

GENERAL SERVICES ADMINISTRATION

FEDERAL SUPPLY SERVICE

Authorized Federal Supply Schedule Pricelist

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic deliver order is available through GSA *Advantage!*, a menu-driven database system. The INTERNET address for GSA *Advantage!* is: <http://www.gsa.gov>.

Schedule for – Management, Organization and Business Improvement Services

Federal Supply Class: 874

Contract Number: GS-10F-0327L

Contract Period: July 18, 2006 Contract End Date: July 17, 2011

Contractor: Bloodworth Integrated Technology, Inc.
5205 Leesburg Pike, Suite 301
Falls Church, VA 22401

Business: Minority, Veteran-Owned Business

Telephone: (301) 731-9070

Fax Number: (301) 731-9074

Contract Administration: Edward Franceski, President

CUSTOMER INFORMATION:

- 1a. **Table of Awarded Special Item Number(s) SIN's with appropriate cross-reference to page number(s) (Attach separate sheet if necessary).** 874-1 Consulting Services, 874-2 Facilitation Services, and 874-4 Training Services.
- 1b. **Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded:** See Item #6 below.
2. **Maximum Order Limitation:** \$1,000,000.00
3. **Minimum Order:** \$300.00
4. **Geographic Coverage (Delivery Area):** Worldwide
5. **Point(s) of Performance: (City, County and State or Foreign Country).** Consulting services performed at the government site with support services provided from Bloodworth Integrated Technology, Inc.
6. **Discount from list prices or statement of net price:** Government prices are net (any discounts have already been taken from published price list).
7. **Quality discounts:** N/A
8. **Prompt payment terms:** Net 30 Days
- 9a. **Annotate if Government commercial credit card is accepted:** YES NO
- 9b. **Discount for payment by Government commercial credit card:** N/A

CUSTOMER INFORMATION: (continued)

10. **Foreign items (list items by country of origin).** None
- 11a. **Time of Delivery:** Specified on Task Order
- 11b. **Expedited Delivery:** Contract Contractor
12. **FOB Point(s):** Destination/Worldwide
13. **Ordering Address:** Bloodworth Integrated Technology, Inc.
5205 Leesburg Pike, Suite 301
Falls Church, VA 22401
14. **Payment Address:** Bloodworth Integrated Technology, Inc.
4550 Forbes Blvd., Suite 300
Lanham, MD 20706-6310
15. **Warranty provision:** Commercial Standard Warranty
16. **Export Packing Charges:** N/A
17. **Term and Conditions of Government commercial credit card acceptance:** None
18. **Terms and Conditions of rental, maintenance, and repair:** N/A
19. **Terms and Conditions of installation:** N/A
20. **Terms and Conditions of repair parts:** N/A
- 20a. **Terms and Conditions for any other services:** N/A
21. **List of service and distribution points:** N/A
22. **List of participating deals:** N/A
23. **Preventive maintenance:** N/A
24. **Environmental attributes:** N/A
25. **Data Universal Number System (DUNS) Number:** 83-605-1870
26. **Notification regarding registration in Central Contractor Registration (CCR) database:**
Bloodworth Integrated Technology, Inc. is registered in the CCR.
27. **Uncompensated Overtime:** Clause 52-237-10, Identification of Uncompensated Overtime.
Bloodworth Integrated Technology, Inc. does not utilize uncompensated overtime.

PRICE LIST

SIN 874-1 Consulting Services

GSA MOBIS Labor Category	Hourly Rate Government Site	Hourly Rate Contractor Site
Project Manager 1	\$ 117.55	
Project Manager 2	\$ 107.39	
Project Manager 3	\$ 101.74	
Lead Consultant 1	\$ 100.76	
Lead Consultant 2	\$ 92.04	
Senior Consultant 1	\$ 86.98	
Senior Consultant 2	\$ 75.21	
Senior Consultant 3	\$ 71.09	
Consultant 1	\$ 57.02	
Consultant 2	\$ 52.10	
Consultant 3	\$ 49.34	
Staff Consultant 1	\$ 50.40	
Staff Consultant 2	\$ 46.03	
Junior Consultant 1	\$ 38.32	
Junior Consultant 2	\$ 35.01	
BPR Specialist 1	\$ 83.86	
BPR Specialist 2	\$ 76.60	
Analyst 1	\$ 55.47	
Administrative Assistant	\$ 37.63	
Task Order Manager	\$ 101.28	\$ 137.32
Senior BPR Specialist	\$ 96.22	\$ 130.46
Senior Systems Integration Engineer	\$ 91.15	\$ 123.59
Systems Integration Engineer	\$ 75.96	\$ 103.00
Senior Functional Analyst	\$ 84.06	\$ 113.98
Functional Analyst	\$ 62.80	\$ 85.14
Senior Program Management Support Specialist	\$ 83.05	\$ 112.61
Program Management Support Specialist	\$ 55.71	\$ 75.53
Senior Acquisition/Contract Specialist	\$ 74.44	\$ 100.94
Acquisition System Engineer	\$ 68.88	\$ 93.38
Acquisition/Procurement Specialist	\$ 62.30	\$ 84.46
Graphics Specialist	\$ 45.58	\$ 61.80
Cost Analyst	\$ 58.75	\$ 79.65
Customer Service Representative	\$ 42.54	\$ 57.67

