GUARD SERVICES
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST
General Services Administration
Federal Supply Service
Professional Security/Facility Management Services, Guard Services

FSC Group 63  Federal Supply Schedule 084

Special Item No. 246-54: Guard Services

Contract #GS-07F-0382K

Contract Period July 24, 2000 through July 23, 2020
Standing Solicitation #7FCI-L3-03-0084-B
Includes Approved Modifications up to PO-0154 dated January 10, 2018

Contractor: G4S Secure Solutions (USA), Inc.
1395 University Boulevard
Jupiter, FL  33458

Contract Administration: Sunni Richmond
Add’l Authorized Negotiator: Danny Grizzard
Telephone [Switchboard]: (561) 622-5656
Telephone [Toll free]: (800) 275-8305
Fax: (561) 691-6794
Email: GSA@usa.g4s.com
Website: http://www.g4s.us/en-us/

Contractor Information:
Business Size: Large Business Concern
Primary SIC: 7381
DUNS: 00-190-3723

Note: On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!™, a menu-driven database system. The Internet address for GSA Advantage!™ is: http://www.fss.gsa.gov. For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at: http://www.fss.gsa.gov.
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I. Customer Information

1a. Table of Awarded Special Item Number: 246-54 Guard Services

1b. Guard Services Price List and Ranges start on page 11.

2. Maximum Order: $200,000 (Note: Orders may be placed against this contract in accordance with FAR 8.404. The delivery order placed will be considered a contract purchase).

3. Minimum Order: $100

4. Geographic Coverage: 48 contiguous United States (excluding North Dakota), Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands. Initial pricing has been established for select markets; inquire for all others.

5. Points of Production: Service will be provided by the nearest G4S customer support center, whenever possible.

6. Discount from List Prices: Prices shown are net billed rates.

7. Quantity Discounts: Additional .25% on orders greater than $2M


9. Government Purchase Cards: Accepted up to the micro purchase threshold of $3,000.

10. Foreign Items: None.

11. Start-up: 30 days or as negotiated at Task Order level.

12. F.O.B. Points: N/A.

13. Ordering Address: G4S Secure Solutions (USA), Inc.
    Attn: Sunni Richmond
    1395 University Boulevard
    Jupiter, FL 33458
    Telephone: (800) 275-8305

14. Payment Address: G4S Secure Solutions (USA), Inc.
    P.O. Box 277469
    Atlanta, GA 30384-7469


16. Export Packing Charges: N/A

17. Terms and Conditions of Government Purchase Card Acceptance: Any thresholds above the micro-purchase level

18. Terms and Conditions of Rental, Maintenance, and Repair: N/A

19. Terms and Conditions of Installation: N/A

20. Terms and Conditions of Repair Parts: N/A

21. List of Service and Distribution Points: N/A

22. List of Participating Dealers: N/A

23. Preventive Maintenance: N/A

24. Special Attributes such as Environmental Attributes: N/A

25. Data Universal Number System (DUNS) Number: 00-190-3723

26. Notifications Regarding Registration incur Database: Registration valid (CAGE #0D994).
II. G4S - A History of Innovation

G4S (fka The Wackenhut Corporation) is one of the world’s largest and most diversified international service organizations. Operations are directed from its headquarters in Jupiter, Florida and include more than 110 domestic offices and nearly 50 worldwide locations.

G4S is a global leader in providing quality physical security services. We have over four decades of experience, the expertise, and the professionalism that U.S. Government Agencies have come to rely upon.

Because we are dealing with such important issues as protecting people and physical assets, security of government facilities and nuclear power plants, we cannot afford anything less than a total commitment to the pursuit of quality and professionalism wherever the G4S name may appear.

EXPERIENCE THE DIFFERENCE

Building upon its tremendous success in meeting, and often times exceeding, the commercial markets’ need for quality security forces, G4S is now offering its elite Custom Protection services to the Government through a GSA Federal Supply Schedule contract.

The following positions can be ordered:

• Guard I & II Officers
• Detention Officers
• Court Security Officers (CSO)
• Alarm Monitor
• Security Clerk
• Baggage Handler
• Supervision
• Project Management

Our ability to satisfy the Government’s security service requirements (SIN 246-54) with a combination of quality and value is second to none. Whether it is a single security officer in Albuquerque or a quasi-police/military force protecting sensitive assets, G4S will deliver quality and professional services.

But don’t just take our word for it. Look at our extensive track record, strong management team, worldwide organization, consistent history of financial stability and judge for yourself. Contact us today for more information.

