GENERAL SERVICES ADMINISTRATION

Federal Acquisition Service

Authorized Federal Supply Schedule FSS Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*®, a menu-driven database system. The INTERNET address GSA *Advantage!*® is: GSAAdvantage.gov.

Multiple Award Schedule

FSC Group: **Large Category F – Information Technology**
Contract number: **47QTCA23D00A5**

Contract period: **June 20, 2023 – June 19, 2028**

CSG GOVERNMENT SOLUTIONS INC
180 N STETSON AVE, STE 3200
CHICAGO, IL 60601-6790
312-444-2760

https://www.csgdelivers.com/

Contract Administration Source:
Kirk Swanson
kswanson@csgdelivers.com
312-444-2760

Business size: **Other than small business**

For more information on ordering, go to the following website: https://www.gsa.gov/schedules

Price list current as of Modification #PS-0001 effective June 20th, 2023

Prices Shown Herein are Net (discount deducted)

CUSTOMER INFORMATION

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

SINs	SIN Title
54151S	Information Technology Professional Services
OLM	Order-Level Materials (OLM's)

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. **See attached pricing table**

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item. **See attached pricing table**

2. Maximum order:

SINs	Maximum Order
54151S	$500,000
OLM	$250,000

3. Minimum order: **$100**

4. Geographic coverage (delivery area). **Domestic**

5. Point(s) of production (city, county, and State or foreign country).
    180 N STETSON AVE, STE 3200
    CHICAGO, IL 60601-6790

6. Discount from list prices or statement of net price. **Government Net Prices (discounts already deducted.)**

7. Quantity discounts. **1% Discount for orders exceeding $500,000.**

8. Prompt payment terms. **Net 30 days.** *Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.*

9. Foreign items (list items by country of origin). **Not Applicable**

10a. Time of delivery. (Contractor insert number of days.) **30 days ARO**

10b. Expedited Delivery. Items available for expedited delivery are noted in this price list. **Contact Contractor**

10c. Overnight and 2-day delivery. **Contact Contractor**

10d. Urgent Requirements. **Contact Contractor**

11. F.O.B. point(s). **Destination**

12a. Ordering address(es).
    180 N STETSON AVE, STE 3200
    CHICAGO, IL 60601-6790

12b. Ordering procedures: See Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address(es).
    180 N STETSON AVE, STE 3200
    CHICAGO, IL 60601-6790

14. Warranty provision. **Standard Commercial Warranty Terms & Conditions**

15. Export packing charges, if applicable. **Not Applicable**

16. Terms and conditions of rental, maintenance, and repair (if applicable). **Not Applicable**

17. Terms and conditions of installation (if applicable). **Not Applicable**

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). **Not Applicable**

18b. Terms and conditions for any other services (if applicable). **Not Applicable**

19. List of service and distribution points (if applicable). **Not Applicable**

20. List of participating dealers (if applicable). **Not Applicable**

21. Preventive maintenance (if applicable). **Not Applicable**

22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). **Not Applicable**

22b. If applicable, indicate that Section 508 compliance information is available for the information and communications technology (ICT) products and services and show where full details can be found (e.g. contractor's website or other location.) ICT accessibility standards can be found at: https://www.Section508.gov/.
Not Applicable

23. Unique Entity Identifier (UEI) number. **HDCMYUL1NZS5**

24. Notification regarding registration in System for Award Management (SAM) database. **Contractor registered and active in SAM**

AWARDED LABOR CATEGORIES

Title: Business Analyst
Description: Works with the business community and the technology group to provide business or technical solutions to meet customer needs. Possesses expertise in the business and an understanding of the organization's technology architecture, systems and capabilities. Analyzes the business strengths and weaknesses; assists with the determination of opportunities for process or functional improvements; assists in business process redesign; and provides appropriate documentation. Translates high level business requirements into functional specifications, and review them with the business users, and make/track changes as appropriate. A solid, but high-level understanding of current and customer technology infrastructure and architecture is required. May also support the Project Manager and project team in the performance of project administration activities such as scheduling metings and recording meeting minutes. Serves in a team member role.
Minium Education: Bachelors
Minimum Years of Experience: 2 years
Educational Substitution: 3 years equivalent work experience in lieu of bachelor's degree

