On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address for GSA Advantage!® is: www.GSAAdvantage.gov.

**Multiple Award Schedule (MAS)**

**Facilities** – Food Service Equipment & Facilities Supplies  
**Industrial Products & Services** – Industrial Products & Services Maintenance & Repair, Cleaning Supplies, and Industrial Products  
**Miscellaneous** – Personal Hair Care Items

**CONTRACT #: GS-07F-0323Y**

**SINS:** Multiple – See 1a below  
**PSCs:** 3910, 6670, 6840, 7125, 7195, 7210, 7230, 7240, 7310, 7320, 7340, 7360, 7910, 7920, 7930  
**Contract Period:** April 1, 2012 to March 31, 2022

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

**BPA:** Maintenance/Repair Facility Supplies (MRFS) **Contract #: 47QSHA19A000A**

**CONTRACTOR INFORMATION**

<table>
<thead>
<tr>
<th>Company Name:</th>
<th>Document Imaging Dimensions, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>205 Beaver Street</td>
</tr>
<tr>
<td></td>
<td>Yorkville, IL 60560</td>
</tr>
<tr>
<td>Phone Number:</td>
<td>(877) 934-3642</td>
</tr>
<tr>
<td>Fax:</td>
<td>(630) 553-3877</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.did-inc.com">www.did-inc.com</a></td>
</tr>
<tr>
<td>Email:</td>
<td><a href="mailto:fedsales@did-inc.com">fedsales@did-inc.com</a></td>
</tr>
<tr>
<td>DUNS:</td>
<td>03-806-2712</td>
</tr>
<tr>
<td>CAGE:</td>
<td>3F5E2</td>
</tr>
<tr>
<td>TIN:</td>
<td>36-4237318</td>
</tr>
<tr>
<td>Socio-Economic:</td>
<td>Small Business</td>
</tr>
</tbody>
</table>

**CUSTOMER INFORMATION**

1a. **Table of awarded SIN:**  
- 314120 | Lodging & Hospitality Supplies/Services  
- 325320 | Pest and Animal Control Products  
- 325611 | Cleaning Products  
- 325612 | Disinfectants, Sterilants & Deodorizers

1b. **Pricing:**  
See GSA Price List at GSAAAdvantage.gov for up-to-date contract pricing.
### MOD 01

#### 1c. Hourly Rates:
Not Applicable

#### 2. Maximum Order:
$150,000

#### 3. Minimum Order:
$50

#### 4. Geographic Coverage (delivery area):
Continental US, APO/FPO

#### 5. Points of Production:
Various. All TAA Compliant.

#### 6. Statement of Net Price:
All prices have been discounted from commercial pricing. All current pricing posted on GSAAdvantage.gov and at DOD FedMall.

#### 7. Quantity Discounts:
No set volume discounts. Contact us at 877-934-3462 or fedsales@did-inc.com to inquire about discounts or Request a Quote for bulk orders.

#### 8. Prompt payment terms:
None

#### 9a. Government Purchase Cards:
Accepted for all purchases at or below the micro-purchase threshold.

#### 9b. Government Purchase Cards:
Accepted for all purchases above the micro-purchase threshold.

#### 10. Foreign Items:
Only TAA compliant items sold under this contract. Current Country of Origin is listed on price file and available upon request.

#### 11a. Time of Delivery:
3 - 5 business days ARO. Overnight and 2nd day delivery is available. Bulk and Truck Load orders will be shipped 7-15 business days ARO.

#### 11b. Expedited Delivery:
If customer requires guaranteed expedited delivery or other shipping options, they may call 877-934-3462 for availability and rates.

#### 11c. Overnight and 2-day Delivery:
If customer requires guaranteed expedited delivery or other shipping options, they may call 877-934-3462 for availability and rates.

#### 11d. Urgent Requirements:
In accordance with Clause I-FSS-140-B, customer can contact us at 877-934-3462 for urgent delivery options.

