



U.S. General Services Administration

Government Terms, Policies & Pricing



Health**Postures**
Ergonomics In Motion

Government Terms & Policies

For Contracts: GS-28F-0007N
GS-02F-0048R

How to Order

A hard copy of order form is required. Send order form to:

Fax: 952.873.3741

Email: info@healthpostures.com

Order Acknowledgement

Acknowledgement of order will be sent via email or fax by the end of next business day.

Method of Payment

We accept VISA, MasterCard, company check or money order.

Changes and Cancellations

All changes or cancellations must be confirmed in writing and received prior to shipping date.

Freight Damage & Claims

All merchandise is carefully inspected before shipping. Any apparent damage should be noted on the freight bill. Have driver sign and acknowledge the damage and send a copy of freight bill and inspection report within 15 days of receipt of merchandise item. Notify customer service at 800.277.1841. We will promptly replace the damaged item.

Return Policy

If you purchased through a dealer, all returns must be made through that dealer within 30 days from invoice date. No returns accepted without a Return Authorization number. Minimum 15% restocking charge on all returns. Products damaged or modified in any way will not be accepted. Product must be in like-new condition and in original packaging. HealthPostures will credit your account or send a refund, excluding freight charges, restocking charges and any other additional refurbishing charges.

Shipping

All GSA orders are shipping F.O.B. destination, excluding Alaska, Hawaii and Puerto Rico and all international destination.