



Customer Information

1. Table of awarded special item numbrs (SIN) with appropriate cross-reference to page numbers

SIN	Pages
192-45	Jacket Section: 5, 7 Activewear Section: 1, 2, 3, 4 Underwear/Hosier Section: 1, 2, and 3

2. Maximum order: \$ 150,000
3. Minimum order: \$100.00
4. Geographic coverage (delivery are): 50 States, D.C. and Puerto Rico.
5. Point of production: Scottsdale, Maricopa County, Arizona.
6. Prices shown herein are net, discount deducted.
7. Quantity discounts: 48-500 = 2%, 501-1000 = 5%, 1001-2000 = 8% and 2000 + = 10%.
8. Prompt payment terms: 2% 20, Net 30, Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.
9. a) Government commercial credit cards are accepted up to the micro-purchase threshold with no additional discount.
b) Government commercial credit cards are accepted beyond the micro-purchase threshold with no additional discount.
10. Foreign items: None
11. Time of delivery: Within 45 days ARO
 - a) Expedited delivery: Available upon request.
 - b) Overnight and 2-day delivery: Available upon request.
12. F.O.B. point: Destination within the continental United States. Origin for all locations that require air service.
13. a) Ordering address: 7575 E. Redfield Rd, Suite 131, Scottsdale, AZ 85260
b) Ordering procedures: The ordering procedures can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).
14. Payment address: P.O. Box 12716, Scottsdale, AZ 85267-2716
15. a) Warranty provision: The products contained in this catalog are warranted against defects in manufacture only. Because applications vary, no use warranty is implied or intended. The buyer should make a careful analysis of the use by which these products are purchased. It will be the buyer's responsibility to determine whether these products will adequately protect the wearer in the environment in which they are to be used. No oral respresentation inconsistent with the above shall be binding.
b) Return goods policy: If a customer chooses to return current, first quality, unaltered, stock products due to an error on the part of UMI, our customer service department will gladly issue a no-cost return authorization. However, if a return is requested for any of the products described above for reasons other than UMI error, we will accommodate the return as long as the request is made within 14-days after receipt of the order. Inbound and outbound freight costs plus a 20% restocking fee will apply. Customized or made-to-order merchandise is non-returnable for reasons other than UMI error.

To obtain a Return Authorization (RA#) by phone please call UMI's Customer Service Department at (480) 368-9316

To obtain a Return Authorization (RA#) by email contact UMI at orders@umidirect.com

PO Box 12716
Scottsdale, AZ 85267-2716
(480) 368-9316 Phone (480) 368-8556 Fax
www.umidirect.com



16. Export packing charges: Not Applicable
17. Terms and conditions of Government purchase card: Accepted without threshold.
18. Terms and conditions of rental, maintenance and repair: Not applicable.
19. Terms and conditions of installation: Not applicable.
20. a) Terms and conditions of repair parts indicating date of parts, price lists and any discounts from list prices:
Not applicable.
b) Trainig: Not applicable.
21. List of service and distribution points: Not applicable.
22. List of participatig dealers: Not applicable.
23. Preventative maintenance: Not applicable.
24. Environmental attributes: Not applicable.
25. Data Universal Number System (DUNS) number: 098-009814
26. Current Registration in System for Award Management System (SAM).

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