MCS of Tampa, Inc.
8510 Sunstate Street
Tampa, FL 33634-1312
Phone: 813.872.0217
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https://www.missioncriticalsolutions.net

Contract Number: 47QTCA22D009G
Contract Administration Source: David A. Scott
dscott@mcsftampa.com

Period Covered by Contract:
June 14, 2022 – June 12, 2027

Business Size: Small Business
FSC Group: Information Technology
PSC Classes: D399, 7030, J070, & 7010
UEID: V46DN5AQ9MS6

Pricelist current through Mass Modification A812 & Refresh 11
Effective date June 14, 2022

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov. For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.
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CONTRACTOR’S AUTHORIZED GSA LABOR CATEGORY PRICING .................................................. 17
1a. AUTHORIZED SPECIAL ITEM NUMBERS (SINs):
   - 33411 – Purchasing of New Electronic Equipment
   - 511210 – Software Licenses
   - 54151 – Software Maintenance Services
   - 54151S – Information Technology Professional Services
   - OLM – Order Level Maintenance

1b. Lowest Priced Model Number and Price for each SIN:
   See Price List Below

1c. SERVICES OFFERED:
   See Price List Below

2. MAXIMUM ORDER PER SIN:
<table>
<thead>
<tr>
<th>SIN</th>
<th>MAXIMUM ORDER</th>
</tr>
</thead>
<tbody>
<tr>
<td>33411</td>
<td>$500,000 per SIN/Order</td>
</tr>
<tr>
<td>511210</td>
<td>$500,000 per SIN/Order</td>
</tr>
<tr>
<td>54151</td>
<td>$500,000 per SIN/Order</td>
</tr>
<tr>
<td>54151S</td>
<td>$500,000 per SIN/Order</td>
</tr>
<tr>
<td>OLM</td>
<td>$100,000 per SIN/Order</td>
</tr>
</tbody>
</table>

3. MINIMUM ORDER LIMITATION:
   $1,000

4. GEOGRAPHIC COVERAGE (DELIVERY AREA):
   Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

5. POINT OF PRODUCTION:
   United States

6. BASIC DISCOUNT:
   Prices listed are net, discounts have been deducted and the industrial funding fee has been added.

7. QUANTITY DISCOUNT:
   None

8. PROMPT PAYMENT TERMS:
   Net 30

9. FOREIGN ITEMS:
   None
10a. TIME OF DELIVERY:
33411  30 Days ARO
511210  30 Days ARO
54151  30 Days or as negotiated with Ordering Activity
54151S  15 Days or as negotiated with Ordering Activity

10b. EXPEDITED DELIVERY:
Contact Contractor

10c. OVERNIGHT AND 2-DAY DELIVERY:
Contact Contractor

10d. URGENT REQUIREMENTS:
When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

11. F.O.B. POINT:
Destination

12a. ORDERING ADDRESS:
8510 Sunstate Street
Tampa, FL 33634
Phone: 813.872.0217
Fax: 813.872.6317

12b. ORDERING PROCEDURES:
For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13 PAYMENT ADDRESS:
Same as Ordering Address

14. WARRANTY PROVISION:
Standard Commercial Warranty

15. EXPORT PACKING CHARGES:
Not Applicable

16. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE & REPAIR:
Not Applicable

17. TERMS AND CONDITIONS OF INSTALLATION:
Not Applicable

18a. TERMS AND CONDITIONS OF REPAIR PARTS:
Not Applicable
18b. TERMS AND CONDITIONS FOR ANY OTHER SERVICES:
Not Applicable

19. LIST OF SERVICE AND DISTRIBUTION POINTS:
Not Applicable

20. LIST OF PARTICIPATING DEALERS:
Not Applicable

21. PREVENTIVE MAINTENANCE:
Not Applicable

22a. SPECIAL ATTRIBUTES:
Not Applicable

22b. SECTION 508 COMPLIANCE INFORMATION:
Not Applicable

23. DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER:
800203580

24. CONTRACTOR HAS REGISTERED IN THE SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE.
CAGE Code: IGBS1

25. U Eid:
V46DN5AQ9MS6
1. MATERIAL AND WORKMANSHIP
All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER
Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order. For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT
FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. INSTALLATION AND TECHNICAL SERVICES
   a. INSTALLATION. When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:
      See Attached Price List for any necessary installation details

   b. INSTALLATION, DEINSTALLATION, REINSTALLATION. The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds $2,000, then the requirements of the Davis-Bacon Act applies.

