

RESOLUTION MANAGEMENT CONSULTANTS, INC.
CONTRACT #GS-10F-0222S

Resolution Management Consultants, Inc. (RMC), a GSA Federal Supply Schedule Contractor under MOBIS (Management Organizational and Business Improvement Services), is available to any government agency for immediate access to our specialized management consulting and support services.

MOBIS SERVICES

The types of services provided by Resolution Management as a Federal Supply Schedule Contractor are as follows:

SIN 874-1 Consulting Services & Recovery Item 874-1RC
SIN 874-2 Facilitation Services & Recovery Item 874-2RC

Specific services offered under each Special Item Number (SIN) are described hereinafter. Immediately below is a brief background on our firm.

COMPANY OVERVIEW

RMC, a professional consulting firm with offices across the United States, provides project management and dispute resolution services to a variety of clients for projects spanning all types of construction. Our firm is staffed with full-time employees providing services to the engineering, construction, manufacturing, supply, computer and marine industries. Our collective educational training includes degrees and professional registrations and certifications in the areas of engineering (civil, mechanical, electrical and structural), construction, law, computer sciences, accounting and management. Our collective experience spans over four decades, including prior work experience attained while various individuals were employed by major constructors, engineering firms, government agencies, and construction claims firms. Our staff has worked on numerous projects for various public agencies and private owners. These services have included project management, claims avoidance and claims resolution services. With regard to project management and claims avoidance services, we:

- Assist owners and their legal counsel in developing contract terms and conditions, focusing on contract language that affects time and cost;
- Establish and monitor project cost/schedule control systems;
- Assist in the pricing and implementation of change orders;
- Provide as-needed support by serving as an extension of the owner's staff to handle potential problems as they arise during contract performance;
- Perform compliance audits; and
- Assist in the closeout of contracts.

When retained for claims resolution, we have provided a multitude of services including:

- Developing requests for production of documents;
- Developing and responding to interrogatories;
- Assisting in the depositions of factual and expert witnesses;

- Establishing computerized document control and retrieval systems;
- Performing comprehensive analyses on engineering and technical issues;
- Performing schedule delay, acceleration and disruption analyses;
- Assisting in the evaluation of claimed damages;
- Analyzing and responding to reports prepared by other expert witnesses;
- Providing support during the negotiation process as well as for other alternative dispute resolution methods; and
- Providing qualified expert witness testimony on subjects of:
 - 1) Standards of practice in the industry;
 - 2) Engineering and technical issues;
 - 3) Schedule delay, acceleration and disruption;
 - 4) Labor and productivity performance; and
 - 5) Damages.

We have also provided training programs and instructional seminars for various public agencies and private owners in program management, claims avoidance and dispute resolution.

CONSULTING SERVICES – SIN 874-1 & 874-1RC

Performance Measures and Indicators – preparation of plans and studies regarding contracting methods, ISO 9000 standards applicability to ship overhauls, and development of baseline schedules and budgets, and the creation of cost and schedule status reporting systems and the evaluation of same.

Process and Productivity Improvement – preparation of studies and reports to objectively assess whether performance objections were obtained and, if not, the reasons/causes therefore, and recommending solutions or alternatives to organizational or functional problems within an agency or for a particular project.

Program Audits and Evaluations – the evaluation of organizational structures to assess the efficiency and effectiveness of the interrelationships among departments, and recommending how to better coordinate efforts and communicate needs and requirements.

Claims Analysis – assisting government agencies in the analysis of claims brought against the government alleging cost overruns for labor, equipment and material plus extended costs of performance relating to additional field costs and extended (or unabsorbed) home office overhead. Services performed on an advisory basis, for preparation of a COFD, or once an appeal has been filed, before the agency's Board of Contract Appeals or the Court of Federal Claims. Assistance during an ongoing project may consist of an on-site review or perceived problems relating to cost and/or schedule issues. Assistance in the resolution of a dispute may entail one or more of the following tasks:

- ***Document Review and Initial Assessment Phase*** – understanding of project, people and key issues, interviews, site inspection and summary review of key documentation.

