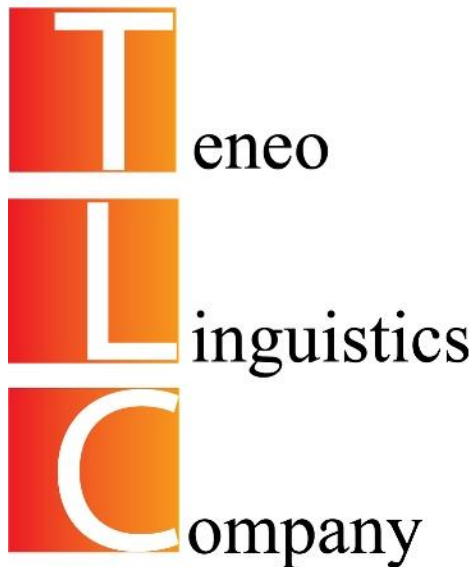


# Federal Supply Service

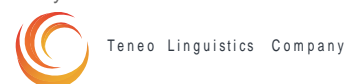
## Authorized Federal Supply Schedule Price List



- Schedule for **LANGUAGE SERVICES**  
**Federal Supply Group** : 738  
**Class** : R608  
**Contract No.:** GS-10F-0234W
- **Contract period** :  
06/24/2015 – 06/ 23/2020
- **Business Size:** Small, Woman Owned
- **Contractor** :  
Teneo Linguistics Company, LLC  
4700 Bryant Irvin Ct. STE 301  
Fort Worth, TX 76107-7645  
**Telephone:** 817.441.9974  
**Fax:** 817.231.0052  
**Web Site:** [www.tlctranslation.com](http://www.tlctranslation.com)  
**Contact:** Hana Laurenzo

### CUSTOMER INFORMATION:

1. Table of Awarded Special Item Numbers:  
382.-1, 382-1RC
2. Maximum order: \$1,000,000
3. Minimum order: \$100.00
4. Geographic Coverage: Domestic and Overseas
5. Point of production: Same as company address
6. Discount from list prices: Government net prices (discounts already deducted), list at the end of this price list.
7. Quantity discounts: Yes, see price list.
8. Prompt payment terms: 2% net 10 days Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions
- 9a. Notification that Government purchase cards are accepted at/below the micro-purchase threshold: Yes
- 9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: Will accept for any amount.
10. Foreign items: None
- 11a. Time of Delivery: Specified on Task Order
- 11b. Expedited Delivery: Contact contractor
- 11c. Overnight and 2<sup>nd</sup> day delivery: Contact contractor
- 11d. Urgent Requirements: Contact contractor
12. F.O.B. Points: Destination
13. Ordering procedures: [fss.gsa.gov/schedules](http://fss.gsa.gov/schedules)
14. Payment address: Same as company address
15. Warranty provision: Contractor's standard commercial warranty.



### ONLINE ACCESS

Contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The Internet address of GSA Advantage! is [GSAAdvantage.com](http://GSAAdvantage.com)

### FSS ORDERING

For more information on how to order from Federal Supply Schedules: click on the FSS Schedules button at [fss.gsa.gov](http://fss.gsa.gov)

### MORE INFORMATION

Please, download our brochure for more detailed information on our award winning products and services, or visit us at [www.tlctranslation.com](http://www.tlctranslation.com)

## CUSTOMER SUPPORT

TLC is a multiple award winning business offering unparalleled customer service. All clients are provided with a 24-hr telephone and fax number and a dedicated project manager is available to them at all times.

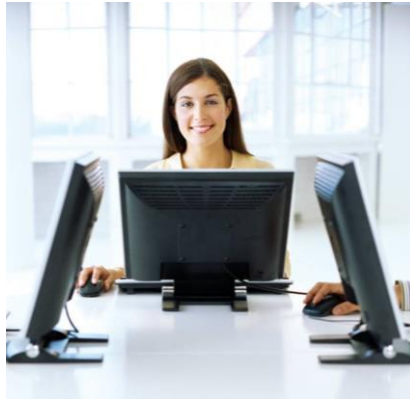
In addition, each customer is eligible an unlimited number of free user accounts on our secure file exchange server.

## PRICING INCLUDES

- Translation
- Editing
- Formatting to reflect the original
- Multiple-step QA

## NO HIDDEN CHARGES

TLC's pricing does not include any hidden charges, such as surcharges for "technical" text or for "rush" jobs. If TLC accepts a job, it is completed by the deadline agreed, with regard to the client-specific terminology, and without any surcharges.



- 16. Export Packing Charges: N/A
- 17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level) : Contact contractor
- 18-24b. N/A
- 25. DUNS number : 78-1100149
- 26. Notification regarding registration in Central Contractor Registration (SAM) database: Registered Contractor will accept LH and FFP

### **A Word on Our Linguistic Resources:**

*TLC hires ONLY translators with appropriate linguistic/translation background and significant, proven expertise reaching far beyond bilingualism. Our pricing reflects a careful balance between the best possible linguistic quality on one hand, and affordability on the other hand.*

### **Our Quality Guarantee:**

*TLC has been maintaining an ISO certification since 2011. This means that every one of our processes has been reviewed and certified as one that works toward achieving and maintaining the highest quality and customer satisfaction.*

### **Our Promise to You:**

*We offer quality, stability and standards of performance and customer service that are bar none. We have a 100% delivery and success rate across hundreds of projects. How are we different?*