Title: Lead Functional Business Analyst
Description: Supports one or more highly complex business processes, requiring design or integration of technical solutions that may cross multiple functions of the business. Leads project team members through the process of developing and maintaining requirements from analysis to deployment. Responsible for the collection, analysis, design and documentation of functional requirements. Works with the business community and the technology group to provide business or technical solutions to meet customer needs. Possesses expertise in the business and an understanding of the organization's technology architecture, systems and capabilities. Aanalyzes the business strengths and weaknesses; assists with the determination of opportunities for process or functional improvements; assists in business process redesign; and provides appropriate documentation. Translates high level business requirements into functional specifications, and review them with the business users, and make/track changes as appropriate. A solid, but high-level understanding of current and customer technology infrastructure and architecture is required.   Serves in a project team lead or team member role.
Minium Education: Bachelors
Minimum Years of Experience: 4 years
Educational Substitution: 5 years equivalent work experience in lieu of bachelors degree

Title: Architecture Lead
Description: Provides expert-level reviews of technical deliverables documentation including, testing, business continuity and disaster recovery, and system documentation. Coordinates information and system architecture activities to produce artifacts and ensures that the development of the solution is compliant with industry and federal standards and meets the project's goals and objectives. Supports the development of Enterprise governance structure and practices to support streamlining decision processes.
Minium Education: Bachelors
Minimum Years of Experience: 4 years
Educational Substitution: 6 years equivalent work experience in lieu of bachelors degree

Title: Financial/APD Analyst

Description: Provides financial management, oversight, and analysis for government IT projects and programs. Brings extensive experience managing federal funds, completing feasibility studies including cost benefit analysis, and developing Advance Planning Documents (APDs), Implementation Advanced Planning Documents (IAPDs), and RFPs. Provides extensive regulatory, policy, and financial management expertise. Assesses compliance with existing financial management controls and performance-based contracting mechanisms and makes recommendations for improvements. Recommends financial and contract management controls to enhance the quality and accuracy of financial reporting.
Minium Education: Bachelors
Minimum Years of Experience: 5 years
Educational Substitution: 5 years equivalent work experience in lieu of bachelors degree

Title: Organizational Change Lead
Description: Supports development of plans to achieve effective sponsorship, stakeholder engagement, proactive communication, targeted learning and development, and reinforcement of changes related to new system implementations. Develops and establishes meaningful metrics to measure change adoption progress to assure OCM strategies and plans sustain the change needed to achieve system modernization objectives.
Minium Education: Bachelors
Minimum Years of Experience: 2 years
Educational Substitution: 3 years equivalent work experience in lieu of bachelors degree

Title: Project Management Officer
Description: Oversees the day-to-day functions of the project management office team in a multi-phase system implementation with multiple project workstreams. Communicates with leadership regularly and coordinates workstreams across project managers to ensure contract obligations are met. Provides oversight and ensures quality of project management documents, project work activities, monitors risks and provides recommendations including risk mitigation strategies. Facilitates and supports business prioritization and planning activities across cross-functional teams to support multiple project plan releases. Works with multiple solution vendors to oversee requirements mapping, metrics, and traceability.
Minium Education: Bachelors
Minimum Years of Experience: 4 years
Educational Substitution: 6 years equivalent work experience in lieu of bachelors degree

Title: Procurement Analyst
Description: Provides full life cycle procurement support and analysis to ensure the integrity of the procurement includng supporting solicitation development, evaluation, and contract negotiation. Supports the identification of procurement objectives and methodologies, conducting research and analysis, developing strategy documents, developing requirements, drafting request for proposals, and supporting pre-proposal and post-submission conferences and meetings. Brings experience developing evaluation-scoring algorithms, cost proposal requirements, and pricing methodologies.
Minium Education: Bachelors
Minimum Years of Experience: 2 years
Educational Substitution: 3 years equivalent work experience in lieu of bachelors degree

