items/Service per SIN

SIN	Labor Category	Location
54151HACS	Cybersecurity Information Analyst (Jr)	Attachment 2

1c. Hourly Rates

See Attachment 2

2. Maximum Order

\$500,000.00

3. Minimum Order

\$100.00

4. Geographic Coverage (Delivery Area)

Domestic

5. Point(s) of Production

ISSE Services, LLC
 9290 W. Stockton Blvd #100
 Elk Grove, CA 95758

6. Discount from list prices or statement of net price

Prices listed are net, discounts have been deducted and the industrial funding fee has been added.

7. Quantity discounts

Additional 2% on a single task order of \$450,000 or more

8. Prompt payment terms

1.5%; Net 20 days - Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign items

Not Applicable

10a. Time of Delivery

Negotiated on a Task Order Basis

10b. Expedited Delivery

Contact ISSE Services for Expedited Delivery

10c. Overnight and 2 day delivery

Contact ISSE Services for Overnight and 2 Day Delivery

10d. Urgent Requirements

When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

11. F.O.B. Point(s)

Destination

12a. Ordering Address(es)

ISSE Services, LLC
9290 W. Stockton Blvd #100
Elk Grove, CA 95758

12b. Ordering Procedures

For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment Address(es)

ISSE Services, LLC
9290 W. Stockton Blvd #100
Elk Grove, CA 95758

14. Warranty Provision

Not Applicable

15. Export packing charges

Not Applicable

16. Terms and conditions of rental, maintenance, and repair

Not Applicable

17. Terms and conditions of installation

Not Applicable

18a. Terms and conditions of repair parts

Not Applicable

18b. Terms and conditions for any other services

Not Applicable

19. List of service and distribution points

Not Applicable

20. List of participating dealers

Not Applicable

21. Preventative maintenance

Not Applicable

22a. Special Attributes

Not Applicable

22b. Section 508 compliance

Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services. ISSE Services, LLC will comply as specified in each individual order. The EIT standard can be found at: www.Section508.gov

23. Unique Entity Identifier (UEI) number

F51LP6NHEHL4

23. Notification regarding registration in System for Award Management (SAM) database

ISSE Services LLC is registered in SAM with a UEI (Unique Entity ID) of : F51LP6NHEHL4, valid through Apr 19, 2023

Attachment 1: Labor Category Descriptions:

**ISSE SERVICES Labor Category Descriptions for
 SIN 54151HACS – Highly Adaptive Cyber Security Services**

The following labor categories describe the typical functional responsibilities, education, and experience requirements for each labor category under the Highly Adaptive Cybersecurity Services SIN 54151HACS Highly Adaptive Cyber Security Services. Note – because of the specialized skills required for highly adaptive cybersecurity work, experience is often substituted for degree or degree for experience as shown in the substitution table. The responsibilities identified below are representative and may not be all inclusive of the responsibilities associated with each category.

Substitution Table		
Degree	Related Work Experience Substitution	Related Degree and Experience Substitution
Associate	2 year’s work experience may be substituted for an associate degree	2 year’s work experience may be substituted for an associate degree
Bachelor’s	4 year’s work experience may be substituted for a bachelor’s degree	Associate degree plus 2 years work experience may be substituted for a Bachelor’s Degree
Master’s	6 year’s work experience may be substituted for a master’s degree	Bachelor’s Degree plus 2 years work experience may be substituted for a master’s degree
Doctorate	10 year’s work experience may be substituted for a Doctorate Degree	Bachelor’s Degree plus 6 years work experience may be substituted for a Doctorate

Cybersecurity Information Analyst (Principal) - Duties/Responsibilities: Lead analysis of systems, programs, and/or planning activities. Duties may involve research and contributing authorship in support of policies, procedures, and other technical documentation and supporting analysis of IA/Cyber related programs and initiatives. Duties may also include the research and analysis in support of the design and development of relationships and solutions to resolve problems within the specialty area. Working independently, responsible for maintaining and modifying moderately complex Cyber Security technologies. Provide project planning, guidance, and technical expertise in the following areas: Cyber Security engineering program, policy, process, and planning; risk management, auditing, and assessments; Assessment and Authorization (A&A) using the NIST Risk Management Framework (RMF) guidelines; and quality planning and control. **Education and Experience: 8 to 10 years of experience with Cyber Security technologies including the design, building, and implementing of Cyber Security solutions. Bachelor’s Degree in Computer Science, Information Technology, or related field. Cyber Security certifications as required.**

