GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

MULTIPLE AWARD SCHEDULE (MAS)

CONTRACT NUMBER:
GS-10F-0092N

PERIOD COVERED BY CONTRACT:
November 15, 2002 – November 14, 2022

DLH Solutions, Inc.
3565 Piedmont Road NE
Bldg. 3 Suite 700
Atlanta, GA. 30305
Phone: (770) 554-3545
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www.dlhcorp.com
Contract Administration: Kevin Wilson
Alternate: Ken McLaren

Business Size:
Large Business

Pricelist current through PS-0048, effective July 29, 2020

For more information on ordering from Federal Supply Schedule click on the FSS Schedules button at fss.gsa.gov. On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is: http://www.GSAAdvantage.gov.
TABLE OF CONTENTS

CUSTOMER INFORMATION ........................................................................................................... 3

DLH SOLUTION’S SKILL CATEGORY DESCRIPTIONS .......................................................... 5

DLH SOLUTION’S AUTHORIZED SCHEDULE PRICELIST .................................................. 20
CUSTOMER INFORMATION

1a. Table of Awarded Special Item Numbers

<table>
<thead>
<tr>
<th>Special Item Numbers</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>541614SVC/541614SVC-RC</td>
<td>Supply and Value Chain Management</td>
</tr>
<tr>
<td>541614/541614-RC</td>
<td>Deployment, Distribution and Transportation Logistics Services</td>
</tr>
<tr>
<td>561210FS/561210FS-RC</td>
<td>Facilities Support Services</td>
</tr>
<tr>
<td>541611/541611-RC</td>
<td>Management and Financial Consulting, Acquisition and Grants Management Support, and Business Program and Project Management Services</td>
</tr>
<tr>
<td>OLM/OLM-RC</td>
<td>Order-Level Materials (OLM)</td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract.

<table>
<thead>
<tr>
<th>Special Item Numbers</th>
<th>Description</th>
<th>Model Number</th>
<th>Unit Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>541614SVC/541614SVC-RC</td>
<td>Order Filler</td>
<td>See Price Sheet</td>
<td></td>
</tr>
<tr>
<td>541614/541614-RC</td>
<td>Order Filler</td>
<td>See Price Sheet</td>
<td></td>
</tr>
<tr>
<td>561210FS/561210FS-RC</td>
<td>Order Filler</td>
<td>See Price Sheet</td>
<td></td>
</tr>
<tr>
<td>541611/541611-RC</td>
<td>Research Analyst</td>
<td>See Price Sheet</td>
<td></td>
</tr>
</tbody>
</table>

1c. If the Contractor is proposing hourly rates, corresponding job titles, experience, functional responsibility, and education for those employees or subcontractors who will perform these services. **Skill category descriptions begin on page 5.**

2. Maximum order: $1,000,000

3. Minimum order: $100

4. Geographic coverage (delivery area): *Domestic only.*

5. Points of production (city, county, and state or foreign country): *Same as company address.*

6. Discount from list prices or statement of net price: *Government prices are net.*

7. Quantity discounts: *None offered.*

8. Prompt payment terms: 0%--Net 30 days. **Information for Ordering Offices:** Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. Government purchase cards are accepted below the micropurchase threshold.

9b. Government purchase cards are not accepted above the micropurchase threshold.

10. Foreign items (list items by country of origin): *None*

11a. Time of delivery: *Specified on the task order.*
11b. Items available for expedited delivery: *Contact Contractor.*

11c. Overnight and 2-day delivery: *Contact Contractor.*

11d. Urgent Requirements: *Contact Contractor.*

12. F.O.B. Point: *Destination*

13a. Ordering address: *Same as company address.*

13b. Ordering Procedures: For supplies and services, the ordering procedures, and information on Blanket Purchase Agreements (BPAs) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment address: *Same as company address.*

15. Warranty provision: *Contractor’s standard commercial warranty.*

16. Export packing charges: *Not Applicable*

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micropurchase level): *Contact contractor.*

18. Terms and conditions of rental, maintenance, and repair: *Not Applicable*

19. Terms and conditions of installation: *Not Applicable*

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: *Not Applicable*

20a. Terms and conditions for any other services: *Not Applicable*

21. List of service and distribution points: *Not Applicable*

22. List of participating dealers: *Not Applicable*

23. Preventive maintenance: *Not Applicable*

24a. Special attributes such as environmental attributes, (e.g., recycled content, energy efficiency, and/or reduced pollutants): *Not Applicable*

24b. Section 508 compliance information: *Not applicable*  
The EIT standards can be found at www.Section508.gov.

25. Data Universal Number System (DUNS) number: 95-966-0036

26. DLH Solutions, Inc. is registered in the System for Award Management (SAM) database.
Labor Categories

<table>
<thead>
<tr>
<th>Wage Determination Position Descriptions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>01020 ADMINISTRATIVE ASSISTANT</strong></td>
</tr>
<tr>
<td>Compiles and maintains records of business transactions and office activities of establishment, performing variety of the following or similar administrative duties and utilizing knowledge of system or procedures. Compiles data and maintains records and reports. Operates office equipment such as but not limited to: computer, calculator and duplicating machine/fax. May take dictation. May greet and assist visitors. Keep official records and execute administrative policies determined by or in conjunction with other officials. Prepares memorandums outlining and explaining administrative procedures and policies to supervisory workers. Plan meetings. Directs preparation of records, such as notices, and minutes. Records resolutions of directors meeting. Acts as custodian of documents and records. Depending on organization, works in line, or staff capacity.</td>
</tr>
<tr>
<td><strong>Education Required:</strong> High school diploma.</td>
</tr>
<tr>
<td><strong>Minimum/Maximum Experience:</strong> Minimum of one year experience required.</td>
</tr>
<tr>
<td><strong>Training Required:</strong> Business related level equivalent experience.</td>
</tr>
<tr>
<td><strong>01070 DOCUMENT PREPARATION CLERK</strong></td>
</tr>
<tr>
<td>Prepares documents such as brochures, books, periodicals, catalogs, and pamphlets for copying or photocopying, photographic, and other reproducing office machine. Cuts documents into individual pages of standard size and format when allowed by margin space, using paper cutter or razor knife. Reproduces document pages as necessary to improve clarity or to reduce one or more pages into single page of standard size for copying machine being used, using photocopying machine. Stamps standard symbols on pages or inserts instruction cards between pages of material to notify Duplicating Machine Operator of special handling, such as manual repositioning during copying procedure. Prepares cover sheet and document folder for material, and index card for organizations' files indicating information, such as organization's name and address, subject or product category, and index code to identify material. Inserts material to be copied in document folder, and files folder for processing according to index code and copying priority schedule.</td>
</tr>
<tr>
<td><strong>Education Required:</strong> High school diploma.</td>
</tr>
<tr>
<td><strong>Minimum/Maximum Experience:</strong> Minimum of one year experience required.</td>
</tr>
</tbody>
</table>
01050 DISPATCHER, MOTOR VEHICLE
Minimum General Experience and Education: Requires a High School education plus three years experience.

