



General Services Administration
Federal Supply Service
Authorized Federal Supply Schedule Price List

Schedule 84: Total Solutions for Law Enforcement, Security, Facilities Management, Fire, Rescue, Clothing, Marine Craft and Emergency/Disaster Response

FSC Group 63: Alarm and Signal Systems/Facility Management Systems, Professional Security/
Facilities Management Services, and Guard Services

FSC Group 84: Law Enforcement and Security Equipment

Sentinel Offender Services, LLC

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Contract Administrator: Alan Velasquez
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Contract Number:
GS-07F-0521U

Period Covered by Contract:
September 1, 2008 – August 31, 2013

Business Size:
Small Business

General Services Administration
Federal Acquisition Service

Supplement through Modification #_____, dated _____.

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through *GSA Advantage!*[™], a menu-driven database system. The Internet address for *GSA Advantage!*[™] is: GSAAdvantage.gov.

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at <http://www.gsa.gov/fas>



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COMPANY OVERVIEW



Sentinel Offender Services LLC, is a national leader in the provision of a wide array of offender-related services. We strive to bring the corrections community a selection of equipment, supervision and ancillary services that can be designed to meet the needs of practically any offender population. We provide electronic monitoring, three levels of GPS tracking, breath alcohol and substance testing, and voice verification curfew monitoring. For programs where electronic monitoring is not required, we provide full-service case management programs where probationers' cases are supervised to ensure compliance with the terms of their sentence. We also offer our kiosk platforms for monthly check-in programs and for processing jail inmate deposits, helping to alleviate issues with collection of inmate deposits.

Our services are available across the country and our customers include probation, parole, court circuits, and sheriff's departments. During our operations, we have come to provide detailed program experience with both adult and juvenile agencies. We have monitored offenders in both pre- and post-conviction status as well as sex offenders and domestic violence offenders. We also monitor offenders who are in work release status or are required to serve a portion of the incarceration sentence via electronic monitoring as a conditional release option.

Sentinel is the only company in this industry to remain under its original ownership, with one of the most experienced management teams in the country. We monitor nearly 10,000 offenders on a daily basis through our electronic monitoring and GPS technologies, along with an additional 40,000 through our case management programs nationwide. We offer our customers competitive pricing for all of our services, in addition to an offender-funded model we pioneered where all program fees are paid for by the program participants themselves.

In these offender-funded program models, there is no cost at all to the correctional agency for any of the services provided. Through these programs, we have saved our customers millions of dollars since beginning operations in 1992. A history of our company along with all of the products and services we provide can be found at www.sentrak.com along with local and nationwide contact information for Sentinel staff.

12. F.O.B. point(s):
246 20 4: Domestic
426 4M: Origin
- 13a. Ordering address:
Sentinel Offender Services, LLC
Attn: Alan Velasquez
220 Technology Drive, #200
Irvine CA 92618
- b. Ordering procedures: *For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), are found in Federal Acquisition Regulation (FAR) 8.405.3.*
14. Payment address:
Sentinel Offender Services, LLC
Attn: Accounts Receivable
220 Technology Drive, #200
Irvine, CA 92618
15. Warranty provision: *Standard Commercial Warranty*
16. Export packing charges: *Not Applicable*
17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): *Not Applicable*
18. Terms and conditions of rental, maintenance, and repair: *Not Applicable*
19. Terms and conditions of installation: *Not Applicable*
- 20a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices:
Not Applicable
- b. Terms and conditions for any other services: *Not Applicable*
21. List of service and distribution points:
Sentinel Offender Services, LLC
15330 Valley View, Unit #6
La Mirada, CA 90638
22. List of participating dealers: *Not Applicable*
23. Preventive maintenance: *Not Applicable*
- 24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): *Not Applicable*
- b. Section 508 compliance information: *Not Applicable*
25. Data Universal Number System (DUNS) number: *04-698-0046*
26. Contractor is actively registered in the Central Contractor Registration (CCR) database:
CAGE Code 4TU91