      The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 33411 or SIN33411REF.

   c. OPERATING AND MAINTENANCE MANUALS. The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

5. INSPECTION/ACCEPTANCE
The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no
increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. **WARRANTY**
   a. Unless specified otherwise in this contract, the Contractor’s standard commercial warranty as stated in the contract’s commercial pricelist will apply to this contract.
   b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
   c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
   d. If inspection and repair of defective equipment under this warranty will be performed at the Manufacturer’s plant.

7. **PURCHASE PRICE FOR ORDERED EQUIPMENT**
The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. **RESPONSIBILITIES OF THE CONTRACTOR**
The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. **TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT**
When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).
1. **INSPECTION/ACCEPTANCE**
   The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post-acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. **GUARANTEE/WARRANTY**
   a. Unless specified otherwise in this contract, the Contractor’s standard commercial guarantee/warranty as stated in the contract’s commercial pricelist will apply to this contract.
   b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
   c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

3. **TECHNICAL SERVICES**
   The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available in the contractor’s pricelist.

4. **SOFTWARE MAINTENANCE**
   a. Software maintenance as it is defined: (select software maintenance type):
      - Software Maintenance as a Product (SIN 511210)

      Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user’s self-diagnostics.

      Software maintenance as a product does **NOT** include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

      Software Maintenance as a product is billed at the time of purchase.
   b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). **PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.**
5.  **UTILIZATION LIMITATIONS - (SIN 511210)**
   a.  Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

   b.  When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
   (1)  Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

   (2)  Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

   (3)  Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

   (4)  The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

   (5)  "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

6.  **SOFTWARE CONVERSIONS - (SIN 511210)**
   Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to
another. Under a perpetual license (511210), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version.

7. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY
The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

8. RIGHT-TO-COPY PRICING
Right to copy pricing is not offered.
1. **SCOPE**  
a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.

b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. **PERFORMANCE INCENTIVES**  
   **I-FSS-60 Performance Incentives (April 2000)**  
a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.

b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.

c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. **ORDER**  
a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. **PERFORMANCE OF SERVICES**  
a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.
5. **STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. **INSPECTION OF SERVICES**


7. **RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. **RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. **INDEPENDENT CONTRACTOR**

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.
10. ORGANIZATIONAL CONFLICTS OF INTEREST
   a. Definitions.
      “Contractor” means the person, firm, unincorporated association, joint venture, partnership, or
corporation that is a party to this contract.

      “Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief
executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and
any joint venture involving the Contractor, any entity into or with which the Contractor
subsequently merges or affiliates, or any other successor or assignee of the Contractor.

      An “Organizational conflict of interest” exists when the nature of the work to be performed under a
proposed ordering activity contract, without some restriction on ordering activities by the
Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the
Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing
contract work.

   b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests
of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates,
chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against
schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to
avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in
situations related to individual orders placed against the schedule contract. Examples of situations,
which may require restrictions, are provided at FAR 9.508.

11. INVOICES
    The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional
services. Progress payments may be authorized by the ordering activity on individual orders if appropriate.
Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall
be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS
    For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices
or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall
be made only when authorized by the order. For time-and-materials orders, the Payments under
Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT
2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For
labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4
placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—
Commercial Item Acquisition As described in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract
resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and
administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each
labor category applies to labor performed by—
   (1) The offeror;
   (2) Subcontractors; and/or
   (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES
    Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.
14. INCIDENTAL SUPPORT COSTS
Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS
The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING
Please refer to the labor category descriptions and pricing incorporated into this GSA Pricelist.
**CONTRACTOR’S**

**INFORMATION TECHNOLOGY**

**LABOR CATEGORY DESCRIPTIONS**

(SPECIAL ITEM NUMBERs 33411, 511210, 54151, & 54151S)

**Team Leader/IT Consultant**

**Functional Responsibilities:** Monitors each task and keeps Program/Project Manager apprised of status, problems and accomplishments. As a team leader, provides on-site coordination and direction of task effort and assigned resources.

**Minimum/General Experience:** A Bachelor’s Degree in a technical discipline or a minimum of five (5) years relevant experience. Proven expertise in the management and monitoring of technical personnel. Demonstrated experience in effective written and oral communications skills including conducting presentations to customers.

