



Intelligence, Communications  
and Engineering, Inc. d.b.a. ICE

---

GENERAL SERVICES ADMINISTRATION



Federal Supply Service  
Authorized Federal Supply Schedule Price List

MULTIPLE AWARD SCHEDULE

INTELLIGENCE, COMMUNICATIONS AND  
ENGINEERING, INC. (ICE, Inc.)

1850 Paseo San Luis

Sierra Vista, AZ 85635-4612

PHONE: (520) 458-4321

FAX: (520) 458-1406

Contract Administrator: Dave Olson, 520-458-4321, Option 4

OTHER THAN SMALL BUSINESS

[www.ICEINC-PS.COM](http://www.ICEINC-PS.COM)

Contract Number: GS-00F-0022Y

Contract period: April 1, 2012 - March 31, 2022

Pricelist Current through Modification 0039 dated 06/26/2019

Modification PS-A821, June 9, 2020

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address of GSA Advantage!® is: [www.GSAAdvantage.gov](http://www.GSAAdvantage.gov). For more information on ordering from Federal Supply Schedules, click on the FSS Schedules button at [fss.gsa.gov](http://fss.gsa.gov).



**INTELLIGENCE, COMMUNICATIONS AND ENGINEERING, INC. (ICE)**

Other than Small Business headquartered in Sierra Vista, AZ (Fort Huachuca)  
Veteran Owned, Black American Owned  
Cage Code: 4KTY3  
DUNS: 787000269

Capabilities:

- Program Management
- Training Support to Intelligence and Signal Centers
- Intelligence Operational Support
- Communications Engineering and Installation
- Communications Operations and Maintenance
- Software and Systems Engineering
- Operational and Developmental Testing Support
- Managed IT Services
- Business Services

WEBSITE: [WWW.ICEINC-PS.COM](http://WWW.ICEINC-PS.COM)

---



---

**Table of Contents**

**List of Tables**

**TABLE 1 ICE, INC. AWARDED SINS .....1**  
**TABLE 2 ICE, INC. LABOR PRICING FOR GSA MULTIPLE AWARD SCHEDULE (MAS).....6**  
**TABLE 3 LABOR CATEGORY DESCRIPTIONS .....8**



## 1 CUSTOMER INFORMATION

### 1.1 Awarded Special Item Numbers (SINs)

SIN	PSC/PSC Codes	ITEM DESCRIPTIONS	AWARDED PRICES
541611	R408	Integrated Consulting Services	See Table 2
611430	U006	Training Services: Instructor Led Training, Web Based Training and Education Course Development and Test Admin, Learning Management, Internships	See Table 2
54151S	D399	IT Professional Services	See Table 2
541330ENG	R408	Concept Development & Requirements Analysis	See Table 2
541420	R408	System Design, Engineering & Integration	See Table 2
OLM		Order-Level Materials (OLMs).	See Table 2

Table 1 ICE, Inc. Awarded SINS

### 1.2 Prices

See Table 2

### 1.3 Labor Categories Descriptions

See Table 3

## 2 Maximum Order

There is no overall limitation on the size of any order under this contract. However, any Customer Agency which seeks further discounts may request one for any order amount placed in excess of the “maximum order” amount designated by GSA for each SIN in this contract and listed below. When an agency order exceeds this amount, it is recommended that the ordering activity contact the contractor for further discounts.

SIN	MAXIMUM ORDER
541611	\$1,000,000.00
611430	\$1,000,000.00
54151S	\$ 500,000.00
541330ENG	\$1,000,000.00
541420	\$ 250,000.00
OLM	



### **3 Minimum Order**

The minimum order is \$100.00.

### **4 Geographic Coverage (delivery area)**

Domestic (CONUS US plus Alaska, Hawaii, Puerto Rico and Washington DC) an International.

### **5 Point(s) of Production**

Not Applicable

### **6 Discount**

Discounts from List Price or Statement of Net Price: All prices shown are net of any discount.

### **7 Quantity Discounts**

ICE, Inc. offers no quantity (i.e. number of units) discounts.

