

**GENERAL SERVICES ADMINISTRATION (GSA)
Federal Supply Service (FSS)
Authorized Federal Supply Schedule**

**Professional Services Schedule (PSS)
00CORP**

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CAGE Code: 329N3

Incorporation: Commonwealth of Virginia, 2001

Fiscal Year: January 1 – December 31

Small Business

Contract No. GS-10F-0291W

Contract Period: September 9, 2010 through September 8, 2020
Price List Current through modification PA-0021 dated Mar 13, 2016,



Products and ordering information in this Authorized FSS Information Technology Schedule Price List are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov>.

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1 Who We Are

Insight Systems Corporation, founded in 2001, is a Washington DC-based solutions partner to information-intensive enterprises, government agencies and commercial organizations that seek strategic results aligned with their business and Information Technology missions. Insight offers a results-oriented focus on achieving the customer's mission. Insight provides expertise project and program management, knowledge management, business consulting, web portals and other custom applications development, systems modernization and redevelopment and Information Technology infrastructure services to public and private sector organizations.

What is Insight

The consultants of Insight Systems Corporation solve real business problems through the innovative use of information technology. Our expertise spans Knowledge Management, Business Consulting and Web and Custom Application Development related topics including system and informational analysis, infrastructure, best practices and Project Management. Because Insight offers a team of professionals that are experts in the "nuts and bolts" of technology — with a focus on using technology as a business tool — the company is uniquely positioned to deliver a highly useful Information Technology plan with real world applicability. Insight's staff is comprised of highly qualified and experienced professionals. Insight's corporate culture encourages dedication, creativity, responsiveness and a focus on delivering tangible value to clients. By leveraging the right experience, methodologies and tools, Insight consistently delivers results on time and on budget.

Unlike many of its industry peers that are unable to take over a problem, Insight prides itself on its robust ability to analyze, strategize and effectively support the unique needs of organizational IT Directors and CIOs.

2 What We Do

Our comprehensive approach to business analysis and software development delivers end-to-end solutions. Insight focuses on your organization's business processes and user-community needs. Best of all, Insight understands how to leverage smart technology to synchronize client requirements with real-world applicability.

874-1 – Integrated Consulting Services

Whether you need help optimizing your organization or IT structure; analyzing your business needs and turning them into effective solutions; or, managing complex projects, Insight has the expertise to provide unparalleled results. Insight's key consulting services include the following:

➤ **Business Consulting**

Insight's resources have the skills and the tools necessary to help your organization realize its potential. Whether managing projects to successful fruition, working with your organization to position it as a leader in the market place or simply aiding your organization in facilitating a discussion Insight can help your organization realize its goals.

➤ **IT Consulting**

Whether consulting with your Senior Management about the technical strategy for your organization or rectifying issues left behind by less than optimal contractors, Insight is there to provide the superior support your organization needs to get on track toward a road of excellence.

➤ **Knowledge Management**

At Insight, we will evaluate your organizations information and communication methods and tools to identify the optimal methods for capturing, sharing and utilizing information effectively. Insight does not believe that technology is a means to an end. However, in the right situations, it can be a useful tool to aid in the management and accessibility of your organization's information.

➤ **Custom Applications Development**

Insight doesn't just build applications, we gather and analyze requirements, design and architect the correct solution for your organization to ensure customer satisfaction, scalability and maintainability of the delivered product.

➤ **Web Solutions**

From world wide data collection and collaboration systems to financial account access web portals, Insight delivers strategic, effective web solutions that consistently exceed client expectations. We use empirical studies and best practices to focus on these areas: site presentation, usability, data collection, data organization, management of content (i.e. CSM), Web 2.0 features (e.g. blogs, wikis, etc.) and, latest technology to create the solution that is right for your organization.

Insight is dedicated to keeping our project managers current in the latest practices and tools available in the project management field. All Insight Project Managers are Project Management Professional (PMP) certified by the Project Management Institute (PMI).

3 Ordering Activities Information

3.1a. Awarded Special Item Number(s):

- Special Item No. 874-1, 874-1RC —Integrated Consulting Services

3.1b. Hourly Rates

Please see the section in this price list titled "Labor Rates" for hourly firm fixed prices.

3.2. Maximum Order:

The maximum order is \$1,000,000.00.