CUSTOM PROTECTION

The Custom Protection Division, established in 1989, seeks out and recruits men and women with criminal justice degrees or background and experience in law enforcement and/or military experience, or experience as a Federal Agency officer. They are subjected to a rigorous background check prior to employment and given training that goes well beyond industry standards.
ADVANTAGES OF UTILIZING G4S’S PREMIER SERVICES

With G4S, you have a single source for your physical security needs. Through our global network of operations on six continents and in nearly 50 countries, G4S is eminently qualified to provide full service solutions specifically designed for the unique requirements of the U.S. Government, worldwide.

G4S’s years of exemplary service to the Federal Government is substantiated by experience with the following agencies:

- U.S. Department of Homeland Security
- U.S. Department of the Interior
- U.S. Department of Justice
- Federal Communications Commission
- Federal Protective Services
- General Services Administration
- National Oceanic and Atmospheric Administration
- U.S. Department of Veteran’s Affairs

PROFESSIONAL APPEARANCE AND STANDARDS

The G4S Custom Protection Officer® is highly qualified and meets standards above that of a standard Guard I and Guard II officer. As such, the Custom Protection Officer® becomes a visible symbol of the agency being represented and must have the bearing and appearance to reflect the highest standards possible.

You will find that the Custom Protection Officer® is your best choice for a highly reliable security professional who will represent your agency to the public in a polished, professional manner.
III. Labor Category Descriptions

SECURITY CLERK (Level -1):
This position performs clerical duties in support of security procedures and requirements. Also serves to process documents and ensure administrative requirements. Individual will handle multiple forms of communication and records. Maintains moderately complex indexes and files, as well as, creates correspondence, reports, and other materials as required. The individual will use a computer and common office-related programs; e.g., Microsoft Word, Excel, PowerPoint. Additionally, the individual will answer telephones, direct calls, and take messages.

Guard Occupational Base

Positions protect property from theft or damage, or persons from hazards or interference. Duties involve serving at a fixed post, making rounds on foot or by motor vehicle, or escorting persons. Guard may be deputized to make arrests and may help visitors and customers by answering questions and giving directions. This position may be required to demonstrate (1) proficiency in the use of firearms and other special weapons and (2) continuing physical fitness.

GUARD I (Level-1):
Guard I carries out instructions primarily oriented toward insuring that emergencies and security violations are readily discovered and reported to the appropriate authorities. Intervenes directly only in situations which require minimal action to safeguard property or persons. Duties require standard training and commonly the guard is required to demonstrate continuing physical fitness.

GUARD I (Level-1) (SHORT TERM):
Guard I Short Term provides short-term service that generally does not exceed 180-days per assignment to enforce regulations designed to prevent a breach of security. Exercises judgment and uses discretion in dealing with whether first response should be to intervene directly (asking for assistance when deemed necessary and time allows), to keep situation under surveillance, or to report situation so that it can be handled by appropriate authority. Duties require specialized training in methods and techniques of protecting security areas. Commonly, the guard is required to demonstrate continuing physical fitness. The guard is capable of being dispatched to local and/or remote sites under provisions authorized by GSA Federal Travel Regulation, Chapters 300 to 304.

GUARD I (Level-2):
Same duties as stated above for Guard I Level-1. This level has customer defined additional qualifications, special services or additional equipment that is not included as a part of the Guard I Level-1 position.

For Emergency Services for FPS -- G4S utilizes our Upscale Security Officers (USO) for the Guard I unarmed positions.

USOs are recruited from the top of the commercial security officer labor pool. To become part of this distinctive corps of security professionals all candidates must meet at least one of the following qualifications, in addition to the basic qualifications required of all G4S officers:

- Service in the active duty military, military reserves, or National Guard
- Service in Auxiliary Police or Police Cadets
- Associate’s degree or higher (any discipline)
- Minimum of one (1) year verifiable and successful security experience

GUARD II (Level-1):
Enforces regulations designed to prevent breaches of security. Exercises judgment and uses discretion in dealing with whether first response should be to intervene directly (asking for assistance when deemed necessary and time allows), to keep situation under surveillance, or to report situation so that it can be handled by appropriate authority. Duties require specialized training in methods and techniques of protecting security areas. The guard is required to demonstrate continuing physical
fitness and to demonstrate proficiency with firearms or other special weapons.