Functional Responsibility:
Assigns motor vehicles and drivers for conveyance of freight or passengers. Compiles list of available vehicles. Assigns vehicles according to factors, such as length and purpose of trip, freight or passenger requirements and preference of user. Issues keys, record sheets, and credential to drivers. Records time of departure, destination, cargo, and expected time of return. Investigates overdue vehicles. May confer with customers to expedite or locate missing, misrouted, delayed or damaged merchandise. May maintain record of mileage, fuel used, repairs made and other expenses. May establish service or delivery routes. May supervise loading and unloading. May issue equipment to drivers, such as hand trucks, dollies, and blankets. May direct activities of drivers, using two-way radio. May assign helpers to drivers. May work at vehicle distribution center and assign vehicles to customer agencies.

01270 PRODUCTION CONTROL CLERK
Minimum General Experience and Education: Requires a High School education plus one year experience.

Functional Responsibility:
Compiles and records production data for industrial establishments to compare records and reports on volume of production, consumption of material, quality control, and other aspects of production, performing any combination of the following duties: Compiles and records production data from such documents as customer orders, work tickets, product specifications, and individual worker production sheets, following prescribed recording procedures and using typewriter and other devices. Calculates such factors as types and quantities of items produced, materials used, amounts of scrap, frequency of defects, and worker and department production rates, using adding machine or calculator. Writes production reports based on data compiled, tabulated and computed, following prescribed formats. Maintains files of documents used and prepared. Compiles from customer orders and other specifications detailed production sheets or work tickets for use by production workers as guides in assembly or manufacture of products. Prepares written work schedules based on established guidelines and priorities. Compiles material inventory records and prepares requisitions for procurement of materials and supplies. Charts production, using chart, graph, or pegboard, based on statistics compiled for reference by production and management personnel. Sorts and distributes work tickets or material to workers. May compute wages from employee time cards and post wage data on records used for preparation of payroll.
01300 SCHEDULER, MAINTENANCE

Minimum General Experience and Education: Requires a High School education plus three years experience.

Functional Responsibility:
Schedules repairs and lubrication of motor vehicles for vehicle-maintenance concern or company automotive-service shop. Schedules vehicles for lubrication or repairs based on date of last lubrication and mileage traveled or urgency of repairs. Contacts garage to verify availability of facilities. Notifies parking garage workers to deliver specified vehicles. Maintains file of requests for services.

01400 SUPPLY TECHNICIAN

Minimum General Experience and Education: Requires a High School education plus three years experience.

Functional Responsibility:
Performs limited aspects of technical supply management work (e.g., inventory management, storage management, cataloging, property utilization) related to depot, local, or other supply activities. Work usually is segregated by commodity area or function, and controlled in terms of difficulty, complexity, or responsibility. Assignments usually relate to stable or standardized segments of technical supply management operations; or to functions or subjects that are narrow in scope or limited in difficulty. The work generally involves individual case problems or supply actions. This work may require consideration of program requirements, together with specific variations in or from standardized guidelines. Assignments require (a) a good working knowledge of the governing supply systems, programs, policies, nomenclature, work methods, manuals, or other established guidelines; (b) an understanding of the needs of the organization serviced; and (c) analytical ability to define or recognize the dimension of the problems involved, to collect the necessary data, to establish the facts, and to take or recommend action based upon application or interpretation of established guidelines.

01611 WORD PROCESSOR I

Minimum General Experience and Education: Requires a High School education plus three years experience.

Functional Responsibility:
Produces a variety of standard documents, such as correspondence, form letters, reports, tables and other printed materials. Work requires skill in typing; a knowledge of grammar, punctuation and spelling; and ability to use reference guides and equipment manuals. Performs familiar, routine assignments following standard procedures. Seeks further instructions for assignments requiring deviations from established procedures.
01612 WORD PROCESSOR II
Minimum General Experience and Education: Requires a High School education plus five years’ experience.

Functional Responsibility:
Uses a knowledge of varied and advanced functions of one software type, a knowledge of varied functions of different types of software, or a knowledge of specialized or technical terminology to perform such typical duties as:
- Editing and reformatting written or electronic drafts. Examples include: Correcting function codes; adjusting spacing and formatting; and standardizing headings, margins, and indentations.
- Transcribing scientific reports, lab analyses, legal proceedings, or similar material from voice tapes or handwritten drafts.

Work requires knowledge of specialized, technical, or scientific terminology. Work requires familiarity with office terminology and practices; incumbent corrects copy and questions originator of document concerning missing information, improper formatting, or discrepancies in instructions. Supervisor sets priorities and deadlines on continuing assignments, furnishes general instructions for recurring work, and provides specific instructions for new or unique projects. May lead lower level word processors.

01613 WORD PROCESSOR III
Minimum General Experience and Education: Requires a High School education plus plus eight years experience.

Functional Responsibility:
Requires both a comprehensive knowledge of word processing software applications and office practices and a high degree of skill in applying software functions to prepare complex and detailed documents. For example, processes complex and lengthy technical reports which include tables, graphs, charts, or multiple columns. Uses either different word processing packages or many different style macros or special command functions. Independently completes assignments and resolves problems.

