On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address GSA Advantage! is: www.GSAAdvantage.gov.

Schedule Title: Multiple Award Schedule
Scientific Management and Solutions
Laboratory Equipment
PSC: 6660

OTT Hydromet Corp
22400 Davis Drive
Sterling, VA 20164
Phone: (703) 406-2800
Fax: (703) 406-2801
www.OTTHydromet.com

Contract Number GS-07F-002DA

Contract Period: December 1, 2015, through November 30, 2025
Pricelist current through modification: PO-002 effective May 11, 2022

Business size: Other than Small
CUSTOMER INFORMATION

1a. Table of awarded Special Item Numbers (SiNs):

<table>
<thead>
<tr>
<th>SIN</th>
<th>SIN Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>334519ENV</td>
<td>Environmental Measuring Instruments</td>
</tr>
<tr>
<td>511210</td>
<td>Software Licenses</td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced service for each special item number awarded in the contract:

<table>
<thead>
<tr>
<th>SIN</th>
<th>Model #</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>334519ENV</td>
<td>8080-0005-2</td>
<td>$632.00</td>
</tr>
<tr>
<td>511210</td>
<td>400-3003</td>
<td>$305.00</td>
</tr>
</tbody>
</table>

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. Not Applicable

2. Maximum order: SIN 334519ENV $250,000; SIN 511210 $500,000

3. Minimum order: $100.00

4. Geographic coverage (delivery area): Domestic within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

5. Point(s) of production (city, county, and State or foreign country). Sterling, Loudoun County, VA

6. Discount from list prices or statement of net price. All prices herein are net government prices.

7. Quantity discounts. None.

8. Prompt payment terms. Net 30 days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign items (list items by country of origin). Not applicable.
10a. **Time of delivery:** 90 Days ARO.

10b. **Expedited Delivery:** Contact Contractor for expedited delivery options.

10c. **Overnight and 2-day delivery:** See 11a and 11b.

10d. **Urgent Requirements:** Contact Contractor for expedited delivery options

11. **F.O.B. point.**

12a. **Ordering address(es).**
OTT Hydromet
22400 Davis Drive
Sterling, VA 20164
Phone: (800) 949-3766
Fax: (703) 406-2801

12b. **Ordering procedures:** Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. **Payment address.**
OTT Hydromet
PO Box 74110146
Chicago, IL 60674-5146
Phone: (703) 406-2800
Fax: (703) 406-2801

14. **Warranty provision:** OTT Hydromet’s Standard Commercial Warranty. (see Page 7)

15. **Export packing charges, if applicable.**
Handling and packing charges for export will be determined on a case-by-case basis. Quotation of such appropriate export charges may be obtained from the ordering office.

16. **Terms and conditions of rental, maintenance, and repair (if applicable).** Not applicable

17. **Terms and conditions of installation (if applicable).** Not applicable.

18. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable).** Not applicable

18a. **Terms and conditions for any other services (if applicable)**
Not applicable. See OTT Hydromet’s Repair and Return Policy. (See Page 8)

19. **List of distribution points (if applicable).**
OTT Hydromet  
22400 Davis Drive  
Sterling, VA 20164

20. **List of participating dealers (if applicable):** Not Applicable.

21. **Preventive maintenance (if applicable):** Not Applicable.

21a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): Not Applicable.

21b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: [www.Section508.gov/](http://www.Section508.gov/); Not Applicable.

22. **Data Universal Number System (DUNS) number:** 02-031-2294

23. **Notification regarding registration in Central Contractor Registration (CCR) database.**  
OTT Hydomet is registered
OTT Hydromet Warranty and Restocking/Return Policy

Please see attached for OTT Hydromet’s warranty and restocking/return policy.
**Return and Restocking Policy**

When repair service is needed, please follow the following procedure: First call Technical Support at (800)949-3766, option 2, for a Returned Material Authorization (RMA) number. Then return the equipment to our factory at the address listed below, clearly indicating the RMA number on shipping papers and carton. Transportation charges to return the equipment are paid by the customer. In addition to the equipment, please include with your shipment a statement clearly stating the fault or problem you are experiencing with the equipment.

Repair turnaround time is normally 30 days after equipment is returned to OTT Hydromet (45 days for the Accubar). After repair, each unit is tested thoroughly to ensure that it meets original equipment specifications. This includes complete environmental testing from -40°C to +50°C, as well as 72 hours of burn-in at +55°C.
Dear Customer:

Thank you for making the important decision to purchase OTT Hydromet equipment. All OTT Hydromet equipment is manufactured and tested to the highest quality standards as set by OTT Hydromet's Quality Assurance Department. Our Customer Service Representatives have years of experience with equipment, systems and services. We have electronic technicians with field and applications experience, not limited to technical school training.

OTT Hydromet Equipment Repairs

OTT Hydromet maintains a Repair Department at the Virginia factory (22400 Davis Drive, Sterling, VA 20164).

- Average turnaround time for repairs ranges from ten to thirty days after OTT Hydromet receives equipment for repair.
- Prior to returning any equipment for repair, please call Customer Service at (703) 406-2800 for a Return Material Authorization (RMA) number. Then send the faulty equipment back to the Virginia factory**.
- OTT Hydromet Customer Service will repair OTT Hydromet-manufactured equipment sent to us for repair within 30 days of the time we receive the item or that repair is free of charge.*
- Please provide our Customer Service Representative with your email address when receiving the RMA number so that we can email you when your equipment is received at OTT Hydromet and again when it is shipped back to you.
- Expedited repairs can be completed within one (1) week for an additional expedite fee of $200.00.
- Repaired equipment is warranted for a period of 180 days after the repair shipment date.***
- We appreciate your cooperation in achieving a quick turn-around by promptly providing cost approval decisions, Purchase Order and credit card information once we have supplied you with a repair estimate.

