

GENERAL SERVICES ADMINISTRATION  
FEDERAL SUPPLY SERVICE  
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

## **MISSION ORIENTED BUSINESS INTEGRATED SERVICES (MOBIS)**

**SIN 874-1/1RC: INTEGRATED CONSULTING SERVICES, and**  
**SIN 874-7/7RC: INTEGRATED BUSINESS PROGRAM SUPPORT SERVICES**

**RCM SOLUTIONS, INC.**  
**16901 Melford Blvd, Suite 123**  
**Bowie, MD 20715**  
**PHONE: (301) 860-0590**  
**FAX: (443) 782-0652**  
**[www.rcm-solutions.net](http://www.rcm-solutions.net)**

CONTRACT NUMBER: GS-10F-0198U  
CONTRACT PERIOD: April 15, 2013 – April 14, 2018  
Modification PO-0005 March 13, 2013

### **MAKE RCM SOLUTIONS YOUR PREFERRED SMALL BUSINESS PARTNER**

Prices Shown Herein Are Net (discount deducted).

Online access to contract ordering information, terms and conditions, up to date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu driven database system. The INTERNET address for GSA Advantage! is [www.GSAAdvantage.gov](http://www.GSAAdvantage.gov). For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at [fss.gsa.gov](http://fss.gsa.gov).

Business Size: Small

**SERVICE CONTRACT APPLICABILITY STATEMENT**

The Service Contract Act (SCA) is applicable to this contract as it applies to the entire 874: MOBIS Schedule and all services provided. While no specific labor categories have been identified as being subject to SCA due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CFR 541.300), this contract still maintains the provisions and protections for SCA eligible labor categories. If and / or when the Contractor adds SCA labor categories / employees to the contract through the modification process, the Contractor must inform the Contracting Officer and establish a SCA matrix identifying the GSA labor category titles, the occupational code, SCA labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.

**CUSTOMER INFORMATION**

1a. Awarded special item numbers:

- 874-1/1RC: Integrated Consulting Services, and
- 874-7/7RC: Integrated Business Program Support Services

1b. Hourly Rates are indicated below:

<b>Labor Category</b>	<b>GSA Price w/ IFF</b>
<b>Program Analyst</b>	<b>\$112.84</b>
<b>Project Manager</b>	<b>\$127.74</b>
<b>Program Manager</b>	<b>\$149.03</b>
<b>Sr. Program Manager</b>	<b>\$170.31</b>
<b>Program Executive</b>	<b>\$212.90</b>
<b>Business Function Analyst 1</b>	<b>\$78.32</b>
<b>Business Function Analyst 2</b>	<b>\$82.39</b>
<b>Business Function Analyst 3</b>	<b>\$89.93</b>
<b>Business Function Manager 1</b>	<b>\$118.18</b>
<b>Business Function Manager 2</b>	<b>\$121.38</b>
<b>Business Function Manager 3</b>	<b>\$148.80</b>
<b>Business Function Manager 4</b>	<b>\$173.51</b>
<b>Business Function Senior Manager 1</b>	<b>\$191.51</b>
<b>Business Function Senior Manager 2</b>	<b>\$220.91</b>
<b>Business Function Senior Manager 3</b>	<b>\$248.20</b>

1c. A description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services is provided on the following pages.

<b>Minimum Education</b>	<b>Years Exp.</b>	<b>Description</b>

<b>Program Analyst</b>		
Bachelor's Degree	Total Exp. 5 yrs; Relevant Exp. 5 yrs.	<p><b>General Experience.</b> The Program Analyst shall have a minimum of five years' experience in project development.</p> <p><b>Functional Responsibility.</b> The Program Analyst shall have at least five years' experience in one or more of the following areas:</p> <ul style="list-style-type: none"> <li>▪ Cost Analysis, cost estimating, cost management;</li> <li>▪ Customer satisfaction analysis;</li> <li>▪ Data analysis, data transformation;</li> <li>▪ Program management related defect analysis and reduction;</li> <li>▪ Independent Validation and Verification;</li> <li>▪ Metrics design;</li> <li>▪ Organizational assessment, organizational evaluation, performance analysis, performance assessment;</li> <li>▪ Process improvement, process portfolio management;</li> <li>▪ Quality assurance, TQM, quality control, six sigma consulting;</li> <li>▪ Statistical analysis, statistical control, survey services</li> </ul>

