

**GENERAL SERVICES ADMINISTRATION
FEDERAL ACQUISITION SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA Advantage!**, a menu-driven database system. The INTERNET address for **GSA Advantage!** is <http://www.gsaadvantage.gov>

SCHEDULE TITLE: Hardware Superstore Department
FSC Group: 51V, FSC Class 5120, Part V

CONTRACT NUMBER: **GS-06F-0046N**
For More information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

CONTRACT PERIOD: May 1st 2013 through April 30th 2018

For more information on ordering from Federal Supply Schedules click on the GSA Schedules link at www.gsa.gov

CONTRACTOR: Complete Packaging & Shipping Supplies, Inc
83 Bennington Avenue
Freeport, NY 11520
Phone: 800-374-3978
Fax: 845-354-4213
E-mail: salesteam@completepackage.com

CONTRACTOR'S ADMINISTRATION SOURCE: : Yonah Rothman – E-mail: yonah@completepackage.com

BUSINESS SIZE: Small Business

Socioeconomic Indicators: N/A

CUSTOMER INFORMATION:

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

SIN	DESCRIPTION
105-001	Hardware Store, Home Improvement Center, or MRO - Store Front
105-002	Hardware Store, Home Improvement Center, or MRO - Catalog
105-003	Hardware Store, Home Improvement Center, or MRO - Services

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:
(Government net price based on a unit of one)

<u>SIN</u>	<u>MODEL</u>	<u>PRICE</u>
105-001	CPS2	\$.22
105-002	JHWHK-050	\$.08
105-003	TF-3	\$61.41

1c. HOURLY RATES: (Services Only) N/A
To be completed by contractor on text file submission

2. MAXIMUM ORDER*: \$750,000 per SIN and \$750,000 per order

*If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contractor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

3. MINIMUM ORDER: \$100.00

4. GEOGRAPHIC COVERAGE: Domestic Delivery (All 48 contiguous states, Washington DC & US Territories. Prices offered do not include Alaska, Hawaii, or Puerto Rico).

5. POINT(S) OF PRODUCTION: Freeport, NY USA

6. DISCOUNT FROM LIST PRICES: 6% to 81%

7. QUANTITY DISCOUNT(S): N/A

8. PROMPT PAYMENT TERMS: Net 30 Days

9.a Government Purchase Cards must be accepted at or below the micro-purchase threshold. YES

9.b Government Purchase Cards are accepted above the micro-purchase threshold. Contact contractor for limit. YES

10. FOREIGN ITEMS: Austria, Afghanistan, Australia, Bangladesh,, Belgium, British Virgin Islands , Cambodia, Canada, Chile, Costa Rica, Czech Republic, East Timor , Germany, Greece, Denmark, Dominca, Estonia, Dominican Republic, Finland, France, Hong Kong, Honduras, Hungary, Ireland, Israel, Italy, Japan, Liechtenstein, Latvia, Mexico, Morocco, Netherlands, Norway, Poland,

Portugal, Romania, Republic Of Korea, Singapore, Slovenia. Slovak Republic , Spain, Sweden, Switzerland, Taiwan, United Kingdom

- 11a. **TIME OF DELIVERY:** Shipped 7 Days after receipt of order
- 11b. **EXPEDITED DELIVERY:** Contact Contractor's Representative
- 11c. **OVERNIGHT AND 2-DAY DELIVERY:** If available, contact the Contractor for rates.
- 11d. **URGENT REQUIRMENTS:** Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.
- 12. **FOB POINT:** FOB Destination: Continental U.S. FOB Origin: AK, HI, PR, & Overseas
- 13a. **ORDERING ADDRESS:** Same as contractor info above
- 13b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in FAR 8.405-3
- 14. **PAYMENT ADDRESS:** Same as contractor
- 15. **WARRANTY PROVISION:** Standard Commercial Warranty. 30 Days.
- 16. **EXPORT PACKING CHARGES:** *Not applicable or as negotiated per standard commercial policies*
- 17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** N/A
- 18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** N/A
- 19. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A
- 20. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** N/A
- 20a. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** N/A
- 21. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** N/A
- 22. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** N/A
- 23. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** N/A
- 24a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** See Contract Admin for list of items.
- 24b. **Section 508 Compliance for EIT:** as applicable
- 25. **DUNS NUMBER:** 79-088-9711
- 26. **NOTIFICATION REGARDING SAM REGISTRATION:** Registration valid until 09/08/2016

Complete Packaging & Shipping Supplies, Inc Return & Restocking Policy

RETURN MERCHANDISE AUTHORIZATION POLICY

Return requests must be approved, processed, and returned to our distribution center within 30 days of the original invoice date. Please contact the Customer Care Department for prior authorization before returning any merchandise, at 1-800-374-3978 or email salesteam@completepackage.com

For returns over 30 days, every effort will be made accommodate the return. There will be a 15% re-stocking fee.

