

GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY AND SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through *GSA Advantage!*, a menu-driven database system. The INTERNET address *GSA Advantage!* is: GSAAdvantage.gov.

Cameras, Photographic Printers and Related Supplies & Services
Contract Number – GS-02F-123AA

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract Period – 03/13/2013 thru 03/12/2023

Contractor: BahFed Corp.
1000 SW Broadway Ste 1110
Portland, OR 97205

Telephone: 503-208-8410 Fax: 503-208-3269

www.BahFed.com

Veteran-owned, HUBZone certified and small disadvantaged Business

INFORMATION FOR ORDERING ACTIVITIES:

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| <ol style="list-style-type: none">1. Awarded Special Item Number: 333316P2. Maximum Order: \$250,000 USD3. Minimum Order: \$50 USD4. Geographic Coverage:
The 48 Contiguous States and the District of Columbia, Alaska, Hawaii, Puerto Rico and International5. Points of Production: Various6. Prices herein are net7. Quantity Discounts: Call/fax for consideration8. Prompt Payment Terms:
Net 309. Government purchase cards are accepted below and above the micro-purchase threshold.10. Foreign Item: N/A11. Delivery Time:
Within 5 days ARO. Overnight and 2nd day delivery is available12. FOB Points:
The 48 Contiguous States & The District of Columbia are FOB Destination. Alaska, Hawaii, Puerto Rico and Overseas are F.O.B. inland carrier point of exportation. | <ol style="list-style-type: none">13. Ordering Address:
BahFed Corp.
1000 SW Broadway Ste 1110
Portland, OR 97205
TAX ID # 45-3644100
CAGE CODE: 6KZA114. Payment Address:
BahFed Corp.
1000 SW Broadway Ste 1110
Portland, OR 9720515. Warranty Provisions: See return policy next page16. Export Packaging: Handled per request17. Terms and conditions of Gov't Credit Cards:
Accept any above micro-purchase threshold.18. Printer parts that describe a core return required: It is the responsibility of the buyer to return the core to us within 15 days of purchase.19. Remanufactured cartridges and printer parts are less expensive and environmentally beneficial.20. DUNS #: 07827739621. Central Contractor Registration:
CAGE/NCAGE Code: 6KZA1 |
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RETURN POLICY

BahFed Corp's motto is "**Dedication beyond Delivery.**" If you are unhappy with a product you purchased from BahFed Corp, we want to make it right. You may return eligible products for a credit or a refund of the purchase price paid, less shipping and handling and any applicable restocking fees, as set forth in detail below.

Eligible Returns: Unless otherwise stated in this policy, products are eligible for return if you obtain a Return Authorization ("RA") number from BahFed Corp within the applicable return period set forth in this Return Policy. Please see "How to Return a Product" below for further details.

Non-Returnable Products: BahFed Corp cannot accept the following items for return, except as otherwise provided below:

- Special Order Items including customized items
- Floor Machines and Equipment
- Consumable and Medical Supplies
- Opened Non-defective Hardware/IT Items
- Refrigerators
- Microwaves
- Non-stock Close-out Merchandise or Discontinued Items
- Dated Products (including, but not limited to: calendars, appointment books and organizers, business journals and diaries, desk and desk pad calendars, wall calendars and planners, and any other products that contain annual date information)
- Memory Products (e.g. RAM, portable drives, thumb drives)
- Virtual Software Licenses, except for Adobe Virtual Software. Adobe Virtual Software returns must be accompanied by a correctly formatted Adobe Letter of Destruction on company letterhead within **15 days of delivery.**

Delivery date is considered the date of product being received/delivered and not the date of the product being opened.

Restocking Fee: All returns are subject to a 10% restocking fee, unless the product is defective, damaged during shipment or incorrectly shipped.

Defective Products: Products that are defective will be authorized for return or replacement within 30 days of delivery and are not subject to a restocking fee. Valid reason and proof of defectiveness is required. BahFed Corp will provide, at no cost to you, either a return shipping label or a call tag when you contact us to obtain an RA number. After 30 days customer may be directed to contact manufacturer direct for further assistance.

Damaged or Incorrect Products: Products that are damaged during shipment or incorrect will be authorized for return or replacement within **15 days of purchase** and are not subject to a restocking fee. BahFed Corp will provide, at no cost to you, either a return shipping label or a call tag when you contact us to obtain an RA number. In order to obtain an RA number for a damaged or incorrect item, you must provide photographic evidence, acceptable to BahFed Corp in its discretion, clearly showing the alleged damage or showing that you have received the incorrect product.

Shortages: In the event you do not receive all products you have ordered, you must report this to BahFed Corp within **15 days of receipt** of your shipment. If you report the shortage as provided herein, BahFed Corp will ship the balance of your product to you and you will not be charged for the additional shipping and handling.

Over shipment: In the event you receive an over shipment of product, you must request an RA number within **15 days of receipt** of the shipment. BahFed Corp will then provide a return shipping label for you to return the over

shipment. In the event you do not return the over shipment using the provided return shipping label within 10 days of receipt of the RA number, then you will be charged for all product received.

Address or Refusal of Deliveries: Orders requiring delivery address correction, after merchandise has shipped, will be assessed a 15% Re-Consignment Fee. Orders refused upon delivery, due to customer error or receiving error, will be assessed a 15% Refusal Fee. Customer will be responsible for 15% Re-Delivery Fee if reshipment is requested. Orders refused at delivery, due to damage, must be noted with Delivery Company and will be redelivered at no expense to customer. Orders unable to be delivered, due to Facility Closures or Incorrect Address provided by customer will be assessed a 10% Restocking Fee. Customer will be responsible for 15% Re-Delivery Fee if reshipment is required.

How to Return a Product: Before returning a product, you MUST first contact a BahFed Corp customer service representative to obtain a Return Authorization number before the end of the applicable return period. Customer service representatives are available by phone at: (503) 208-8410, or email at: tickets@bahfed.com. NOTE: BahFed Corp cannot accept returns that do not have a valid RA number. An RA number is valid for 20 days from the date of issue. Products must be returned in their original packaging, in as-new condition, along with any documentation or other items included in the original shipment. Except as otherwise provided in this return policy, products must be shipped at your expense and you must either insure the shipment or accept the risk of loss or damage during shipment.

APO/FPO addresses: BahFed Corp will honor return requests for orders shipped to APO/FPO addresses. However, BahFed Corp is unable to offer call tags for defective, damaged during shipment, or incorrect product returns to APO/FPO addresses. As with all returns, APO/FPO returns must include an RA number (see above for details).

Point of Export Deliveries:

Orders utilizing a GSA export depot delivery location (New Cumberland Pennsylvania, Tracy California, Etc....) are considered accepted at the Point of Export on the date signed for delivery. Damage claims must be annotated at the delivery location and BahFed Corp will NOT be responsible for damage claims incurred by the Government moving the items to an overseas or stateside location.

Returns for any reason on Point of Export Deliveries will be the customers' responsibility to return back to our designated warehouse upon receipt of a Return Authorization Number (RMA)

Return Address: A return shipping address will be provided when you contact BahFed Corp to obtain an RA number.

Refunds: Refunds on returns are in the form of original payment unless you would prefer store credit. Once the item is received and processed, a refund will be issued. All refunds provided on RMAs due to customer error, address errors and delivery refusals, will be assessed an additional 3% credit card processing fee. After the return has been processed, credit card refunds generally take about 2-4 days to appear on credit card statements