

### **Minimum Order Requirements**

Hinesite Global Technologies, Inc. has a \$100 minimum purchase requirement for GSA Orders.

### **Your Satisfaction is Our Success.**

We strive to provide our customers with the highest level of service possible. From first visit to order delivery, we want you to be completely satisfied with your experience.

Our friendly and knowledgeable sales staff is available to help you find the product that is best for you. Every product we ship is factory-sealed and covered by the manufacturer's warranty.

### **Return Policy and Conditions**

We offer a 30-day money back guarantee from the original ship date for most merchandise.

Certain restrictions apply to the products listed below. Please check through for more detail.

After 30 days, only the manufacturer's warranty applies and no returns will be accepted.

A RETURN AUTHORIZATION NUMBER (RA#) must be obtained from our sales team and is required for ALL returns. Merchandise must be returned within 15 days of the issuance of the RA# at which time the RA# expires. RA#'s are non-renewable.

We reserve the right to return any merchandise without a valid RA# to the customer or to prorate the credit.

All returned merchandise must be in the original packaging with the UPC or bar code intact. All components, manuals, registration card(s), software, cables & accessories must be included. We inspect all returns and reserve the right to return merchandise that does not meet the criteria.

30 day money back guarantee does not apply to special orders.