**Minimum Education:** A Bachelor’s degree or minimum of five (5) years of specialized experience.

**System Engineer**

**Functional Responsibilities:** Applies software, hardware, and applied standards of information technology skills in analysis, specification, development, integration, and acquisition of systems for information management applications. Evaluates and recommends COTS applications and methodologies to provide interoperable information technology (IT) solutions.

**Minimum/General Experience:** A Bachelor’s Degree in a related technical discipline or a minimum of five (5) years relevant experience. Specific areas of expertise include: Information, Network, and/or Telecommunications System functional and technical requirements analysis, systems/network analysis and design, systems programming/development/ engineering, and/or application design and documentation. Demonstrated experience in the implementation of information engineering projects, written and oral communication skills. Can work independently or with minimal guidance.

**Minimum Education:** A Bachelor’s degree or minimum of three (3) years of specialized experience.

**Field Technician**

**Functional Responsibilities:** Performs and or assists in maintenance, installation, and moves of workstations and peripheral hardware and related software. Performs and or assists in installation, and maintenance of voice, video, and data cable systems and the installation and programming of telephone key systems.

**Minimum/General Experience:** Two (2) years’ experience maintaining, installing, and relocating workstations, peripherals, workstation operating systems, standard office automation suites, installing and relocating telephones, and maintaining communications, cable and key systems.

**Minimum Education:** A High School degree and a minimum of two (2) years of specialized experience.

**Telecommunications Specialist**

**Functional Responsibilities:** Implements definitive, integrated communications hardware and software solutions responding to telecommunications systems requirements. Plans installations, cutovers and coordinates these activities with users.

**Minimum/General Experience:** Three (3) years of relevant experience. Specific expertise includes special knowledge of the communications hardware and software, communications equipment and protocols, application interfaces, transaction processors and emulators. Demonstrated experience in designing, testing, installing, and implementing network standards including start/recovery procedures.

**Minimum Education:** High School degree and a minimum of three (3) years of specialized experience.
Administrative Assistant

**Functional Responsibilities:** Gathers materials and coordinates information into a deliverable. Maintains project and file records. Provides data entry/word processing support. Accurately prepares correspondence, technical reports and documents for management. Develops and implements plans to coordinate office workflow, exercises judgement and makes decisions on administrative matters. Answers telephones and directs call to appropriate destination.

**Minimum/General Experience:** Specific expertise includes word processing, spreadsheet capabilities and database software knowledge. Experience in preparation of technical documentation and narrative material.

**Minimum Education:** High School diploma, secretarial/administrative assistant training or equivalent experience.

*MCS is requesting the addition of the following Labor Categories and Rates to our GSA MAS, GS-35F-0544M. These rates will be used to quote labor efforts on Unify PBX systems; which are widely used by the United States Air Force for Command and Control Communications.*

Unify OpenScape Voice Designer

**Functional Responsibilities:** Monitors each task and keeps Program/Project Manager apprised of status, problems and accomplishments. As a team leader, provides on-site coordination and direction of task effort and assigned resources.

**Minimum/General Experience:** A Bachelor’s Degree in a technical discipline or a minimum of five (5) years relevant experience. Proven expertise in the management and monitoring of technical personnel. Demonstrated experience in effective written and oral communications skills including conducting presentations to customers.

**Minimum Education:** A Bachelor’s degree or minimum of five (5) years of specialized experience.

Unify OpenScape Voice Installer (Including Equivalent Subcontract Labor)

**Functional Responsibilities:** Implements definitive, integrated communications hardware and software solutions responding to telecommunications systems requirements. Plans installations, cutovers and coordinates these activities with users.

**Minimum/General Experience:** Three (3) years of relevant experience. Specific expertise includes special knowledge of the communications hardware and software, communications equipment and protocols, application interfaces, transaction processors and emulators. Demonstrated experience in designing, testing, installing, and implementing network standards including start/recovery procedures.

**Minimum Education:** High School degree and a minimum of three (3) years of specialized experience.

Unify Xpert Dispatch Installation Programmer

**Functional Responsibilities:** Monitors each task and keeps Program/Project Manager apprised of status, problems and accomplishments. As a team leader, provides on-site coordination and direction of task effort and assigned resources.

**Minimum/General Experience:** A Bachelor’s Degree in a technical discipline or a minimum of five (5) years relevant experience. Proven expertise in the management and monitoring of technical personnel. Demonstrated experience in effective written and oral communications skills including conducting presentations to customers.