ICE, Inc. offers the following volume discounts for individual orders under GSA:

\$1,000,000 - \$1,999,999 ->Total of 1% additional discount on all GSA Schedule labor

\$2,000,000 - \$2,999,999 ->Total of 2% additional discount on all GSA Schedule labor

\$3,000,000 and over ->Total of 3% additional discount on all GSA Schedule labor

Note: Discounts applicable only at time of initial task order bid and award. Incremental modifications post award which add volume over \$1M may not qualify for discounts shown above.

### **8 Prompt Payment Terms**

Net 30 days.

Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

### **9 Government Purchase Cards**

(a). Will be accepted at or below the micro purchase amount.

(b). Will not be accepted above the micro purchase amount.

### **10 Foreign Items**

N/A

### **11 Delivery**

(a). Time of Delivery



ICE, Inc. goal is to respond to all inquiries within 24 hours of receipt and in a timeframe no more than five (5) business days. Specific delivery dates for services will be as designated in each contract / order and will reflect the mutual agreement of the customer and ICE, Inc.

(b). Expedited Delivery

Items available for expedited delivery are noted in this price list.

Please contact ICE, Inc. Headquarters (520-458-4321) and ask for the GSA point of contact if urgent delivery of services is required and ICE, Inc. will make every attempt to expedite delivery.

(c). Overnight and 2-day Delivery

N/A

(d). Urgent Requirements

Please see clause I-FSS-140-B, Urgent Requirements (JAN 1994) of schedule GS-00F-0022Y. If urgent delivery of services is required, please contact ICE, Inc. Headquarters (520-458-4321) and ask for the GSA point of contact and ICE, Inc. will make every attempt to address these requirements.

## 12 F.O.B. Point (s)

Destination

## 13 ORDERING

(a). ORDERING ADDRESS

[contracting@iceinc.us.com](mailto:contracting@iceinc.us.com)

or call ICE Contracts Office  
520-458-4321, Option 4

For mailed orders, the postal mailing address where paper form orders should be mailed is:

ICE, Inc.  
1850 Paseo San Luis  
Sierra Vista, AZ  
85635-4612  
Attn: GSA Orders

(b). ORDERING PROCEDURES

For supplies and services, the ordering procedures and information on establishing Blanket Purchase Agreements (BPAs) are found in Federal Acquisition Regulation (FAR) 8.405-3.

## 14 PAYMENT ADDRESS:

If the ordering activity elects to make payment by check, payments should be mailed to:



ICE, Inc.  
1850 Paseo San Luis  
Sierra Vista, AZ 85635-4612  
Attn: Accounting Dept.

## **15 WARRANTY PROVISION**

Not Applicable. ICE, Inc. will apply best effort / best commercial practices for delivery of services.

## **16 EXPORT PACKING CHARGES**

Not applicable

## **17 TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE**

Not applicable.

## **18 TERMS AND CONDITIONS OF RENTAL, MAINTENANCE AND REPAIR**

Not applicable to the awarded SINs.

## **19 TERMS AND CONDITIONS OF INSTALLATION**

Not applicable to the awarded SINs.

## **20 TERMS AND CONDITIONS OF REPAIR PARTS**

Not applicable to the awarded SINs.

### **(a) TERMS AND CONDITIONS FOR ANY OTHER SERVICES**

Not applicable to the awarded SINs.

## **21 LIST OF SERVICE AND DISTRIBUTION POINTS**

Not applicable to the awarded SINs.

## **22 LIST OF PARTICIPATING DEALERS**

Not applicable to the awarded SINs.



## **23 PREVENTIVE MAINTENANCE**

Not applicable to the awarded SINs.

## **24 SPECIALS**

### **(a) SPECIAL ATTRIBUTES**

Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants) --- Not applicable to the awarded SINs.

### **(b) SECTION 508 COMPLIANCE**

Not applicable

## **25 DUNS Number:**

Data Universal Numbering System (DUNS) Number: 787000269

## **26 SAM REGISTRATION**

Contractor has registered with the System for Award Management (SAM).