**GUARD II (Level-1) (SHORT TERM):**
Guard II Short Term provides short-term service that generally does not exceed 180-days per assignment to enforce regulations designed to prevent a breach of security. Exercises judgment and uses discretion in dealing with whether first response should be to intervene directly (asking for assistance when deemed necessary and time allows), to keep situation under surveillance, or to report situation so that it can be handled by appropriate authority. Duties require specialized training in methods and techniques of protecting security areas. Commonly, the guard is required to demonstrate continuing physical fitness and proficiency with firearms or other special weapons. The guard is capable of being dispatched to local and/or remote sites under provisions authorized by GSA Federal Travel Regulation, Chapters 300 to 304.

**GUARD II (Level-2):**
Same duties as stated above for Guard II Level-1. This level has customer defined additional qualifications, special services or additional equipment that is not included outside of the Guard II Level-1 position.

**GUARD II (SHORT TERM) (Level -2):**
Same duties as for Guard II Short-term Level-1. This level have customer defined special services, requirements or additional equipment that is not included as a part of the Guard II Level-1 Short-Term position.

**GUARD II (Level-3):**
Provides secure custody of detainees at medical facilities as well as other locations as requested and at the direction of the government. Capable of accepting custody of detainees from a law enforcement agency and will properly transfer custody of the detainee back from a law enforcement agency or back to the agency. Duties require specialized training in methods and techniques of operating in medical facilities. The guard is required to demonstrate continuing physical fitness and proficiency with firearms or other special weapons. The individual will meet all requirements of a Guard II.

**GUARD II (Level-3) (SHORT TERM):**
Same duties as Guard II Short-term Level-1; and Guard II Level-3.

**GUARD II (Level-4):**
Operates commercial transportation vehicles, which requires a Commercial Drivers License (CDL) including prisoner/detainee vans and buses. This individual will maintain physical control of the detainee at all times. The individual will meet all requirements of a Guard II.

**GUARD II (Level-1) (Sergeant, Lieutenant):**
Depending upon the level of supervision to which they are assigned, Guard II personnel acting as sergeants or lieutenants will be experienced and qualified individuals who also meet all Guard II Level 1 requirements.

**GUARD II (Level-2) (Sergeant):**
Same duties as stated above for Guard II Sergeant Level-1. This level has customer defined additional qualifications, special services or additional equipment that is not included with the Guard II Sergeant Level-1 position.

**GUARD II (Level-3 & 4) (Sergeant, Lieutenant):**
Depending upon the level of supervision to which they are assigned, Guard II personnel acting as sergeants or lieutenants will be experienced and qualified individuals who also meet all Guard II Level 3 & 4 requirements as applicable.

**GUARD II (Level-4) (Captain):**
Personnel serving as captains will be experienced and qualified individuals who also meet all Guard II (Level-4) requirements. Captains have the authority to make assignments and promote officers. Captains have direct, frequent interface with government representatives.
GUARD II (Level-1) (Law Enforcement):
Law enforcement background required. Enforces regulations designed to prevent breaches of security. Exercises judgment and uses discretion in dealing with whether first response should be to intervene directly (asking for assistance dealing with, when deemed necessary and time allows), to keep situation under surveillance, or to report situation so that it can be handled by the appropriate authority. Duties require specialized training in methods and techniques of protecting security areas. Commonly, the guard is required to demonstrate continuing physical fitness and proficiency with firearms or other special weapons, as well as, other equipment; e.g., magnetometers, vehicles, surveillance equipment. The individual will have prior law enforcement experience to provide background in making decisions impacting on the safety and security of person(s), equipment, and facilities.

COURT SECURITY OFFICER (Level-1):
Patrols courthouse to provide security; escorts defendants to and from courtroom and stands guard during court proceedings; checks courtroom for security violations; monitors court entrances; attends to the special needs of the court system, particularly in the area of personal protection for the judges, jurors, witnesses, attorneys and other persons involved with the court, including the general public. Duties require specialized training in methods and techniques of protecting security areas. Court Security Officers are also required to demonstrate continuing physical fitness and proficiency with firearms or other special weapons.

DETENTION OFFICER (Level-1):
Responsible for maintaining a secure detention facility and/or the safe custody of inmates. Performs a variety of technical and administrative tasks associated with facility operations and the incarceration of prisoners. Processes and releases inmates including taking photographs and obtaining legible sets of inked fingerprints, and/or palm prints. Observes and controls visitors and inmates prior to, during and after visits. Required to report facility mechanical failures. Exercises judgment and uses discretion in dealing with prisoner-related events. Duties require specialized training. Transport or escort inmates (hostile, aggressive, passive) using handcuffs and other approved restraints in accordance with policy and procedure. Communicate effectively and coherently with other staff or inmates with approved facility communication devices including the telephone system, intercom system, and portable or base radios; demonstrate effective communicative skills with inmates, public and staff.