Minimum Education	Years Exp.	Description
<b>Project Manager</b>		
Bachelor of Science (BS) degree	Total Exp. 5 yrs; Relevant Exp. 5 yrs.	<p><b>General Experience.</b> The Project Manager shall have a minimum of five years project experience in project development from inception to implementation, with a demonstrated ability to provide guidance and direction in tasks similar to those identified in the Statement of Work.</p> <p><b>Functional Responsibility.</b> The Project Manager shall direct, plan, organize, control and manage the program to ensure that all contractual obligations are fulfilled in an efficient and timely manner. The Project Manager must be able to:</p> <ul style="list-style-type: none"> <li>▪ Manage concurrent analysis and development tasks</li> <li>▪ Manage a project leveraging program management best practices such as EVM, Risk Management methodologies. Change Control Methodologies and complex alternative analysis</li> <li>▪ Create and brief project status to program level management</li> <li>▪ Formulate and enforce work standards, develop schedules, review work discrepancies, and communicate agency policies, purposes, and goals to subordinates</li> </ul> <p>The Project Manager should have experience as a project manager in managing projects in the some of the following functional areas:</p> <ul style="list-style-type: none"> <li>▪ Business Improvement Analysis</li> <li>▪ Performance Assessments</li> <li>▪ Business Process Reengineering</li> <li>▪ Organization Analysis</li> <li>▪ Improve management &amp; business applications</li> <li>▪ Data Modeling Methodologies</li> <li>▪ Change Management</li> <li>▪ Program Performance Metrics</li> </ul>

Minimum Education	Years Exp.	Description
<b>Program Manager</b>		
Bachelor of Science (BS) degree	Total Exp. 8 yrs; Relevant Exp. 5 yrs.	<p><b>General Experience.</b> The Program Manager shall have a minimum of eight years general experience and five years project experience, including three years management experience. The remainder may be specialized or general experience in project development from inception to implementation, with a demonstrated ability to provide guidance and direction in tasks similar to those identified in the Statement of Work. The PM will manage small-scale contracts with single tasks.</p> <p><b>Functional Responsibility.</b> The Program Manager shall direct, plan, organize, control and manage the program to ensure that all contractual obligations are fulfilled in an efficient and timely manner. The Program Manager must be able to:</p> <ul style="list-style-type: none"> <li>▪ Manage concurrent analysis and development tasks</li> <li>▪ Serve as the Contractor's Point of Contact with the Government Contracting Officer and the Government Contracting Officer's Representative</li> <li>▪ Formulate and enforce work standards, develop schedules, review work discrepancies, and communicate agency policies, purposes, and goals to subordinates</li> <li>▪ Manage multiple projects leveraging program management best practices such as EVM, Risk Management methodologies. Change Control Methodologies and complex alternative analysis</li> <li>▪ Create and brief project status to program level management.</li> <li>▪ Task oversight</li> </ul> <p>The Program Manager should have experience as a program manager in managing projects in the some of the following functional areas:</p> <ul style="list-style-type: none"> <li>▪ Business Improvement Analysis</li> <li>▪ Performance Assessments</li> <li>▪ Business Process Reengineering</li> <li>▪ Organization Analysis</li> </ul>

		<ul style="list-style-type: none"><li>▪ Strategies to increase effectiveness and efficiency of Business Process</li><li>▪ Improve management &amp; business applications</li><li>▪ Data Modeling Methodologies</li><li>▪ Change Management</li><li>▪ Program Performance Metrics</li></ul>
--	--	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Minimum Education	Years Exp.	Description
<b>Sr Program Manager</b>		
Bachelor of Science (BS) degree	Total Exp. 12 yrs; Relevant Exp. 5 yrs.	<p><b>General Experience.</b> The Sr. Program Manager shall have a minimum of twelve years project experience, including six years management experience. The remainder may be specialized or general experience in project development from inception to implementation, with a demonstrated ability to provide guidance and direction in tasks similar to those identified in the Statement of Work. The Sr. PM will manage medium-scale contracts, usually single-year funded, and multiple tasks.</p> <p><b>Functional Responsibility.</b> The Sr. PM shall direct, plan, organize, control and manage the program to ensure that all contractual obligations are fulfilled in an efficient and timely manner. The Sr. PM must be able to:</p> <ul style="list-style-type: none"> <li>▪ Manage multiple concurrent analysis and development tasks</li> <li>▪ Serve as the Contractor's Point of Contact with the Government Contracting Officer and the Government Contracting Officer's Representative</li> <li>▪ Formulate and enforce work standards, develop schedules, review work discrepancies, and communicate agency policies, purposes, and goals to subordinates</li> <li>▪ Manage multiple projects leveraging program management best practices such as EVM, Risk Management methodologies. Change Control Methodologies and complex alternative analysis</li> <li>▪ Create and brief project status to program level management</li> <li>▪ Achieve agency objectives</li> <li>▪ Works with contingency environments</li> </ul> <p>The Sr Program Manager should have experience as a program manager in managing projects in the majority of the following functional areas:</p> <ul style="list-style-type: none"> <li>▪ Business Improvement Analysis</li> <li>▪ Performance Assessments</li> <li>▪ Business Process Reengineering</li> <li>▪ Organization Analysis</li> </ul>