GSA Multiple Award Schedule GS-00F-0022Y

Table 2 ICE, Inc. Labor Pricing for GSA Professional Services Schedule

		Year 6	Year 7	Year 8	Year 9	Year 10
		From: 6/30/2016	7/1/2017	7/1/2018	7/1/2019	7/1/2020
SIN	Labor Category	To: 6/30/2017	6/31/2018	6/31/2019	6/31/2020	6/31/2021
54151S	SW1: Senior Program Manager	\$139.76	\$142.56	\$ 145.41	\$ 148.31	\$ 151.28
54151S	SW2: Sr. IT Sys. Develop. Engr.	\$125.72	\$ 128.23	\$ 130.79	\$ 133.41	\$ 136.08
54151S	SW3: Programmer	\$78.07	\$ 79.63	\$ 81.22	\$ 82.85	\$ 84.51
54151S	SW4: Senior SW Support Engineer	\$125.68	\$ 128.20	\$ 130.76	\$ 133.38	\$ 136.04
54151S	SW5: Senior Software Integrator	\$115.57	\$ 117.88	\$ 120.23	\$ 122.64	\$ 125.09
54151S	SW6: Senior IT Systems Analyst	\$118.55	\$ 120.93	\$ 123.34	\$ 125.81	\$ 128.33
54151S	SW7: IT Systems Analyst	\$84.81	\$ 86.51	\$ 88.24	\$ 90.00	\$ 91.80
54151S	SW8: Sr. IT Systems Administrator	\$101.12	\$ 103.15	\$ 105.21	\$ 107.31	\$ 109.46
54151S	SW9: Jr. Database Admin. Specialist	\$59.15	\$ 60.33	\$ 61.54	\$ 62.77	\$ 64.03
54151S	SW10: Help Desk Manager	\$62.85	\$ 64.11	\$ 65.39	\$ 66.70	\$ 68.03
54151S	SW11: Help Desk Specialist	\$52.36	\$ 53.40	\$ 54.47	\$ 55.56	\$ 56.67
54151S	SW12: Senior Enterprise Architect	\$144.46	\$ 147.35	\$ 150.30	\$ 153.30	\$ 156.37
54151S	SW13: Graphic Designer	\$79.62	\$ 81.21	\$ 82.84	\$ 84.49	\$ 86.18
54151S	SW14: Senior IT SME	\$91.48	\$ 93.31	\$ 95.18	\$ 97.08	\$ 99.03
54151S	SW15: Information Assurance Expert	\$80.86	\$ 82.47	\$ 84.12	\$ 85.80	\$ 87.52
54151S	SW17: QA Training Expert	\$79.25	\$ 80.84	\$ 82.46	\$ 84.10	\$ 85.79
54151S	SW18: Staff Support Technician**	\$42.10	\$ 42.94	\$ 43.80	\$ 44.67	\$ 45.57
541330ENG, 541420	PES1: Engineering Program Manager	\$139.76	\$ 142.56	\$ 145.41	\$ 148.31	\$ 151.28
541330ENG, 541420	PES2: Sr. Systems Devel. Engr.	\$125.72	\$ 128.23	\$ 130.79	\$ 133.41	\$ 136.08
541330ENG, 541420	PES3: Senior Support Engineer	\$125.68	\$ 128.20	\$ 130.76	\$ 133.38	\$ 136.04



