

**GENERAL SERVICES ADMINISTRATION  
FEDERAL SUPPLY AND SERVICE  
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address GSA Advantage! is: [GSAAdvantage.gov](http://GSAAdvantage.gov).

**Office Management - Audio Visual Products  
MAS**

**Contract Number – GS-03F-061BA**

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at [fss.gsa.gov](http://fss.gsa.gov).

**Contract Period – 07/15/2014 thru 07/15/2024**

Contractor: BahFed Corp.  
1000 SW Broadway Ste 1110  
Portland, OR 97205  
Telephone: 503-208-8410 Fax: 503-208-3269  
[www.BahFed.com](http://www.BahFed.com)

SBA 8(a), Veteran-owned, HUBZone certified and small disadvantaged Business

**CUSTOMER INFORMATION**

<b>1. Special Item Numbers (SIN):</b>	334310	Professional Audio/Video Products Includes professional audio/video equipment and parts.
	OLM	Order-Level Materials (OLM)
<b>2. Maximum Order:</b>	SIN 334310 (\$250,000)	
<b>3. Minimum Order:</b>	\$100.00	
<b>4. Geographic Coverage:</b>	The 48 Contiguous States and the District of Colombia	
<b>5. Point of Production:</b>	All products are TAA Compliant	
<b>6. Discounts</b>	334310	All GSA prices listed are Net prices; basic discounts have been deducted
	OLM	
<b>7. Quantity Discounts:</b>	N/A	
<b>8. Prompt Payment Terms:</b>	Net 30	
<b>9.</b>	Government purchase cards are accepted below and above the micro-purchase threshold	
<b>10. Foreign Item:</b>	N/A	
<b>11. Delivery:</b>	Within 5 days ARO. Overnight and 3rd day delivery is available	
<b>12. FOB Points:</b>	The 48 Contiguous States & The District of Columbia are FOB Destination. Alaska, Hawaii, Puerto Rico and Overseas are F.O.B. inland carrier point of exportation.	
<b>13. Ordering Address:</b>	BahFed Corp. 1000 SW Broadway Ste 1110 Portland, OR 97205 Phone: 503-208-8410 Fax: 503-208-3269 Email: GovSales@BahFed.com	
<b>14. Payment Address:</b>	BahFed Corp. 1000 SW Broadway Ste 1110 Portland, OR 97205	
<b>15. Warranty Provision:</b>	See page 3	
<b>16. Export Packing Charges:</b>	N/A	
<b>17. Terms and conditions of Gov't Credit Cards:</b>	Accept any above micro-purchase threshold	
<b>18. Terms and conditions of rental, maintenance, and repair:</b>	N/A	
<b>19. Terms and conditions of installation:</b>	N/A	
<b>20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices:</b>	N/A	
<b>21. List of service and distribution points:</b>	N/A	
<b>22. List of participating dealers:</b>	N/A	
<b>23. Preventive maintenance:</b>	N/A	
<b>24.</b>		
<b>a. Special attributes such as environmental attributes:</b>	Green technology devices will be marked as such.	
<b>b. Section 508 Compliance:</b>	All products are Section 508 Compliant	
<b>25. DUNS Number:</b>	078277396	
<b>26. SAM Registration:</b>	Active in Sam.gov. Expires 02/14/2018	

## RETURN POLICY BAHFED CORP

BahFed Corp's motto is "**Dedication beyond Delivery.**" If you are unhappy with a product you purchased from BahFed Corp, we want to make it right. You may return eligible products for a credit or a refund of the purchase price paid, less shipping and handling and any applicable restocking fees, as set forth in detail below.

**Eligible Returns:** Unless otherwise stated in this policy, products are eligible for return if you obtain a Return Authorization ("**RA**") number from BahFed Corp within the applicable return period set forth in this Return Policy. Please see "How to Return a Product" below for further details.

**Non-Returnable Products:** BahFed Corp cannot accept the following items for return, except as otherwise provided below:

- Special Order Items
- Floor Machines and Equipment
- Consumable and Medical Supplies
- Opened Non-defective Hardware/IT Items
- Refrigerators
- Microwaves
- Non-stock Close-out Merchandise or Discontinued Items
- Dated Products (including, but not limited to: calendars, appointment books and organizers, business journals and diaries, desk and desk pad calendars, wall calendars and planners, and any other products that contain annual date information)
- Memory Products (e.g. RAM)
- Virtual Software Licenses, except for Adobe Virtual Software. Adobe Virtual Software returns must be accompanied by a correctly formatted Adobe Letter of Destruction on company letterhead within **15 days of purchase.**

**Restocking Fee:** All returns are subject to a 20% restocking fee, unless the product is defective, damaged during shipment or incorrect.

**Defective Products:** Products that are defective will be authorized for return or replacement within **30 days of purchase** and are not subject to a restocking fee. BahFed Corp will provide, at no cost to you, either a return shipping label or a call tag when you contact us to obtain an RA number.

**Damaged or Incorrect Products:** Products that are damaged during shipment or incorrect will be authorized for return or replacement within **15 days of purchase** and are not subject to a restocking fee. BahFed Corp will provide, at no cost to you, either a return shipping label or a call tag when you contact us to obtain an RA number. In order to obtain an RA number for a damaged or incorrect item, you must provide photographic evidence, acceptable to BahFed Corp in its discretion, clearly showing the alleged damage or showing that you have received the incorrect product.

**Shortages:** In the event you do not receive all products you have ordered, you must report this to BahFed Corp within **15 days of receipt** of your shipment. If you report the shortage as provided herein, BahFed Corp will ship the balance of your product to you and you will not be charged for the additional shipping and handling.

**Overshipment:** In the event you receive an overshipment of product, you must request an RA number **within 15 days** of receipt of the shipment. BahFed Corp will then provide a return shipping label for you to return the overshipment. In the event you do not return the overshipment using the provided return shipping label **within 10 days** of receipt of the RA number, then you will be charged for all product received.

**How to Return a Product:** Before returning a product, you **MUST** first contact a BahFed Corp customer service representative to obtain a Return Authorization number before the end of the applicable return period. Customer service representatives are available by phone at: (503) 208-8410, or email at: [tickets@bahfed.com](mailto:tickets@bahfed.com). NOTE: BahFed Corp cannot accept returns that do not have a valid RA number. An RA number is valid for 20 days from the date of issue.

Products must be returned in their original packaging, in as-new condition, along with any documentation or other items included in the original shipment. Except as otherwise provided in this return policy, products must be shipped at your expense and you must either insure the shipment or accept the risk of loss or damage during shipment.

**APO/FPO addresses:** BahFed Corp will honor return requests for orders shipped to APO/FPO addresses. However, BahFed Corp is unable to offer call tags for defective, damaged during shipment, or incorrect product returns to APO/FPO addresses. As with all returns, APO/FPO returns must include an RA number (see above for details).

**Return Address:** A return shipping address will be provided when you contact BahFed Corp to obtain an RA number.

**Refunds:** Refunds on returns are in the form of original payment unless you would prefer store credit. Once the item is received and processed, a refund will be issued. After the return has been processed, credit card refunds generally take about 2-4 days to appear on credit card statements.