		<ul style="list-style-type: none"><li>▪ Strategies to increase effectiveness and efficiency of Business Process</li><li>▪ Improve management &amp; business applications</li><li>▪ Data Modeling Methodologies</li><li>▪ Change Management</li><li>▪ What-if Analyses</li><li>▪ Program Performance Metrics</li><li>▪ Project future performance</li><li>▪ Monitor the program budget at the top level, staff the program with qualified personnel, and ensure the schedule and deliverables are in compliance with the contract and the delivery orders</li></ul>
--	--	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Minimum Education	Years Exp.	Description
<b>Program Executive</b>		
Masters degree	Total Exp. 15 yrs; Relevant Exp. 6 yrs.	<p><b>General Experience.</b> The Program Executive (PE) shall have a minimum of more than fifteen years project experience, including more than eight years management experience. The remainder may be specialized or general experience in project development from inception to implementation, with a demonstrated ability to provide guidance and direction in tasks similar to those identified in the Statement of Work. The PE will manage large-scale complex contracts, usually multi-year, and multiple task contracts.</p> <p><b>Functional Responsibility.</b> The PE shall direct, plan, organize, control and manage the program to ensure that all contractual obligations are fulfilled in an efficient and timely manner. The PE must be able to:</p> <ul style="list-style-type: none"> <li>▪ Manage multiple concurrent analysis and development tasks</li> <li>▪ Serve as the Contractor's Point of Contact with the Government Contracting Officer and the Government Contracting Officer's Representative</li> <li>▪ Formulate and enforce work standards, develop schedules, review work discrepancies, and communicate agency policies, purposes, and goals to subordinates</li> <li>▪ Manage multiple projects leveraging program management best practices such as EVM, Risk Management methodologies. Change Control Methodologies and complex alternative analysis</li> <li>▪ Manage and implement Enterprise Architecture analysis</li> <li>▪ Create and brief project status to executive level management</li> <li>▪ Manage and control funds and resources</li> <li>▪ Strategic visions</li> <li>▪ Monitor cross-functional activities</li> <li>▪ Total program oversight</li> <li>▪ Project resolutions</li> </ul> <p>The Program Executive should have experience as a program manager in managing projects in the most of the following functional areas:</p>