**GSA Professional Services Schedule GS-00F-0022Y  
Price List Supplement No. 002, July 05, 2016**

541330ENG, 541420	PES4: Jr. Electronics Engr.		\$62.69	\$ 63.94	\$ 65.22	\$ 66.53	\$ 67.86
541330ENG, 541420	PES5: Sr. Technical Writer/Editor		\$88.46	\$ 90.23	\$ 92.04	\$ 93.88	\$ 95.76
541611, 611430	M001: Senior Program Manager		\$142.21	\$ 145.05	\$ 147.95	\$ 150.91	\$ 153.93
541611, 611430	M002: Program Manager		\$109.93	\$ 112.12	\$ 114.37	\$ 116.65	\$ 118.99
541611, 611430	M003: Jr. Program Manager		\$84.56	\$ 86.25	\$ 87.97	\$ 89.73	\$ 91.53
541611, 611430	M004: Senior SME		\$101.24	\$ 103.26	\$ 105.32	\$ 107.43	\$ 109.58
541611, 611430	M005: SME		\$93.11	\$ 94.97	\$ 96.87	\$ 98.80	\$ 100.78
541611, 611430	M006: Senior Engineering Analyst		\$125.25	\$ 127.75	\$ 130.31	\$ 132.91	\$ 135.57
541611, 611430	M007: Senior Systems Analyst		\$120.64	\$ 123.05	\$ 125.51	\$ 128.02	\$ 130.58
541611, 611430	M008: Systems Analyst		\$86.30	\$ 88.03	\$ 89.79	\$ 91.58	\$ 93.42
541611, 611430	M009: Senior Intelligence Analyst		\$74.21	\$ 74.21	\$ 74.21	\$ 74.21	\$ 74.21
541611, 611430	M010: Intelligence Analyst		\$67.25	\$ 67.25	\$ 67.25	\$ 67.25	\$ 67.25
611430	M011: Sr. Training Developer		\$85.22	\$ 86.93	\$ 88.66	\$ 90.44	\$ 92.25
611430	M012: Training Developer		\$80.64	\$ 82.25	\$ 83.90	\$ 85.58	\$ 87.29
611430	M013: Training/ Developer Instructor		\$73.83	\$ 75.30	\$ 76.81	\$ 78.35	\$ 79.91
611430	M014: Training Evaluator		\$82.31	\$ 83.96	\$ 85.64	\$ 87.35	\$ 89.10
611430	M015: Senior Technical Trainer		\$66.36	\$ 67.69	\$ 69.04	\$ 70.42	\$ 71.83
541611, 611430	M017: Sr. Documentation Developer		\$90.02	\$ 91.82	\$ 93.65	\$ 95.52	\$ 97.44



## 27 Wage Determination Matrix

Using WD 15-4571  
For Hillsborough County (Tampa), FL

SCA Eligible Contract Labor Category	SCA Equivalent Code Title	WD Number
SW18. Staff Support Technician	01020 Administrative Assistant	15-4571

The Service Contract Labor Standards (SCLS) is applicable to this contract and it includes SCLS applicable labor categories. The prices for the indicated (\*\*) SCLS labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCLS matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide).

## 28 ICE, Inc. Labor Category Qualifications

Table 3 Labor Category Descriptions

Category Number & SIN*	Labor Category	Minimum Education and Experience Requirements	Position Duties/Responsibilities
M001 541611, 611430	Senior Program Manager	MS/MA and 7 years of experience	Provides complete program oversight to include technical, quality, budgetary, safety, security and administrative tasks. Leads training projects /programs.
M002 541611, 611430	Program Manager	BS/BA and 7 years of experience	Provides large /critical / complex program oversight to include technical, quality, budgetary, safety, security and administrative tasks. Leads training tasks.
M003 541611, 611430	Jr. Program Manager	BS/BA and 3 years of experience	Provides program oversight to include technical, quality, budgetary, safety, security and administrative tasks. Leads training tasks.
M004 541611, 611430	Senior Subject Matter Expert (SME)	BS/BA and 10 years of experience in focus area	Provides detailed insight and consultant services in a specific area of expertise in areas such as Risk Management, Modeling and Simulations, Intelligence, Business Processes and Training. Able to develop policy level services and expertise and guidance.
M005 541611, 611430	SME	BS/BA in Computer Science, Simulations, Math, Business or Operations Research and 4 years of experience	Provides detailed insight and consultant services in a specific area of expertise in areas such as Risk Management, Modeling and Simulations, Intelligence, Business Processes, and for Training.
M006 541611, 611430	Senior Engineering Analyst	BS in Systems Engineering and 8 years of experience	Provides detailed knowledge and process evaluation consultant services for systems to ensure viability and effectiveness. Able to provide system alternatives and tradeoff analysis. Makes inputs to training content.
M007 541611, 611430	Senior Systems Analyst	MS in any engineering or computer discipline and 6 years of experience	Provides detailed analysis of systems designs, plans and implementation policy. Able to articulate need for modifications and upgrades as well as performs cost benefit analysis; inputs to training content /analytics.
M008	Systems Analyst	BS in any engineering or computer discipline and 2 years of experience	Provides detailed analysis of systems designs, plans and implementation policy. Inputs to training analytics.