03041 COMPUTER OPERATOR I
Minimum General Experience and Education: Requires a High School education plus one year relevant experience.

Functional Responsibility:
Works under close personal supervision and is provided detailed written or oral guidance before and during assignments. As instructed, resolves common operating problems. May serve as an assistant operator working under close supervision or performing a portion of a more senior operator's work.
03042 COMPUTER OPERATOR II
Minimum General Experience and Education: Requires a High School education, six months of specialized education in related area is preferred and three years of relevant experience. In addition, one year educational experience may be substituted for each year of relevant experience shortfall.

Functional Responsibility:
Processes scheduled routines which present few difficult operating problems (e.g., infrequent or easily resolved error conditions). In response to computer output instructions or error conditions, applies standard operating or corrective procedure. Refers problems which do not respond to preplanned procedure. May serve as an assistant operator, working under general supervision.

03043 COMPUTER OPERATOR III
Minimum General Experience and Education: Requires a High School education, and six months of specialized technical education in related area is required and five years of relevant experience. In addition, one year educational experience may be substituted for each year of relevant experience shortfall.

Functional Responsibility:
Processes a range of scheduled routines. In addition to operating the system and resolving common error conditions, diagnoses and acts on machine stoppage and error conditions not fully covered by existing procedures and guidelines (e.g., resetting switches and other controls or making mechanical adjustments to maintain or restore equipment operations). In response to computer output instructions or error conditions, may deviate from standard procedures if standard procedures do not provide a solution. Refers problems which do not respond to corrective procedures.

03044 COMPUTER OPERATOR IV
Minimum General Experience and Education: Requires a High School education, and one year of specialized technical education in related area is required and eight years of relevant experience. In addition, one year educational experience may be substituted for each year of relevant experience shortfall.

Functional Responsibility:
Adapts to a variety of nonstandard problems which require extensive operator intervention (e.g., frequent introduction of new programs, applications, or procedures). In response to computer output instructions or error conditions, chooses or devises a course of action from among several alternatives and alters or deviates from standard procedures if standard procedures do not provide a solution (e.g., reassigning equipment in order to work around faulty equipment or transfer channels); then refers problems. Typically, completed work is submitted to users without supervisory review.
03045 COMPUTER OPERATOR V
Minimum General Experience and Education: Requires a High School education, and one year of specialized technical education, and ten years of relevant experience. In addition, certification in at least one current computer networking field may substitute up to four years of relevant experience shortfall.
Functional Responsibility:
Resolves a variety of difficult operating problems (e.g., making unusual equipment connections and rarely used equipment and channel configurations to direct processing through or around problems in equipment, circuits, or channels or reviewing test run requirements and developing unusual system configurations that will allow test programs to process without interfering with ongoing job requirements). In response to computer output instructions and error conditions or to avoid loss of information or to conserve computer time, operator deviates from standard procedures. Such actions may materially alter the computer unit's production plans. May spend considerable time away from the control station providing technical assistance to lower level operators and assisting programmers, systems analysts, and subject matter specialists in resolving problems.

21071 FORKLIFT OPERATOR
Minimum General Experience and Education: Requires a High School education plus applicable forklift certification.
Functional Responsibility:
Operates a manually controlled gasoline, electric or liquid propane gas powered forklift to transport goods and materials of all kinds about a warehouse, manufacturing plant, or other establishment.

21020 MATERIAL COORDINATOR
Minimum General Experience and Education: Requires a High School education plus five years experience.
Functional Responsibility:
Coordinates and expedites flow of material, parts, and assemblies within or between departments in accordance with production and shipping schedules or department supervisors' priorities. Reviews production schedules and confers with department supervisors to determine material required or overdue and to locate material. Requisitions material and establishes delivery sequences to departments according to job order priorities and anticipated availability of material. Arranges for in-plant transfer of materials to meet production schedules. Arranges with department supervisors for repair and assembly of material and its transportation to various departments. Examines material delivered to production departments to verify if type specified. May monitor and control movement of material and parts along conveyor system, using remote-control panelboard. May compute amount of material needed for specific job orders, applying knowledge of product and manufacturing processes and using adding machine. May compile report of quantity and type of material on hand. May move or transport material from one department to another, using hand truck or industrial truck. May compile perpetual production records in order to locate material in process of production, using manual or computerized system. May maintain employee records.
21040 MATERIAL HANDLING LABORER
Minimum General Experience and Education: Requires a High School education plus one year experience.
Functional Responsibility:
Performs physical tasks to transport or store materials or merchandise. Duties involve one or more of the following: manually loading or unloading freight cars, trucks, or other transporting devices; unpacking, shelving, or placing items in proper storage locations; or transporting goods by hand truck, cart, or wheelbarrow. Receive supply shipments, then unpack, take stock of, and document according to purchasing procedures. Excluded from this definition are workers whose primary function involves:
1. Participating directly in the production of goods (e.g. moving items from one production station to another or placing them on or removing them from the production process).
2. Stocking merchandise for sale.
3. Counting or routing merchandise;
4. Loading and unloading ships (longshore workers).
5. Traveling on trucks beyond the establishment's physical location to load or unload merchandise.

21050 ORDER FILLER
Minimum General Experience and Education: Requires a High School education plus one year experience.
Functional Responsibility:
Fills shipping or transfer orders for finished goods from stored merchandise in accordance with specifications on sales slips, customers' orders, or other instructions. May, in addition to filling orders and indicating items filled or omitted, keep records of outgoing orders, requisition additional stock or report short supplies to supervisor, and perform other related duties.

