General Services Administration
Federal Supply Service
Authorized Federal Supply Schedule Price List

<table>
<thead>
<tr>
<th>Contractor:</th>
<th>National Enterprise Systems, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>29125 Solon Road</td>
</tr>
<tr>
<td></td>
<td>Solon, OH 44139</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.nes1.com">www.nes1.com</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Contract Administrator:</th>
<th>Scott Pollak</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone Number:</td>
<td>440-260-1804</td>
</tr>
<tr>
<td>Email:</td>
<td><a href="mailto:spollak@nes1.com">spollak@nes1.com</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Schedule Title:</th>
<th>Professional Services Schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Size:</td>
<td>Small Business</td>
</tr>
<tr>
<td>Business Type:</td>
<td>Veteran Owned Business</td>
</tr>
</tbody>
</table>

| Contract Number:           | GS00F185GA                        |
| DUNS Number:               | 006635168                         |
| Contract Period:           | May 4, 2017 – May 3, 2022         |

On-line access to contract ordering information, terms and conditions, up-to-date pricing and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system http://www.GSAAdvantage.gov

For more information on ordering from Federal Supply Schedule, visit http://www.gsa.gov/portal/content/197989.
Awarded Services and Price List

520-4 Debt Collection

<table>
<thead>
<tr>
<th>Service</th>
<th>Cost Type</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Debt Collection</td>
<td>Percentage</td>
<td>16.275%</td>
</tr>
</tbody>
</table>

SCA Labor Matrix

<table>
<thead>
<tr>
<th>SCA Eligible Contract Labor Category</th>
<th>SCA Equivalent Code Title</th>
<th>WD Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Debt Collector</td>
<td>01030 Collection Specialist</td>
<td>1998-0642</td>
</tr>
</tbody>
</table>

The Service Contract Act (SCA) is applicable to this contract and it includes SCA applicable labor categories. The prices for the indicated (**) SCA labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide).

Terms and Conditions

2. Maximum Order Limit: $1,000,000.00
3. Minimum Order Limit: $100.00
4. Geographic Coverage: 48 States, DC
5. Points of Production (City, County, and State or Foreign Country): Solon, Cuyahoga County, Ohio
   Twinsburg, Summit County, Ohio
   Columbus, Franklin County, Ohio
6. Quantity Discounts: NA
7. Prompt Payment Terms: 0%; Net 30 days
8. Government Purchase Cards – Above the Micropurchase Threshold: No
9. Government Purchase Cards – Below Micropurchase Threshold: No
10. Foreign Items: NA
11. Time of Delivery: 0 Days from Date of Award to Date of
Completion (Services Only)

12. Expedited Delivery: NA
13. Overnight and 2 Day Delivery: NA
14. Urgent Requirements: NA
15. F.O.B. Point: NA
   Scott Pollak
   29125 Solon Road
   Solon, OH 44139
   Phone: 440-260-1804
   Fax: 440-542-1380
   Email: spollak@nes1.com
17. Ordering Procedures: For supplies and services, the ordering
   procedures, information on Blanket Purchase
   Agreements (BPA’s), and a sample BPA can
   be found at the GSA/FSS Schedule
   homepage (fss.gsa.gov/schedules).
18. Payment Address: National Enterprise Systems, Inc.
   Scott Pollak
   29125 Solon Road
   Solon, OH 44139
   Phone: 440-260-1804
   Fax: 440-542-1380
   Email: spollak@nes1.com
19. Warranty Provision: NA
20. Terms and Conditions of Government Purchase Card Acceptance (any thresholds above
    the Micro-Purchase level): NA
21. Terms and Conditions of Repair Parts: NA
22. Terms and Conditions for any other services: NA
23. Terms and Conditions of rental, maintenance, and repair: NA
24. Terms and Conditions of Installation: NA
25. List service and distribution points: NA
26. List of participating dealers: NA
27. Preventive Maintenance: NA
28. Special Attributes Such as Environmental Attributes: NA
29. Section 508 Compliance Information: NA
30. Data Universal Number System (DUNS) Number: 006635168
NATIONAL ENTERPRISE SYSTEMS, INC.

NES Overview
- A Collection Specialist Company Established in 1987 in Cleveland, Ohio
- Licensed and fully Authorized to Conduct Business in all 50 States, the District of Columbia, Guam, Puerto Rico and the U.S. Virgin Islands

Company Location
- NES is an Ohio Business
- NES Operations are conducted from Solon, OH; Twinsburg, OH; and Columbus, OH.

An Ohio Employer
- NES Employees Over 500 Call Center Employees

Areas of Specialty
- 1st and 3rd Party Collections
- Pre-Charge Off
- All Ages of Delinquency
- Government Collections
- Student Loans/Accounts
- Customer Activation Calls
- Customer Care Calls
- Personal Loans/Loan Lines
- Bank Card Collections
- Retail Collections
- Installment Credit

NES’ Flexible Service Offerings
- Initial and Ongoing Account Scrub
- State-of-the-Art Collection Technology
- Advanced Call Center Telephony System
- Internal Skip Tracing
- Optional Litigation Services
- Client Adaptable Reports
- Online Payment Options
- Financial Literacy Training/Workshops

Compliance Initiatives
- NES Operates in Full Compliance with all Federal, State and/or Local Laws and Regulations
- Internal 18 Member Compliance Team
- Extensive Compliance Training and Annual Recertification
- Quality Assurance/Compliance Call Monitoring Program
- NES Records 100% of all Collection Calls.
- Castel Detect Real-Time and Post-Call Analytics