**GSA Professional Services Schedule GS-00F-0022Y  
Price List Supplement No. 002, July 05, 2016**

541611, 611430			
M009 541611, 611430	Senior Intelligence Analyst	BS/BA in Intelligence, Criminology or related field and 8 years of experience.	Provides high level support to intelligence processes and national security needs.
M010 541611, 611430	Intelligence Analyst	BS/BA in Intelligence, Criminology or related field and 3 years of experience.	Provides high level support to intelligence processes and national security needs.
M011 611430	Senior Training Developer	BS/BA in any field and 8 years of experience in training development or instruction.	Provides research and development of new training programs or courses or modifies existing courses with new material. Able to evaluate other's training development.
M012 611430	Training Developer	BS/BA in any field and 3 years of experience in a relevant field.	Provides research and development of new training programs or courses or modifies existing courses with new material.
M013 611430	Training Developer / Instructor	HS diploma and 10 years training development. Instruction experience in a relevant field.	Provides research and development to modify existing courses with new material. Provides instruction in one or more areas within a field.
M014 611430	Training Evaluator	BS/BA in any discipline and 15 years of experience in conduct of training or in training development.	Provides training evaluation for courses or programs of instruction to insure quality and effectiveness in order to help maintain accreditation.
M015 611430	Senior Technical Trainer	HS diploma and appropriate technical certifications and 4 years training experience required.	Provides training with a high level of expertise in selected technical areas.
M017 541611, 611430	Senior Documentati on Developer	BA in English, Writing or related area and 10 years of experience writing, editing or teaching required	Provides very high quality technical documentation development and writing in order to convey meaning and understanding of the written word or graphic representation.
PES1 541330ENG , 541420	Engineering Program Manager	Bachelor's Degree in Electrical Engineering, Aerospace Engineering, Mechanical Engineering; or Physics or related field, and fifteen (15) years of experience. Experience must be in managing engineering and integration efforts. Background in developing and managing contracts and budgets along with an engineering discipline.	Oversee the concept development, design and integration of various hardware components and the integration of applicable software. Oversee budgets, work plans, safety and hazmat, as well as prepare various reports.
PES2 541330ENG , 541420	Senior Systems Development Engineer	Bachelor's Degree in Electrical, Aerospace, Mechanical, or Systems Engineering; or Physics, plus ten (10) years of experience in the development of hardware components, providing testing and IV&V for various components circuits and integrated products.	Design, develop, test and integrate a variety of components to be integrated into a finished product. Validate circuits are properly designed and tested. Ensure all mechanical components function properly and are tested to meet desired standards.
PES3 541330ENG , 541420	Senior Support Engineer	Bachelor's Degree in Electrical, Aerospace, Mechanical, or Systems Engineering; or Physics plus eight (8) years of experience in the development of hardware components, providing testing and IV&V for various components circuits and integrated products.	Design, develop, test and integrate a variety of components to be integrated into a finished product. Validate circuits are properly designed and tested. Ensure all mechanical components function properly and are tested to meet desired standards.