Customer Phone Support: 8:00 am to 8:00 pm EST, Monday through Friday

Customer Service Representatives routinely handle a wide variety of questions every day. When equipment questions arise, please feel free to contact me or one of OTT Hydromet's Customer Service Representatives. We are available from 8:00 am to 8:00 pm EST Monday through Friday and are happy to take your calls. The main Customer Service number is (703) 406-2800, extension #5. After 5 pm EST Monday through Friday, please use extension #6.

We typically answer most datalogger, transmitter, sensor and interface questions on the first call. If we cannot quickly answer a question on an interface, we will work with you until we find a solution.

Sometimes a problem is application related. Although we pride ourselves on handling 95% of application related questions over the phone, we maintain constant contact with our Integrated Systems Division and Engineering Division for additional assistance.

On-Site Visits

Of course not all problems can be fixed over the phone. Sometimes a customer needs an on-site technician to identify site related problems or troubleshoot a network. OTT Hydromet provides these services at a reasonable cost. Please call for details.

Training

Training is an important part of the OTT Hydromet Customer Service Success policy. With proper training, you will learn how to take advantage of all the benefits and tools that OTT Hydromet equipment provides. We are available for, and frequently provide, on-site introductory training at our Customers' facilities. We also hold three (3) day training seminars approximately four times per year at our OTT Hydromet headquarters in Sterling (near Washington, DC). Contact me or your OTT Hydromet Regional Sales Manager for details.

If you would like to learn more about OTT Hydromet products, please email sales@OTTHydromet.com. Thank you again for your business,

Paul Delisi
paul.delisi@OTTHydromet.com
Manager, Technical Support
OTT Hydromet Corp

* Note: The 30 day guarantee applies only to OTT Hydromet-manufactured products. The 30 day guarantee does not apply to the following: bulk shipments of 10 or more repair items, third party or buy-ship products, shipments awaiting payment authorizations, cases where delays are caused by international customs, shipping or other regulations. Additionally, the 30 day guarantee is exclusive of domestic and international transit times.*

** Transportation charges for equipment returns are the responsibility of the Customer.

*** See Warranty on the next page. Any products repaired or replaced under Warranty will be warranted for the balance of the Warranty period or for a period of 180 days from the repair shipment date, whichever is greater.
Commercial Warranty

OTT HYDROMET MANUFACTURED EQUIPMENT

THE OTT HYDROMET CORP WARRANTS that the equipment manufactured by its Manufacturing Division shall conform to applicable specifications and shall remain free from defects in workmanship and material for a period ending two years from the date of shipment from OTT Hydromet's plant.

OTT Hydromet's obligation under this Warranty shall be limited to repair at the factory (22400 Davis Drive, Sterling, VA 20164) or, at OTT Hydromet's option, replacement of the defective product. In no event shall OTT Hydromet be responsible for incidental or consequential damages, whether or not foreseeable or whether or not OTT Hydromet has knowledge of the possibility of such damages. This Warranty shall not apply to products that have been damaged through negligence, accident, misuse or acts of nature such as floods, fires, earthquakes, lightning strikes, etc.

OTT Hydromet's liability, whether in contract or in tort, arising out of warranties or representations, instructions or defects from any cause, shall be limited exclusively to repair or replacement parts under the aforesaid conditions. OTT HYDROMET'S WARRANTY IS THE EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY. OTT HYDROMET EXPRESSLY DISCLAIMS ANY REMEDIES OF "COVER" AND ANY WARRANTIES IMPLIED BY LAW, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE TOTAL LIABILITY OF OTT HYDROMET AND ITS SUBSIDIARIES, AFFILIATES, EMPLOYEES, DIRECTORS, OFFICERS AND AGENTS ARISING OUT OF THE AGREEMENT, PERFORMANCE, NONPERFORMANCE, OR OBLIGATIONS IN CONNECTION WITH THE DESIGN, MANUFACTURE, SALE, DELIVERY, AND/OR USE OF GOODS AND/OR SERVICES IN NO CIRCUMSTANCE INCLUDES ANY LIQUIDATED, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, NOR EXCEED AN AMOUNT THAT IS UNREASONABLY DISPROPORTIONATE TO THE TOTAL PAYMENT RECEIVED FOR THE GOODS/SERVICES GIVING RISE TO ANY CLAIM, EXCEPT ONLY IN THE CASE OF DAMAGES ARISING DUE TO OTT HYDROMET'S WILLFUL MISCONDUCT.

OTT Hydromet requires the return of the defective electronic products or parts to the factory to establish claim under this Warranty. The customer shall pre-pay transportation charges to the factory. OTT Hydromet shall pay transportation charges for the return of the repaired equipment to the customer when the validity of the damage claim has been established. Otherwise, OTT Hydromet will pre-pay shipment and bill the amount to the customer. All shipments shall be accomplished by best-way surface freight.

OTT Hydromet shall in no event assume any responsibility for repairs or alterations made other than by OTT Hydromet. Any products repaired or replaced under this Warranty will be warranted for the balance of the Warranty period or for a period of 180 days from the repair shipment date, whichever is greater. Products repaired at cost will be warranted for 90 days from the date of shipment.
NON-OTT HYDROMET MANUFACTURED EQUIPMENT

The above Warranty applies only to products manufactured by OTT Hydromet. Equipment provided, but not manufactured by OTT Hydromet, is warranted and will be repaired to the extent of and according to the current terms and conditions of the respective equipment manufacturers.

EXTENDED WARRANTY AND ON-SITE MAINTENANCE

Extended warranty and on-site maintenance contracts are available. Price quotations may be obtained from OTT Hydromet Customer Service Representatives.