21100 SHIPPING/RECEIVING CLERK
Minimum General Experience and Education: Requires a High School education plus one year experience.
Functional Responsibility:
Performs clerical and physical tasks in connection with shipping goods of the establishment in which employed and receiving incoming shipments. In performing day-to-day, routine tasks, follows established guidelines. In handling unusual nonroutine problems, receives specific guidance from supervisor or other officials. May direct and coordinate the activities of other workers engaged in handling goods to be shipped or being received. Shipping duties typically involve the following: Verifying that orders are accurately filled by comparing items and quantities of goods gathered for shipment against documents; insuring that shipments are properly packaged, identified with shipping information, and loaded into transporting vehicles; and preparing and keeping records of goods shipped, e.g., manifests, bills of lading. Receiving duties typically involve the following: Verifying the correctness of incoming shipments by comparing items and quantities unloaded against bills of lading, invoices, manifests, storage receipts, or other records; checking for damaged goods; insuring that goods are appropriately identified for routing to departments within the establishment; preparing and keeping records of goods received.
21130 SHIPPING PACKER
Minimum General Experience and Education: Requires a GED or High School education plus one year experience.
Functional Responsibility: Prepares finished products for shipment or storage by placing them in shipping containers, the specific operations performed being dependent upon the type, size, and number of units to be packed, the type of container employed, and method of shipment. Work requires the placing of items in shipping containers and may involve one or more of the following: Knowledge of various items of stock in order to verify content; selection of appropriate type and size of container; inserting enclosures in container; using excelsior or other material to prevent breakage or damage; closing and sealing container; and applying labels or entering identifying data on container. Exclude packers who also make wooden boxes or crates.

21150 STOCK CLERK (Shelf Stocker; Store Worker II)
Minimum General Experience and Education: Requires a High School education plus three years experience.
Functional Responsibility:
Receives, stores, and issues equipment, materials, supplies, merchandise, foodstuffs, or tools, and compiles stock records of items in stockroom, warehouse or storage yard. Counts, sorts, or weighs incoming articles to verify receipt of items on requisition or invoice. Examines stock to verify conformance to specifications. Stores articles in bins, on floor or on shelves, according to identifying information, such as style, size or type of material. Fills orders or issues supplies from stock. Prepares periodic, special or perpetual inventory of stock. Requisitions articles to fill incoming orders. Compiles reports on use of stock handling equipment, adjustments of inventory counts and stock records, spoilage of or damage to stock, location changes, and refusal of shipments. May mark identifying codes, figures, or letters on articles. May distribute stock among production workers, keeping records of material issued. May make adjustments or repairs to articles carried in stock. May cut stock to site to fill order.

21400 WAREHOUSE SPECIALIST (Warehouse Worker)
Minimum General Experience and Education: Requires a High School education plus three years experience.
Functional Responsibility:
As directed, performs a variety of warehousing duties which require an understanding of the establishment's storage plan. Work involves most of the following: Verifying materials (or merchandise) against receiving documents, noting and reporting discrepancies and obvious damages; routing materials to prescribed storage locations; storing, stacking, or palletizing materials in accordance with prescribed storage methods; rearranging and taking inventory of stored materials; examining stored materials and reporting deterioration and damage; removing material from storage and preparing it for shipment. May operate hand or power trucks in performing warehousing duties. Exclude workers whose primary duties involve shipping and receiving work (see Shipping/Receiving Clerk), order filling (see Order Filler), or operating forklifts (see Forklift Operator).
31030 BUS DRIVER

Minimum General Experience and Education: Requires a High School education plus applicable state driver’s license.

Functional Responsibility:
Drives bus to transport passengers over specified routes to local or distant points according to time schedule. Assists passengers with baggage and collects tickets or cash fares. Regulations heating, lighting, and ventilating systems for passenger comfort. Complies with local traffic regulations. Reports delays or accidents. Records cash receipts and ticket fares. May make repairs and change tires. May inspect bus and check gas, oil, and water before departure. May load or unload baggage or express checked by passengers in baggage compartment. May transport pupils between pickup points and school. May drive diesel or electric powered transit bus to transport passengers over established city route.

<table>
<thead>
<tr>
<th>SCLS Labor Category</th>
<th>SCLS Code and Category</th>
<th>Wage Determination Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative Assistant</td>
<td>01020-Administrative Assistant</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Document Preparation Clerk</td>
<td>01070-Document Preparation Clerk</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Motor Vehicle Dispatcher</td>
<td>01060-Motor Vehicle Dispatcher</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Production Control Clerk</td>
<td>01270-Production Control Clerk</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Scheduler, Maintenance</td>
<td>01300-Scheduler, Maintenance</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Supply Technician</td>
<td>01410-Supply Technician</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Word Processor I</td>
<td>01611-Word Processor I</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Word Processor II</td>
<td>01612-Word Processor II</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Word Processor III</td>
<td>01613-Word Processor III</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Computer Operator I</td>
<td>14041-Computer Operator I</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Computer Operator II</td>
<td>14042-Computer Operator II</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Computer Operator III</td>
<td>14043-Computer Operator III</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Computer Operator IV</td>
<td>14044-Computer Operator IV</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Computer Operator V</td>
<td>14045-Computer Operator V</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Forklift Operator</td>
<td>21020-Forklift Operator</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Material Coordinator</td>
<td>21030-Material Coordinator</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Material Handling Labor</td>
<td>21050-Material Handling Labor</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Order Filler</td>
<td>21071-Order Filler</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Shipping/Receiving Clerk</td>
<td>21130-Shipping/Receiving Clerk</td>
<td>2015-4035</td>
</tr>
<tr>
<td>Shipping Packer</td>
<td>21110-Shipping Packer</td>
<td>2015-4035</td>
</tr>
<tr>
<td>Stock Clerk</td>
<td>21150-Stock Clerk</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Warehouse Specialist</td>
<td>21410-Warehouse Specialist</td>
<td>2015-4047</td>
</tr>
<tr>
<td>Bus Driver</td>
<td>31030-Bus Driver</td>
<td>2015-4047</td>
</tr>
</tbody>
</table>

The Service Contract Labor Standards (SCLS) is applicable to this contract and it includes SCLS applicable labor categories. The prices for the indicated SCLS labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCLS matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide).
NON-Wage Determination Position Descriptions

CHIEF OF LOGISTICS
Directs and coordinates program activities designed to provide contractor, managers and customers with logistics technology. Analyzes contractual commitments, customer specifications, design changes and other data to plan and develop logistic program activities. Develops and implements program activities, coordinates efforts of contractors, production departments and field service personnel and resolve in area of logistics to ensure meeting of contractual commitments. Develops and initiates preparation of handbooks, bulletins, and information systems to provide and supply logistics support. Compiles data on standardization and interchangeability of parts to expedite logistics activities. Performs special research or technical studies critical to logistic support functions. Utilizes computer techniques for analysis, simulation or information systems and documentation.