**GSA Professional Services Schedule GS-00F-0022Y  
Price List Supplement No. 002, July 05, 2016**

PES4 541330ENG , 541420	Junior Electronics Engineer	Bachelor's Degree in Electrical Engineering or related field. Five (5) years of experience in designing circuits and other electrical components. Knowledge of integration, testing and IV&V.	Design, develop, and build electrical components to perform a variety of functions. Conduct testing of all components and validate readiness for use.
PES5 541330ENG , 541420 SW10 54151S	Sr. Technical Writer /Editor	Bachelor's Degree in English and ten (10) years of experience in writing and editing technical documentation.	Create /produce all finished technical documents with input from engineers, IT staff and other support personnel as required. Where appropriate develop graphics and illustrations as needed.
SW1 54151S	Senior Program Manager	A Bachelor's Degree from an accredited university/college in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline. Twelve years (12) of progressively more responsible experience in controlling and managing system development. Duties could include technical leadership, planning and implementation, risk management, contract management, procurement, and cost control. Experience in Project development life cycle, from inception to deployment, with an ability to provide guidance and direction in the tasks is required.	Serves as the contractor's authorized point of contact on large, high risk, or complex programs. Manages and directs daily operations of the identified development and integration tasks. Develops and enforces work standards, reviews work quality, provides quality assurance and configuration management, assigns contractor schedules, and communicates goals, objectives, and policies of the organization to subordinates. Oversees financial management and administrative activities, such as budgeting, financial reporting, and manpower and resource planning. Performs complex evaluations of existing procedures, processes, techniques, models, and/or systems relating to management problems or contractual issues that require reports and recommended solutions. Supervises and directs staff on a daily basis.
SW2 54151S	Senior IT Systems Development Engineer	A Bachelor's Degree from an accredited university/college in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline. Seven (7) years of experience applying an organization-wide set of disciplines for the planning, analysis, design, and construction of systems on a system-wide basis or across a major sector of the enterprise. Provides expertise in one or more engineering disciplines such as: electronic engineering, communications engineering, information engineering, network engineering, security, ECM/ECCM, interoperability analysis, system standards, military operations (ground, sea, and air), program analysis, requirements analysis, program planning, cost analysis.	Performs engineering assignments on complex or critical systems development and integration efforts.
SW3 54151S	Programmer	A Bachelor's Degree from an accredited university/college. Five (5) years of direct programming experience. Knowledge of state-of-the-art computer equipment, structured programming techniques, object programming techniques, and high-level computer languages.	Provides programming and ADP system analysis expertise using major concepts of application programming.
SW4 54151S	Senior Software Support Engineer	A Bachelor's Degree from an accredited university/college in software engineering, computer science, electrical or electronic engineering, or other related scientific or technical	Provides expertise in state-of-the-art, software design methodologies. Performs tradeoff analyses, constructs level designs, develops test specifications, develops integration plans, performs software audits, develops



**GSA Professional Services Schedule GS-00F-0022Y  
Price List Supplement No. 002, July 05, 2016**

		discipline. Eight (8) years of progressively more responsible experience in information systems design, integration and management. Experienced with mainframe and microcomputer programming, including a variety of application and operating system software packages and CASE tools.	software transition plans, and provides software maintenance approaches. Ascertains user requirements. Performs complex software system analysis based on requirements. Performs software integration and configuration management.
SW5 54151S	Senior Software Integrator	A Bachelor's Degree from an accredited university/college in software engineering, computer science, electrical or electronic engineering, or other related scientific or technical discipline. Eight (8) years of progressively more responsible experience in information systems design, integration and management. Some experience with mainframe & microcomputer programming, including a variety of application and operating system software packages and CASE tools. Knowledgeable in state-of-the-art, software design methodologies.	Performs software system analysis; assists and/or performs tradeoff analyses, develops test specifications, develops integration plans, performs software audits, develops software transition plans, and provides software maintenance approaches. Ascertains user requirements. Performs software system analysis based on requirements. Provides the following IV&V support: review system requirements analyses, system specifications, rapid prototypes, information engineering tools and techniques, supporting system and media conversions, and plan system IV&V/Test and Evaluation (T&E). Assists with/responsible for software integration and configuration management.
SW6 54151S	Senior IT Systems Analyst	A Bachelor's Degree from an accredited university/college in Computer Science, Information Technology, or other directly related scientific or technical discipline. Eight (8) years of progressively more responsible experience in systems analysis and engineering.	Performs system-wide analysis and engineering functions, primarily with computer functional allocations; software performance; hardware performance; computer security systems analysis, reliability, maintainability, and availability (RMA). Performs professional assignments in the general areas of computer hardware and software such as: analysis of computer systems, protocols, computer operations, database structuring and management, and evaluation of computer test plans and procedures. Translates user automation requirements into hardware, software, and communications requirements, and solutions. Provides expertise in the following: 4GL, object-oriented, client server technology, database technology, network operating systems, military systems, electronic publishing tools, techniques and environments, and Internet Web technology.
SW7 54151S	IT Systems Analyst	A Bachelor's Degree from an accredited university/college in Computer Science, Information Technology, or other directly related scientific or technical discipline. Five (5) years of progressively more responsible experience systems analysis and engineering.	Performs system-wide analysis and engineering functions, primarily with respect to computer functional allocations; software performance; hardware performance; reliability, maintainability, and availability (RMA). Assists with/ performs professional assignments in the general areas of computer hardware and software such as: analysis of computer systems, protocols, computer operations, database structuring and management, and evaluation of computer test plans and procedures. Assists with the translation of user automation requirements into hardware, software, and communications requirements and solutions. Provides expertise in some of the following: 4GL, object-oriented, client server technology, database technology, network operating systems, military systems, electronic publishing tools,