**Minimum Education:** A Bachelor’s degree or minimum of five (5) years of specialized experience.

Unify OpenScape Project Implementation Manager

**Functional Responsibilities:** Monitors each task and keeps Program/Project Manager apprised of status, problems and accomplishments. As a team leader, provides on-site coordination and direction of task effort and assigned resources.

**Minimum/General Experience:** A Bachelor’s Degree in a technical discipline or a minimum of five (5) years relevant experience. Proven expertise in the management and monitoring of technical personnel. Demonstrated experience in effective written and oral communications skills including conducting presentations to customers.

**Minimum Education:** A Bachelor’s degree or minimum of five (5) years of specialized experience.
Unify HiPath Dispatch Support Technician

**Functional Responsibilities:** Performs and or assists in maintenance, installation, and moves of workstations and peripheral hardware and related software. Performs and or assists in installation, and maintenance of voice, video, and data cable systems and the installation and programming of telephone key systems.

**Minimum/General Experience:** Two (2) years’ experience maintaining, installing, and relocating workstations, peripherals, workstation operating systems, standard office automation suites, installing and relocating telephones, and maintaining communications, cable and key systems.

**Minimum Education:** A High School degree and a minimum of two (2) years of specialized experience.

Unify Radio Support Technician

**Functional Responsibilities:** Performs and or assists in maintenance, installation, and moves of workstations and peripheral hardware and related software. Performs and or assists in installation, and maintenance of voice, video, and data cable systems and the installation and programming of telephone key systems.

**Minimum/General Experience:** Two (2) years’ experience maintaining, installing, and relocating workstations, peripherals, workstation operating systems, standard office automation suites, installing and relocating telephones, and maintaining communications, cable and key systems.

**Minimum Education:** A High School degree and a minimum of two (2) years of specialized experience.
**CONTRACTOR’S**

**INFORMATION TECHNOLOGY**

**LABOR CATEGORY PRICING**

*(SPECIAL ITEM NUMBERS: 33411, 51121054151, 54151S)*

<table>
<thead>
<tr>
<th>MODEL NUMBER</th>
<th>LABOR CATEGORY</th>
<th>GSA RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>IT-1</td>
<td>Team Leader/IT Consultant</td>
<td>$172.58</td>
</tr>
<tr>
<td>IT-2</td>
<td>System Engineer</td>
<td>$103.08</td>
</tr>
<tr>
<td>IT-3</td>
<td>Field Technician</td>
<td>$ 79.93</td>
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<tr>
<td>IT-4</td>
<td>Telecommunications Specialist</td>
<td>$ 56.75</td>
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<tr>
<td>IT-5</td>
<td>Administrative Assistant</td>
<td>$ 31.44</td>
</tr>
<tr>
<td>EL-1</td>
<td>Unify OpenScape Voice Designer</td>
<td>$190.01</td>
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<tr>
<td>EL-1</td>
<td>Unify OpenScape Voice Installer</td>
<td>$190.01</td>
</tr>
<tr>
<td>EL-2</td>
<td>Unify Xpert Dispatch Installation Programmer</td>
<td>$150.14</td>
</tr>
<tr>
<td>EL-2</td>
<td>Unify HiPath Dispatch Supt. Technician</td>
<td>$150.50</td>
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<tr>
<td>EL-2</td>
<td>Unify HiPath 4000 Support Technician</td>
<td>$150.50</td>
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<tr>
<td>EL-2</td>
<td>Unify Radio Support Technician</td>
<td>$150.50</td>
</tr>
<tr>
<td>PM-1</td>
<td>Unify OpenScape Project Implementation Manager</td>
<td>$150.50</td>
</tr>
</tbody>
</table>

**Notes:**

1. Overtime rates will be billed at 1 ½ times the normal hourly rate.

2. Travel expenses, if any, under specific task orders shall be billed in addition to the total contract value actual cost plus an applied G&A expense and fee.

3. Other Direct Costs will be negotiated separately with the ordering agency per guidelines set forth in the FAR.

4. For each rate MCS seeks to add to Schedule GS-35F-0544M (EL & PM series), the new MCS rates are referenced to existing and published rates on the Unify Inc. MAS Schedule, 47QTCA18D0087.
GSA PRODUCT PRICE LIST

All previous products have been stricken due to OEM Merger & Acquisition activity. MCS is pursuing VAR relationships with other OEMs and will update these end-items/quantities/pricing in SIP when available upon award of future contract modifications.