212 444-6797

# GENERAL SERVICES ADMINISTRATION

## Federal Supply Service

## Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, term and condition, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA** *Advantage!*, a menu-driven database system.
The Internet address for **GSA** *Advantage!* Is: http://www.gsaadvantage.gov

**FSC GROUP: 67**

**Schedule for Photographic Equipment – Cameras, Photographic Printer and related Supplies & services (Digital and Film based)**

**Special Item Number:**
**19 1, 20 316, 20 320, 262 53**

**Contract Number: GS-02F-0208P**

For more information on ordering from Federal Supply Schedules,
Click on the FSS Schedules button at http//:www.fss.gsa.gov.

**Contract Period Effective Through: August 2, 2014**

**Contractor:**

B&H Foto & Electronics Corp.
d/b/a B&H Photo Video
Government Sales Dept.
440 9th Ave, NYC, NY 10001
Toll Free (800) 851-4891
Tel (212) 444-6797
Fax (212) 239-7767
http://www.bhphotovideo.com
E-Mail: gsa@bhphotovideo.com

Business Size: Large
Federal ID # 13-2768071
Duns # 116012659
Cage Code # 2Y053

**Background Information about B&H Photo Video, Inc.**

# The Professional's Source

B&H Photo Video is a New York Corporation, located at 420 Ninth Avenue, New York, NY where we occupy three floors consisting of a 35,000 square foot SUPERSTORE with offices and warehouses totaling 170,000 square feet. We employ an ever-expanding staff of approximately 900 people. Our sales associates and technical advisors are a team of professional photographers, videographer's, audio engineers and multi-media experts, who have hands on experience in all phases of imaging. Their expertise is invaluable when investigating new products. We are proud to be an authorized dealer for many equipment manufacturers.

In addition to our impeccable thirty year reputation throughout the photo/video industry, B&H is known for maintaining the largest and most in-depth inventory in the industry, with standard three-five day delivery and emergency orders filled quickly and expeditiously. We can track your shipments and provide you with all necessary serial numbers. We offer standard and extended warranties. Your order can be placed via purchase card, e-mail, fax or toll free phone call. All orders must be followed with a purchase order referencing our bid/quote number, as well as your contract number and contract price to guarantee that you receive the price quoted. Overnight shipments are available until 3 o'clock PM Eastern time. Our terms are net 30 days, Purchase Cards accepted.

Our Government and Bid Department's are a well-established and substantial part of our overall business volume. We have many long-term and on-going relationships with numerous educational, governmental and law enforcement agencies ranging from local to national, such as the Federal Bureau of Investigation, Department of Defense and many municipal police departments.

You can fax your Purchase Order to our Toll Free number 800-851-4891or e-mail to gsa@bhphotovideo.com mentioning our reference number to guarantee you get the prices quoted and to expedite your order. Our customer service representative, will gladly assist with any after-sale inquiry or modification you may require. Our web site, www.bhphotovideo.com , has become a source for all professional image-makers to gather information about the industry. Our publications include The Professional Photo Source Book as well as a quarterly magazine, which can be sent to your purchasing department or end users upon request.

We are continually committed to supplying you with the best products and service in the industry and pride ourselves in offering the best prices. If you need any additional information, please feel free to contact us at your earliest convenience so we may begin to assist you.

Shop B&H in the way that is most convenient for you: in our store, by phone, by mail, by fax, or through our website. Whichever way you choose, no matter the size of the sale, we're here to help you.

**We are The Professional's Source, and we can be yours too.**

1. 1a.Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

**As per B&H attachment**

1b. Identification of the lowest priced model number

| Item Code | Description | GSA Price | SIN |
|---|---|---|---|
| LELST | LOGO STICKER WHITE | $3.00 | 20-316 |

1c. NA

2. Maximum order. $500,000

3. Minimum order. $100

4. Geographic coverage (delivery area).applies within the forty-eight contiguous States and the District of Columbia.

4a. CONUS = 48 Contiguous States & District of Columbia, APO/FPO

4b. OCONUS = Outside of CONUS as per 4(a) above.