**GSA Professional Services Schedule GS-00F-0022Y  
Price List Supplement No. 002, July 05, 2016**

			techniques, environments, and Internet Web technology.
SW8 54151S	Senior IT Systems Administrator	A Bachelor's Degree in Computer Science, Information Technology, or other technical discipline. Eight (8) years of progressively more responsible experience performing systems and network management/ administration responsibilities.	Performs system administration duties to ensure efficient operation of computer systems site(s) that support database analysis and report production, and system maintenance by local and remote users. Provides expertise to properly maintain IT systems operations, monitoring application/system software and hardware operations, routine/high priority system problem identification, and high priority corrective action. Coordinates system resource availability with database analysts, system and application programmers, and other users. Performs/oversees systems administration and network management/ administration responsibilities. Ensures compliance with electronic and physical security procedures and standards. Directs and train users. Provides continuous liaison with users and project staff to identify unique and/or common difficulties and prepare plans for their resolution.
SW9 54151S	Jr. Database Administration Specialist	An Associate's Degree from an accredited university/college in a technical discipline. Three (3) years of experience performing database systems maintenance. Understanding of the most current principles and practices of managing database systems and the ability to modify and maintain databases for specific user requirements.	Performs database systems maintenance. Provides the knowledge to maintain database systems.
SW10 54151S	Help Desk Manager	A High School diploma and two (2) years of progressively more responsible experience assisting with operations of IT systems, monitoring application/system software and hardware operations, routine/high priority system problem identification, and corrective action.	Assists with support of 24/7 IT systems operations, monitoring application /system software and hardware operations. Able to supervise a small group of help desk personnel. Performs minimal systems administration and network management/administration. Answers user generated phone calls on systems, applications, printer, and other device faults/troubles. Assists in assignment of trouble tickets and follow-up/ closure of trouble tickets.
SW11 54151S	Help Desk Specialist	A High School diploma and Two (2) years of progressively more responsible experience assisting with operations of IT systems, monitoring application/system software and hardware operations, routine/high priority system problem identification, and corrective action.	Assists with support of 24/7 IT systems operations, monitoring application/system software and hardware operations. Able to supervise a small group of help desk personnel. Performs minimal systems administration and network management/ administration. Answers user generated phone calls on systems, applications, printer, and other device faults/troubles. Assists in assignment of trouble tickets and follow-up/ closure of trouble tickets.
SW12 54151S	Senior Enterprise Architect	Master's Degree or equivalent in Business Administration, Computer Science, Electrical Engineering, Information Management, Management Information Systems or similar degree. Generally this requires sixteen (16) years of general experience in electronic security, intrusion detection, border protection, and facilities management systems planning, designing, implementing, testing, documenting, and training, including twelve (12) years of specialized experience providing state-of-the-art	Provides expert, independent services and leadership in specialized technical areas. Provides expertise on an as-needed basis to all task assignments. Identifies, evaluates, and specifies system architecture and high-level design. Provides advice and counsel to project and senior management through broad technical specialization of scientific theory and principals. Individual is well-recognized for mastery of hardware, software, firmware, scientific, and engineering techniques and theories gained through wide



