

GENERAL SERVICES ADMINISTRATION
Federal Supply Service
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is: www.GSAAdvantage.gov.

Schedule Number: MAS
Schedule Title: MAS Multiple Award Schedule
Large Category: Office Management
Subcategory: Office Supplies
SIN: 339940 – Office Products
FSC/PSC Code: 3610

Large Category: Facilities
Subcategory: Facilities Supplies
SIN: 322291 – Restroom Products
FSC/PSC Code: 8540

Contract Number: GS-02F-0039V

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

Contract Period: November 19, 2008 to November 18, 2023



Contractor Name: AAA LASER SERVICE AND SUPPLIES, INC.

Address: 49 Bridge Street Suite 4 Pelham, NH 03076-3404

Phone Number: 800-796-3628

Fax Number: 978-649-7516

Web site: www.aalaser.com

Contact for contract administration: Tom Snelders

Email: tom@aalaser.com

Business size: Small Business

Modification Number: PA-0096 Effective Date: 03-05-2021

CUSTOMER INFORMATION

- 1a. Table of awarded Special Item Numbers (SINs):

<u>SIN #</u>	<u>SIN Title</u>
339940	Office Products
322291	Restroom Products

- 1b. Lowest Priced Model Number and Lowest Unit Price per SIN:

<u>SIN #</u>	<u>Model</u>	<u>Price</u>
339940	ROA77510	\$0.29
322291	N13EZ	\$0.66

- 1c. Hourly Rates: Not Applicable

2. Maximum order for each SIN:

<u>SIN #</u>	<u>MAXIMUM ORDER</u>
339940	\$ 250,000.00
322291	\$ 250,000.00

3. Minimum order: \$100.00

4. Geographic coverage (delivery area): The 48 Contiguous States, Alaska, Hawaii, Puerto Rico, Washington, DC, and US Territories

5. Point(s) of production: Points of Production are noted in the GSA Price List

6. Discount from list prices or statement of net price: Net prices are included on this price list

7. Dollar Volume discounts:

\$5,000.00 - \$10,000.00 – Additional 0.50%
\$10,001.00 - \$20,000.00 – Additional 1.0%
\$20,001.00 - \$30,000.00 – Additional 2.0%
\$30,001.00 - \$40,000.00 – Additional 3.0%
\$40,001.00 - \$50,000.00 – Additional 4.0%
\$50,001.00 - \$99,999,999.00 – Additional 5.0%

8. Prompt payment terms: Net 30 days

- 9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold: Yes

- 9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold. Yes

10. Foreign items: Points of Production are noted in the GSA Price List

- 11a. Time of delivery: 1 Day ARO

- 11b. Expedited delivery: Not Applicable

- 11c. Overnight and 2-day delivery: Not Applicable

- 11d. Urgent requirements: Contact Contract Administrator for urgent requirements

12. F.O.B. point(s): CONUS – Destination. Alaska, Hawaii, and Puerto Rico - Origin
- 13a. Ordering address:
AAA Laser Service & Supplies, Inc
49 Bridge Street Suite 4
Pelham, NH 03076-3404
Tel: 800-796-3628
- 13b. Ordering procedures: For supplies and services, the ordering procedures, information on blanket purchase agreements (BPA's), and a sample BPA can be found at the GSA/FSS schedule homepage (www.fss.gsa.gov/schedules).
14. Payment address:
AAA Laser Service & Supplies, Inc
49 Bridge Street Suite 4
Pelham, NH 03076-3404
Tel: 800-796-3628
15. Warranty provisions: Standard Manufacturer's Warranty
Return Policy/Procedures:
Reporting Problems:
- i. Contact AAA Laser customer service at [800-796-3628](tel:800-796-3628) or info@aaalaser.com.
 - ii. Include PO# and/or Invoice Number, item number(s), quantity, and reason for return.
 - iii. All returns or exchanges must be pre-approved with an RA (Return Authorization) code, this is obtained through contacting AAA Laser customer service department.
 - iv. All returns/exchanges/shortage claims/and credit refunds must be requested within 30 days of delivery.
 - v. AAA Laser accepts returns for up to 30 days.
 - vi. Orders may be subject to an up to 15% restocking fee.
 - vii. Reports of damaged items, incorrect items, defective items or shortages must be made within 48 hours of receiving shipment. Problems reported after that time period may not be honored.
- Return Instructions:
- i. Customers should not ship products until they get a Return Authorization Number and specific shipping instructions.
 - ii. When shipping returns, it is AAA Laser's suggestion that customers use a carrier providing proof of delivery such as UPS or FedEx.
 - iii. All products must be in their original packaging and unopened.
- Customer Refusal At Delivery:
- i. Damaged products can be refused from carrier, but must be reported to AAA Laser within 24 hours after refusal.
- Defective Products:
- i. Products may be returned up to 90 days for replacement as long as there is stock in that item and/or the item is not discontinued.
- Items Not Returnable:
- i. AAA Laser cannot accept the following non-defective, non-damaged items for return: consumables and medical supplies, dated products, discontinued items, close-out merchandise, floor machines and equipment, memory products (RAM), microwaves, opened hardware/IT items, refrigerators, assembled or installed furniture, food/beverages, custom orders (including large quantity, specially priced quoted orders, and custom made products), and software.
- Return Shipping
- i. Customer pays for shipping when returning products ordered in error.
 - ii. AAA Laser will pay for return shipping when products delivered are defective, damaged, or if the wrong product was shipped.

Return Authorizations Expire:

- i. RAs expire in 30 days. Once an RA is expired, the return and any applicable refund will be denied.

Shipping To APO/FPO:

- i. Due to shipping restraints, AAA Laser is unable to issue call tags for orders shipped to APO/FPO addresses.
- ii. Merchandise must be returned with RMA number to pre-approved AAA Laser warehouse at customer's expense.

Refused Orders:

- i. Orders refused at delivery will be charged a restocking fee and applicable shipping charges.

Cancelled Orders:

- i. If a customer cancels his order BEFORE it has shipped, his order will be canceled free of charge.
- ii. If a customer needs to cancel his order AFTER it has shipped, the order cannot be canceled, but can be returned in accordance with AAA Laser's Return Policy. Restocking fee and shipping charges may apply at the discretion of AAA Laser.

16. Export packing charges: Not Applicable
17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level). Not Applicable
18. Terms and conditions of rental maintenance, and repair: Not Applicable
19. Terms and conditions of installation: Not Applicable
20. Terms and conditions of repair parts: Not Applicable
- 20a. Terms and conditions for any other services: Not Applicable
21. List of service and distribution points: Not Applicable
22. List of participating dealers: Not Applicable
23. Preventative maintenance: Not Applicable
- 24a. Special attributes such as environmental attributes: Recycled Content
- 24b. Section 508 compliance: Not Applicable
25. Data Universal Number System (DUNS) number: 780105870
26. Notification regarding registration in the System for Award Management (SAM) database. Registered. Registration valid to 07-31-2020
27. Company's policy regarding uncompensated overtime. Not Applicable