Education Requirements: Bachelors degree in Science specializing in logistics, logistics management, or in a business related field.

Minimum/Maximum Experience: Ten or more years experience in logistics management or business related equivalent considered in lieu of educational requirement.

CLERICAL WAREHOUSE SUPERVISOR
Supervises and coordinates the activities of production and operating workers such as inspectors, precision workers, machine setters and operators, assemblers, fabricators, and plant and system operators. Clerical warehouse supervisors also evaluate each worker's performance. If a worker has done a good job, the supervisor records it in the employee's personnel file and may recommend a promotion or other award. Alternatively, if a worker is performing poorly, the supervisor discusses the problem with the employee to determine the cause and helps the worker improve his or her performance. This may require sending the employee to a training course or arranging personal counseling. If the situation does not improve, the supervisor may recommend a transfer, demotion, or dismissal. Clerical warehouse supervisors usually interview and evaluate prospective warehouse employees. When new workers arrive on the job, supervisors greet them and provide orientation to acquaint them with the organization and its operating routines. They may also serve as the primary liaisons between their offices and the general public through direct contact and by preparing promotional information.

Education Requirement: Two year college degree or equivalent five years work related experience.

Minimum/Maximum Experience: Minimum five years work related experience.
CONTRACT SUPPORT SPECIALIST
Works closely with the Contracting Officer (CO) of the project, designated ordering official, and/or Contracting Officers Representative (COR). Performs all required services in accordance with the FAR, GSAM, and other agency regulations and policies. Develops and coordinates acquisition plans. Assures proper preparation of Invitations for Bids and Requests for Proposals for large variety of services including construction, repair and alterations to building and building systems, asbestos abatement, equipment maintenance and alterations, installations or replacement, professional services including architect, engineers, security specialist, operation and maintenance of buildings, and management and inspection services. Researches, and originates contract clause and format, etc. particular to each contract. Identifies contract clauses and specification problems which may discourage competition or other problems, and seeks assistance from subject matter specialists for corrections. Contacts in person, by telephone and e-mail, prepares detailed letters, reports, and communications. Performs contract administration functions including review of drafts and final contracts. Evaluates particulars of contracts, and helps applicants improve, and provides recommendations to management. Checks documentation for proper and appropriate contract provisions and conducts accurate appraisals. Ensures compliance with appropriate regulations. Oversees, prepares, and/or compiles contracting paperwork to be submitted to the supervisor’s office. Does Payroll data submission, negotiating and recommending issuance of Task Orders under IDIQ and other contracts, makes progress, final, and other payments in accordance with contract terms. Researches files and records to verify information and resolves discrepancies as requested.

Education Requirement: Four year college degree specializing in contract management or eight years experience in the field of contracting serving as COTR or Contracting Officer.

Minimum/Maximum Experience: Minimum of eight years contracting experience is required.

Training Required: Must have proof of Level 1, 2, and 3 contracting certifications.
FACILITY MANAGEMENT SPECIALIST

In support of a single facility or multiple facilities throughout a large geographical area, this individual is responsible for coordinating facility functions such as building maintenance and repair, physical security, safety, hazardous materials control, environmental compliance and contractor oversight. Coordinates supply and service requirements and determines best method of procurement. May serve as the central point of contact for contracts from initiation advertisement, negotiation, award, and progress reports through to completion. Is expected to plan and independently accomplish assignments and to resolve problems encountered within the scope of established policies and precedents. Responsible for conducting meetings, pre-bid conference and pre-construction conferences relative to construction projects. The employee discusses with and makes recommendations to the supervisor on matters that are controversial or involve new or unusual precept setting situations. Meets with facility managers and directors to determine collective requirements and feasibility of requests. Recommends solutions which may be modifications of original planning, compromises, or accommodations to meet varying unit demands. Frequently travels to the facilities to provide technical assistance and staff direction on construction, inspection, maintenance, repair, improvements, expansion, and renovation on facilities within the scope of contractual area. Interprets regulations, directives, and policies pertaining to facilities engineering, prepares directives to implement policies; and insures compliance with regulatory, procedural and technical considerations in the remodeling and expansion of various types of facilities to include land areas, construction, security alarms, intrusion alarm systems, painting, structural repairs, changes to buildings, electrical installations, removal or correction of safety faults, plumbing, heating and air conditioning, kitchen and dining facilities, roof maintenance, buildings and ground maintenance, leasing actions, landscaping, parking facilities, and storage areas, etc. Meets with Project Review Boards, client personnel and contractors to present and classify projects and discuss related problems and priorities. Inspects facilities to determine state of repair and requirements for immediate or long-range projects, ensures data is formulated for incorporation into management plans, and incorporates unfounded requirements into the budget process. Initiates request for minor, new construction or major repairs such as improving parking areas, modifying facilities storage areas, remodeling administrative areas, making structural or roof repairs. Forwards requests to engineering personnel for approval. Reviews operational issues, determines appropriate use, costs incurred, identifies impact of other uses of facilities and documents requests for use by non-tenants. Determines needs, initiates, and monitors local purchase contracts for facility support services such as utilities, grounds maintenance, intrusion detection systems, maintenance, custodial services and equipment maintenance. Initiates corrective actions as required. Reviews contractor submittals for acceptability. Analyzes contract alterations to meet changed conditions.

Minimum/Maximum Experience: Minimum Five years work related experience in the area of facilities management.
FACILITY MANAGER
Manages and controls substantial computer operations and support. Functions may consist of user support, computer/network operations, network maintenance, data entry, specialized workstations, production control, operating systems software analysis and programming, and support functions. Plans, directs, controls, schedules, coordinates, and organizes facilities utilization and management projects. This may also include security, both physical and hardware/software; establishing charge back rates; monitoring hardware CPU usage, and recommending methodology for more efficient utilization. Evaluates alternatives for more efficient and effective accomplishment of work, establishes procedures, and develops required documentation. Interfaces through written and oral communications with GSA technical and contract personnel and customer agency representatives. Other duties may include planning for the augmentation of existing systems, evaluation or and operation of automatic data processing equipment, data communication equipment and data communications networks.