- *We believe your success is our scorecard*
- *We give you the flexibility to change the parameters of your project as we go*
- *We provide you with a team who understands your process and your goals*
- *We offer you a partnership you can turn on and off with flexible, no-lock in terms*



Teneo Linguistics Company

4700 Bryant Irvin Ct.  
Ste 301  
Fort Worth, TX 76107  
Phone 817.441.9974  
Fax 817.231.0052

## Price List

SIN(s)	Service Propsoed (e.g. Labor Category or Job Title/Task)	Price Offered to GSA (including IFF)
382-1	Group 1 - Basic - Spanish	0.080
382-1	Group 1 - Standard - Spanish	0.140
382-1	Group 1 - Pro - Spanish	0.160
382-1	Group 2 - European - Basic - Belarusian, Bosnian, Bulgarian, Croatian, Czech, Dutch, Estonian, Flemish, French, Georgian, German, Greek, Hungarian, Italian, Latvian, Lithuanian, Macedonian, Moldovan, Polish, Portuguese, Romanian, Russian, Serbian, Slovak, Slovenian, Turkish, Ukrainian	0.100
382-1	Group 2 - European - Standard - Belarusian, Bosnian, Bulgarian, Croatian, Czech, Dutch, Estonian, Flemish, French, Georgian, German, Greek, Hungarian, Italian, Latvian, Lithuanian, Macedonian, Moldovan, Polish, Portuguese, Romanian, Russian, Serbian, Slovak, Slovenian, Turkish, Ukrainian	0.170
382-1	Group 2 - European - Pro - Belarusian, Bosnian, Bulgarian, Croatian, Czech, Dutch, Estonian, Flemish, French, Georgian, German, Greek, Hungarian, Italian, Latvian, Lithuanian, Macedonian, Moldovan, Polish, Portuguese, Romanian, Russian, Serbian, Slovak, Slovenian, Turkish, Ukrainian	0.190
382-1	Group 3 - Nordic - Basic - Danish, Finnish, Swedish, Norwegian	0.125
382-1	Group 3 - Nordic - Standard - Danish, Finnish, Swedish, Norwegian	0.180
382-1	Group 3 - Nordic - Pro - Danish, Finnish, Swedish, Norwegian	0.215
382-1	Group 4 - Asian/Middle Eastern - Basic - Arabic, Bengali, Burmese, Chinese, Dari, Farsi, Hebrew, Gujarati, Hindi, Indonesian, Japanese, Korean, Kurdish, Nepali, Lao, Tagalog, Thai, Vietnamese, Urdu	0.100
382-1	Group 4 - Asian/Middle Eastern - Standard - Arabic, Bengali, Burmese, Chinese, Dari, Farsi, Hebrew, Gujarati, Hindi, Indonesian, Japanese, Korean, Kurdish, Nepali, Lao, Tagalog, Thai, Vietnamese, Urdu	0.170
382-1	Group 4 - Asian/Middle Eastern - Pro - Arabic, Bengali, Burmese, Chinese, Dari, Farsi, Hebrew, Gujarati, Hindi, Indonesian, Japanese, Korean, Kurdish, Nepali, Lao, Tagalog, Thai, Vietnamese, Urdu	0.190
382-1	Group 5 - Limited Dispersion - Basic - Afrikaans, Albanian, Amharic, Armenian, Azerbaijani, Cambodian, Dhivehi, Dinka, Haitian Creole, Hmong, Icelandic, Javanese, Kannada, Karen, Kazakh, Khmer, Kurdish, Kyrgyz, Latin, Montenegrin, Malay, Marshallese, Mongolian, Navajo, Pashto, Punjabi, Sinhala, Somali, Swahili, Tajik, Tagalog, Tamil, Telugu, Tonga, Turkmen, Uzbek, Zulu	0.110
382-1	Group 5 - Limited Dispersion - Standard - Afrikaans, Albanian, Amharic, Armenian, Azerbaijani, Cambodian, Dhivehi, Dinka, Haitian Creole, Hmong, Icelandic, Javanese, Kannada, Karen, Kazakh, Khmer, Kurdish, Kyrgyz, Latin, Montenegrin, Malay, Marshallese, Mongolian, Navajo, Pashto, Punjabi, Sinhala, Somali, Swahili, Tajik, Tagalog, Tamil, Telugu, Tonga, Turkmen, Uzbek, Zulu	0.190
382-1	Group 5 - Limited Dispersion - Pro - Afrikaans, Albanian, Amharic, Armenian, Azerbaijani, Cambodian, Dhivehi, Dinka, Haitian Creole, Hmong, Icelandic, Javanese, Kannada, Karen, Kazakh, Khmer, Kurdish, Kyrgyz, Latin, Montenegrin, Malay, Marshallese, Mongolian, Navajo, Pashto, Punjabi, Sinhala, Somali, Swahili, Tajik, Tagalog, Tamil, Telugu, Tonga, Turkmen, Uzbek, Zulu	0.215

The Service Contract Act (SCA) is applicable to this contract as it applies to the entire Schedule 738 II and all services provided. While no specific labor categories have been identified as being subject to SCA due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CFR 541.300), this contract still maintains the provisions and protections for SCA eligible labor categories. If and / or when the contractor adds SCA labor categories / employees to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCA matrix identifying the GSA labor category titles, the occupational code, SCA labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.