3.3. Minimum Order:

The minimum order is \$100.00.

3.4. Geographic Coverage (delivery area):

Domestic and overseas.

- 3.5. Point(s) of production:**
Same as company address.
- 3.6. Discount from list prices:**
Government net prices (discounts already deducted). Please see the section in this price list titled "Labor Rates" for hourly firm fixed prices.
- 3.7. Quantity discounts:**
None offered.
- 3.8. Prompt payment terms:**
0% Net 30 days
- 3.9a. Notification that Government purchase cards are accepted at or below the micro purchase threshold:**
Yes
- 3.9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold:**
Will accept over \$3000.
- 3.10. Foreign Items:**
None
- 3.11a. Time of Delivery:**
Specified on the task order.
- 3.11b. Expedited Delivery:**
Contact contractor.
- 3.11c. Overnight and 2-day Delivery:**
Contact contractor.
- 3.11d. Urgent Requirements:**
Contact contractor.
- 3.12. F.O.B. Point(s):**
Destination
- 3.13a. Ordering Address:**
Insight Systems Corporation,
1655 North Fort Myer Drive, Suite 700, Arlington, VA 22209
Phone: (703) 312-1170
Fax: (703) 991-4331
Email: info@insightcorp.com

3.13b Ordering Procedures:

Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsn.gov/schedules).

3.14 Payment Address:

Insight Systems Corporation,
1655 North Fort Myer Drive, Suite 700,
Arlington, VA 22209

3.15 Warranty Provision:

Contractor's standard commercial warranty.

3.16 Export Packing Charges:

Not Applicable

3.17 Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level):

Contact contractor.

3.18 Terms and conditions of rental, maintenance, and repair:

Not Applicable

3.19 Terms and conditions of installation:

Not Applicable

3.20a Terms and conditions of repair parts:

Not Applicable

3.20b Terms and conditions of any other services:

Not Applicable

3.21 List of Service and Distributions Points:

Not Applicable

3.22 List of Participating Dealers:

Not Applicable

3.23 Preventative Maintenance:

Not Applicable

3.24a Special Attributes:

Not Applicable

3.24b Section 508 Compliance:

The EIT standards can be found at: www.Section508.gov.

3.25 Data Universal Numbering System (DUNS) Number:

DUNS Number: 168720915

3.26 Registration in System for Award Management (SAM) Database:

Insight Systems Corporation is registered in the System for Award Management (SAM).

4 Labor Category Descriptions

Knowledge Engineer

Duties/Responsibilities:

- Provides analysis and application of knowledge management (KM), information process improvement, and total quality management (TQM) tools and applications
- Designs and develops KM solutions to capture, develop, and improve the use of the client organization's knowledge
- Provides expertise in one or more fields such as quality, training, benchmarking, knowledge management, process re-engineering, and performance assessment and measurement
- Provides innovative strategies and expertise in knowledge management, readiness review, organization methodology and tools and overall KM direction
- Employs needs assessment and results implementation as facilitation tools with the client
- Collaborates with client and team to provide a robust, enterprise-wide learning and client supportive environment solution

Experience: Minimum seven (7) years of experience

Education: Master's degree in business or a technical field from an accredited university or college.

As an alternative, two additional years of work experience (total of 9) may be substituted for the Master's degree.

Senior Project Manager

Duties/Responsibilities:

- Provides senior level management of contracts and projects
- Creates and maintains the Management Plan and approach to meet the client's needs
- Manages large and complex projects to maintain contract performance
- Leads multiple large engagements simultaneously and successfully
- Mentors Project Managers to ensure successful delivery of the project
- Directs and coordinates program activities
- Coordinates resources responsible for specific functions or phases of program
- Reviews reports and records of activities to ensure progress is being accomplished toward specified program objective and modifies or changes methodology as required to redirect activities and attain objectives
- Works with team members to manage the process and ensure client satisfaction
- Works actively with the client and provides progress reports to gain input and provide insight into the project
- Aids client in creating a PMO for the organization where beneficial

Experience: Minimum eight (8) years of experience managing IT projects

Education: Bachelor's degree from an accredited university or college in a management or technical related field.

As an alternative, eight additional years of work experience (total of 16) may be substituted for the Bachelor degree.