DETENTION OFFICER (Level-1) (SHORT-TERM):
Provides short-term service generally not to exceed 180-days. Responsible for maintaining a secure detention facility and/or the safe custody of inmates. Performs a variety of technical and administrative tasks associated with facility operations and the incarceration of prisoners. Process and release inmates including taking photographs and obtaining legible sets of inked fingerprints, and/or palm prints. Observe and control visitors and inmates prior to, during and after visits. Required to report facility mechanical failures. Exercises judgment and uses discretion in dealing with prisoner-related events. Duties require specialized training. Transport or escort inmates (hostile, aggressive, passive) using handcuffs and other approved restraints in accordance with policy and procedure. Communicate effectively and coherently with other staff or inmates with approved facility communication devices including the telephone system, intercom system, and portable or base radios; demonstrate effective communicative skills with inmates, public and staff.

DETENTION OFFICER (Level-2):
Same duties as stated above for Detention Officer Level-1. This level has customer defined additional qualifications, special services or additional equipment that is not included with the Detention Officer Level-1 position.

DETENTION OFFICER - Armed (Level-1):
Responsible for maintaining a secure detention facility and/or the safe custody of inmates. Performs a variety of technical and administrative tasks associated with facility operations and the incarceration of prisoners. Processes and releases inmates including taking photographs and obtaining legible sets of inked fingerprints, and/or palm prints. Observes and controls visitors and inmates prior to, during and after visits. Required to report facility mechanical failures. Exercises judgment and uses discretion in dealing with prisoner-related events. Duties require specialized transport or training. Transport or escort inmates (hostile, aggressive, passive) using handcuffs and other approved restraints in accordance with policy and procedure. Communicate effectively and coherently with
other staff or inmates with approved facility communication devices including the telephone system, intercom system, and portable or base radios; demonstrate effective communicative skills with inmates, public and staff. The officer is required to demonstrate continuing physical fitness and to demonstrate proficiency with firearms or other special weapons.

DETENTION OFFICER - Armed (Level-2):
Same duties as stated above for Detention Officer Armed Level-1. This level has customer defined additional qualifications, special services or additional equipment that is not included with the Detention Officer Armed Level-1 position.

DETENTION OFFICER Armed (Level-1) (SHORT-TERM):
Provides short-term service generally not to exceed 180-days. Responsible for maintaining a secure detention facility and/or the safe custody of inmates. Performs a variety of technical and administrative tasks associated with facility operations and the incarceration of prisoners. Process and release inmates including taking photographs and obtaining legible sets of inked fingerprints, and/or palm prints. Observe and control visitors and inmates prior to, during and after visits. Required to report facility mechanical failures. Exercises judgment and uses discretion in dealing with prisoner-related events. Duties require specialized training. Transport or escort inmates (hostile, aggressive, passive) using handcuffs and other approved restraints in accordance with policy and procedure. Communicate effectively and coherently with other staff or inmates with approved facility communication devices including the telephone system, intercom system, and portable or base radios; demonstrate effective communicative skills with inmates, public and staff. The officer is required to demonstrate continuing physical fitness and to demonstrate proficiency with firearms or other special weapons.

DETENTION OFFICER SUPERVISOR LEVEL 1: Exercises direct supervision over Detention Officers on assigned shifts. Provides oversight to security operations and establishes, promotes and maintains site security and processes to ensure safe custody of inmates. Provides scheduling and staffing support to ensure client requirements are performed. Must meet the qualifications for Detention Officer Level 1 and also have a minimum of two (2) years successful experience in field supervision of detention officer or correctional officer services.

DETENTION OFFICER SUPERVISOR LEVEL 1 (1ST LINE) Client Specific: Exercises direct supervision over Detention Officers on assigned shifts. Provides oversight to security operations and establishes, promotes and maintains site security and processes to ensure safe custody of inmates. Provides scheduling and staffing support to ensure client requirements are performed. Must meet the qualifications for Detention Officer Level 1 and also have a minimum of two (2) years successful experience in field supervision of detention officer or correctional officer services.

DETENTION OFFICER SUPERVISOR (1ST LINE) LEVEL 2 Client Specific: Same duties as stated above for Detention Officer Supervisor 1st Line Level-1. This level has customer defined additional qualifications, special services or additional equipment that is not included with the Detention Officer Supervisor 1st Line Level-1 position.