5. Point(s) of production: United States or Japan, Germany or as specified by Mfg.

6. Prices shown are Net Prices, Discounts have been deducted.

6a. Discounts in the form of manufacturer's rebates are not offered.

7. Quantity discounts. NA
Call for spot bulk pricing

8. Prompt payment terms. NA
Net 30 Days

9a. B&H accepts all Government Purchase Cards, for orders of any dollar value. No additional discount.

9b. Orders will be processed and shipped after approval and / or acceptance of charges from the authorization process and authorization center.

9c. Walk In and Store Orders: All GSA purchasers must identify themselves in the store at the time of purchase to be eligible for GSA Schedule pricing. All Walk-In and Store orders may only be purchased with the Government Purchase Card.

9d. Phone / Fax Orders: All GSA purchasers must identify themselves at the time of quotation/purchase to be eligible for GSA schedule pricing.

10. Foreign items

All products are US made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979 as amended.

11a. Time of delivery.

| | |
|---|---|
| CONUS -Contiguous 48 States: | 3 -15 days ARO |
| Hawaii, Alaska, Puerto Rico: | 4 -15 days ARO |
| APO/FPO: | 4 -15 days ARO |
| OCONUS | 4 -30 days ARO |

In most instances, delivery within the forty-eight contiguous states and the District of Columbia will be within three to five days after B&H receives the order. When delays are caused by holiday closings or other circumstances, the time for delivery may be up to fifteen days.

11b. B&H always Expedites when requested, depending on inventory status at the time of order receipt, and is available from B&H, as negotiated between the Ordering office and B&H. B&H will consider and respond individually to each request for expedite delivery.

11c. Overnight/2 Day delivery is available for items that are in stock at the time the order is placed. Overnight and 2-day deliveries are available for an additional charge. Ordering agency may contact the B&H for rates for overnight and 2-day delivery.

11d. When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact B&H for the purpose of obtaining accelerated delivery. B&H shall reply to the inquiry within three (3) workdays after receipt. (Telephonic replies shall be confirmed by the B&H in writing.) If B&H offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

Ordering offices will be required to pay all Urgent requirement charges when desired by the Government, subject to stock availability. Urgent requirement deliveries are available for an additional charge. Ordering agency may contact the Contractor for rates for Urgent requirement.

12. F.O.B. – Within the geographic scope, and as described below, ordered items will be delivered F.O.B. destination.

Delivery within Consignee's Premises: This service is normally required only for large items that require shipment by motor freight. When the ordering agency specifies delivery within the consignee's premises, and when that service is available from the carrier, the agency is to pay the actual additional charge levied by the carrier.

F.O.B. DESTINATION - all orders or items up to 70 lbs. Weight.

Destination - only as per below *except for* Expedited, OVERNIGHT AND 2-DAY DELIVERY TERMS. Expedited, Overnight/2 Day delivery is available for in stock items.

Ordering offices will be required to pay Expedited, Overnight/2 Day delivery where Expedited, Overnight/2 Day deliveries as desired by the Government.

FOB Origin, prepay freight & add - all orders or items 70 lbs in weight or greater.

URL to table of Discounted Freight Charges for orders/items 70 lbs in weight or greater.

**http://www.bhphotovideo.com/bnh/controller/home?O=getpage.jsp&A=getpage&Q=shippingcharges.jsp**

13a. Ordering address

B&H Photo Video
Government & Contracts Administration
420 9th Ave
NYC, NY 10001
Fax: 212.239.7767
E-mail: gsa@bhphoto.com
Call: 800.851-4891 Call: 212.444-6797
Fax: 212.239.7767

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).

14. Payment address.

B&H Photo Video
Government & Contracts Administration
420 9th Ave
NYC, NY 10001
Fax: 212.239.7767
E-mail: gsa@bhphoto.com
Call: 800.851-4891 Call: 212.444-6797
Fax: 212.239.7767

15. Warranty provision.

Returns: Allowed within 14 days after receipt of items, subject to the conditions and exclusions stated in B&H's commercial "Return/Exchange Policy".

The commercial warranty of the item's manufacturer applies to each item sold by B&H. In the event of defects in materials or workmanship, customers are to contact the manufacturer of the defective item.