- **Database/Litigation Support System Phase** – preparation of databases of key documentation to assist legal counsel in the preparation of our analysis and the attorney’s case.
- **Discovery Assistance Phase** – assistance in the preparation of document production requests, preparation of, or responses to, interrogatories of a technical nature, development of questions for deposition of the adversary’s expert, and deposition testimony.
- **Technical Issue Analysis Phase** – determination, from a contractual and factual standpoint, the party or parties responsible (i.e., liability) for the problem alleged.
- **Schedule Delay Analysis Phase** – analysis to assess validity of time extension requests to determine the appropriateness of default terminations, assessment of liquidated damages, and excusable, compensable and concurrent delays.
- **Disruption Analysis Phase** - preparation of analyses to assess manpower overruns related to the alleged wrong and/or loss of efficiency calculations via accepted analysis methods.
- **Damages Phase** – assessment of damages related to contractor’s claim and entitlement findings and conclusions.
- **Pre-Trial Assistance Phase** - trial strategy assistance, demonstrative exhibits, support during settlement negotiations and ADR.
- **Trial and Post-Trial Assistance Phase** – expert witness testimony and assistance during cross-examination of adversary’s expert; and assistance in preparation of post-trial brief.

FACILITATION SERVICES – SIN 874-2 & 874-2RC

Our vast experience in the construction process, whether being involved in the initial planning concepts, contract development, establishing a partnering relationship, or becoming involved during project close-out, compliance audits or the claims resolution stage, offers an independent, third party view of issues in dispute, which allows us a true understanding of the nature of the issues. This neutrality can serve well in the resolution of issues prior to, during and post construction between owner and design professional and owner and contractor. We can also serve as a “go-between” in internal disputes between agencies and departments regarding management and/or administrative tasks in order to identify conflicts or obstacles in the current system that need to be rectified.

The manner in which this can be accomplished can take a variety of forms, with the facts of the particular situation and the parties’ circumstances dictating the best approach to take in order to transition to an understanding between the parties.

CUSTOMER INFORMATION AND ORDERING INSTRUCTIONS

1. Table of Awarded Special Item Number(s) SIN’s
SIN 874-1 Consulting Services & Recovery Item 874-1RC
SIN 874-2 Facilitation Services & Recovery Item 874-2RC
2. Maximum Order Limitation: \$1,000,000
3. Minimum Order: \$300

- 4. Geographic Coverage (Delivery Area): Worldwide
- 5. Point(s) of Production (city, county, and state or foreign country):

2 Eves Drive, Suite 110
Marlton, NJ 08053
(856) 985-5000
(856) 985-5656 (Fax)
Philadelphia@resmgt.com

1009 Anna Knapp Blvd., Suite 201
Mt. Pleasant, SC 29464
(843) 849-8003
(843) 849-8101 (Fax)
Charleston@resmgt.com

1111 Exposition Blvd., Suite 602
Sacramento, CA 95815
(916) 922-2000
(916) 922-2022 (Fax)
Sacramento@resmgt.com

3960 Howard Hughes Pkwy., Suite 500
Las Vegas, NV 89109
(702) 254-9500
(702) 990-3501 (Fax)
LasVegas@resmgt.com

- 6. Discount from list prices or statement of net price: Government Net Prices (discounts already deducted). See rate schedule.
- 7. Quantity discounts: None
- 8. Prompt payment terms: 2% 10 Days, Net 30 Days
- 9a. Government commercial credit card accepted below the micropurchase threshold? YES NO CONTACT CONTRACTOR
- 9b. Government commercial credit card accepted above the micropurchase threshold? YES NO CONTACT CONTRACTOR
- 10. Foreign items (list items by country of origin): None
- 11a. Time of delivery: As specified
- 11b. Expedited Delivery:
- 11c. Overnight & 2-day delivery: in the Task Order Contact Contractor
- 11d. Urgent requirements: Contact Contractor

12. FOB point(s): Destination
13. Ordering address(es): Same as Contractor's Address
14. Payment Address:
Resolution Management Consultants, Inc.
2 Eves Drive, Suite 110
Marlton, NJ 08053
15. Warranty provision: Contractor's standard commercial warranty applies
16. Export Packaging Charges: N/A
17. Terms and Conditions of Government Commercial Credit Card Acceptance: None

Data Universal Number System (DUNS) Number: 80-318-6212

Notification Regarding Registration in Central Contractor Registration (CCR) Database:
 YES NO

AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICELIST
 (Effective June 7, 2007)

SIN 874-1 Consulting Services & Recovery Item 874-1RC
 SIN 874-2 Facilitation Services & Recovery Item 874-2RC

Labor Category	Hourly Rate
Principal	\$220.80
Executive or Managing Consultant	\$196.80
Senior Consultant	\$172.80
Consultant	\$148.80
Staff Consultant	\$109.82
Analyst	\$91.20
Technician	\$71.76
Project Assistant	\$43.68