GENERAL SERVICES ADMINISTRATION
Federal Supply Service
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is: www.GSAAdvantage.gov.

**Multiple Award Schedule**

Office Management  FSC/PSC Code: 3610
Facilities  FSC/PSC Code: 8540

Contract Number: GS-02F-0039V
Contract Period: November 19, 2008 to November 18, 2023

AAA LASER SERVICE AND SUPPLIES, INC.
49 Bridge Street Suite 4
Pelham, NH  03076-3404
Phone Number: 800-796-3628
Fax Number: 978-649-7516
Web site: www.aaalaser.com

Contact for contract administration: Tom Snelders
Email: tom@aaalaser.com
Business size: Small Business

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Prices Shown Herein are Net (discount deducted)
CUSTOMER INFORMATION

1a. Table of awarded Special Item Numbers (SINs):

<table>
<thead>
<tr>
<th>SIN #</th>
<th>SIN Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>339940</td>
<td>Office Products</td>
</tr>
<tr>
<td>322291</td>
<td>Restroom Products</td>
</tr>
</tbody>
</table>

1b. Lowest Priced Model Number and Lowest Unit Price per SIN:

<table>
<thead>
<tr>
<th>SIN #</th>
<th>Model</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>339940</td>
<td>11465</td>
<td>$0.48</td>
</tr>
<tr>
<td>322291</td>
<td>N13EZ</td>
<td>$0.66</td>
</tr>
</tbody>
</table>

1c. Hourly Rates: Not Applicable

2. Maximum order for each SIN:

<table>
<thead>
<tr>
<th>SIN #</th>
<th>MAXIMUM ORDER</th>
</tr>
</thead>
<tbody>
<tr>
<td>339940</td>
<td>$250,000.00</td>
</tr>
<tr>
<td>322291</td>
<td>$250,000.00</td>
</tr>
</tbody>
</table>

3. Minimum order: $100.00


5. Point(s) of production: Points of Production are noted in the GSA Price List

6. Discount from list prices or statement of net price: Net prices are included on this pricelist

7. Dollar Volume discounts:

   - $5,000.00 - $10,000.00 – Additional 0.50%
   - $10,001.00 - $20,000.00 – Additional 1.0%
   - $20,001.00 - $30,000.00 – Additional 2.0%
   - $30,001.00 - $40,000.00 – Additional 3.0%
   - $40,001.00 - $50,000.00 – Additional 4.0%
   - $50,001.00 - $99,999,999.00 – Additional 5.0%

8. Prompt payment terms: Net 30 days

9. Foreign items: Points of Production are noted in the GSA Price List

10a. Time of delivery: 1 Day ARO

10b. Expedited delivery: Not Applicable
10c. Overnight and 2-day delivery: Not Applicable

10d. Urgent requirements: Contact Contract Administrator for urgent requirements


12a. Ordering address:

AAA Laser Service & Supplies, Inc
49 Bridge Street Suite 4
Pelham, NH 03076-3404
Tel: 800-796-3628

12b. Ordering procedures: For supplies and services, the ordering procedures, information on blanket purchase agreements (BPA’s), and a sample BPA can be found at the GSA/FSS schedule homepage (www.fss.gsa.gov/schedules).

13. Payment address:

AAA Laser Service & Supplies, Inc
49 Bridge Street Suite 4
Pelham, NH 03076-3404
Tel: 800-796-3628

14. Warranty provisions: Standard Manufacturer’s Warranty

Return Policy/Procedures:

Reporting Problems:

i. Contact AAA Laser customer service at 800-796-3628 or info@aaalaser.com.

ii. Include PO# and/or Invoice Number, item number(s), quantity, and reason for return.

iii. All returns or exchanges must be pre-approved with an RA (Return Authorization) code, this is obtained through contacting AAA Laser customer service department.

iv. All returns/exchanges/shortage claims/and credit refunds must be requested within 30 days of delivery.

v. AAA Laser accepts returns for up to 30 days.

vi. Orders may be subject to an up to 15% restocking fee.

vii. Reports of damaged items, incorrect items, defective items or shortages must be made within 48 hours of receiving shipment. Problems reported after that time period may not be honored.

Return Instructions:

i. Customers should not ship products until they get a Return Authorization Number and specific shipping instructions.

ii. When shipping returns, it is AAA Laser’s suggestion that customers use a carrier providing proof of delivery such as UPS or FedEx.

iii. All products must be in their original packaging and unopened.

Customer Refusal At Delivery:

i. Damaged products can be refused from carrier, but must be reported to AAA Laser within 24 hours after refusal.

Defective Products:

i. Products may be returned up to 90 days for replacement as long as there is stock in that item and/or the item is not discontinued.
Items Not Returnable:
   i. AAA Laser cannot accept the following non-defective, non-damaged items for return:
      consumables and medical supplies, dated products, discontinued items, close-out
      merchandise, floor machines and equipment, memory products (RAM), microwaves, opened
      hardware/IT items, refrigerators, assembled or installed furniture, food/beverages, custom orders
      (including large quantity, specially priced quoted orders, and custom made products), and
      software.

Return Shipping
   i. Customer pays for shipping when returning products ordered in error.
   ii. AAA Laser will pay for return shipping when products delivered are defective, damaged, or if
       the wrong product was shipped.

Return Authorizations Expire:
   i. RAs expire in 30 days. Once an RA is expired, the return and any applicable refund will be denied.

Shipping To APO/FPO:
   i. Due to shipping restraints, AAA Laser is unable to issue call tags for orders shipped to
      APO/FPO addresses. Merchandise must be returned with RMA number to pre-approved AAA
      Laser warehouse at customer's expense.

Refused Orders:
   i. Orders refused at delivery will be charged a restocking fee and applicable shipping
      charges.

Cancelled Orders:
   i. If a customer cancels his order BEFORE it has shipped, his order will be canceled free of
      charge.
   ii. If a customer needs to cancel his order AFTER it has shipped, the order cannot be canceled,
       but can be returned in accordance with AAA Laser's Return Policy. Restocking fee and
       shipping charges may apply at the discretion of AAA Laser.

15. Export packing charges: Not Applicable
16. Terms and conditions of rental maintenance, and repair: Not Applicable
17. Terms and conditions of installation: Not Applicable
18a. Terms and conditions of repair parts: Not Applicable
18b. Terms and conditions for any other services: Not Applicable
19. List of service and distribution points: Not Applicable
20. List of participating dealers: Not Applicable
21. Preventive maintenance: Not Applicable
22a. Special attributes such as environmental attributes: Recycled Content
22b. Section 508 compliance: Not Applicable
23. Unique Entity Identifier (UEI) Number: W7F6K4K6K839
24. Notification regarding registration in the System for Award Management (SAM)
    database. Registered.