B&H offers the following return and warranty policy:

At, B&H, we are committed to nothing short of excellence regarding the support we provide to all our customers before, during and after your sale. You can contact us in many ways: On-line, by phone, via fax, or in person at the B&H midtown New York Superstore. No matter which method you choose, you will find our B&H Customer Service Support Staff to be concerned, knowledgeable and helpful. Remember, we are not satisfied until you are. Carefully read the information below regarding the proper handling of your new equipment. Following these guidelines will make your experience with Customer Service easier and more pleasant and will help expedite any transactions.

## Receiving Your Order

When you receive your order, please follow these guidelines:

Upon receipt of your new merchandise, please inspect it carefully as to contents and condition. All claims for damaged or missing items MUST be reported to B&H within two (2) business days of receipt of merchandise. In the event your package arrives damaged, it is the responsibility of the customer to contact the carrier to inspect the package to assure full refund/replacement. All packaging MUST be retained until the problem has been resolved.

Carefully unpack and inspect all merchandise. Please DO NOT damage the manufacturer's packaging. DO NOT fill out the manufacturer's warranty cards until you are absolutely sure you want to keep your merchandise. We cannot accept merchandise for return with completed warranty cards of damaged or missing collateral material. Do not throw away any of the packaging materials such as boxes, instructions, inserts, bags, etc until you are completely sure you want to keep the equipment.

Keep your Invoice with your important records.
Read all instruction manuals BEFORE testing your equipment.

B&H Photo/Video/Pro Audio will not be responsible for any consequential or incidental damage resulting from the sale or use of any merchandise bought from us. Our sole responsibility will only be the monetary value of the merchandise.

## Return / Exchange Policy

Our policy is that you may return or exchange an item, excluding any shipping charge, within a period of fourteen (14) days for Photo equipment and seven (7) days for Video, Audio, Digital Photography and Computer equipment. Underwater equipment cannot be returned or exchanged once taken under water, with the exception of manufacturer's defect. Film, Paper, and Processing equipment cannot be returned or exchanged once used with chemistry. Software and Educational Tapes cannot be returned once opened. If defective, it can be exchanged for the same title only. TVs and TV/VCR Combos 25" and larger and PDAs cannot be returned. Video Cameras and VTRs must show less than 120 minutes of use. Computer products, when defective, will be exchanged for the same model ONLY. Special Order items are not returnable. B&H will not accept any returns or

exchanges on Film, Paper, Lamps, Batteries, Video Batteries, Books, Ink Cartridges, or any other consumable products.

Prior to returning any item, YOU MUST call Customer Service for pre-approval and obtain an RMA number. All merchandise purchased from B&H Photo/Video/Pro Audio is sold in its original factory packaging with all contents as supplied to us by the manufacturer. Items can be returned only if in original packaging, same new condition as sold with literature/instructions and blank warranty cards. Place the manufacturer's box into a shipping box. Please do not put any stickers or labels on the original manufacturer's packaging. Please ship the items back to us prepaid. For your protection, make sure to insure the package. B&H cannot be responsible for lost or damaged packages.

**NO RETURNS WILL BE ACCEPTED WITHOUT AN RMA NUMBER**
No refunds or exchanges will be made after fourteen (14) days for Photo, and seven (7) days for Video, Digital Photography and Computer equipment.

All returns/exchanges shall only be to the contractor's address – 420 9th Ave, NYC 10001 USA.

If any of the above conditions are not met, B&H Photo/Video/Pro Audio reserves the right to either refuse the return or to charge a restocking fee for not less then 15%.

## Warranties

Most items sold by B&H are covered by a manufacturer's USA, International or B&H warranty. When the item has a manufacturer's warranty, and/or the warranty period has expired, calls for service or repairs should be referred directly to the manufacturer or their authorized service centers.

After the applicable Contractors return privilege period, goods not manufactured by B&H are subject solely to the terms and conditions of the manufacturer's warranty, if any, applicable to such goods. The manufacturer's warranty, as packaged with each item shall apply, and if the product should prove defective in workmanship or material during this period, then upon return of the product to the manufacturer together with the original proof of purchase, the product will be replaced/repaired by the manufacturer only as stated in the manufacturer's warranty packed with every product. Repairs of components not manufactured by B&H are subject to the turn around cycle of the manufacturer and continued availability of any component. Repairs of goods outside the warranty period are subject to continued availability of any component needed in the repair, and will be invoiced at the open market price at the time of the repair, plus any freight and insurance charges.

