

# NOREX GROUP

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**GENERAL SERVICES ADMINISTRATION  
Federal Supply Service  
Authorized Federal Supply Schedule Price List**

*On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu driven database system. The INTERNET address for GSA Advantage! is: [www.GSAAdvantage.gov](http://www.GSAAdvantage.gov).*

Schedule Number: 47QSM20R0001 Schedule Title: Multiple Award Schedule (MAS)  
FSC Group: Facilities, Industrial Products & Services  
Product Services Code: 7220, 7340, 7910, 7920, 7930

Contract Number: GS-07F-252BA

*For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at [fss.gsa.gov](http://fss.gsa.gov).*

Contract Period: July 31, 2014 – July 30, 2024



## **NOREX GROUP, LLC**

26839 Peppertree Drive  
Valencia, CA 91381-0611  
Phone Number: (310) 492-5113  
Fax Number: (888) 243-2495

[www.norexgroup.com](http://www.norexgroup.com)

Contact for contract administration: Romika Gilbert, President  
[norexgrp@gmail.com](mailto:norexgrp@gmail.com)

Business size: Woman Owned, Small Disadvantaged Business

Modification Number: PS-A812 Effective Date: June 29, 2020

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## CUSTOMER INFORMATION

- 1a. Table of awarded Special Item Numbers (SINs):

<u>SIN #</u>	<u>SIN Title</u>
311423	Non Perishable Foods
325612	Disinfectants, Sterilants and Deodorizers
332215T	Cooking Utensils
333318F	Floor Care Cleaning and Equipment
339994	Hand Floor Cleaning Equipment

- 1b. Identification of the lowest priced service for each special item number awarded in the contract.  
**See pricelist**

- 1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided.

**Not applicable**

2. Maximum order for each SIN:

<u>SIN#</u>	<u>MAXIMUM ORDER</u>
311423	\$ 300,000
325612	\$ 250,000
332215T	\$ 300,000
333318F	\$ 250,000
339994	\$ 250,000

\*If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contractor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with [FAR 8.404](#).

3. Minimum order: **\$100**
4. Geographic coverage (delivery area): **48 Contiguous States, Alaska, Hawaii, Puerto Rico; Washington, DC; US Territories**
5. Point(s) of production: **USA, Canada, Mexico, Taiwan**
6. Discount from list prices or statement of net price: **Net prices are shown (discount and IFF fee applied)**
7. Quantity discounts: **Additional 2% for orders over \$10,000**
8. Prompt payment terms: **Net 30 Days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.**

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- 9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold: **Yes**
- 9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold. **Yes, contact contractor for limit**
10. Foreign items: **Canada, Mexico, Taiwan**
- 11a. Time of delivery: **Stock Items: 2-4 Days ARO**  
**Special Items: 30 Days ARO**
- 11b. Expedited delivery: **2 Business Days ARO**
- 11c. Overnight and 2-day delivery: **Contact contractor**
- 11d. Urgent requirements: **Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery**
12. F.O.B. point(s): **Destination**
- 13a. Ordering address(es): **Norex Group, LLC**  
**26839 Peppertree Dr.**  
**Valencia, CA 91381**
- 13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs) are found in Federal Acquisition Regulation (FAR) 8.405-3.
14. Payment address: **Norex Group, LLC**  
**26839 Peppertree Dr.**  
**Valencia, CA 91381**
15. Warranty provision: **Standard Commercial Warranty. Customer should contact contractor for a copy of the warranty**
16. Export packing charges: **Not applicable**
17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level). **Contact contractor**
18. Terms and conditions of rental, maintenance, and repair: **Not applicable**
19. Terms and conditions of installation: **Not applicable**
20. Terms and conditions of repair parts: **Not applicable**
- 20a. Terms and conditions for any other services: **Not applicable**
21. List of service and distribution points: **Not applicable**
22. List of participating dealers: **Not applicable**
23. Preventative maintenance: **Not applicable**
- 24a. Special attributes such as environmental attributes: **Not applicable**
- 24b. Section 508 compliance: **Not applicable**
25. Data Universal Number System (DUNS) number: **833270551**
26. Notification regarding registration in the System for Award Management (SAM) database.  
**Norex Group, LLC is registered and active in SAM, Cage code: 5W0G2**

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## **Norex Warranty and Return/Restocking Policy**

### **\*\*STANDARD COMMERCIAL WARRANTY ON ALL PRODUCTS**

**Returns / Return Requests** - Norex Group offers a 30 Day Return Policy (30 days from receipt of merchandise). All products must be in their original contents and unopened.

Any merchandise received opened and/or used may be returned to sender and we will be unable to post credit to client account. We are unable to honor return requests on perishable goods such as food, beverages and pharmaceutical items.

If an incorrect item is ordered, client may be responsible for return freight of the merchandise.

All return requests received after 30 days of receiving merchandise will be investigated and every effort will be made to accommodate the return with a 20% restocking fee.

\*\* Norex Group Return Policy will be considered active on date merchandise is signed for and not date of opening of packages.

Packages should be inspected immediately upon receipt.

***Please note - All return requests may be subject to a 15% restocking fee.***

All return requests must be directed to Norex Group either by calling into client services (888- 760-2969) or emailing in a request for return (returns@norexgroup.com)

Any returns received without prior notification (unauthorized returns) may be refused back to sender and will be considered a violation of our return policy.

Norex Group cannot guarantee the customer will receive credit under these circumstances.

**Credit for Returns** - Once merchandise has been received back at shipping facility it must go through Inspections. Finalization of credit may take approximately 5-7 business days after receipt of goods into facility. If an item is returned opened and/or used, credit will not be issued.

**Shortages of Merchandise** - Shortages on orders must be reported within 7 days of receipt of shipment. Shortage claim will immediately be filed with shipping facility and within 1-2 business days merchandise will be processed for reshipment at no excess fees to client.

Shortage claims received after 7 days will be forwarded to vendors for approval however we cannot guarantee they will be honored. We stress the urgency in reporting shortages in a timely fashion

**Damaged / Defective Shipments** - Damage and/or defective claims must be reported within 7 days of receipt of product. We will require a detailed description of damages and/or defects to goods. Damaged claim will immediately be filed with shipping facility and or shipping company (UPS/Fed Ex. Etc.)

All damaged claims received after 7 days of receipt of product are subject to investigation and we cannot guarantee they will be honored. We stress the urgency in reporting damages and/or product defects in a timely fashion

**Reshipment of Orders** - Reshipments for damaged, shorted and/or defective merchandise will be processed immediately at client request at no excess charge.

If an incorrect item is ordered by client, return will be processed and credit applied to client account.

Client may await credit posting or reorder immediately according to their needs.

Norex Group will make every effort to accommodate all return requests which may fall outside of this return policy however we cannot guarantee they will be honored.

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