		<ul style="list-style-type: none"><li>▪ Business Improvement Analysis</li><li>▪ Performance Assessments</li><li>▪ Business Process Reengineering</li><li>▪ Organization Analysis</li><li>▪ Strategies to increase effectiveness and efficiency of Business Process</li><li>▪ Improve management &amp; business applications</li><li>▪ Data Modeling Methodologies</li><li>▪ Change Management</li><li>▪ What-if Analyses</li><li>▪ Program Performance Metrics</li><li>▪ Project future performance</li><li>▪ Monitor the program budget at the top level, staff the program with qualified personnel, and ensure the schedule and deliverables are in compliance with the contract and the delivery orders</li></ul>
--	--	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Minimum Education	Years Exp.	Description
<b>Business Function Analyst 1</b>		
Bachelor's Degree	Total Exp. 2 yrs; Relevant Exp. 2 yrs.	<p><b>General Experience.</b> Business Function Analysts 1 possesses 1 to 2 years of experience in business architecture design implementation, change management efforts or business process redesign.</p> <p><b>Functional Responsibility.</b> Business Function Analyst 1 applies their strong analytical and technical skills to assist in implementing business solutions. Business Function Analysts are directed to exercise core skills on projects, or they may direct small functional teams. A Business Function Analyst 1 is qualified to perform tasks such as:</p> <ul style="list-style-type: none"> <li>▪ Document an organization's current business process flows</li> <li>▪ Identify and document functional requirements for business architecture design</li> <li>▪ Develop project documentation and user training materials according to program specifications</li> <li>▪ Conduct user training sessions</li> <li>▪ Prepare communications plans</li> <li>▪ Produce database extracts</li> </ul>
<b>Business Function Analyst 2</b>		
Bachelor's Degree	Total Exp. 3 yrs; Relevant Exp. 3 yrs.	<p><b>General Experience.</b> Business Function Analysts 2 possesses at least 2 years of experience in business architecture design implementation, change management efforts or business process redesign.</p> <p><b>Functional Responsibility.</b> Business Function Analyst 2 applies their strong analytical and technical skills to assist in implementing business solutions. Business Function Analysts are directed to exercise core skills on projects, or they may direct small functional teams. A Business Function Analyst 2 is qualified to perform tasks such as:</p> <ul style="list-style-type: none"> <li>▪ Document an organization's current business process flows</li> <li>▪ Identify and document functional requirements for business architecture design</li> <li>▪ Develop project documentation and user training materials according to program specifications</li> </ul>

		<ul style="list-style-type: none"> <li>▪ Conduct user training sessions</li> <li>▪ Prepare communications plans</li> <li>▪ Produce database extracts</li> <li>▪ Provide technical support to Business Function development teams</li> </ul>
<b>Business Function Analyst 3</b>		
Bachelor's Degree	Total Exp. 4 yrs; Relevant Exp. 4 yrs.	<p><b>General Experience.</b> Business Function Analysts 3 possess at least 5 years of experience in business architecture design implementation, change management efforts or business process redesign.</p> <p><b>Functional Responsibility.</b> Business Function Analyst 3 applies their strong analytical and technical skills to assist in implementing business solutions. Business Function Analysts are directed to exercise core skills on projects, or they may direct small functional teams. A Business Function Analyst 3 is qualified to perform tasks such as:</p> <ul style="list-style-type: none"> <li>▪ Document an organization's current business process flows</li> <li>▪ Identify and document functional requirements for business architecture design</li> <li>▪ Develop project documentation and user training materials according to program specifications</li> <li>▪ Conduct user training sessions</li> <li>▪ Prepare communications plans</li> <li>▪ Produce database extracts</li> <li>▪ Provide technical support to Business Function development teams</li> </ul>

Minimum Education	Years Exp.	Description
<b>Business Function Manager 1</b>		
Bachelor's Degree	Total Exp. 5 yrs; Relevant Exp. 3 yrs.	<p><b>General Experience.</b> Business Function Manager 1 possess at least 3 years of experience in business architecture design implementation, change management efforts or business process redesign.</p> <p><b>Functional Responsibility.</b> Business Function Manager 1 applies their advanced skills and experience in systems development, detailed knowledge of business processes, technical background and supervisory skills to implement business solutions. On RCM Solutions projects, Business Function Managers provide direction to project teams and interact with clients at the supervisory level. A Business Function Manager 1 is qualified to perform tasks such as:</p> <ul style="list-style-type: none"> <li>▪ Supervise Business Function analysts in the development of software designs, computer programming, system testing or training curricula</li> <li>▪ Lead business process redesign teams in the development of new business process architectures</li> <li>▪ Design training programs to ensure work complies with specified standards</li> <li>▪ Develop team work plans</li> <li>▪ Perform workflow analyses</li> <li>▪ Define business architecture design requirements</li> <li>▪ Assist in budget preparation</li> </ul>
<b>Business Function Manager 2</b>		
Bachelor's Degree	Total Exp. 6 yrs; Relevant Exp. 4 yrs.	<p><b>General Experience.</b> Business Function Manager 2 possess at least 4 years of experience in business architecture design implementation, change management efforts or business process redesign.</p> <p><b>Functional Responsibility.</b> Business Function Manager 2 applies their advanced skills and experience in systems development, detailed knowledge of business processes, technical background and supervisory skills to implement business solutions. On RCM Solutions projects, Business Function Managers provide direction to functional teams and interact with clients at the supervisory level. A Business Function Manager 2 is qualified to perform tasks such as:</p> <ul style="list-style-type: none"> <li>▪ Supervise Business Function analysts in the development of</li> </ul>