SENTINEL OFFENDER SERVICES, LLC AUTHORIZED GSA PRICE LIST

Sentinel Offender Services provides the latest in electronic monitoring and tracking solutions via our TrakSeries equipment models. Our equipment is designed so that the same equipment is utilized to provide all three levels of GPS tracking we offer. Our patented TrakMate GPS unit system was the first to provide officers with the ability to call the offenders directly at anytime of the day or night. Due to its cellular telephone-based design, it was also the most discreet portable tracking unit available. Weighing only 6.8 ounces, it is easily and comfortably carried by the offender, unlike other bulky units available. We also developed our ankle transmitter design to be the smallest in the GPS industry, weighing only 1.48 ounces fully assembled. For electronic monitoring, we offer our DualTrak radio frequency electronic monitoring system that provides traditional electronic monitoring or “house arrest” and also serve as the base system for our GPS tracking services.



All tracking and monitoring is processed and reported by our SenTrak on-line system. This database is used to track and monitor our GPS tracking and electronic monitoring populations. Through its web-based design, authorized personnel can access their caseload information from any Internet-enabled computer or laptop. Authorized personnel can login securely from practically anywhere to view offender information, enter or modify GPS restriction zones, print activity reports or GPS offender movement maps, and modify supervision levels as needed.

In conjunction with our on-line web access, also available is our CommandTrak PDA hand-held devices, which allow officers to use a small hand-held PDA to access the SenTrak site remotely. Whether the offender is on GPS tracking or electronic monitoring, all operations are supported by our National Monitoring Center that remains operational 24 hours a day, 7 days a week. At anytime, an officer can contact our National Monitoring Center for support or assistance. We offer bilingual personnel as well to handle any interaction that is required with offenders directly, who may not speak English.

Every level of monitoring and tracking offered includes all of the following as part of the daily fee: Access to our SenTrak database system; 24/7 National Monitoring Center support; local program assistance and support; entry of unlimited geo-fence zones, multiple mapping options for GPS participants, on-line enrollments, capability to transfer files via FTP protocol to agency computers.

In addition to these traditional monitoring or tracking systems, we provide a wide array of services and products that can be used to meet other offender supervision needs, including our Centurion Kiosk system, voice verification program, and full-service case management.

TrakSeries GPS Tracking



We developed our TrakSeries GPS tracking system to provide multiple levels of GPS tracking all through the same equipment. Unlike other systems where equipment components must be exchanged in order to modify the level of GPS being provided, our TrakMate GPS unit is used to provide all three levels of tracking we offer.

Our TrakMate GPS unit is based on a cellular telephone design, which allows the agency officers to actually call and speak with the offender at any time. Instead of the text-messaging format of other units, our patented system allows for a direct dial conversation to the offender. This adds an additional level of supervision as the officers can supervise the offender via the GPS tracking system as well as speak with him at any time.

For situations where geographic restriction zones are required, our system allows for the entry of an unlimited amount of zones for an offender population. These zones are designed so that

an immediate alert is processed if an offender enters a restricted exclusion zone or leaves a containment or inclusion zone.

Sentinel Offender Services holds the patent for our technology and methodology under United States Patent # 10/644,606.

Passive Tracking



The lowest level of GPS tracking is used to provide historical or next day tracking confirmation of traditional lower-risk offenders. Using our TrakMate GPS unit, the offenders' movements are tracked and stored for next-day retrieval by authorized personnel. Based on the needs of the Agency, the stored movement points are downloaded at set intervals or once the offender returns to the residence and the unit is docked. At this time, all events stored in the GPS unit will be relayed to our SenTrak data base system for processing. The base station operates on residential AC power and utilizes the telephone line to report all data to our SenTrak database. Authorized staff will then be able to view all passive activity by accessing SenTrak directly. The use of geographic zones (Inclusion and Exclusion) is available for use, however, all reporting of zone activity is provided on a historical basis.

Daily fees are based on the provision of the following items:

TrakMate GPS tracking unit; DualTrak ankle transmitter; home base station; power pack and phone cord; four (4) ankle transmitter straps and backplates; GPS unit carrying pouch; next day (historical) reporting.