Cybersecurity Information Analyst (Sr) - Duties/Responsibilities: Supports analysis of systems, programs, and/or planning activities. Duties may involve research and contributing authorship in

support of policies, procedures, and other technical documentation and supporting analysis of IA/Cyber related programs and initiatives. Duties may also include the research and analysis in support of the design and development of relationships and solutions to resolve problems within the specialty area. Working independently, responsible for maintaining and modifying moderately complex Cyber Security technologies. Provide project planning, guidance, and technical expertise in the following areas: Cyber Security engineering program, policy, process, and planning; risk management, auditing, and assessments; Assessment and Authorization (A&A) using the NIST Risk Management Framework (RMF) guidelines; and quality planning and control. **Education and Experience: 4 to 7 years of experience with Cyber Security technologies including the design, building, and implementing of Cyber Security solutions. Bachelor's Degree in Computer Science, Information Technology, or related field. Cyber Security certifications as required.**

Cybersecurity Information Analyst - Duties/Responsibilities: Supports analysis of systems, programs, and/or planning activities. Duties may involve research and contributing authorship in support of policies, procedures, and other technical documentation and supporting analysis of IA/Cyber related programs and initiatives. Duties may also include the research and analysis in support of the design and development of relationships and solutions to resolve problems within the specialty area. Working with senior support independently, responsible for maintaining and modifying moderately complex Cyber Security technologies. Provide project planning, guidance, and technical expertise in the following areas: Cyber Security engineering program, policy, process, and planning; risk management, auditing, and assessments; Assessment and Authorization (A&A) using the NIST Risk Management Framework (RMF) guidelines; and quality planning and control. **Education and Experience: 2 to 4 years of experience with Cyber Security technologies including the design, building, and implementing of Cyber Security solutions. Bachelor's Degree in Computer Science, Information Technology, or related field. Cyber Security certifications as required.**

Cybersecurity Information Analyst (Jr) - Duties/Responsibilities: Supports analysis of systems, programs, and/or planning activities. Duties may involve research and contributing authorship in support of policies, procedures, and other technical documentation and supporting analysis of IA/Cyber related programs and initiatives. Duties may also include the research and analysis in support of the design and development of relationships and solutions to resolve problems within the specialty area. Working with senior oversight and assistance responsible for maintaining and modifying moderately complex Cyber Security technologies. Provide project planning, guidance, and technical expertise in the following areas: Cyber Security engineering program, policy, process, and planning; risk management, auditing, and assessments; Assessment and Authorization (A&A) using the NIST Risk Management Framework (RMF) guidelines; and quality planning and control. **Education and Experience: 0 to 2 years' experience with Cyber Security technologies including the design, building, and implementing of Cyber Security solutions. Associates Degree or experience equivalent Experience. Cyber Security certifications as required.**

Cybersecurity/Information System Manager - Duties/Responsibilities: The Program Manager (PM) provides oversight and technical review of project tasks and provides functional analysis in order to achieve optimal design configurations. PM has the ability to interpret various regulations, policies and other constraints and assess their impact on project costs. The PM is an expert in an IT discipline/technology or specific functional area related to IT (i.e. compliance and assurance). The PM possesses a thorough knowledge of design requirements and operational procedures for IT systems,

applications and relational databases. The PM assists other leads in identifying all required system/software/design changes to be incorporated into project documents as well as configuration management databases. **Education and Experience: 4 to 7 years of experience with managing Cyber Security technologies including the design, building, and implementing Cyber Security solutions. Bachelor's Degree in Computer Science, Information Technology, or related field. Cyber Security certifications as required.**

Cybersecurity Network Support (Principal) - Duties and Responsibilities: Plans and designs security solutions and capabilities that enable the organization to identify, protect, detect, respond, and recover from cyber threats and vulnerabilities for systems and networks. Defines and develops security requirements using risk assessments, threat modeling, testing, and analysis of existing systems. Develops security integration plans to protect existing infrastructure and to incorporate future solutions. Designs action plans for policy creation and governance, system hardening, monitoring, incident response, disaster recovery, and emerging cybersecurity threats. Utilizes a variety of security information and event management (SEIM), data loss prevention (DLP), intrusion prevention systems (IPS), and other tools in designs. Partners with stakeholders to encourage the adoption of security-compatible software designs and best practices. Keeps abreast of the latest intelligence from law enforcement and other sources of cyber threat information. May require security certifications such as Security +, Certified Information Systems Security Professional (CISSP) or Certified Information Security Manager (CISM). Work is highly independent. May assume a team lead role for the work group. A specialist on complex technical and business matters. **Education and Experience: 8 to 10 years of experience in an Information Security position. Bachelor's degree or an equivalent combination of education and experience. Cyber Security certifications as required.**

Cybersecurity SOC Analyst (Sr) - Duties/Responsibilities: Maintains system cybersecurity monitoring operations. Analyzes, reports, and responds to detected cyber incidents. Conducts network defense analysis and provides recommendations for improvements. Uses cybersecurity tools to proactively search for threats to systems or networks. In addition, Develops and maintains thorough, up-to-date knowledge of cybersecurity threats and incident response best practices. Collaborates with peers and stakeholders to establish and ensure consistent response practices and prioritization of security events. Requires a bachelor's degree or equivalent. May require security certifications such as Security +, Certified Information Systems Security Professional (CISSP) or Certified Information Security Manager (CISM). Typically reports to a manager or head of a unit/department. This position work is generally independent and collaborative in nature. Contributes to complex aspects of a project. **Education and Experience: 4 to 7 years' experience in an Information Security position. Bachelor's degree or an equivalent combination of education and experience. Cyber Security certifications as required.**

