On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option
to create an electronic delivery order are available through GSA Advantage!, a menu-driven database
system. The INTERNET address GSA Advantage! is: GSAAdvantage.gov.

Cameras, Photographic Printers and Related Supplies & Services
FSC Group 67
FSC Class – 6720
Contract Number – GS-02F-0145X
For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contractor: CoolGraphicStuff.com
481 8th Avenue, Suite 1738
New York, NY, 10001
Telephone: 212-594-4373, Toll Free 800-935-9383 Fax: 212-594-1550
Email: gsa@coolgraphicstuff.com
Company website: http://www.coolgraphicstuff.com/

INFORMATION FOR ORDERING ACTIVITIES:

1. Awarded Special Item Number: 20 316, 20 320
2. Maximum Order: $150,000.00 USD
3. Minimum Order: $100.00 USD
4. Geographic Coverage:
   The 48 Contiguous States and the District of Colombia, Alaska, Hawaii, Puerto Rico and
   International
5. Points of Production: Various
6. Prices herein are net.
7. Quantity Discounts: 15.00% for purchases of 10 or more of the same item.
8. Prompt Payment Terms: N/A
9. Government purchase cards are accepted below and above the micro-purchase threshold.
10. Foreign Item: N/A
11. Delivery Time:
   CONUS - Contiguous 48 States: 3 - 5 days ARO
   Hawaii, Alaska, Puerto Rico: 4 - 7 days ARO
   APO/FPO: 4 - 15 days ARO
   OCONUS: 4 - 30 days ARO

   In most instances, delivery within the forty-eight contiguous states and the District of Columbia will be within three to five days after CoolGraphicStuff.com receives the order. When delays are caused by holiday closings, inclement weather, or other circumstances, the time for delivery may be up to ten days.
   Overnight/2 Day delivery is available in CONUS - Contiguous 48 States for items that are in stock at the time the order is placed. Overnight and 2-day deliveries are available for an additional charge. Ordering agency may contact the CoolGraphicStuff.com for rates for overnight and 2-day delivery.
   Within 3 - 7 days ARO. Overnight and 2nd day delivery is available.

12. FOB Points:
   The 48 Contiguous States & The District of Columbia are FOB Destination.
   Alaska, Hawaii, Puerto Rico and Overseas are FOB Origin Freight Prepaid

13. Ordering Address:
   CoolGraphicStuff.com
   481 8th Ave Suite 1738
   New York, NY, 10001
   TAX ID # 36-4505996
   CAGE CODE: 1W7Q4

14. Payment Address:
   CoolGraphicStuff.com
   481 8th Avenue, Suite 1738
   New York, NY, 10001

   Return Goods Policy: Returns allowed within 14 days after receipt of items, subject to the conditions and exclusions stated in CoolGraphicStuff.com’s commercial Return/Exchange Policy.
   Return / Exchange Policy: Our policy is that you may return or exchange an item, excluding any shipping charge, within a period of fourteen (14) days for Photo equipment and seven (7) days for Video, Digital Photography and Computer equipment. Underwater equipment cannot be returned or exchanged once taken under water, with the exception of manufacturer's defect. Software and Educational Tapes cannot be returned once opened. If defective, it can be exchanged for the same title only. Computer products, when defective, will be exchanged for the same model ONLY. Special Order items are not returnable. CoolGraphicStuff.com will not accept any returns or exchanges on Film, Paper, Lamps, Batteries, Video Batteries, Books, Ink Cartridges, or any other consumable products.

   Prior to returning any item, please call Customer Service for pre-approval and obtain an RMA number. All merchandise purchased from CoolGraphicStuff.com is sold in its original factory packaging with all contents as supplied to us by the manufacturer. Items can be returned only if in original packaging, same new condition as sold with literature/instructions and blank warranty
cards. Place the manufacturer's box into a shipping box. Please do not put any stickers or labels on the original manufacturer's packaging. Please ship the items back to us prepaid. For your protection, make sure to insure the package. CoolGraphicStuff.com cannot be responsible for lost or damaged packages.

NO RETURNS WILL BE ACCEPTED WITHOUT AN RMA NUMBER
No refunds or exchanges will be made after fourteen (14) days for Photo, and seven (7) days for Video, Digital Photography and Computer equipment

All returns/exchanges shall only be to the contractor’s address –

CoolGraphicStuff.com
Attn: Government & Contracts Administration
481 8th Ave. Suite 1738
New York, NY 10001

E-mail: gsa@CoolGraphicStuff.com
Call: 800-935-9383    Call: 212-594-4373
Fax: 212-594-1550

If any of the above conditions are not met, CoolGraphicStuff.com reserves the right to either refuse the return or to charge a restocking fee for not less than 16%.

16. Export Packaging: Handled per request

17. Terms and conditions of Gov’t Credit Cards: Accept any above micro-purchase threshold.

18. N/A

19. N/A

20. DUNS #: 03-198-8350

21. Central Contractor Registration: CAGE/NCAGE Code: 1W7Q4