Education Requirement: College Degree or Ten years work related experience.

Minimum/Maximum Experience: Minimum Ten years work related experience in facility management.

LOGISTICS MANAGEMENT SPECIALIST
This non-supervisory position directs and coordinates program activities designed to provide subcontractors, management, and customers with logistics technology, effective and economical support concerned for manufacturing or servicing of products, systems, or equipment.

Analyzes contractual commitments, customer specifications, design changes, and other data to plan and develop logistic program activities from concept through life-cycle of product. The work requires a broad knowledge of integrated logistics management to plan, implement, and manage broad scale logistics support for systems and equipment. Develops and implements program activities, coordinates efforts of subcontractors, production departments, and field service personnel and resolves problems in the area of logistics to ensure meeting of contractual commitments. May develop and initiate preparation of handbooks, bulletins, and information systems to provide and supply logistics support. Compiles data on standardization and interchangeability of parts to expedite logistics activities. Determines logistic support sequences and time phasing, problems arising from location of operational area, and other factors such as environmental factors affecting personnel. Performs special research or technical studies critical to logistic support functions. Utilizes computer techniques for analysis, simulation or information systems and documentation. Plans minor design modifications to project plans based on various factors, to include terrain and location.

Education Requirement: 4-year course of study leading to a bachelor's degree in an accredited college or university.

Minimum/Maximum Experience: 3 years in area of logistics management, planning, forecasting, and coordination.

Training Required: College level course work in the area of logistics management or 3 years work related experience in this area.
PRODUCTION CONTROL SPECIALIST
Provides support necessary to manage a medium to large scale system in the area of execution toward delivery of final product utilizing a predefined and documented set of procedures and directions. Participates in field measurement operations. Assists with design, fabrication, maintaining/repairing, and operating highly specialized equipment. Assists with data analysis, data entry, and writing reports. Conducts surveys for preservation and rehabilitation of organization resources. Uses automated data processing equipment to enter, process, and summarize data for reports, and prepares reports summarizing results of surveys. Analyzes system input data to determine applicability to client requirements. Develops procedures to determine validity of reports produced during system execution. May develop relational databases that contain session data, QA/QC results, and other entered data. Provide statistical advice on data collections. Analyzes error transactions to determine corrective action. Develops simple ad hoc programs using a state-of-the-art retrieval system when input is provided through predefined parameters. Operations scheduling and/or computer data library functions. Enters project data into online and electronic databases, and maintains up to date project files.

Education Requirement: Associates Degree or equivalent.

Minimum/Maximum Experience: 1 year Related Experience

Note: Experience operating computer equipment for the purpose of data entry, word processing or maintaining information or performing clerical work involving reconciliation of data may be substituted on a year-for-year basis for the required education.

Training Requirement: Basic computer skills requirement.
PRODUCTION CONTROL SUPERVISOR
May lead individuals or teams of Production Control Specialists. Provides support necessary to manage a medium to large scale system in the area of execution toward delivery of final product utilizing a predefined and documented set of procedures and directions. Participates in field measurement operations. Assists with design, fabrication, maintaining/repairing, and operating highly specialized equipment. Assists with data analysis, data entry, and writing reports. Conducts surveys for preservation and rehabilitation of organization resources. Uses automated data processing equipment to enter, process, and summarize data for reports, and prepares reports summarizing results of surveys. Analyzes system input data to determine applicability to client requirements. Develops procedures to determine validity of reports produced during system execution. May develop relational databases that contain session data, QA/QC results, and other entered data. Provide statistical advice on data collections. Responsible for all production activities which may include, but are not limited to scheduling, JCL setup, data entry, data control, computer data library and operations documentation. Monitors and improves production procedures. Receives and reviews input and output data (grid sheets, scanner documents, paper tapes, and electronic media). Maintains and revises lists. Controls records and source data used in the preparation of recurring reports and records. Codes source data and lists according to prescribed code designations. Investigates and corrects problems causing incorrect input or output. Assigns personnel to the various support operations and directs their activities. Reviews and evaluates their work and prepares performance reports. Prepares activity and progress reports regarding the production support activities. Enters project data into online, and electronic databases, and maintains up to date project files.

**Education Requirement:** Two year college degree or five years work related experience.

**Minimum/Maximum Experience:** Minimum of five years.

**Training Requirement:** Must have served in the capacity as a Production Control Coordinator or equivalent position and have the ability to understand, and decipher trends and make corrective actions based on data.
PROGRAM ANALYST
Provides support services in the area of Program Integration. Develops financial metrics incorporating Earned Value (EV) data and financial execution data to present an overall status of the system. Analyze and assess cost, schedule, and technical performance of program elements which comprise the system. Coordinate the submission of status reports. Participates in a myriad of financial and technical activities in support of the Program Integration Assessment (PIA) division.

Education Required: Any combination of education, training and/or experience equivalent to the completion of two years of college including coursework and training in technical writing, basic statistics, and computer usage.

Minimum /Maximum Experience: Minimum Two Years experience required.

Training Required: Various database, spreadsheet, word processing, and desktop publishing applications such as Microsoft Office.