Software Engineer

Duties/Responsibilities:

- Services from this labor category are incidental to the overall effort
- Responsible for assessing client needs and then researching and creating technical solutions that focus on achieving the needs of the client
- Proficient in programming languages
- Works closely with the project team on analysis, design, and development activities to come up with the most advantageous solution for the particular need
- Guides and mentors team members as well as the client regarding the approach
- Ensures and enhances the use of processes, systems, and tools to enhance team and client knowledge as well as increase efficiency and cost effectiveness

Experience: Minimum eight (8) years of industry experience

Education: Bachelor's degree from an accredited university or college in a technical field.

As an alternative, eight additional years of work experience (total of 16) may be substituted for the Bachelor degree.

Senior Subject Matter Expert

Duties/Responsibilities:

- Serves as a senior subject matter technical expert in areas relevant to the project
- Produces/reviews substantive and/or complex documentation reflecting detailed knowledge of the designated areas
- Interfaces with Government management personnel
- Reports in writing and orally to Contractor management and Government representatives, including the Government CO and COR
- Works with the team and the client to present information in a clear concise way to facilitate decision making and design decisions.

Experience: Minimum eight (8) years of experience

Education: Bachelor's degree from an accredited university or college.

As an alternative, eight additional years of work experience (total of 16) may be substituted for the Bachelor degree.

Senior IT Analyst

Duties/Responsibilities:

- Work performed by this labor category is incidental to the overall effort
- Works with client to define and document business needs
- Provides business knowledge to aid in the analysis of organization requirements
- Aids project team in understanding the business requirements and ensuring the client's needs are met

Experience: Minimum six (6) years of experience in executing business and/or technology analysis

Education: Bachelor's degree from an accredited university or college.

As an alternative, eight additional years of work experience (total of 14) may be substituted for the Bachelor degree.

Principal Engineer/Analyst

Duties/Responsibilities:

- Work performed by this labor category is incidental to the overall effort
- Establishes requirements in the development of enterprise-wide or large scale systems
- Designs IT architecture to support the total requirements as well as provide for present and future cross-functional requirements and interfaces
- Analyzes IT system requirements and develops design alternatives to satisfy those requirements
- Provides technical leadership developing solutions
- Supports process improvement efforts by providing specific, high-level technical expertise
- Performs evaluation of alternatives and assessment of risks and costs.

Experience: Minimum ten (10) years of progressive engineering and/or analytic experience

Engineer: Has experience in one of the following disciplines: systems engineering, systems integration, software engineering, information engineering, tele-communications engineering, network engineering, electrical engineering, electrical engineering and data quality engineering (or other relevant engineering disciplines)

Analyst: Has experience in one of the following disciplines: Strategic systems planning, business process reengineering, facilitation, activity based costing (ABC), business case analysis, training, change management, economic analysis, operations research, statistics, market surveys, cost/benefit analysis, computer security, or other relevant social sciences, scientific, analytic or related fields.

Education: Master's degree from an accredited university or college

As an alternative, two additional years of work experience (total of 12) may be substituted for the Master's degree.

Senior IT Specialist

Duties/Responsibilities:

- Provides incidental support that is directly related to the successful accomplishment of integrated consulting services
- Establishes and manages technical direction for the design, development, testing, documentation, and training of IT solutions
- Resolves highly complex issues, conducts advanced research, and recommends innovations
- May supervise personnel
- Ensures completion of all work products and deliverables to meet the client's needs.

Experience: Minimum eleven (11) years of experience in information technology initiatives

Education: Bachelor's degree from an accredited university or college.

As an alternative, eight additional years of work experience (total of 19) may be substituted for the Bachelor degree.

Senior Engineer /Analyst

Duties/Responsibilities:

- Provides incidental support that is directly related to the successful accomplishment of integrated consulting services
- Provide design, documentation and implementation of IT solutions; responsible for identifying new and emerging technology to support strategic planning initiatives Conducts assessments, evaluations, selections, site surveys, requirements analysis and definition, technology prototyping, and cost analysis
- Designs and prepares reports and documentation to record results
- Gathers information by developing and implementing data collection instruments and conducts surveys, document reviews, and interviews; provides group facilitation, interviewing, training, and provides additional forms of knowledge transfer

Experience: Minimum nine (9) years of progressive engineering and/or analytic experience

Engineer: Has experienced in one of the following disciplines: systems engineering, systems integration, software engineering, information engineering telecommunications engineering, network engineering, electrical engineering, and data quality engineering or other relevant engineering disciplines.