#### 12. F.O.B. point(s):
The 48 Contiguous States & the District of Columbia and APO/FPO are FOB Destination. Alaska, Hawaii and Puerto Rico are F.O.B. inland carrier point of exportation.

#### 13a. Ordering Address:
Document Imaging Dimensions, Inc
205 Beaver Street | Yorkville, IL 60560
Phone: 877-934-3462 | Fax: 630-553-3877
Email: fedsales@did-inc.com

#### 13b. Ordering Procedures:
Orders can be placed via GSA Advantage!®, DoD FedMall, vendor portals, phone, fax, email or our federal e-commerce site www.did-inc.com.

#### 14. Payment Address:
Document Imaging Dimensions, Inc
205 Beaver Street | Yorkville, IL 60560

#### 15. Warranty:
Standard Manufacturer’s Warranty

#### 16. Export Packing Charges:
Contact us at 877-934-3462 for export packing requests.

#### 17. Terms & Conditions of Government Purchase Card:
All accepted.
<table>
<thead>
<tr>
<th>18. Terms and Conditions of Rental, Maintenance, and Repair:</th>
<th>19. Terms and Conditions of Installation:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not applicable.</td>
<td>Not Applicable.</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>20. Terms and conditions of Repair Parts and Other Services:</td>
<td>21. List of Service and Distribution Points:</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Not Applicable.</td>
<td>Not Applicable.</td>
</tr>
<tr>
<td></td>
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<tr>
<td>22. List of Participating Dealers:</td>
<td>23. Preventive Maintenance:</td>
</tr>
<tr>
<td></td>
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<tr>
<td>Not Applicable.</td>
<td>Not Applicable.</td>
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<tr>
<td></td>
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<tr>
<td>24a. Environmental Attributes:</td>
<td>24b. Section 508:</td>
</tr>
<tr>
<td>Applicable products are annotated in catalog.</td>
<td>Compliance information is available at</td>
</tr>
<tr>
<td></td>
<td><a href="https://shop.did-inc.com/FAQ.aspx">https://shop.did-inc.com/FAQ.aspx</a></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>25. Data Universal Number System (DUNS) Number:</td>
<td>26. System for Award Management (SAM) Registration:</td>
</tr>
<tr>
<td>03-806-2712</td>
<td>We are registered.</td>
</tr>
</tbody>
</table>

**SHIPPING POLICY DETAILS:**

We ship FOB Destination to the 48 contiguous states and District of Columbia. For locations outside of the 48 contiguous states and the District of Columbia, specific freight cost quotes will be provided to the customer prior to order processing but are subject to additional freight fees. Additionally, if you need items expedited overnight, please contact us at 877-934-3462 for availability and rates.

For all APO/FPO shipments, Document Imaging Dimensions (DID) claims responsibility for shipments up to the point of delivery to the APO/FPO sort facilities. If shipments are delayed once the package has been delivered to either sort facility, DID will not issue credit or reship the material.

**RETURN POLICY DETAILS:**

Returns must be initiated no later than 30 days after merchandise is received. Returned merchandise will be accepted for credit only if in sealed and resalable condition, and after arrangements have been made with DID for its return. In requesting authorization to return merchandise, the customer must provide the invoice or transaction number and date of purchase to insure prompt handling.

For any returns required due to a mistake made by DID or our distribution partners, we will return/exchange the item free of charge. The customer is asked to return the product utilizing the carrier of choice by DID and we will be responsible for these freight costs. The customer's GPC will be credited with the return upon receipt of the returned merchandise.

All returns not the result of an error by DID are subject to a 15% restocking fee under this contract and return shipping charges must be prepaid by the customer.

**SHIPPING AND CLAIMS FOR SHORTAGE:**

All claims for shortages must be made within 48 hours after merchandise is received. Our signed proof of delivery receipt from the transportation company for a shipment received in good condition constitutes delivery and DID’s responsibility ceases.