Cybersecurity Engineer (Sr) - Duties and Responsibilities: Assist customers design, engineer, and implement technical solutions, Lead teams of cybersecurity engineers and analysts in developing solutions across multiple customer programs. Coordinate with Risk Management Framework team to ensure design meets specified requirements. Coordinate with customers to ensure solutions meet specific security guidelines. Conduct research, review documentation, and provide input for Risk Management Framework packages to the customers for review and approval. Review Risk Management Framework documentation for completeness and readiness for certification analysis. Coordinate with the program team to gather artifacts and assist the customer in resolving issues precluding the program from receiving an Authority to Operate. Assist with FISMA compliance audits and provide status updates

to the PM. Perform regular STIG and vulnerability analysis in compliance with customer guidelines. Review compliance with current Cybersecurity policy, regulations, and directives to ensure secure configuration and operation of all operated and maintained IT assets, recommending corrective actions as required. Assist customers developing new system to design and engineer the systems to meet current cyber security requirements and best practices. **Education and Experience: 6 to 7 years' experience with Cyber Security technologies including the design, building, and implementing of Cyber Security solutions. Bachelor's Degree in Computer Science, Information Technology, or related field. Cyber Security certifications as required.**

Attachment 2: Labor Category Rates:

SIN 54151HACS – Highly Adaptive Cyber Security Services

ISSE Services, LLC provides the following labor categories. ISSE Services’ hourly GSA rate (including IFF) for each labor category is included in the table below.

Labor Category/Service Title	Price Offered to GSA (including IFF)
	Year 1 Effective 06/09/2022 - 06/08/2023
Cybersecurity Information Analyst (Principal)	\$129.40
Cybersecurity Information Analyst (Sr)	\$102.95
Cybersecurity Information Analyst	\$97.06
Cybersecurity Information Analyst (Jr)	\$87.81
Cybersecurity/Information System Manager	\$133.88
Cybersecurity Network Support (Principal)	\$137.76
Cybersecurity SOC Analyst (Sr)	\$102.62
Cybersecurity Engineer (Sr)	\$108.87

Labor Category/Service Title	Price Offered to GSA (including IFF)
	Year 2 Effective 06/09/2023 - 06/08/2024
Cybersecurity Information Analyst (Principal)	\$132.96
Cybersecurity Information Analyst (Sr)	\$105.78
Cybersecurity Information Analyst	\$99.73
Cybersecurity Information Analyst (Jr)	\$90.23
Cybersecurity/Information System Manager	\$137.56
Cybersecurity Network Support (Principal)	\$141.55
Cybersecurity SOC Analyst (Sr)	\$105.44
Cybersecurity Engineer (Sr)	\$111.86

Labor Category/Service Title	Price Offered to GSA (including IFF)
	Year 3 Effective 06/09/2024 - 06/08/2025
Cybersecurity Information Analyst (Principal)	\$136.61
Cybersecurity Information Analyst (Sr)	\$108.70
Cybersecurity Information Analyst	\$102.47
Cybersecurity Information Analyst (Jr)	\$92.71
Cybersecurity/Information System Manager	\$141.34
Cybersecurity Network Support (Principal)	\$145.44
Cybersecurity SOC Analyst (Sr)	\$108.34
Cybersecurity Engineer (Sr)	\$114.93

Labor Category/Service Title	Price Offered to GSA (including IFF)
	Year 4 Effective 06/09/2025 - 06/08/2026
Cybersecurity Information Analyst (Principal)	\$140.37
Cybersecurity Information Analyst (Sr)	\$111.69
Cybersecurity Information Analyst	\$105.29
Cybersecurity Information Analyst (Jr)	\$95.25
Cybersecurity/Information System Manager	\$145.23
Cybersecurity Network Support (Principal)	\$149.44
Cybersecurity SOC Analyst (Sr)	\$111.32
Cybersecurity Engineer (Sr)	\$118.10

Labor Category/Service Title	Price Offered to GSA (including IFF)
	Year 5 Effective 06/09/2026 - 06/08/2027
Cybersecurity Information Analyst (Principal)	\$144.23
Cybersecurity Information Analyst (Sr)	\$114.76
Cybersecurity Information Analyst	\$108.18
Cybersecurity Information Analyst (Jr)	\$97.87
Cybersecurity/Information System Manager	\$149.22
Cybersecurity Network Support (Principal)	\$153.55
Cybersecurity SOC Analyst (Sr)	\$114.39
Cybersecurity Engineer (Sr)	\$121.34