DETENTION OFFICER SUPERVISOR LEVEL 1 (2ND LINE) Client Specific: Exercises direct supervision over Detention Officer Supervisor Level 1 (1st Line) on all assigned shifts. Provides oversight to security operations and establishes, promotes and maintains site security and property protection programs personally and/or through subordinate supervisors. Must meet the qualifications for Detention Officer Level 1 and also have a minimum of two (2) years successful experience in field supervision of detention officer or correctional officer services.

DETENTION OFFICER SUPERVISOR (2nd LINE) LEVEL 2 Client Specific: Same duties as stated above for Detention Officer Supervisor 2nd Line Level-1. This level has customer defined additional qualifications, special services or additional equipment that is not included with the Detention Officer Supervisor 2nd Line Level-1 position.

PROJECT MANAGER Detention Services (Level 1):
Responsible for successful execution and ongoing management of a detention-oriented security program and is accountable for accomplishing stated project objectives. The Project Manager Detention Services serves as the point of contact for all communications, work, and technical
direction of project with the client. The Project Manager Detention Services is available 24 hours a day / 7 days a week for technical and administrative duties as required. Must have a minimum of five (5) years of administrative or project management experience in detention or transportation of detainees.

PROJECT MANAGER Detention Services LEVEL 2 Client Specific:
Same duties as stated above for Project Manager Detention Services Level-1. This level has customer defined additional qualifications, special services or additional equipment that is not included with the Project Manager Detention Services Level-1 position.

SUPERVISOR (Level-1):
Provides oversight to security operations and establishes, promotes and maintains site security and property protection programs personally and/or through subordinate supervisors.

OPERATIONS MANAGER (Level 3):
Assists the Project Manager with the implementation and management of security operations and all matters relating to safety and the security management.

ASSISTANT PROJECT MANAGER (Level 1):
Assists the Project Manager to ensure that goals and objectives of the project are accomplished and acts as a deputy in the absence of the Project Manager.

PROJECT MANAGER (Level 1):
Manages, directs and controls all project activities to obtain optimum efficiency and economy of operations. Also interfaces with customer(s) on a regular basis in support of security and program management activities.

PROJECT MANAGER (Level 2):
Same duties as stated above for Project Manager Level-1. This level has customer defined additional qualifications, special services or additional equipment that is not included with the Project Manager Level-1 position.

DISPATCHER (Level-1):
The Dispatcher provides directions and information to patients, visitors, staff and vendors. Physically assists patients get out of their vehicles and provides them with a wheelchair, if needed. Handles radio communications, monitoring of radio traffic and all alarms, 911 Call Systems and Dispatch, Flight for Life procedures, Health and Well Being Check Procedures. Maintains a Daily Operation Journal.

BAGGAGE HANDLER (Level-1):
Conduct screening of baggage or cargo. May operate basic security equipment such as x-ray machines and hand wands at screening checkpoints.

ALARM MONITOR (Level-1):
The Alarm Monitor operates communications equipment to receive and dispatch personnel and equipment. The Alarm Monitor will also monitor alarm system operations that indicate the location and type of activity requiring a response to a specific site.

Contract #GS-07F-0382K
IV. SIN 246–54 Guard Services:

1. Hourly bill rates are available for U.S. Domestic, 50 states, Washington D.C., Puerto Rico, and the US Territories. Please email GSA@Wackenhut.g4s.com for questions or quotes. Ranges for current hourly straight time bill rates are as follows:

   Security Clerks $ 20.67 – $ 42.12  
   Guard I $ 20.54 – $ 77.56  
   Guard II $ 21.58 – $ 94.55  
   Court Security Officer $ 24.11 – $ 95.01  
   Detention Officer $ 27.40 – $137.59  
   Supervisor and Managers $ 26.03 – $141.62  
   Dispatcher $ 27.16 – $ 39.18  
   Baggage Handlers $ 20.89 – $ 35.63  
   Alarm Monitors $ 21.45 – $ 65.57

2. Bill rates are for the base year only and valid for one year from the effective date.

3. G4S will update pricing based on new wage determinations or applicable collective bargaining agreements for performance locations at the time of inquiry.

4. Billing rates include “low fringe” benefits; locations operating under grandfathered “high fringe” benefits will be re-priced accordingly.

5. Pricing for other locations will be based on at least the wage determination for the area(s).

6. Billing rates are subject to equitable adjustments pursuant to FAR 52.222-43.

7. Billing rates do not incorporate overtime coverage, cleared personnel, supervisory hours or relief where required.

8. Bids covering collective bargaining agreements will be negotiated separately.

9. Holiday billing rates are calculated based on straight-time billing rates.

10. Overtime billing rate is calculated at 140% of the straight-time billing rate.

11. Individual scope of work requirements could affect the billing rates.