GENERAL SERVICES ADMINISTRATION

Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing and the option to create an electronic delivery order is available through GSAAAdvantage™, a menu-driven database system. The INTERNET address for GSAAAdvantage™ is: http://www.GSAAdvantage.gov.

Multiple Award Schedule (MAS)
Federal Supply Group: Professional Services

Contract Number: GS-10F-0135T

GS-10F-0135T is listed here for reference purposes only and is replaced by 47QRAA21D008H. GS-10F-0135T is only to be used for BPAs and orders awarded prior to, or pending an award decision as of 7/29/2021. All new BPAs and orders MUST be awarded against the contractor’s Surviving MAS c contract 47QRAA21D008H.

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Contract Period: February 08, 2007 through February 07, 2027

Contractor: Sustainment Technologies, LLC
1733 Briarcrest, Suite 101
Bryan, TX 77802-3052

Telephone: (979) 764-2080
FAX Number: (979) 764-2090
Web Site: www.sustainment.net

Contact: Will A. Tolliver,
President and CEO
E-mail: wtolliver@sustainment.net

Alternate: James Stracener,
Executive Vice President of Operations
Email: jstracener@sustainment.net

Business Size:
Small, Disadvantaged, Service-Disabled Veteran

Price List: Current as of Modification #PS-A812 effective Feb 4, 2020 and #PO-0024 effective Feb 8, 2022.
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SUSTAINMENT TECHNOLOGIES, LLC

Company Background and Information

Sustainment Technologies LLC (STI) offers high quality maintenance programs to reduce the life-cycle costs of owning and operating medical and scientific equipment. We have been providing these support services to the Veterans Administration and Department of Defense medical facilities since the company’s inception.

STI offers full service corrective and preventative maintenance personnel and sales support for medical equipment to include Anesthesia, Sterilization, Imaging, CT, MRI, Lab and other specialty modalities. Our service offering also includes maintaining and sourcing equipment that sustains medical facilities, i.e. generation and UPS systems. We further offer purchase capability of medical equipment/supplies where installation or deinstallation is required.

Support Programs we offer include:

Medical Equipment Maintenance
STI provides corrective and preventative maintenance of both high tech and non-expendable medical equipment. The modalities we cover include complex Imaging and X-Ray systems that include General Electric, Philips and Siemens healthcare equipment. We also specialize in dental repair, patient monitoring, scope and sterilization non-expendable medical equipment. Our technicians are certified and often OEM trained. Some examples of our direct service partnerships are:

Steris Corporation: STI is a Steris authorized SDVOSB service provider. We offer schedule and unscheduled maintenance of sterilization equipment. Our technicians are Steris trained and authorized, and work closely with Steris to provide seamless and uninterrupted service to your facility.

STI offers GI/Endoscopy maintenance and support. This partnership with Steris and Steris IMS allows us to offer endoscopy point of service pre-cleaning, cleaning support/supplies and cleaning verification support.

Midmark Corporation: STI is a provider of sales and installation support of Midmark medical equipment product lines to include exam tables and chairs, surgical and procedural lights and other exam room accessories.

Philips Healthcare: STI is an authorized parts provider of Philips imaging, x-ray parts and accessories. All parts are OEM certified and are provided with the manufacturer warranty.

On-Site Programs
Multi-personnel on-site program option provides the most proficient clinical engineers and/or program managers at the facility as full-time employees. Our personnel work closely with facility personnel to manage all facets of equipment utilization and maintenance to ensure patient safety and greatest uptime. A single point of contact, two-phase strategy for providing cost efficient and effective equipment service without sacrificing quality. Service data is tracked, which is available to the customer as required, and our standards meet or exceed all JCAHO standards. This allows STI to provide clients with access to information and services that we believe is unique in this industry.

You will need to make only one call for any type of equipment service, rather than numerous individual calls. We can provide responsive emergency repairs as part of our program, but our emphasis is on preventive maintenance and service management, to maximize the uptime of your equipment.

Lifecycle Management (Sales, & Support)
STI provides services to customers that offer a “one-stop shop” buying solution to our customers. Our program allows ease of purchase, installation, and maintenance of medical equipment throughout the lifecycle of that
item. This program reduces costs to the end-user and gives another level of asset maintenance visibility to the medical facility. This support includes capability to support sales, installation, deinstallation, and relocation services to a medical facility.

STI can also provide medical equipment purchase capability where that equipment requires on-site installation and/or training support. STI makes it easier for the end-user to procure and support medical equipment that reduces both ownership and administrative costs in the life of a piece of equipment.

**Performance Based Logistics**

STI's programs have reduced overall ownership cost of equipment and enhanced asset visibility at several governmental medical facilities. Our programs are well suited to augment deployed Biomedical personnel in DOD facilities or Guard/Reserve personnel at any medical facility.

**CUSTOMER INFORMATION:**

1a. Awarded Special Item Numbers: 541614SVC W-Worldwide Supply and Value Chain Management and OLM Order Level Materials

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. Sustainment’s labor rates are fixed for the base award period.

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided if hourly rates are not applicable, indicate "Not applicable" for this item. Sustainment’s Job Descriptions and fixed labor rates are provided herein. Refer to the Table of Contents page.

2. Maximum Order: $1,000,000.00

3. Minimum Order: $300.00

4. Geographic Coverage (delivery area): Domestic and Overseas

5. Point(s) of production (city, county, and state or foreign country): Same as company address.

6. Discount from list prices or statement of net price: Government net prices (discounts already deducted).

7. Quantity Discounts: N/A

8. Prompt payment terms: 1% - 10, Net 30 days; Information for Ordering Office: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign items (list items by country of origin): None

10a. Time of Delivery (Contractor insert number of days): Specified on the Task Order.
10b. Expedited Delivery. The Contractor will insert the sentence "Items available for expedited delivery are noted in this price list." under this heading. The Contractor may use a symbol of its choosing to highlight items in its price list that have expedited delivery: Contact Contractor

10c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery: Contact Contractor

10d. Urgent Requirements. The Contractor will note in its price list the "Urgent Requirements clause of its contract and advise agencies that they can also contact the Contractor's representative to effect a faster delivery: Contact Contractor

11. F.O.B. Point(s): Destination

12a. Ordering Address(es): Same as company address.

12b. Ordering procedures: For supplies and services, the ordering procedures information on Blanket Purchase Agreements (BPA's), can be found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address(es): Same as company address

14. Warranty provision: Contractor's standard commercial warranty

15. Export Packing Charges (if applicable): N/A

16. Terms and conditions of rental, maintenance, and repair (if applicable): N/A

17. Terms and conditions of installation (if applicable): N/A

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): N/A

18b. Terms and conditions for any other services (if applicable): N/A

19. List of service and distribution points (if applicable): N/A

20. List of participating dealers (if applicable): N/A

21. Preventive maintenance (if applicable): Included. Contact Contractor for FFP maintenance programs.

22a. Special attributes such as environmental attributes, (e.g., recycled content, energy efficiency, and/or reduced pollutants): N/A

22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: www.Section508.gov/. N/A

23. Unique Entity Identifier (UEI) number: 04-4771756

24. Notification regarding registration in System for Award Management (SAM): Registered

Other: Contractor will accept LH and FFP type orders.
SERVICE CONTRACT ACT

"The Service Contract Labor Standards (SCLS) is applicable to this contract as it applies to the entire Multiple Award Schedule (MAS) and all services provided. While no specific labor categories have been identified as being subject to SCLS due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CFR 541.300), this contract still maintains the provisions and protections for SCLS eligible labor categories. If and/or when the contractor adds SCLS labor categories employees to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS matrix identifying the GSA labor category titles, the occupational code, SCLS labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract."

BLANKET PURCHASE AGREEMENTS (BPA)

Blanket Purchase Agreements (BPAs) are permitted under this contract and can reduce costs and save time because individual orders and invoices are not required for each procurement but can instead be documented on a consolidated basis. The Contractor agrees to enter into BPA’s with ordering activities provided that:

a. The period of time covered by such agreements shall not exceed the period of the contract including option year period(s).

b. Orders placed under such agreements shall be issued in accordance with all applicable regulations and the terms and conditions of the contract, and

c. BPA’s may be established to obtain the maximum discount (lowest net price) available in those schedule contracts containing volume or quantity discount arrangements.

The GSA encourages agencies to use BPA’s to seek further price reductions. Teaming Arrangements are permitted with other FSS Contractors in accordance with FAR 9.6, Teaming Arrangements, which may be incorporated into your BPA.

FAR 13.2 provides the following procedures for establishing a BPA under the Simplified Acquisition Procedures:

The Contracting Officer may use a BPA when there is:

A need for a wide variety of items, but the exact items, quantities and delivery requirements are not known in advance.

A need for commercial sources of supply for one or more offices that do not have purchasing authority.

To reduce the administrative burden of writing numerous purchase orders. Contracting Officers must contact Vendors to negotiate the terms and conditions of the BPA.
SUSTAINMENT TECHNOLOGIES, LLC
JOB DESCRIPTIONS
GS10F0135T

JOB DESCRIPTION: BIOMEDICAL EQUIPMENT SPECIALIST II
QUALIFICATIONS, REQUIREMENTS AND PERFORMANCE EXPECTATIONS

EDUCATION: High School Diploma minimum.
EXPERIENCE: One to two years hospital/clinic medical equipment repair and maintenance, or other related experience determined acceptable.
CERTIFICATION/LICENSURE: Accepted equivalents: Military School Training; Retired Military/Veterans Biomedical Specialist; OEM or ISO Certifications; and Verifiable On the Job Training.
SPECIAL SKILLS: Must know how to solder, how to utilize basic test equipment such as a DVM, an oscilloscope, a function generator and a frequency meter. Must be knowledgeable in general performance assurance of medical equipment. Must possess knowledge of the technology involved in the design and operation of medical systems used in the diagnosis and therapy of patients in the hospital.
PHYSICAL: Occasional light lifting required.
OTHER: Must work well with people and possess a desire to provide a service to the medical and hospital personnel. Tact and interpersonal skills are a necessity. Must be cognizant of the legal liabilities imposed upon the hospital and the department resulting from any actions or inaction's during the course of the job.

REQUIREMENTS & BASIC FUNCTIONS
Tasks: Biomedical Equipment Specialist II in conjunction with other company personnel:
1. Performs routine, scheduled inspections & unscheduled services on medical device in a facility environment or clinical in accordance with the program criteria to ensure patient and staff safety and efficacy of equipment function.
2. Repairs, calibrates and maintains medical equipment using hand tools, power tools, measuring devices and with full knowledge of manufacturer’ s manuals, troubleshooting techniques, and preventive maintenance schedules.
3. Thoroughly documents all repairs and maintenance activities in a timely manner.
4. Insures all equipment files are kept up to date and ready for inspection.
5. Insures that all scheduled services are completed on time.
6. Consults with medical staff to ascertain that equipment functions properly and safely, utilizing knowledge of electronics, medical terminology, human anatomy and physiology, chemistry and physics.
8. Promotes safe and effective use and/or troubleshooting of medical equipment in the areas of responsibility.
9. Will provide occasional in-service for hospital staff on the safe operation and effective servicing of medical devices.
10. Will perform the initial checkout and installation of new medical devices.
11. Will attend, when possible, training for medical equipment at OEM's or ISO's training facilities.

OTHER
1. The Specialist II is also responsible for any other task necessary to further the goals of the company and its customers within those established standards of effective servicing of medical devices.
2. Demonstrates friendly, courteous, and helpful behavior with hospital staff, patients and visitors.
3. Complies with all hospital policies with regard to job performance.
4. Specialist II will also be available to assist other technicians when their expertise is needed to repair complicated medical equipment.
5. Will arrange training class for equipment he/she has attended and prepare all literature for training.
JOB DESCRIPTION: BIOMEDICAL EQUIPMENT SPECIALIST III
QUALIFICATIONS, REQUIREMENTS AND PERFORMANCE EXPECTATIONS

EDUCATION: High School Diploma minimum.
EXPERIENCE: Three years hospital/clinic medical equipment repair and maintenance, or other related experience determined acceptable.
CERTIFICATION/LICENSURE: Accepted equivalents: Military School Training; Retired Military/Veterans Biomedical Specialist; OEM or ISO Certifications; and Verifiable On the Job Training.
SPECIAL SKILLS: Must know how to solder, how to utilize basic test equipment such as a DVM, an oscilloscope, a function generator and a frequency meter. Must be knowledgeable in general performance assurance of medical equipment. Must possess knowledge of the technology involved in the design and operation of medical systems used in the diagnosis and therapy of patients in the hospital. Previous experience managing Biomedical Specialists is a plus.

PHYSICAL: Occasional light lifting required.
OTHER: Must work well with people and possess a desire to provide a service to the medical and hospital personnel. Tact and interpersonal skills are necessities. Must be cognizant of the legal liabilities imposed upon the hospital and the department resulting from any actions or inactions during the course of the job. Must be willing to teach his/her peers about equipment he/she has been factory trained on. Must be a leader in a group and be willing to meet teams needs when crisis arises and his/her experience is needed at different locations.

REQUIREMENTS & BASIC FUNCTIONS
Tasks: Biomedical Equipment Specialist III in conjunction with other company personnel:
1. Is a leader and leads by example.
2. Teaches, helps, instructs other junior personnel in the art if servicing medical equipment and taking care of the customer, but not limited to only that.
3. Performs routine, scheduled inspections & unscheduled services on medical device in a facility environment or clinical in accordance with the program criteria to ensure patient and staff safety and efficacy of equipment function.
4. Repairs, calibrates and maintains medical equipment using hand tools, power tools, measuring devices and with full knowledge of manufacturer’s manuals, troubleshooting techniques, and preventive maintenance schedules.
5. Thoroughly documents all repairs and maintenance activities in a timely manner.
6. Insures all equipment files are kept up to date and ready for inspection.
7. Insures that all scheduled services are completed on time.
8. Consults with medical staff to ascertain that equipment functions properly and safely, utilizing knowledge of electronics, medical terminology, human anatomy and physiology, chemistry and physics.
10. Promotes safe and effective use and/or troubleshooting of medical equipment in areas of responsibility.
11. Will provide occasional in-service for hospital staff on the safe operation and effective servicing of medical devices.
12. Will perform the initial checkout and installation of new medical devices.
13. Will attend, when possible, training for medical equipment at OEM’s or ISO’s training.

OTHER
1. The Specialist III is also responsible for any other task necessary to further the goals of the company and its customers within those established standards of effective servicing of medical devices.
2. Demonstrates friendly, courteous, and helpful behavior with hospital staff, patients and visitors.
3. Complies with all hospital policies with regard to job performance.
4. Specialist III will also be available to assist other technicians when their expertise is needed to repair complicated medical equipment.
5. Will arrange training class for equipment he/she has attended and prepare all literature for training.
6. May be asked to perform inspections of facility files for accuracy.
JOB DESCRIPTION: IMAGING SPECIALIST LEVEL II
QUALIFICATIONS, REQUIREMENTS AND PERFORMANCE EXPECTATIONS

EDUCATION: High School Diploma minimum.
EXPERIENCE: One to two years hospital/clinic medical imaging equipment repair and maintenance, or other related experience determined acceptable.
CERTIFICATION/LICENSURE: Accepted equivalents: OEM or ISO Certifications, documented Company Training, Military Biomedical Imaging School;
Retired Military/Veterans Biomedical Imaging Specialist; Specialized training and/or certification for servicing CT (Single Slice), Vascular and Nuclear Digital equipment.
SPECIAL SKILLS: Must know how to solder, how to utilize basic test equipment such as a DVM, an oscilloscope, a function generator and a frequency meter. Must be knowledgeable in general performance assurance of Diagnostic Imaging Equipment. Must possess knowledge of the technology involved in the design and operation of medical systems used in the diagnosis and therapy of patients in the hospital.
PHYSICAL: Occasional light lifting required.
OTHER: Must work well with people and possess a desire to provide a service to the medical and hospital personnel. Tact and interpersonal skills are necessities. Must be cognizant of the legal liabilities imposed upon the hospital and the department resulting from any actions or inaction's during the course of the job. Must be willing to teach his /her peers about equipment he/she has been factory trained on. Must be a leader in a group and be willing to meet teams needs when crisis arises and his/her experience is needed at different locations.

REQUIREMENTS & BASIC FUNCTIONS
Tasks: Imaging Specialist Level II in conjunction with other company personnel:
1. Is a leader and leads by example.
2. Teaches, helps, instructs other junior personnel in the art if servicing Diagnostic Imaging Equipment and taking care of the customer, but not limited to only that.
3. Performs routine, scheduled inspections & unscheduled services on medical device in a facility environment or clinical in accordance with the program criteria to ensure patient and staff safety and efficacies of equipment function.
4. Repairs, calibrates and maintains Diagnostic Imaging Equipment using hand tools, power tools, measuring devices and with full knowledge of manufacturer’s manuals, troubleshooting techniques, and preventive maintenance schedules.
5. Thoroughly documents all repairs and maintenance activities in a timely manner.
6. Insures all equipment files are kept up to date and ready for inspection.
7. Insures that all scheduled services are completed on time.
8. Consults with medical staff to ascertain that equipment functions properly and safely, utilizing knowledge of electronics, medical terminology, human anatomy and physiology, chemistry and physics.
10. Promotes safe and effective use and/or troubleshooting of Diagnostic Imaging Equipment in the areas of responsibility.
11. Will provide occasional in-service for hospital staff on the safe operation and effective servicing of medical devices.
12. Will perform the initial checkout and installation of new medical devices.
13. Will attend, when possible, training for Diagnostic Imaging Equipment at OEM’s or ISO’s training facility.

OTHER
1. The Imaging Specialist II is also responsible for any other task necessary to further the goals of the company and its customers
   Within the established standards of effective servicing of medical devices.
2. Demonstrates friendly, courteous, and helpful behavior with hospital staff, patients and visitors.
3. Complies with all hospital policies with regard to job performance.
4. Will be available to assist other Biomed personnel when their expertise is needed to repair complicated Diagnostic Imaging Equipment.
5. Will arrange training class for equipment he/she has attended and prepare all literature for training.
6. May be asked to perform inspection of facility files for accuracy.
JOB DESCRIPTION: IMAGING SPECIALIST LEVEL III
QUALIFICATIONS, REQUIREMENTS AND PERFORMANCE EXPECTATIONS

EDUCATION: High School Diploma minimum.
EXPERIENCE: Three years in hospital/clinic medical imaging equipment repair and maintenance, or other related experience determined acceptable.
CERTIFICATION/LICENSURE: Accepted equivalents: OEM or ISO Certifications, documented Company Training, Military Biomedical Imaging School;
Retired Military/Veterans Biomedical Imaging Specialist; Specialized training and/or certification for servicing CT, MRI and PET Scan equipment.
SPECIAL SKILLS: Must know how to solder, how to utilize basic test equipment such as a DVM, an oscilloscope, a function generator and a frequency meter. Must be knowledgeable in general performance assurance of Diagnostic Imaging Equipment. Must possess knowledge of the technology involved in the design and operation of medical systems used in the diagnosis and therapy of patients in the hospital.
PHYSICAL: Occasional light lifting required.
OTHER: Must work well with people and possess a desire to provide a service to the medical and hospital personnel. Tact and interpersonal skills are necessities. Must be cognizant of the legal liabilities imposed upon the hospital and the department resulting from any actions or inactions during the course of the job. Must be willing to teach his/her peers about equipment he/she has been factory trained on. Must be a leader in a group and be willing to meet teams needs when crisis arises and his/her experience is needed at different locations.

REQUIREMENTS & BASIC FUNCTIONS
Tasks: Imaging Specialist Level III in conjunction with other company personnel:
1. Is a leader and leads by example.
2. Teaches, helps, instructs other junior personnel in the art if servicing Diagnostic Imaging Equipment and taking care of the customer, but not limited to only that.
3. Performs routine, scheduled inspections & unscheduled services on medical devices in a facility environment or clinical in accordance with the program criteria to ensure patient and staff safety and efficacy of equipment function.
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11. Will provide occasional in-service for hospital staff on the safe operation and effective servicing of medical devices.
12. Will perform the initial checkout and installation of new medical devices.
13. Will attend, when possible, training for Diagnostic Imaging Equipment at OEM’s or ISO’s training facility.

OTHER
1. The Imaging Specialist III is also responsible for any other task necessary to further the goals of the company and its customers within the established standards of effective servicing of medical devices.
2. Demonstrates friendly, courteous, and helpful behavior with hospital staff, patients and visitors.
3. Complies with all hospital policies with regard to job performance.
4. Will be available to assist other Biomed personnel when their expertise is needed to repair complicated Diagnostic Imaging Equipment.
5. Will arrange training class for equipment he/she has attended and prepare all literature for training.
6. May be asked to perform inspection of facility files for accuracy.
GSA CONTRACT NO. GS-10F-0135T SPECIAL ITEM NO. (SIN) 541614SV
LABOR CATEGORIES AND PRICES
Effective Contract Period: February 08, 2007 through February 7, 2027

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<th>LABOR CATEGORY</th>
<th>HOURLY RATE</th>
<th>RATES AFTER REGULAR HOURS (5:00PM -8:00AM) M-F</th>
<th>RATES WEEKEND AND HOLIDAYS</th>
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*All prices include the Industrial Funding Fee.