Analyst: Has experience in one of the following disciplines: Strategic systems planning, business process reengineering, facilitation, activity based costing (ABC), business case analysis, training, change management, economic analysis, operations research, statistics, market surveys, cost/benefit analysis, computer security, or other relevant social science, scientific, analytic or related fields.

Education: Bachelor's degree from an accredited university or college.

As an alternative, eight additional years of work experience (total of 17) may be substituted for the Bachelor degree.

Project Manager

Duties/Responsibilities:

- Manages projects to ensure success of the project and satisfaction of the client;
- Effectively works with and communicates with different levels of management, and aids in solution development
- Works with team to implement the project plan, approach and execution
- Successfully manages the adherence to the approved Management Plan to meet client's **needs**
- Works with clients to help them identify and plan for their agencies' goals
- Provides guidance to the project team to ensure the quality of all deliverables
- Responsible for staffing, project financials, and team management
- Works with the client regarding project or contract issues
- Assists senior management as required in managing contracts

Experience: Minimum three (3) years of experience managing projects

Education: Bachelor's degree from an accredited university or college in a management or technical related field.

As an alternative, eight additional years of work experience (total of 11) may be substituted for the Bachelor degree.

Senior Knowledge Solutions Designer

Duties/Responsibilities:

- Provides strong organizational and people management skills
- Collaborates, designs and leads content gathering, analysis, and structuring throughout project life cycles
- Conducts reviews of project deliverables, ensuring and maintaining consistency and quality across all deliverables
- Guides and mentors Knowledge Solutions Designers

Experience: Minimum five (5) years to include working on projects for Federal clients.

Education: Bachelor's degree from an accredited university or college in a related field.

As an alternative, eight additional years of work experience (total of 13) may be substituted for the Bachelor degree.

Senior Quality Assurance Specialist

Duties/Responsibilities:

- Provides incidental support that is directly related to the successful accomplishment of integrated consulting services
- Ability to work with Senior Analyst and Developer to review and provide input on the product to ensure quality
- Reviews and provides input on requirements
- Compares and ensures that requirements are met within the product to help ensure the client's goals are achieved
- Writes documentation and ensures quality deliverables
- Mentors quality assurance specialists and guides them to help ensure desired results

Experience: Minimum seven (7) years experience with quality assurance and testing; with some government experience

Education: Bachelor's degree from an accredited university or college.

As an alternative, eight additional years of work experience (total of 15) may be substituted for the Bachelor degree.

Engineer /Analyst

Duties/Responsibilities:

- Analyzes functional business applications and design specifications for functional activities
- Develops block diagrams and logic flow charts
- Prepares required documentation, including both program-level and user-level
- Enhances software to reduce operating time or improve performance efficiency
- Analyzes problems and develops system requirements and program specifications
- Applies process improvement and reengineering methodologies and principles to conduct process modernization projects including process and data modeling, developing modern business methods, identifying best practices, and creating and assessing performance measurements
- Gathers information by developing and implementing data collection instruments and conducting surveys, document reviews, and interviews

- Provides group facilitation support including cross functional team building, project scoping work sessions, facilitation using creative dynamic techniques and conflict resolution techniques

Experience: Minimum four (4) years of experience

Engineer: Has experience in one of the following disciplines: systems engineering, systems integration, software engineering, information engineering telecommunications engineering, network engineering, electrical engineering, and data quality engineering or other relevant engineering disciplines.

Analyst: Has experience in one of the following disciplines: Strategic systems planning, business process reengineering, workshop facilitation, activity based costing (ABC), business case analysis, training, change management, economic analysis, operations research, statistics, market surveys, cost/benefit analysis, computer security, or other relevant social sciences, scientific, analytic or related fields.

Education: Bachelor's degree from an accredited university or college.

As an alternative, eight additional years of work experience (total of 12) may be substituted for the Bachelor degree.