SIN	Part Number	Product	Qty	GSA Price	COO
246-20-4	85171200-P	GPS Tracking System-Passive Tracking	1 to 50	\$5.02/ day	US
			51-100	\$4.98/ day	
			101+	\$4.93/ day	

Intermediate Tracking

As an alternative to traditional passive and active system models, we developed our Intermediate GPS tracking level. Unlike the next-day format of Passive or the near-real time of Active tracking, this level allows for the officers to retrieve tracking data "On-Demand" as needed. If an officer needs to verify an offender's status or whereabouts, the officer can login to the SenTrak system and retrieve the data. Although not a "real-time" application, the officer will be able to access information that is no more than 10-15 minutes old. This allows an Agency to supervise a caseload as needed without having to worry about real-time alert responses.



As an added feature, the direct voice communication feature is enabled in this Intermediate level, which allows the officers to call the offenders directly on their TrakMates and speak with them at any time.

The TrakMate GPS units can also be programmed to allow offenders to communicate with officers as needed, if so requested by the Agency. The cellular telephone service is only for use between the officer and the participant and not for general use. The use of geographic zones (Inclusion and Exclusion) is available for use, however, all reporting of zone activity is provided on a historical basis.

Daily fees are based on the provision of the following items:

TrakMate GPS tracking unit; DualTrak ankle transmitter; home base station; power pack and phone cord; four (4) ankle transmitter straps and backplates; GPS unit carrying pouch; delayed (On-Demand) and next day (historical) reporting available.

SIN	Part Number	Product	Qty	GSA Price	COO
246-20-4	85171200-I	GPS Tracking System-Intermediate Tracking	1 to 50	\$7.96/ day	US
			51-100	\$7.89/ day	
			101+	\$7.77/ day	

Active Tracking



For programs that require the highest level of offender tracking and supervision, we offer our Active Tracking GPS program. Using our TrakMate GPS Unit, our system provides near-real time tracking of offenders for higher risk populations. This active level provides all of our service features available including the direct voice communication along with the real-time notification of geographic zone violations. This system can be used to notify officers in near-real time of offenders leaving authorized areas or from encroaching restricted locations.

Officers can use SenTrak to view all activities as they occur as well as to modify offender data as needed. Similar to the other two levels of tracking, the officers can view and print reports as well as maps depicting the movement of the offender.

Daily fees are based on the provision of the following items:

TrakMate GPS tracking unit; DualTrak ankle transmitter; home base station; power pack and phone cord; four (4) ankle transmitter straps and backplates; GPS unit carrying pouch; near-real time reporting of activities.

SIN	Part Number	Product	Qty	GSA Price	COO
246-20-4	85171200-A	GPS Tracking System-Active Tracking	1 to 50	\$8.98/ day	US
			51-100	\$8.92/ day	
			101+	\$8.85/ day	

Replacement Costs

SIN	Part Number	Product	GSA Price	COO
246-20-4	CC-0001-R	GPS Tracking System -Charger Cord for TrakMate, Home (Replacement)	\$22.67	US
246-20-4	CC-0002-R	GPS Tracking System- Charger Cord for TrakMate, Vehicle (Replacement)	\$22.67	US
246-20-4	PS-0001-R	GPS Tracking System-Power Supply (Home Unit) (Replacement)	\$21.16	US
246-20-4	401404-R	GPS Tracking System-DualTrak Ankle Transmitter Straps (Replacement)	\$7.30	US
246-20-4	401403-R	GPS Tracking System-DualTrak Ankle Transmitter Backplates (Replacement)	\$1.26	US
246-20-4	SC-001-R	GPS Tracking System-Storage Case (Replacement)	\$60.45	US
246-20-4	XMTR-003-R	DualTrak Ankle Transmitter (Replacement)	\$342.07	US
246-20-4	LOCK-0006-R	Electronic Lock (Replacement)	\$162.22	US
246-20-4	Inst-0001-FR	Installer Kit, Field (Replacement)	\$27.20	US
246-20-4	85171200-R	GPS Tracking System-TrakMate GPS Unit (Replacement)	\$733.00	US
246-20-4	Inst-0001-R	GPS Tracking System-Installation Kit (Replacement)	\$28.21	US

DualTrak Radio Frequency Electronic Monitoring Unit

For programs where only standard house arrest or electronic monitoring is required, we offer our DualTrak radio frequency monitoring system. This system is comprised of our non-removable ankle transmitter and a home monitoring unit. While in operation, the ankle transmitter emits an encoded radio frequency signal that is emitted several times per minute, continuously. This signal is received by the home monitoring unit, which is connected to the residential telephone line at the offender's residence. When the transmitter enters or leaves the range of the home monitoring unit, or if there is any change to the status of the transmitter, the home monitoring unit relays the data to our SenTrak database system. All alarms are processed according to Agency protocol and procedures.