**GSA Professional Services Schedule GS-00F-0022Y  
Price List Supplement No. 002, July 05, 2016**

		solutions in security technology (or, if the particular area of expertise is new state-of-the-art technology, the specialized experience may be less than ten (10) years and more consistent with the age of the business practice and/or technology). The advisor must be a well-recognized expert in the technology being addressed.	experience or specialized development in management consulting engagements.
SW13 54151S	Graphic Designer	Associate's Degree in Graphics Design or similar field and up to one year directly related experience in graphics design. Requires in-depth knowledge and hands-on experience with the following software: PhotoShop, Illustration Package, 3D Modeling, Animation, Web-Design and HTML, Authoring of Courseware and Internet Sites. Provides supervision and training for graphic design personnel.	Utilizes current graphic design technology and computer software packages to produce and develop high-level graphics and miscellaneous media files for multiple projects. May include line drawings, digital images, flow charts, slide presentations, animations, video stills/clips, and simulations. Exercises creative judgment and originality by translating needs into graphics capabilities. Makes final decisions related to matters of design, composition and methods of presenting technical data.
SW14 54151S	Senior IT Subject Matter Expert	A Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or other IT related scientific or technical discipline. Must have 10 years of experience in the IT field. At least 6 years of combined new and related older technical experience in the IT field directly related to the required area of expertise. Demonstrated exceptional written and oral communications skills, including giving formal presentations. Must demonstrate the ability to work independently.	For complex to extremely complex IT systems, provides expert guidance and insight into specific IT technologies and their application and independently performs a variety of system design and integration tasks where a specific subject matter expertise is required. Specifically: <ul style="list-style-type: none"> <li>•Plans and performs research, design assessment, development, integration and other assignments in a specific technical area.</li> <li>•Supervises broad team of systems engineers</li> <li>•Responsible for highly complex IT technical/engineering areas.</li> <li>•May perform other duties as assigned.</li> </ul>
SW15 54151S	Information Assurance Expert	Bachelor's Degree in Computer Science, Software Engineering, Information Technology or related field. Eight (8) years of experience in Information Assurance support across an enterprise. Certified in Net+, Sec+, CISSP, CCNA, and DIACAP. Maintain certifications current.	Maintain the security of a network enterprise through proactive and prescriptive security measures. Assess vulnerabilities and make recommendations for enhanced security measures
SW16 54151S	IT Training Instructor or	Bachelor's Degree and four (4) years experience in the area where training will be conducted. Certified as an instructor by the organization(s) that govern the training.	Present approved training materials in a variety of settings, classroom, field, laboratory, or virtual. Administer tests and examinations to students. Assist students in retraining and retesting within policy guidelines.
SW17 54151S	Quality Assurance Training Expert	Bachelor's Degree in any discipline and ten (10) years experience as an Instructor or Training Developer	Review and evaluate training, training material, and training locations to ensure the training is meeting the requirements as outlined by the standards.
SW18 54151S 541330ENG 541420 541611 611430	Staff Support Technician	High School Diploma and 5 years general administrative experience	Perform general administrative functions for projects. Maintain student records for the training institution. Generate reports as required by the requiring activity.



**GSA Professional Services Schedule GS-00F-0022Y  
Price List Supplement No. 002, July 05, 2016**

SW19 54151S	IT Training Development /Instructor Specialist	Bachelor's Degree in any discipline and five (5) years of experience as an Instructor or Training Developer.	Develop training and training materials to support the courses / training required.
----------------	---	--	--

In the above table, equivalent experience and or education may be substituted as follows:

- Four additional years of relevant experience may be substituted for BA/BS
- Three additional years of relevant experience may be substituted for MA/MS if candidate already has BA/BS (7 added years if no BA/BS)
- A MA/MS in a relevant field may be substituted for three years of experience
- A BA/BS in a relevant field may be substituted for four years of experience
- An AA/AS degree may be substituted for two years of experience

Primary Engineering Disciplines for PES SINs are: Electronics Engineering, Mechanical Engineering