Senior Artist/Animator

Duties/Responsibilities:

- Provides incidental support that is directly related to the successful accomplishment of integrated consulting services
- Serves as senior creative director for specific clients or projects
- Works with client to determine the aesthetic direction for each project
- Provides a mastery of relevant graphics applications
- Creates, in collaboration with the client and the team, visual design and structure
- Works with the project team and client personnel to create and maintain an overall cohesive vision for the visual and artistic presentation of the project solution
- Responsible for the consistent application of design and visual standards for the project

Experience: Minimum six (6) years experience of advanced digital design and multimedia learning solution development

Education: Bachelor's degree from an accredited university or college.

Junior Engineer/Analyst

Duties/Responsibilities:

- Provides incidental support that is directly related to the successful accomplishment of integrated consulting services
- Develops the requirements of a product from inception to conclusion under close supervision
- Develops required specifications for simple to moderately complex problems
- Designs and prepares technical reports and documentation to record results
- Analyzes and evaluates moderate to complex data processing systems, both current and proposed, translating business area customer information system requirements into detailed system or program requirements
- Analyzes business applications and design specifications for functional activities
- Develops block diagrams and logic flow charts; provides alternatives, recommendations, and assistance to managers involved in the development, integration, and installation of business information systems
- Gathers information by developing and implementing data collection instruments and conducts surveys,

document reviews, and interviews; provides analytical, statistical, and data analysis assistance.

Experience: Minimum one(1) year of related work experience

Engineer: Has experience in one of the following engineering disciplines: systems engineering, systems integration, software engineering, information engineering telecommunications engineering, network engineering, electrical engineering, data quality engineering, or other relevant engineering disciplines

Analyst: Has experience in one of the following disciplines: Strategic systems planning, business process reengineering, workshop facilitation, activity based costing (ABC), business case analysis, training, change management, economic analysis, operations research, statistics, market surveys, cost/benefit analysis, computer security, or other relevant social sciences, scientific, analytic or related fields.

Education: Bachelor's degree from an accredited university or college.

As an alternative, eight additional years of work experience (total of 9) may be substituted for the Bachelor degree.

Technical Writer/ Administrative Support Specialist**

Duties/Responsibilities:

Provides incidental support that is directly related to the successful accomplishment of integrated consulting services

Technical Writer: Assists in collecting and organizing information required for preparation of user's manuals, training materials, installation guides, proposals and reports.

Edits functional descriptions, system specifications, user's manuals, special reports, or any other customer deliverables and documents.

Prepares and edits documentation incorporating information provided by the user, specialist, analyst, programmer, and management personnel

Includes writing, editing, and graphics presentation of technical information for both technical and non-technical personnel.

Interprets technical documentation standards and prepares documentation accordingly.

Administrative Support Specialist: May work independently or under general supervision in directing all financial management and administrative activities such as budgeting, manpower and resource planning and/or financial reporting

Prepares management plans and reports

Coordinates schedules to facilitate completion of proposals, contract deliverables, delivery order review and briefings/presentations

Performs analysis and evaluation of existing procedures, processes, techniques, models and/r systems related to management problems or contractual issues that would require a report and recommended solutions

Assists in the development of work breakdown structures and prepares charts, tables, graphs and diagrams to assist in analyzing problems

Experience: Minimum one (1) year of related work experience

Education: Bachelor's degree from an accredited university or college.

As an alternative, eight additional years of work experience (total of 9) may be substituted for the Bachelor degree.

Clerical**

Duties/Responsibilities:

- Provides incidental support that is directly related to the successful accomplishment of integrated consulting services
- Assists in the preparation of management plans and reports
- Coordinates schedules to facilitate completion of proposals, contract deliverables, delivery order review and briefings/presentations

Experience: Minimum one (1) year of related work experience

Education: High school diploma or GED

5 LABOR RATES

SIN: Integrated Consulting Services (874-1)