For participants that require electronic monitoring but do not have the required residential telephone service, we offer our cellular RF component. This unit operates similar to our DualTrak RF unit except that it is modified with a transmitter in cellular modem which enables the unit to communicate with our software system.

As an additional supervision tool used with Radio Frequency electronic monitoring, we offer our Field Verification Unit. Also known as a drive-by unit, this is used to remotely verify the presence of an offender at a certain location through the electronic detection of the ankle transmitter. The field verification unit is a special, proprietary device that is able to receive the continuous radio signals emitted by the ankle transmitter.



When in proximity of any ankle transmitter, the field verification unit will receive and identify the ankle transmitter's signals and display the unique identification serial numbers for each transmitter. These serial numbers are then used to identify the offenders that are in vicinity of the drive-by unit, which allows officers to perform random checks on offenders at any location. Officers can verify the offender's presence at work, counseling, or any other location as part of their supervision duties.

Daily fees are based on the provision of the following items:
DualTrak radio frequency set (transmitter and home unit); power pack and phone cord; four (4) ankle transmitter straps and backplates.

SIN	Part Number	Product	Qty	GSA Price	COO
246-20-4	DT-RF-0001	DualTrak Radio Frequency Electronic Monitoring	1 to 50	\$2.53/ day	US
			51-100	\$2.47/ day	
			101+	\$2.43/ day	
246-20-4	DTRF-GPS	DualTrak Radio Frequency Electronic Monitoring with Cellular Service	1 to 50	\$6.03/ day	US
			51-100	\$5.95/ day	
			101+	\$5.89/ day	

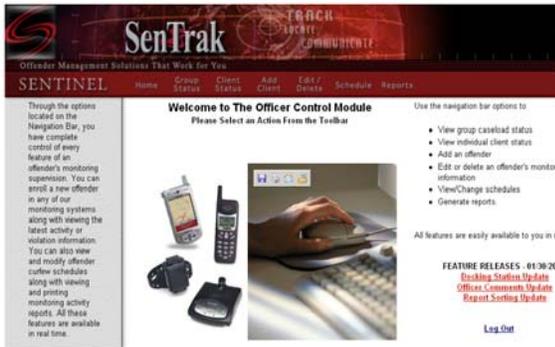
Accessories

SIN	Part Number	Product	Qty	GSA Price	COO
246-20-4	FVU-0007	Drive-By Mobile Control Unit (Field Verification Unit)	1	\$5.39/ day	US
246-20-4	RT-0009	RemoteTrak	1	\$5.39/ day	US

Replacement Costs

SIN	Part Number	Product	GSA Price	COO
246-20-4	DT-RF-0001-R	DualTrak Radio Frequency Home Unit (Replacement)	\$837.53	US
246-20-4	DT-CELL-0012-R	DualTrak Radio Frequency Home Unit with Cell Service (Replacement)	\$1,294.96	US
246-20-4	RT-0009-R	RemoteTrak (Replacement)	\$556.17	US
246-20-4	DTBSU-GPS-R	GPS Tracking System-DualTrak Home Unit	\$837.53	US

Radio Frequency Electronic Monitoring and GPS Tracking Software



In 2002, we deployed our SenTrak software to handle the data processing of our electronic monitoring equipment and later, our GPS tracking systems. Our SenTrak software is a web-based application that allows authorized personnel to log-in and view and modify offender information from any Internet enabled computer, laptop, or PDA. We designed our system in this format so that officers can view offender information from anywhere at anytime, with any Internet-enabled device.

Regardless of the level of supervision of an offender, Radio Frequency Electronic Monitoring or any of our GPS levels, officers can access the information directly and securely from our SenTrak site over the Internet. Based on the requirement of officers that need to be able to access data while on-duty away from their offices, we also provide our customers with the option of utilizing our Personal Digital Assistants or PDA's, to access SenTrak remotely.