All products are warranted only by the manufacturer, and only as stated in the manufacturer's warranty packed with the product.

When equipment is returned to the contractors' establishment for repairs or replacement, the contractor shall be responsible for any damage or loss, until the equipment is returned to such installation.

This guarantee does not apply if fault or negligence of the Government occasions damage to the equipment.

Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial price list will apply to this contract.

**Repair Service for Professional Video**

B&H is an Authorized Service Center for Professional and Industry video for Sony, JVC, and Panasonic. Our factory-trained technicians can repair your equipment both in and out of warranty. Call our Video Repair Department at 800 963-2525 or 212 239-7534, or fax 212 239-7540. Prices are open market and negotiated on an individual basis with the ordering office.

**How to Contact Customer Service**

Online:gsa@bhphotovideo.com
By Phone: 800-851-4891
212-444-6797
By Fax: 212-239-7767

16. Export packing is available on Schedule products when required. Cost is open market.

B&H Photo Video, Inc. provides standard commercial packaging/packing only. Other packaging are available and the subject of an agreement on an individual basis and extra cost, independently arrived at between the ordering agency and the B&H.

16a. FOREIGN TAXES AND DUTIES

(a) B&H warrants that such prices do not include any tax, duty, customs fees, or other foreign Governmental costs, assessments, or similar charges from which the U.S. Government is exempt. B&H further warrants that any applicable taxes duties, customs fees, other Government costs, assessments or similar charges from which the U.S. Government is not exempt are "NOT" included in the prices quoted and that such prices *are subject* to increases for any such charges applicable at the time of acceptance of this offer by the Government.

(b) Standard commercial export packaging only as per #16 above, "NOT" including containerization, if necessary only standard commercial export packaging as per #16 above, packaging, preservation, marking are included in the pricing offered and accepted by the Government.

17. Terms and conditions of Government purchase card acceptance Government commercial credit cards are accepted.

(a) Definitions.

"*Government wide commercial purchase card*" means a uniquely numbered credit card issued by a contractor under GSA's Government wide Contract for Fleet,

Travel, and purchase Card Services to named individual Government employees or entities to pay for official Government purchases.

"*Oral order*" means an order placed orally either in person or by telephone.

(b) At the option of the Government and if agreeable to the Contractor, payments of **any amount** or less for oral or written orders may be made using the Government wide commercial purchase card

(c) Payments made using the Government wide commercial purchase card are not eligible for any negotiated prompt payment discount. Payment made using a Government debit card will receive the applicable prompt payment discount.

18. Terms and conditions of rental, maintenance, and repair (if applicable).

Shall be the subject of an agreement independently arrived at between the ordering Agency and the contractor.

19. Terms and conditions of installation (if applicable).

Shall be the subject of an agreement independently arrived at between the ordering Agency and the contractor.

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). NA

20a. Terms and conditions for any other services (if applicable)

Shall be the subject of an agreement independently arrived at between the ordering Agency and the contractor.

21. List of service and distribution points (if applicable).

GEOGRAPHIC AREA ADDRESS OF SUPPLY AND SERVICE POINT

CONUS/OCONUS - AS SUPPLIED/OFFERED BY MANUFACTURER AND ONLY AT AUTHORIZED SERVICE CENTERS LISTING INCLUDED WITH EACH ITEM IN CONUS.

22. List of participating dealers (if applicable). NA

23. Preventive maintenance (if applicable). NA

24a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants.

Environmental attributes e.g. recycled content, energy efficiency, and or reduced polluntants applicable products is available by contacting the individual manufacturer regarding specific model, and is listed in the manufacturer's manual and documentation as packaged with each product.

24b. Section508 compliance information where applicable is available at the product manufacturer's web site as packaged with each product.

25. Data Universal Number System (DUNS) number. 11-6012659

26. B&H Photo Video is registered in the Central Contractor Registration (CCR) database.