All approved returns must be in re-sellable condition as determined by Complete Packaging & Shipping Supplies or the returned merchandise will be returned to the customer and denied a credit.

If the return was necessitated by our shipping mistake we will pay for the return freight, otherwise freight is the customer's responsibility.

Credit can take up to 10 to 15 days, after merchandise is returned, to be applied to the customer's account. This insures time for the merchandise to be received back to the warehouse and placed back in stock. If an item is returned back to the warehouse in unusable condition, the return credit will not be issued. Complete Packaging and Shipping will make every effort to accommodate Government returns outside of this return policy but cannot guarantee credit will be issued.

Please note: This Return Policy is in effect from the date the customer signed for the merchandise not the date they decide to open the package. Packages should be inspected immediately upon receipt of merchandise.

DEFECTIVE MATERIAL

The manufacturers' written warranties apply to all materials sold. No other warranty, expressed or implied is offered. Please contact the Customer Care Department for prior authorization before returning defective material, at 1-800-374-3978.

All shortages/damages must be noted on the original freight bill from the carrier and communicated to Complete Packaging & Shipping Supplies within 10 working days. (All damages/shortages not noted on original freight bill will not be issued credit.)

INCLEMENT WEATHER

Please note that while we strive to meet all promised delivery dates, they are estimates only, not a guarantee. Complete Packaging & Shipping Supplies is not responsible for deliveries that are delayed due to national disasters or inclement weather conditions.

Warranty Policy

1. Limited Warranty

All products sold are warranted by Complete Packaging & Shipping Supplies, Inc only to customers for: (i) resale; or (ii) use in business, Government or original equipment manufacturers. Complete Packaging & Shipping Supplies, Inc warrants products against defects in materials and workmanship under normal use for a period of one (1) year after the date of purchase from Complete Packaging & Shipping Supplies, Inc, unless otherwise stated. Provided that Complete Packaging & Shipping Supplies, Inc accepts the product for return during the limited warranty period, Complete Packaging & Shipping Supplies, Inc may, at its option: (i) repair; (ii) replace; or (iii) refund the amount paid by customer. Customer must return the product to the appropriate Complete Packaging & Shipping Supplies, Inc branch or authorized service location, as designated by Complete Packaging & Shipping Supplies, Inc, shipping costs prepaid. Complete Packaging & Shipping Supplies, Inc repair, replacement, or refund of amounts paid by customer for the product, shall be customer's sole and exclusive remedy.

2. Warranty Disclaimer

No warranty or affirmation of fact, express or implied, other than as set forth in the limited warranty statement above, is made or authorized by Complete Packaging & Shipping Supplies, Inc. Complete Packaging & Shipping Supplies, Inc disclaims any liability for claims arising out of product misuse, improper product selection, improper installation, product modification, mis-repair or misapplication. Complete Packaging & Shipping Supplies, Inc expressly disclaims any warranty that the products: (i) are merchantable; (ii) fit for a particular purpose; or (iii) do not and will not infringe upon other's intellectual property rights.

3. Limitation of Liability

Complete Packaging & Shipping Supplies, Inc expressly disclaims any liability for consequential, incidental, special, exemplary, or punitive damages. Complete Packaging & Shipping Supplies, Inc's liability in all circumstances is limited to, and shall not exceed, the purchase price paid for the product that gives rise to any liability.

4. Warranty Product Return

Before returning any product, customer shall: (i) write or call the local Complete Packaging & Shipping Supplies, Inc branch from which the product was purchased; (ii) in the case of an internet order, contact www.completepackage.com and provide the date, the original invoice number, the stock number, and a description of the defect; or (iii) call Customer Care at 1-800-374-3978, and provide the date, the original invoice number, the stock number, and a description of the defect. Proof of purchase is required in all cases.

5. Manufacturer's Warranty

For information on a specific manufacturer's warranty, please contact the local Complete Packaging & Shipping Supplies, Inc branch or call Customer Care at 1-800-374-3978. When a product is purchased directly from us we always extend the Manufacturer's warranty to the customer and will help them connect to the appropriate people at the Manufacture.

6. Product Compliance and Suitability

Jurisdictions have varying laws, codes and regulations governing construction, installation, and/or use of products for a particular purpose. Certain products may not be available for sale in all areas. Complete Packaging & Shipping Supplies, Inc does not accept responsibility for construction, installation and/or use of a product. It is customer's responsibility to review the product application and all applicable laws, codes and regulations for each relevant jurisdiction to be sure that the construction, installation, and/or use involving the products are compliant.