These PDA devices allow our customers to access our system and conduct any activity they would normally do so on a computer or laptop. Its hand-held size makes it extremely versatile and easy to use. It is also equipped with built-in cellular service, which allows the customer to call any GPS offender directly on their TrakMate GPS unit.

Since SenTrak operates completely over the web, authorized personnel can perform any of the functions that our national monitoring center personnel have access to perform.

Among the options available to authorized users are:

- Data entry of information for new enrollees
- Entry and modification of curfew schedules
- Modifying GPS levels as needed
- Editing of personal information
- Assignment of officers to specific offenders
- Viewing of all GPS movement trails, including the option to play, stop, pause and rewind playback
- Entry and modification of GPS Exclusion and Inclusion zones
- Retrieval of all alerts as they occur in real-time through our Reports section



SIN	Part Number	Product	Qty	GSA Price	COO
246-20-4	CT-0010	CommandTrak PDA - additional units*	1	\$5.09/ day	US

* One at no additional cost for every 50 GPS units in service.

Replacement Costs

SIN	Part Number	Product	GSA Price	COO
246-20-4	CT-0010-R	CommandTrak PDA (Replacement)	\$503.78	US

Breath Alcohol Testing Unit

Sentinel understands that along with monitoring an offender population, the need also exists for a correctional or supervision agency to be able to monitor and restrict an offender's consumption of alcohol, which is often the cause of the offender's placement onto one of these monitoring programs.

Therefore, we offer remote alcohol breath alcohol testing with the 3000VB unit. This unit is the latest in alcohol testing systems and captures a deep lung sample via fuel cell technology to test for alcohol presence in the user's breath. This unit operates remotely which allows it to perform multiple daily tests on an offender either on a scheduled basis, randomly, or on-demand, if needed.



For identification of the offender, the unit uses a color picture visual identification system to confirm the tester's identity. Unlike systems that only provide a pass/fail reading, the 3000 model provides an actual reading of the concentration of alcohol present. For operational security purposes, the unit is equipped with a back-up battery and non-volatile memory to save all results if its relay of information is delayed for any reason.

SIN	Part Number	Product	Qty	GSA Price	COO
426-4M	MEMS-3000	Breath Alcohol Testing Unit	1 to 50	\$5.29/ day	IS
			51-100	\$5.22/ day	
			100+	\$5.16/ day	

Replacement Costs

SIN	Part Number	Product	GSA Price	COO
426-4M	MEMS-3000-R	Breath Alcohol Testing Unit (Replacement)	\$1,536.52	IS

Centurion Kiosk System

As a true corrections agency service provider, we realize that supervision officers may need additional tools besides only electronic monitoring and GPS tracking systems. One of the options we offer is our Sentinel Centurion Kiosk.

We developed our kiosk to provide a variety of services to any agency. Our Centurion kiosks can be used by parole and probation departments, as well as court circuits and sheriff's departments. It can be utilized for providing of monthly check-in services for probationers or parolees as well as collecting payment of traffic fines and court dues. For Sheriff's Departments, the kiosk can be used to collect inmate deposits from family members.



Utilizing secure Internet access, the kiosk connects safely to our SenTrak database from any location, at anytime. This ensures that all data is securely stored at our National Monitoring Center facility and not locally at the kiosks.

Among its uses and features include:

- Collection of payments for fees, fines, citations, etc.
- On-line, real-time connectivity to any Agency database system for immediate record updating

- Ability to collect and process cash or credit card payments for any offender population
- Biometric Finger Identification Unit allows for identity confirmation for monthly check-in programs
- Ability to be placed at secure remote locations to service a program over large regions
- 24/7 direct on-line access for officers to view all transactions and activity
- Easy Set-Up: Utilizes standard AC power and Internet Access
- Multi-lingual capability allows for wide demographic usage
- Voice-Over feature audibly guides users through transactions
- For security purposes, all data is stored safely at our national facility and not at the kiosk
- Real-time 24/7 monitoring of all kiosks for immediate notification in event of required maintenance or service
- Sentinel personnel available based on size and scope of program requirements

SIN	Part Number	Product	Qty	GSA Price	COO
246-20-4	CK-01	Centurion Kiosk System	1	\$3,022.67/ month	US