



8350 Arrowridge Blvd., Unit #1 ♦ Charlotte, NC 28273 ♦ Phone (877) 769-0752 ♦ Fax (704) 527-8128
 GSA@americanproduct.com ♦ www.Americanproduct.com

GENERAL SERVICES ADMINISTRATION
 Federal Supply Service

Office Products/Supplies & Services

Contract Number: GS-02F-0144R

FSC Group 75: Part II – Section A

FSC Class: 7510

Contract Period: 05-23-2005 through 5-23-2010

Contract Extended: 05-23-2010 through 05-22-15

DUNS#: 943879320

CAGE/NCAGE Code: 31KX4

- **Minority Owned**
- **Small Business**
- **Small Disadvantaged Business**
- **Service Disabled Veteran Owned Small Business (SDVOSB)**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through **GSA Advantage!**, a menu-driven database system. The internet address is: **GSAAdvantage.gov**

*If you have any questions please contact us via email:
GSA@AmericanProduct.com or call us at (877)-769-0752*

APD GSA Schedule Contract and Ordering Information

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|---|--|
| <ol style="list-style-type: none"> 1. Awarded Special Item Number: 75-200 and 75 85 2. Maximum Order: \$150,000 USD 3. Minimum Order: \$70.00 USD 4. Points of Production: Various 5. Prices herein are net: No Discount 6. Quantity Discounts: No Discount 7. Prompt Payment Terms: No Discount 8. Government purchase cards are accepted below and above the micro-purchase threshold. 9. Foreign Item: N/A 10. Delivery Time: Within 2 days ARO.
Overnight delivery is available for additional freight charges. Call for rates. 11. Warranty Provisions: Per manufacturer | <ol style="list-style-type: none"> 12. FOB Points and Geographic Coverage:
The 48 contiguous states and the District of Columbia are FOB destination. Alaska, Hawaii, Puerto Rico and overseas are FOB inland carrier point of exportation. 13. Ordering Address:
American Product Distributors, Inc.
8350 Arrowridge Blvd.
Charlotte, NC 28273
(877)769-0752 – Telephone 14. Payment Address:
American Product Distributors, Inc.
Attn: Accounts Receivable
8350 Arrowridge Blvd.
Charlotte, NC 28273 15. Participation in Disaster Recovery Program: Yes 16. Participation in the American Recovery & Reinvestment Act: Yes 17. Export Packaging: Handled per request 18. Remanufactured cartridges and printer parts are less expensive and environmentally beneficial: Recycled materials used. |
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Return Goods Policy: APD will accept the return of products in saleable condition within the following applicable return periods (calendar days):

- 30 days for office supplies
- 14 days for technology and business machines
- 14 days for unassembled furniture

Assembled and custom ordered furniture is not returnable unless received damaged/defective and returned within 14 days. Custom items and special order products are not returnable unless damaged/defective.

Once your return request has been processed, we'll arrange to have the returned item picked up by your delivery driver or original delivery method (UPS, FedEx, etc.), at no cost to you. You can also call APD Customer Service anytime with return questions or to process a return. Returned items can be exchanged or credited to your account upon verification of condition, usually within 7-10 business days.

Warranty Information: After the applicable APD return period expires, you may contact the manufacturer directly for other return options, including manufacturer warranties. Because APD is not a manufacturer, we expressly disclaim any warranties associated with the products, but a warranty may be available from the manufacturer as indicated in the instructions included with the product. APD assigns to our customers any applicable manufacturer warranties to the fullest extent that such warranties maybe assignable, and will reasonably assist in coordinating the repair and replacement of the product by the manufacturer. If needed, you can call APD customer service for assistance in contacting the manufacturer.

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American Product Distributors, Inc.

- **Established in 1992** by C. Ray Kennedy, a service disabled veteran
- **Top 100 Disabled Veteran Owned Business in the US** - Ranked #2 in 2009
- Numerous Awards including
 - Carolinas Minority Supplier Development Council** "Supplier of the Year"
 - Department of Veterans Affairs** "Enterprising Veteran Award"
 - Bank of America** "Minority Business Enterprise of the Year"
 - Johnson & Johnson** "Supplier Diversity Partnership"

"The Premier Small Business/Service Disabled Veteran Solution in the Office Supply Industry"