Period Covered by Contract: September 9, 2010 through September 8, 2015

PRICELIST					
Labor Category	Base Year	2 nd Year	3 rd Year	4 th Year	5 th Year
	9/9/2010 -9/8/2011	9/9/2011 -9/8/2012	9/9/2012 -9/8/2013	9/9/2013 -9/8/2014	9/9/2014 -9/8/2015
Senior Project Manager	\$151.18	\$155.72	\$160.39	\$165.20	\$170.16
Project Manager	\$95.61	\$98.48	\$101.43	\$104.48	\$107.61
Senior Knowledge Solutions Designer	\$92.60	\$95.38	\$98.24	\$101.19	\$104.23
Software Engineer	\$137.12	\$141.24	\$145.47	\$149.84	\$154.33
Knowledge Engineer	\$177.39	\$182.71	\$188.19	\$193.84	\$199.65
Senior Artist/Animator	\$67.54	\$69.57	\$71.65	\$73.80	\$76.02
Senior Quality Assurance Specialist	\$79.20	\$81.57	\$84.02	\$86.54	\$89.14
Senior IT Analyst	\$131.10	\$135.03	\$139.08	\$143.26	\$147.55
Senior Subject Matter Expert	\$133.76	\$137.77	\$141.90	\$146.16	\$150.54
Clerical	\$38.05	\$39.19	\$40.36	\$41.57	\$42.82
Senior IT Specialist	\$100.46	\$103.48	\$106.58	\$109.78	\$113.07
Tech Writer / Admin Support	\$51.00	\$52.53	\$54.10	\$55.73	\$57.40

PRICELIST					
Labor Category	Base Year	2 nd Year	3 rd Year	4 th Year	5 th Year
	9/9/2010 -9/8/2011	9/9/2011 -9/8/2012	9/9/2012 -9/8/2013	9/9/2013 -9/8/2014	9/9/2014 -9/8/2015
Principal Engineer / Analyst	\$127.98	\$131.82	\$135.78	\$139.85	\$144.04
Senior Engineer / Analyst	\$97.05	\$99.97	\$102.96	\$106.05	\$109.23
Engineer / Analyst	\$75.03	\$77.28	\$79.60	\$81.99	\$84.45
Junior Engineer / Analyst	\$56.12	\$57.80	\$59.54	\$61.32	\$63.16

Period Covered by Contract: September 9, 2015 through September 8, 2020

PRICELIST					
Labor Category	Base Year	2 nd Year	3 rd Year	4 th Year	5 th Year
	9/9/2015 -9/8/2016	9/9/2016 -9/8/2017	9/9/2017 -9/8/2018	9/9/2018 -9/8/2019	9/9/2019 -9/8/2020
Knowledge Engineer	\$203.84	\$208.12	\$212.49	\$216.96	\$221.51
Senior Project Manager	\$173.73	\$177.38	\$181.11	\$184.91	\$188.79
Software Engineer	\$157.57	\$160.88	\$164.26	\$167.71	\$171.23
Senior Subject Matter Expert	\$153.70	\$156.93	\$160.22	\$163.59	\$167.02
Senior IT Analyst	\$146.56	\$149.64	\$152.78	\$155.99	\$159.27
Principal Engineer/Analyst	\$147.06	\$150.15	\$153.31	\$156.53	\$159.81
Senior IT Specialist	\$115.44	\$117.87	\$120.34	\$122.87	\$125.45
Senior Engineer / Analyst	\$111.52	\$113.87	\$116.26	\$118.70	\$121.19
Project Manager	\$109.87	\$112.18	\$114.53	\$116.94	\$119.39
Senior Knowledge Solutions Designer	\$106.42	\$108.65	\$110.94	\$113.26	\$115.64
Senior Quality Assurance Specialist	\$91.01	\$92.92	\$94.87	\$96.87	\$98.90
Engineer / Analyst	\$86.22	\$88.03	\$89.88	\$91.77	\$93.70
Senior Artist/Animator	\$77.62	\$79.25	\$80.91	\$82.61	\$84.34
Junior Engineer / Analyst	\$64.49	\$65.84	\$67.22	\$68.63	\$70.08
Tech Writer/Admin Support**	\$58.61	\$59.84	\$61.09	\$62.38	\$63.69
Clerical**	\$43.72	\$44.64	\$45.57	\$46.53	\$47.51

See next page for Service Contract Act Matrix

Service Contract Act Matrix

SCA ELIGIBLE CONTRACT LABOR CATEGORY	SCA EQUIVALENT CODE AND TITLE	WD NUMBER
**Technical Writer/Administrative Support Specialist	30461, Technical Writer I	2015-4281
**Clerical	01111, General Clerk I	2015-4281

The Service Contract Act (SCA) is applicable to this contract and it includes SCA applicable labor categories. The prices for the indicated (**) SCA labor categories are based on the U.S. Department of Labor Wage Determination Number identified in the SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide)