Multiple Award Schedule (MAS)
Federal Supply Group: Professional Services
Contract Number: GS10F0168X
For more information on ordering from Federal Supply Schedules go to https://www.gsa.gov/
Contract Period: 29 March 2011 – 28 March 2026
Effective as of: PS-0035 dated 1 December 2021

Contractor: Deaf Access Solutions, Inc.
6900 Wisconsin Ave, #31111
Bethesda, MD 20824
Business Size: Other Than Small
Telephone: 202-391-0074
FAX Number: 202-355-6653
Web Site: www.deafaccess.com
E-mail: karl.kosiorek@deafaccess.com coordination@deafaccess.com
Contract Administration: Karl Kosiorek, President
CUSTOMER INFORMATION

1a. Table of Awarded Special Item Numbers (SINs) with appropriate cross-reference to item descriptions and awarded price(s):

<table>
<thead>
<tr>
<th>Awarded SINs</th>
<th>Recovery SINs</th>
<th>State and Local</th>
<th>Descriptions</th>
</tr>
</thead>
<tbody>
<tr>
<td>531930</td>
<td>541930</td>
<td>Not applicable</td>
<td>Translation and Interpretation Services</td>
</tr>
<tr>
<td>OLM</td>
<td>OLMRC</td>
<td>OLMSTLOC</td>
<td>Order-Level Materials</td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. See Page 5-6.

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item.

Onsite Interpreters or VRI Interpreters:
All Interpreters working for Deaf Access Solutions must be nationally certified by the National Association of the Deaf (NAD) or the Registry of Interpreters for the Deaf (RID) and must fulfill the following functional responsibilities:

- Fluent in sign language with a wide range of skill in order to effectively facilitate communication for a variety of consumers.
- Ability to interpret voice to sign, sign to voice, oral transliteration, tactile, close vision, Deaf interpretation, or cued speech.
- Able to interpret in a variety of settings, including staff meetings, interviews, presentations, etc.
- Familiarity with government vernaculars.
- Able to voice interpret for Deaf consumers whose speech is not easily understood.
- Able to deal with complicated concepts and idioms, as well as present abstract ideas.
- Faithful adherence to the RID/NAD Code of Professional Conduct.
- Knowledge of what is needed to prepare for each interpreting assignment, including knowledge of how to best set up the environment so that the consumer’s needs for effective communication can best be met.
- Able to effectively assess the language needs and communication style of each Deaf consumer and adjust his/her interpretation style to meet those needs.
- AA degree or equivalent training required
- 2 years or more experience required.

CART Writers or RCC Captioners:
CART writers and captioners working for Deaf Access Solutions must be certified by NCRA in one or more of the following areas:

- CCP – Certified CART Provider
- RMR – Registered Merit Reporter
- CRR – Certified Real-time Reporter
- CBC – Certified Broadcast Captioner
- RDR – Registered Diplomat Reporter
- RPR – Registered Professional Reporter
- CSR – State Certified Shorthand Reporter

- CART writers and captioners must also have the following knowledge and skill sets:
- Excellent touch-typing, spelling and grammatical skills.
- Responsible, detail-oriented, and able to work quickly and accurately under pressure.
- Excellent knowledge of English grammar, especially English punctuation.
- Able to work with minimum supervision.
- Able to create and edit transcripts when requested.
Maintains current knowledge regarding developments, trends, techniques, and technology in the field of real-time captioning.

Provides and maintains current, state-of-the-art CART/captioning/court reporting equipment to perform these duties.

Thorough knowledge of the ethics and guidelines for CART Service providers.

General knowledge of the Deaf and hard-of-hearing culture.

Possesses and maintains a thorough dictionary that enables accurate and fluid translation, is proficient in using the dictionary and continually expands the dictionary with technical terms.

Able to set up real-time captioning equipment with minimal distraction in classrooms and other settings.

Able to analyze and remedy basic equipment and software problems.

Skilled in establishing and maintaining effective working relationships with those contacted in the course of work.

AA degree or equivalent training required.

Specialty Interpreters/CART Writers/RCC Captioners:
Specialty Interpreters/CART Writers/RCC Captioners working for Deaf Access Solutions will meet the minimum requirements for all Interpreters listed above and will have a minimum of two years’ experience as well as concentrated training in their area of expertise. Requires a BA Degree or specialized training or qualifications in the specialty type. Specialized areas are as follows:

Legal – interpreting or captioning in court proceedings and other venues with legal jargon and protocol.

National security clearance – Interpreting or captioning in Classified, Secret, or Top-Secret Level.

Medical – interpreting or captioning in a setting that has medical terminology, dialogue and interaction with patients.

Mental Health – interpreting or captioning in psychiatric/mental health facilities ranging from 1:1 counseling sessions to in-patient care.

Theater/platform/broadcast - interpreting or captioning performances for plays, concerts, musicals, or large audience events.

Deaf Blind – interpreting or captioning for individuals who have both auditory and visual impairments

Trilingual – interpreting or captioning between three languages – English, American Sign Language (AS), and/or a third spoken language.

On-site CART, Remote Writers, and RCC Captioners generally do the same type of work. The main difference is that onsite CART providers display their product on a laptop or projection screen for consumers to read while Remote CART Writers and RCC Captioners display their work product via a webpage. The consumer can write any questions or comments and the CART writer would read aloud what the Deaf or hard-of-hearing person has typed.

2. Maximum Order: $1,000,000.00.

3. Minimum Order: $100.00.


5. Point(s) of production: Deaf Access Solutions, 6900 Wisconsin Ave, #31111, Bethesda, MD 20824

6. Discount from list prices or statement of net price: Government net prices (discounts already deducted).

7. Quantity or Volume Discounts: Negotiated on a case-by-case assessment for 8-hour day on-going requests.

8. Prompt payment terms: Net 30 days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign items (list items by country of origin): None.

10a. Time of Delivery (Contractor insert number of days): Specified on the Task Order.
10b. Expedited Delivery. Items available for expedited delivery are noted in this price list.

10c. Overnight and 2-day delivery. Items available for overnight and 2-day delivery are noted in this price list. Contact the Contractor for further information.

10d. Urgent Requirements. When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract. Agencies can also contact the Contractor’s representative to effect a faster delivery.

11. F.O.B Points(s): Destination.

12a. Ordering Address(es):
   Email: karl.kosiorek@deafaccess.com
   CC coordination@deafaccess.com
   Fax: Attn: Karl Kosiorek, 202-355-6653
   Mailing: Deaf Access Solutions
            6900 Wisconsin Ave., #31111
            Bethesda, MD 20824

12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address(es):
    Deaf Access Solutions, Inc.
    6900 Wisconsin Ave., #31111
    Bethesda, MD 20824
    accounting@deafaccess.com
    202-391-0074

14. Warranty provision: Contractor’s standard commercial warranty.

15. Export Packing Charges (if applicable): Not applicable.

16. Terms and conditions of rental, maintenance, and repair (if applicable): Cancellation Policy: Clients will be billed for the full requested time for any assignment day not cancelled by the request start time three full business days to the hour before the scheduled event (i.e., an assignment Tuesday at 12 PM, after a weekend with no holidays, must be cancelled by the prior Thursday at 12 PM to avoid the cancellation charge).

17. Terms and conditions of installation (if applicable): Not applicable.

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): Not applicable.

18b. Terms and conditions for any other services (if applicable):

19. List of service and distribution points (if applicable): Not applicable.

20. List of participating dealers (if applicable): Not applicable.

21. Preventive maintenance (if applicable): Not applicable.

22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): Not applicable.
22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: [www.section508.gov](http://www.section508.gov). Not applicable.

23. Unique Entity Identifier (UEI) number: 078748913

24. Notification regarding registration in System for Award Management (SAM) database: Registered

Awarded Prices: All awarded prices include the required 0.75% Industrial Funding Fee (IFF).

**GSA Rates for Sign Language Interpreting, CART, and RCC Services**

Awarded SIN: 541930

<table>
<thead>
<tr>
<th>Awarded Labor Categories and Language Services</th>
<th>Minimum Education</th>
<th>Minimum Years of Experience</th>
<th>Contractor or Customer Facility or Both</th>
<th>Unit of Issue (Minimum)</th>
<th>Awarded Prices (including 0.75% IFF)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interpreter** &gt;5 business days' notice</td>
<td>Associates</td>
<td>2</td>
<td>Both</td>
<td>Hour (3-hour minimum)</td>
<td>$85.18</td>
</tr>
<tr>
<td>Interpreter** &lt;5 business days' notice</td>
<td>Associates</td>
<td>2</td>
<td>Both</td>
<td>Hour (3-hour minimum)</td>
<td>$107.68</td>
</tr>
<tr>
<td>Interpreter** &lt;1 business days' notice</td>
<td>Associates</td>
<td>2</td>
<td>Both</td>
<td>Hour (3-hour minimum)</td>
<td>$122.41</td>
</tr>
<tr>
<td>Specialty Interpreter**^ &gt;5 business days' notice</td>
<td>Associates</td>
<td>2</td>
<td>Both</td>
<td>Hour (3-hour minimum)</td>
<td>$107.68</td>
</tr>
<tr>
<td>Specialty Interpreter**^ &lt;5 business days' notice</td>
<td>Associates</td>
<td>2</td>
<td>Both</td>
<td>Hour (3-hour minimum)</td>
<td>$134.95</td>
</tr>
<tr>
<td>Specialty Interpreter**^ &lt;1 business days' notice</td>
<td>Associates</td>
<td>2</td>
<td>Both</td>
<td>Hour (3-hour minimum)</td>
<td>$153.24</td>
</tr>
<tr>
<td>Video Remote Interpreter (VRI)** &gt;1 business days' notice</td>
<td>Associates</td>
<td>2</td>
<td>Contractor Facility</td>
<td>Hour (15 minute minimum)</td>
<td>$1.95</td>
</tr>
<tr>
<td>Video Remote Interpreter (VRI)** &lt;1 business days' notice</td>
<td>Associates</td>
<td>2</td>
<td>Contractor Facility</td>
<td>Hour (15 minute minimum)</td>
<td>$2.95</td>
</tr>
<tr>
<td>Onsite CART Service &gt;5 full business days' notice</td>
<td>Associates</td>
<td>0</td>
<td>Customer Facility</td>
<td>Hour (3-hour minimum)</td>
<td>$172.28</td>
</tr>
<tr>
<td>Onsite CART Service &lt;5 full business days' notice</td>
<td>Associates</td>
<td>0</td>
<td>Customer Facility</td>
<td>Hour (3-hour minimum)</td>
<td>$216.26</td>
</tr>
<tr>
<td>Onsite CART Service &lt;1 full business days' notice</td>
<td>Associates</td>
<td>0</td>
<td>Customer Facility</td>
<td>Hour (3-hour minimum)</td>
<td>$258.43</td>
</tr>
<tr>
<td>Specialty Onsite CART^ Service &gt;5 full business days' notice</td>
<td>Associates</td>
<td>2</td>
<td>Customer Facility</td>
<td>Hour (3-hour minimum)</td>
<td>$215.35</td>
</tr>
<tr>
<td>Specialty Onsite CART^ Service &lt;5 full business days' notice</td>
<td>Associates</td>
<td>2</td>
<td>Customer Facility</td>
<td>Hour (3-hour minimum)</td>
<td>$269.19</td>
</tr>
<tr>
<td>Specialty Onsite CART^ Service &lt;1 full business days' notice</td>
<td>Associates</td>
<td>2</td>
<td>Customer Facility</td>
<td>Hour (3-hour minimum)</td>
<td>$323.03</td>
</tr>
</tbody>
</table>
Remote CART Services
>5 full business days’ notice
Associates 0  Contractor Facility  Hour (1-hour minimum)  $140.55
Remote CART Services <5 full business days' notice
Associates 0  Contractor Facility  Hour (1-hour minimum)  $175.69
Remote CART Services <1 full business days' notice
Associates 0  Contractor Facility  Hour (1-hour minimum)  $210.83
Specialty Remote CART Services^ >5 full business days’ notice
Associates 2  Contractor Facility  Hour (1-hour minimum)  $175.69
Specialty Remote CART Services^ <5 full business days’ notice
Associates 2  Contractor Facility  Hour (1-hour minimum)  $219.62
Specialty Remote CART Services^ <1 full business days’ notice
Associates 2  Contractor Facility  Hour (1-hour minimum)  $263.54
Relay Conference Captioning RCC Services >5 full business days’ notice
Associates 0  Contractor Facility  Minute (30 minute minimum)  $4.38
Relay Conference Captioning RCC Services <5 full business days’ notice
Associates 0  Contractor Facility  Minute (30 minute minimum)  $5.48
Relay Conference Captioning RCC Services <1 full business days’ notice
Associates 0  Contractor Facility  Minute (30 minute minimum)  $6.28
Specialty/Spanish Relay Conference Captioning^ RCC Services >5 full business days’ notice
Associates 2  Contractor Facility  Minute (30 minute minimum)  $5.48
Specialty/Spanish Relay Conference Captioning^ RCC Services <5 full business days’ notice
Associates 2  Contractor Facility  Minute (30 minute minimum)  $6.86
Specialty/Spanish Relay Conference Captioning^ RCC Services <1 full business days’ notice
Associates 2  Contractor Facility  Minute (30 minute minimum)  $7.86

** SCA labor category
^Specialty services include: Medical, legal, classified, deaf-blind/tactile/CDI, cued speech, counseling/psychiatric, trilingual, highly technical, when the interpreter is recorded/broadcasted/platform interpreting (must be coordinated in advance), overnight hours between 11pm – 7am, outside of the Baltimore-Washington metropolitan area, and federal holidays.

The SCA, also known as, SCLS is applicable to this contract and it includes SCLS applicable labor categories and language services. The prices for the cited SCLS labor categories and language services are based on the U.S. Department of Labor Wage Determination (WD) Number(s) identified in the SCLS Matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide).

<table>
<thead>
<tr>
<th>SCLS Eligible Contract Labor Categories / Fixed Price Services</th>
<th>SCLS Equivalent Code Titles</th>
<th>Wage Determination (WD) Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interpreter</td>
<td>30130 – Interpreter (Sign Language)</td>
<td>1988-0742</td>
</tr>
<tr>
<td>Specialty Interpreter</td>
<td>30130 – Interpreter (Sign Language)</td>
<td>1988-0742</td>
</tr>
<tr>
<td>Video Remote Interpreter (VRI)</td>
<td>30130 – Interpreter (Sign Language)</td>
<td>1988-0742</td>
</tr>
</tbody>
</table>