Title: Program Manager

Description: Provides program management (managing multiple projects) and leads highly complex information technology projects. Responsible for executive level reporting, presentations, and strategic planning. Experience in managing IT related projects and must demonstrate experience in a leadership role with a history of successful project delivery. Brings experience overseeing all project phases including design, development, change management, and maintenance of a variety of technology implementations.
Minium Education: Bachelors
Minimum Years of Experience: 4 years
Educational Substitution: 6 years equivalent work experience in lieu of bachelors degree

Title: Project Manager
Description: Manages a specific project and the work performed. Directs the day-to-day management of the project, identifies issues and risks, and recommends possible issue and risk mitigation strategies. Acts as a facilitator between an agency and the design, development, and implementation (DDI) contractor. Is responsible for ensuring that work performed is within scope, consistent with requirements, and delivered on time and on budget. Identifies critical paths, tasks, dates, testing, and acceptance criteria. Provides solutions to improve efficiency (e.g., reduce costs while maintaining or improving performance levels). Monitors issues and provides resolutions for up-to-date status reports. Demonstrates excellent written and oral communications skills. Responsible for management and oversight of the CSG project deliverables and CSG team members. Requires experience overseeing all project phases including design, development, change management, and maintenance of a variety of technology implementations.
Minium Education: Bachelors
Minimum Years of Experience: 3 years
Educational Substitution: 5 years equivalent work experience in lieu of bachelors degree

Title: Project Scheduler
Description: Experience developing and maintaining work plans and creating integrated master schedules. They will be able to operate Microsoft Project at an advanced level, including the development and maintenance of complex project schedules and work breakdown structures. Familiar with government contracts, work breakdown structures, management/business plans, and program reporting.
Minium Education: Bachelors
Minimum Years of Experience: 1 year
Educational Substitution: 2 years equivalent work experience in lieu of bachelors degree

Title: Quality and Risk Analyst
Description: Implements quality control methodologies to ensure IT system compliance with quality assurance standards, guidelines and procedures. Execute all activities required to verify and validate the technical solutions and schedules. Develops and defines quality standards and quality metrics. Develops and implements quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures.
Minium Education: Bachelors
Minimum Years of Experience: 3 years
Educational Substitution: 5 years equivalent work experience in lieu of bachelors degree

Title: System Architect

Description: Designs and implements large-scale, highly complex systems involving information processing, communications, and networking. When needed, reviews the designs of complete enterprise-wide IT solutions incorporating technical infrastructure, hardware, and software which deliver the greatest return on investment and maximize available resources. Identifies necessary interfaces between enterprise solution applications and legacy IT environment. Supports all program/project legacy modernization planning and milestone development. Is knowledgeable of state-of-the-art and emerging technologies and methodologies.
Minium Education: Bachelors
Minimum Years of Experience: 4 years
Educational Substitution: 6 years equivalent work experience in lieu of bachelors degree

Title: Subject Matter Expert
Description: Possesses knowledge of a specific body of work, functional area, computer platform, business area, or process. Depending on their area of expertise, they may assist the team with any number of complex project related activities, including but not limited to business process modeling, organizational change management, legacy system modernization, or specific service delivery areas. Experience in specified area of expertise, with experience interpreting the area of expertise to inform highly complex technology projects and technical solutions.
Minium Education: Bachelors
Minimum Years of Experience: 2 years
Educational Substitution: 5 years equivalent work experience in lieu of bachelors degree

Title: Senior Systems/Security Analyst
Description: Provides technical expertise including review of software architecture for feasibility, consistency, and adherence to industry standards and best practices, assessment of the existing code base for appropriate portability and maintainability, taking into consideration software metrics. Experienced in requirements analysis, application of FIPS and NIST standards to complex information security programs, system security audits, and hands-on experience and/or industry certifications such as CISSP, GIAC, CISA, etc.
Minium Education: Bachelors
Minimum Years of Experience: 5 years
Educational Substitution: 6 years equivalent work experience in lieu of bachelors degree

Title: Technical Analyst
Description: Develops or reviews requirements for information systems from a project's inception to conclusion. Develops required specifications for simple to moderately complex applications and systems. Experience in assignments of a technical nature related to application development, data management, or infrastructure design and maintenance. Experience in design, analysis, and programming of applications that are part of a moderately complex large-scale or mid-tier computer system.
Minium Education: Bachelors
Minimum Years of Experience: 3 years
Educational Substitution: 5 years equivalent work experience in lieu of bachelors degree