		<p>software designs, computer programming, system testing or training curricula</p> <ul style="list-style-type: none"> <li>▪ Lead business process redesign teams in the development of new business process architectures</li> <li>▪ Design training programs to ensure work complies with specified standards</li> <li>▪ Develop team work plans</li> <li>▪ Perform workflow analyses</li> <li>▪ Define business architecture design requirements</li> <li>▪ Assist in budget preparation</li> </ul>
<b>Business Function Manager 3</b>		
Bachelor's Degree	Total Exp. 7 yrs; Relevant Exp. 5 yrs.	<p><b>General Experience.</b> Business Function Manager 3 possess at least 5 years of experience in business architecture design implementation, change management efforts or business process redesign.</p> <p><b>Functional Responsibility.</b> Business Function Manager 3 applies their advanced skills and experience in systems development, detailed knowledge of business processes, technical background and supervisory skills to implement business solutions. On RCM Solutions projects, Business Function Managers provide direction to project teams and interact with clients at the supervisory level. A Business Function Manager 3 is qualified to perform tasks such as:</p> <ul style="list-style-type: none"> <li>▪ Supervise Business Function analysts in the development of software designs, computer programming, system testing or training curricula</li> <li>▪ Lead business process redesign teams in the development of new business process architectures</li> <li>▪ Design training programs to ensure work complies with specified standards</li> <li>▪ Participate in quality reviews to ensure work complies with specified standards</li> </ul>
<b>Business Function Manager 4</b>		
Bachelor's Degree	Total Exp. 15 yrs; Relevant Exp. 6 yrs.	<p><b>General Experience.</b> Business Function Manager 4 possess at least 6 years of experience in business architecture design implementation, change management efforts or business process redesign.</p> <p><b>Functional Responsibility.</b> Business Function Manager 4 applies their advanced skills and experience in systems development, detailed knowledge of business processes, technical background and supervisory skills to implement business solutions. On RCM Solutions</p>

		<p>projects, Business Function Managers provide direction to project teams and interact with clients at the supervisory level. A Business Function Manager 4 is qualified to perform tasks such as:</p> <ul style="list-style-type: none"><li>▪ Supervise Business Function analysts in the development of software designs, computer programming, system testing or training curricula</li><li>▪ Lead business process redesign teams in the development of new business process architectures</li><li>▪ Design training programs to ensure work complies with specified standards</li><li>▪ Participate in quality reviews to ensure work complies with specified standards</li></ul>
--	--	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Minimum Education	Years Exp.	Description
<b>Business Function Senior Manager 1</b>		
Bachelor's Degree	Total Exp. 15 yrs; Relevant Exp. 6 yrs.	<p><b>General Experience.</b> Business Sr. Function Manager 1 possess at least 6 years of experience in business architecture design implementation, change management efforts or business process redesign.</p> <p><b>Functional Responsibility.</b> Business Sr. Function Manager 1 applies their broad management skills and specialized functional and technical expertise to guide functional teams in delivering client solutions or to manage the day-to-day operations of RCM Solutions functional areas. Business Function Sr. Managers provide subject matter expertise in industry, process or business process redesign. A Business Sr. Function Manager 1 is qualified to perform such tasks as:</p> <ul style="list-style-type: none"> <li>▪ Plan and manage the work of business architecture design teams</li> <li>▪ Design and implement new organization structures</li> <li>▪ Conceptual design and development of training curricula</li> <li>▪ Assist an organization translate its vision and strategy into core human resource and business processes</li> <li>▪ Lead clients through streamlining, reengineering and transforming business processes</li> <li>▪ Develop and execute budgets</li> </ul>
<b>Business Function Senior Manager 2</b>		
Bachelor's Degree	Total Exp. 17 yrs; Relevant Exp. 7 yrs.	<p><b>General Experience.</b> Business Sr. Function Manager 2 possess at least 7 years of experience in business architecture design implementation, change management efforts or business process redesign.</p> <p><b>Functional Responsibility.</b> Business Sr. Function Manager 2 apply their broad management skills and specialized functional and technical expertise to guide functional teams in delivering client solutions or to manage the day-to-day operations of RCM Solutions. Business Sr. Function Manager 2 provide subject matter expertise in industry, process or business process redesign. A Business Sr. Function Manager 2 is qualified to perform such tasks as:</p> <ul style="list-style-type: none"> <li>▪ Plan and manage the work of business architecture design</li> </ul>