Job Requirements: Knowledge, skills, and experience in any DOD, DOI, and DOA systems acquisition, program management and the program control function. Familiarity with systems acquisition processes and key program documentation as well as the ability to analyze and assess cost, schedule, and technical performance aspects of programs. Ideal candidates will have an in-depth knowledge of either DOD Planning, Programming, and Budgeting System (PPBS) to include experience in budget formulation, execution, and congressional enactment, or any equivalent DOI, or DOA programs. Knowledge and experience in cost analysis, scheduling and contract cost controls including the application of Earned Value Management techniques.
PROGRAM OPERATIONS ASSISTANT MANAGER
Responsible for overall technical, business and financial management of programs and projects. Oversees program budgets, schedules and performance. Directs staff. Has primary responsibility for program health. Responsible for ensuring that organization resources are available and are effectively used to meet client goals and requirements. May serve as contractor's single point of contact for the client. Prepares and communicates status and outcomes of contract performance. Advise on, administer, supervise, or perform research or other professional and scientific or technical work. Has responsibility for independently planning, designing, and carrying out programs, projects, studies, or other work, which includes varied duties requiring many different and unrelated processes and methods that are applied to a broad range of activities or substantial depth of analysis. Decisions regarding what needs to be done may include major areas of uncertainty in approach, methodology, or interpretation and evaluation processes that can result from such elements as continuing changes in program operations, and technological development. May be responsible for providing temporary employees with proper safety training. Lead field crews and provide work direction and guidance to other project technicians and crew members in gathering data. Coordinate with other crew leaders to plan work from day to day on the basis of general guidelines. Use, and evaluate use of, specialized techniques and methods to collect data from field investigations and report findings to determine actual potential impact on organization resources. Provide assistance in the formative stages of major projects. May provide spatial analysis and GIS expertise for individual projects. Assist with the creation and/or review of maps, charts, graphics, and statistical reports utilizing GIS or database software.

Education Requirement: Must possess technical academic degrees, professional training, certifications or equivalent experience in areas of program management. Two year college degree and two year’s work related experience in the field of program management.

Minimum/Maximum Experience: Minimum of two year’s work related experience in program management.
PROGRAM OPERATIONS MANAGER
Serves as the contractor counterpart to the Government program/technical manager. This individual represents senior level management whose competency concerning effectiveness and efficiency in managing dedicated overall program activity is paramount to program success. Qualifications must be commensurate to the level of education and expertise necessary to manage and oversee program requirements of a magnitude proportional to the contract. Manages substantial program/technical support operations involving multiple projects/task orders and personnel at diverse locations. Organizes, directs, and coordinates planning and execution of all program technical support activities. Has demonstrated information technology expertise and communication skills to be able to interface with all levels of management. Simultaneously plans and manages to transition of several highly technical projects. Establishes and alters (as necessary) management structure to effectively direct program/technical support activities. Meets and confers with Government management officials regarding the status of specific contractor program/technical activities and problems, issues or conflicts regarding resolution.

Education Requirement: A BS degree in Business, Purchasing, or Management is preferred is required.

Minimum/Maximum Experience: Minimum requirement in lieu of formal educational requirement the individual must possess 3-5 years private sector or military experience directly related to contract performance.
QA/QC INSPECTOR

Inspects products manufactured or processed by private companies for government use to ensure compliance with contract specifications. Performs the following duties:

Examines the company's records to secure such information as size and weight of product and results of quality tests. Inspects product to determine compliance with order specifications, company's quality control system for compliance with legal requirements, and packing facilities for conformity to specified standards. Submits water, soil, biological, culture, and chemical samples of product to government laboratory for testing as indicated by department procedures. Ensures sampling, testing and final products meet high quality standards of compliance, reliability, and safety. Documents all non-compliance and safety issues in order to avoid any future problems and show trend analysis of such. Stamps mark of approval or rejection on product and writes report of examinations. Follows up on non-compliance issues to ensure future problems are avoided. Develops and conducts implementation of regular or routine surveys and does field sampling. Test appropriateness or efficacy of existing methods and techniques for accomplishing goals and objectives. Uses, and evaluates use of specialized techniques and methods to collect data from field investigations and reports findings to determine actual and potential impact on organization resources. Assesses information and data to identify threats and needs that are relevant to management practices. Assesses accuracy and suitability of practices at organization’s facilities. Conducts onsite ecological investigations of actual or suspected contaminant sites to obtain samples and data for quality control. Prepares objective and complete reports and other documents to evaluate findings from sampling, testing, and studies. Conducts ongoing analysis of analysis results of studies and investigations.

Qualifications - To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

Education Requirements: High School Diploma or equivalent.

Minimum/Maximum Experience: Must have served at least a year as a quality assurance/control inspector and provide documentation as proof of such.

SITE MANAGER

The Site Manager plans, directs, controls, schedules, coordinates and organizes the facility’s utilization and management projects. This may include security, both physical and software/hardware; establishing charge back rates; monitoring hardware CPU usage, and recommending methodology for more specific utilization. Evaluates alternatives for more efficient accomplishment of work, establishes procedures, and develops documentation. Interfaces through oral and written instruction with contract personnel and customer agency representatives. Initiates corrective actions as required.

Education Requirements: Two year college equivalent or five years experience.

Minimum/Maximum Experience: Five Years in lieu of college requirement.
SYSTEMS ANALYST
Carries out fact-finding and analysis as assigned, usually of a single activity or a routine problem. Applies established procedures where the nature of the system, feasibility, computer equipment and programming language have already been decided. May assist a higher level systems analyst by preparing the detailed specifications required by computer programmers from information developed by the higher level analyst. May research routine user problems and solve them by modifying the existing system when the solutions follow clear precedents. When cost and deadline estimates are required results receive closer review. The supervisor defines objectives, priorities and deadlines. Incumbents work independently, adapt guides to specific situations and resolve problems according to established practices. Interact with data managers to develop common data standards to facilitate data transfer and integration of information. Provide statistical advice on data collections and interact with other professionals to develop statistically sound designs. Review and do reconciliation of records in databases. May supervise technicians and others who assist in specific assignments.

Education Required: Bachelor’s degree in a computer-related major or 5 years business related experience in the field.