Title: Technical Writer
Description: Works with the project team to produce quality documentation that describes the functionality of the system. Has a good understanding of applicable systems and platforms. Participates

in the development of deliverables, including creation, editing, and quality assurance of final work products. Performs analysis of business and user needs, documents requirements, and translates requirements into proper system specifications. May provide guidance and support to assigned team members or to specific user groups as designated.
Minium Education: Bachelors
Minimum Years of Experience: 2 years
Educational Substitution: 2 years equivalent work experience in lieu of bachelors degree

Title: Senior Testing Specialist
Description: Designs and executes IT software tests and evaluates results to ensure compliance with applicable regulations. Prepares test scripts and all required test documentation. Develops test plans, scripts, and expected results and executes testing to document results and record and communicate defects, as appropriate. Conducts user acceptance testing, system testing, and regression testing of systems prior to implementation. Designs and prepares all needed test data. Analyzes internal security within systems. Reviews test results and evaluates for conformance to design.
Minium Education: Bachelors
Minimum Years of Experience: 4 years
Educational Substitution: 4 years equivalent work experience in lieu of bachelors degree

Title: Training Lead
Description: Conducts the research necessary to develop and revise training courses and prepares appropriate training catalogs to support training on new system deployments and business processes. Prepares all instructor materials (course outline, background material, and training aids). Prepares all student materials (course manuals, workbooks, handouts, completion certificates, and course critique forms). Trains personnel by conducting formal classroom courses, workshops, and seminars.
Minium Education: Bachelors
Minimum Years of Experience: 2 years
Educational Substitution: 2 years equivalent work experience in lieu of bachelors degree

LABOR CATEGORY RATES

Labor Category Title	Year 1 GSA Price w/IFF	Year 2 GSA Price w/IFF	Year 3 GSA Price w/IFF	Year 4 GSA Price w/IFF	Year 5 GSA Price w/IFF
Business Analyst	$134.66	$138.43	$142.31	$146.29	$150.39
Lead Functional Business Analyst	$174.56	$179.45	$184.47	$189.64	$194.95
Architecture Lead	$219.45	$225.59	$231.91	$238.40	$245.08
Financial/APD Analyst	$161.59	$166.12	$170.77	$175.56	$180.47
Organizational Change Lead	$174.56	$179.45	$184.47	$189.64	$194.95
Project Management Officer	$180.54	$185.60	$190.80	$196.14	$201.63
Procurement Analyst	$174.56	$179.45	$184.47	$189.64	$194.95
Program Manager	$163.59	$168.17	$172.88	$177.71	$182.69
Project Manager	$160.05	$164.53	$169.14	$173.87	$178.74
Project Scheduler	$159.60	$164.07	$168.66	$173.39	$178.25
Quality and Risk Analyst	$184.53	$189.70	$195.01	$200.47	$206.09
System Architect	$188.52	$193.80	$199.23	$204.82	$210.55
Subject Matter Expert	$170.57	$175.35	$180.25	$185.30	$190.49
Senior Systems/Security Analyst	$184.53	$189.70	$195.01	$200.47	$206.09
Technical Analyst	$149.62	$153.81	$158.12	$162.54	$167.09
Technical Writer	$124.69	$128.18	$131.77	$135.46	$139.24
Senior Testing Specialist	$134.66	$138.43	$142.31	$146.29	$150.39
Training Lead	$164.58	$169.19	$173.92	$178.79	$183.80

Service Contract Labor Standards: The Service Contract Labor Standards (SCLS), formerly known as the Service Contract Act (SCA), is applicable to this contract as it applies to the entire Multiple Award Schedule (MAS) and all services provided. While no specific labor categories have been identified as being subject to SCLS/SCA due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CRF 541.300), this contract still maintains the provisions and protections for SCLS/SCA eligible labor categories. If and / or when the contractor adds SCLS/SCA labor categories to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS/SCA matrix identifying the GSA labor category titles, the occupational code, SCLS/SCA labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.