		<p>teams</p> <ul style="list-style-type: none"> <li>▪ Design and implement new organization structures</li> <li>▪ Conceptual design and development of training curricula</li> <li>▪ Assist an organization translate its vision and strategy into core human resource and business processes</li> <li>▪ Lead clients through streamlining, reengineering and transforming business processes</li> <li>▪ Develop and execute budgets</li> </ul>
<b>Business Function Senior Manager 3</b>		
Bachelor's Degree	Total Exp. 19 yrs; Relevant Exp. 8 yrs.	<p><b>General Experience.</b> Business Sr. Function Manager 3 possess at least 8 years of experience in business architecture design implementation, change management efforts or business process redesign.</p> <p><b>Functional Responsibility.</b> Business Sr. Function Manager 3 apply their broad management skills and specialized functional and technical expertise to guide project teams in delivering client solutions or to manage the day-to-day operations of RCM Solutions. Business Sr. Function Manager 3 provides subject matter expertise in industry, process or business process redesign. A Business Sr. Function Manager 3 is qualified to perform such tasks as:</p> <ul style="list-style-type: none"> <li>▪ Plan and manage the work of business architecture design teams</li> <li>▪ Design and implement new organization structures</li> <li>▪ Conceptual design and development of training curricula</li> <li>▪ Assist an organization translate its vision and strategy into core human resource and business processes</li> <li>▪ Lead clients through streamlining, reengineering and transforming business processes</li> <li>▪ Develop and execute budgets</li> </ul>

2. Maximum order: \$1,000,000.00
3. Minimum order: \$100.00
4. Geographic coverage: All domestic locations.
5. Point of production: Bowie, MD.
6. Statement of net price: Prices shown herein are net (discount deducted).
7. Quantity discounts: No additional quantity discounts offered.
8. Prompt payment terms: Net 30 Days.
- 9a. Government purchase cards are accepted at or below the micro-purchase threshold.
- 9b. Government purchase cards are not accepted above the micro-purchase threshold.
10. Foreign items: None
- 11a. Time of delivery: The Contractor will commence performance of services within 30 days of task order award. Completion of services will be in accordance with the schedule specified in the order.
- 11b. Expedited delivery: All items in this price list are available for expedited delivery. Please contact RCM Solutions for details.
- 11c. Overnight and 2 day delivery: Available for all items in this price list. Please contact RCM Solutions for details.
- 11d. Urgent Requirements: An "Urgent Requirements" clause is included in this contract. Agencies with urgent requirements should contact the RCM Solutions representative to effect faster delivery.
12. F.O.B. Point: Destination.
- 13a. Ordering address: RCM Solutions, Inc., 16901 Melford Blvd, Suite 123, Bowie, MD 20715
- 13b. Ordering procedures: For ordering procedures and information on Blanket Purchase Agreements (BPA's), see Federal Acquisition Regulation (FAR) 8.405-3.
14. Payment address: RCM Solutions, Inc., 16901 Melford Blvd, Suite 123, Bowie, MD 20715
15. Warranty: Personnel provided have the experience, education, and expertise as stated in the Labor Category Descriptions.
16. Export packing charges: Not applicable to services.
17. Terms and Conditions of Government purchase cards acceptance – See paragraphs 9a and 9b above.
18. Terms and conditions of rental, maintenance and repair: Not applicable to services.
19. Terms and conditions of installation: Not applicable to services.
20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: Not applicable to services.
- 20a. Terms and conditions for any other services: Not applicable to services.
21. List of service and distribution points: Not applicable to services.
22. List of participating dealers: Not applicable to services.
23. Preventive maintenance: Not applicable to services.
- 24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): Not applicable to services.

24b. Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services. The EIT standards can be found at [www.Section508.gov](http://www.Section508.gov). Contact RCM Solutions for details.

25. RCM Solutions Data Universal Numbering System (DUNS) number is 170565951.

26. RCM Solutions is registered in the Central Contractor Registration (CCR) database.