Minimum/Maximum Experience: Minimum of one year experience required.
ADMINISTRATIVE ASSISTANT II
Minimum/General Experience:  Minimum of 2 years’ experience required
Functional Responsibility:  Demonstrated experience in filing techniques, administrative typing, and using word processing equipment. Experience with computer graphics or computer terminals can be used as substitute for experience with word processing equipment. Duties may include preparing and editing technical or general documentation using various software packages such as Microsoft Word, Microsoft PowerPoint, Microsoft Excel and Windows, transcription of documents, data entry, and preparing and editing management support documentation such as PERT or GANTT charts in hard copy or using software such as Microsoft Project or Primavera. Duties may also include performing a variety of support services such as visitor access control, answering telephones, receptionist, ordering and receiving office supplies and equipment, editing or maintaining technical, budget, programmatic and administrative documentation and references in both paper and electronic versions, preparing travel documentation and coordinating travel arrangements, operation of reproduction equipment to produce large volumes of documents, courier service and mail service, etc. May be required to interact with senior level managers such as high level military and civilian medical, health care and technical personnel.
Minimum Education:  Bachelor’s Degree

GENERAL MANAGEMENT I
Minimum/General Experience:  Minimum of 2 years’ experience required
Functional Responsibility:  Assists with the incorporation of innovative management, operational, and financial techniques that result in increased productivity and sustained organizational growth. Ability with assisting in finding solutions to a myriad of business issues and problems. Excellent oral and written communicator with good interpersonal skills. Experienced with office suite of computer software applications.
Minimum Education:  Bachelor’s Degree

GENERAL MANAGEMENT II
Minimum/General Experience: Minimum of 4 years’ experience required
Functional Responsibility:  Ability to incorporate innovative management, operational, and financial techniques that result in increased productivity and sustained organizational growth. Ability to find solutions to a myriad of business issues and problems. Excellent oral and written communicator with exceptional interpersonal skills. Experienced with office suite of computer software applications.
Minimum Education:  Bachelor’s Degree
HELP DESK MANAGER
Minimum/General Experience: Minimum of 2 years’ experience required
Functional Responsibility: Demonstrated ability to lead and supervise a team of Help Desk Technicians providing support to end-users. Ability to manage help desk operations in an enterprise network environment. Ability to analyze customer organizational needs and direct the resolution of a wide range of computer problems with comprehensive knowledge of operating systems, servers, and software applications, as well as hardware, printers, network components, and other peripheral components. Ability to track and trend problems and identify value engineering opportunities. Demonstrated ability to effectively communicate orally and in writing.
Minimum Education: Bachelor’s Degree

HELP DESK TECH
Minimum/General Experience: Minimum of 2 years’ experience required
Functional Responsibility: Ability to assist in the use of hardware, servers, printers, business software and operating systems. Ability to resolve general hardware and software problems with customers having little or no background in computers. Ability to conduct component level diagnostics. Ability to maintain documentation for procedures and processes, as well as, maintenance logs and equipment databases. Ability to effectively communicate orally and in writing
Minimum Education: High School Diploma

MANAGEMENT ANALYST
Minimum/General Experience: Minimum of 1 year of experience required
Functional Responsibility: Assists with the assessment and application of multiple organizational, and management improvement techniques in a government or commercial environment. Demonstrated ability to assist with informal reviews at pre-determined points throughout the project life cycle. Ability to analyze client needs to determine systems requirements as they apply to the client's management systems. Ability to review client requirements and participate in client problem-solving and in the recommendation process. Ability to assist in the creation and assessment of performance measurements. Ability to communicate effectively orally or in writing. Good interpersonal skills.
Minimum Education: Bachelor’s Degree
**PROGRAM MANAGER**

**Minimum/General Experience:** Minimum of two years’ experience required

**Functional Responsibility:** Demonstrated experience and comprehensive knowledge of several related fields, and recognition as a leader with in the contract functions. Experience managing the activities of a group of managements, organizational ability to direct multiple activities of a group of management, organizational and business process improvement staff to execute the business plans, developing plans and projects, determining needs, investigating and resolving problems, interfacing with other functions and outside personnel, preparing capital and operating requests, and managing staff. Should be able to act as senior resource for a specific discipline or function. Ability to organize and direct work, coordinate efforts with other functions, and direct personnel to achieve objectives. Directly supervises contractor employees. Responsible for interviewing, hiring, and training contractor employees. Responsible for staff development, planning, assigning and directing work. Responsible for addressing complaints and resolving problems.

**Minimum Education:** Bachelor’s Degree

**PROJECT MANAGER II**

**Minimum/General Experience:** Minimum of two years’ experience required

**Functional Responsibility:** Incorporates innovative management, operational, and financial techniques that result in increased productivity and sustained organizational growth. Ability to find solutions to a myriad of business issues and problems.

**Minimum Education:** Bachelor’s Degree

**QA SPECIALIST III**

**Minimum/General Experience:** Minimum of 2 years’ experience required

**Functional Responsibility:** Demonstrated experience and ability to apply quality control/quality assurance management procedures, including implementing a program of reporting, tracking and analyzing key software metrics, monitoring quality procedures and participating in software reviews and testing with minimal oversight. Demonstrated experience and ability to use software engineering processes and methodologies. Demonstrated experience and ability to apply the latest commercial products and procedures for identifying software errors and evaluating software quality and efficiency. Demonstrated experience and ability to interpret and apply Government regulations, manuals, and standards relating to quality assurance. Ability to determine the resources required for quality control. Ability to maintain the level of quality throughout the software life cycle. Ability to develop and present software quality assurance plans. Ability to conduct formal and informal reviews at predetermined points throughout the development life cycle. Duties include independently developing and implementing a program of reporting, tracking, and analyzing key performance based system metrics; and monitoring quality procedures, evaluating system quality and efficiency, and participating in system reviews and testing.

**Minimum Education:** Bachelor’s Degree
RESEARCH ANALYST
Minimum/General Experience: Minimum of two years’ experience required
Functional Responsibility: Demonstrated experience and ability to analyze existing and potential information from a wide variety of sources. Ability to quickly and accurately conduct internet searches. Ability to collate information into meaningful reports and presentation material. Ability to organize and maintain technical information in a systems library.
Minimum Education: Bachelor’s Degree

SUBJECT MATTER EXPERT V
Minimum/General Experience: Minimum of 10 years’ experience required
Functional Responsibility: Demonstrated experience and ability to provide enterprise-wide technical management and direction for problem definition, analysis and requirements development and implementation for very complex systems in the subject matter area. Ability to provide workable recommendations and advice to client executive management on emerging technology, system improvements, optimization and maintenance in the following areas: Information Systems Architecture, Automation, Telecommunications, Networking, Communication Protocols, Software, Electronic Email, Modeling and Simulation, Data Storage and Retrieval.
Minimum Education: Bachelor’s Degree
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