SIN 874-2 Facilitation Services

GSA MOBIS Labor Category	Hourly Rate Government Site	Hourly Rate Contractor Site
Project Manager 1	\$ 117.55	
Project Manager 2	\$ 107.39	
Project Manager 3	\$ 101.74	
Lead Consultant 1	\$ 100.76	
Lead Consultant 2	\$ 92.04	
Senior Consultant 1	\$ 86.98	
Senior Consultant 2	\$ 75.21	
Senior Consultant 3	\$ 71.09	
Consultant 1	\$ 57.02	
Consultant 2	\$ 52.10	
Consultant 3	\$ 49.34	
Staff Consultant 1	\$ 50.40	
Staff Consultant 2	\$ 46.03	
Junior Consultant 1	\$ 38.32	
Junior Consultant 2	\$ 35.01	
BPR Specialist 1	\$ 83.86	
BPR Specialist 2	\$ 76.60	
Analyst 1	\$ 55.47	
Administrative Assistant	\$ 37.63	

LABOR CATEGORY DESCRIPTIONS

1. Project Manager

Responsibilities: Responsible for overseeing various consulting engagements. The Project Manager plans and manages resources to meet the needs of the project. Activities of this job include: Assisting in the development of technical and cost proposals; preparing and maintaining project plans, establishing project standards and procedures, reviewing deliverables, giving presentations to clients, and setting and organizing resources to meet client expectations. This job also includes acquiring staff and reviewing performance of project team members.

Qualifications:

Level 1: B.A. or B.S. and 7 years of relevant management experience or Master's Degree and 5 years of relevant management experience. A person with 10 years relevant management experience does not require a degree. Relevant experience includes direct supervision of teams or professionals with general and specialized expertise in designing and implementing strategic planning; program evaluation using feasibility, effectiveness, and cost-benefit analyses of organizational strategies, policies, and programs; quality management services; facilitation; work groups, survey design and implementation, outsourcing studies and documentation.

Level 2: B.A. or B.S. and 5 years of relevant experience or Master's Degree and 4 years of relevant experience. A person with 8 years of relevant management experience does not require a degree.

Level 3: B.A. or B.S. and 4 years of relevant experience or Master's Degree and 3 years of relevant experience. A person with 6 years of relevant management experience does not require a degree.

2. Lead Consultant

Responsibilities: Leads process improvement consulting engagement. Remain technically current and proficient. Fully responsible for providing technical guidance and expertise to project staff, and ensuring that the methods, tools, and techniques applied in performance of the work represent state of the art. Ensures staff adherence of Quality Assurance standards. Provides training and mentoring in the complete Process Improvement life cycle and Capability Maturity Models. Ensures appropriate resources are placed on the project and sets quality standards and manages risk. Ensures development and implementation of project standards, policies, and procedures.

Qualifications:

Level 1: B.A. or B.S. and 12 years of relevant experience or Master's Degree and 10 years of relevant experience or Ph.D. and 7 years of relevant experience. A person with 15 years of relevant experience does not require a degree. Relevant experience includes leading the process improvement implementation. Experience in developing and presenting training materials and briefings. Mentoring staff members in process improvement and Capability Maturity Models.

Level 2: B.A. or B.S. and 9 years of relevant experience or Master's Degree and 8 years of relevant experience or Ph.D. and 6 years of relevant experience. A person with 12 years of relevant experience does not require a degree.

3. Senior Consultant

Responsibilities: Defines technical approaches and solutions. Assists client in analyzing and solving problems. Defines internal QA standards and leads client presentations. Provides training and mentoring in the complete Process Improvement life cycle and Capability Maturity Models. Influences the client expectations, actions and decisions while managing overall client

expectations and communications. Develops long-term relationship with client management. Provides technical direction and ensures project quality. Develops and implements solutions.

Qualifications:

Level 1: B.A. or B.S. and 7 years of relevant work experience or Master's Degree and 5 years of relevant work experience. A person with 10 years of relevant work experience does not require a degree. Relevant experience includes: Experience assisting with the implementation of several Process Improvement phases, experience with conducting training sessions and providing input on the development of training materials.

Level 2: B.A or B.S. and 6 years of relevant work experience or Master's Degree and 4 years of relevant work experience. A person with 8 years of relevant work experience does not require a degree.

Level 3: B.A. or B.S. and 3 years of relevant work experience or Master's Degree and 2 years of relevant work experience. A person with 4 years of relevant work experience does not require a degree.

4. Consultant

Responsibilities: Analyze and diagnose client issues. Identify business problems and define solutions and recommendations. Demonstrates effective facilitation skills and leads the development of presentations. Builds consensus with client management and communicates client expectations to team. Manages peer client relations. Provides appropriate technical direction. Develops work plans and schedules. Manages project and assigns resources. Responsible for complete costs and determines budget. Assesses deliverables and manages client relations.

Qualifications:

Level 1: B.A. or B.S. and 5 years of relevant experience or Master's Degree and 3 years of experience. A person with 7 years of relevant work experience does not require a degree. Relevant experience includes direct experience in work efforts requiring the delivery of strategic planning, program evaluation, quality management services, process management, facilitation, work groups, survey design and implementation, and outsourcing studies and documentation.

Level 2: B.A or B.S. and 4 years of relevant experience or Master's Degree and 2 years of experience. A person with 6 years of relevant work experience does not require a degree.

Level 3: B.A. or B.S. and 3 years of relevant experience or Master's Degree and 1 year of experience. A person with 5 years of relevant work experience does not require a degree.

5. Staff Consultant

Responsibilities: Performs accurate analysis and diagnosis. Defines symptoms/problems and develops conclusions. Serves as facilitation scribe. Adheres to internal and client Quality Assurance standards. Communicates complex ideas and supports client and team presentations. Builds consensus with client peers while managing peer client relations. Contributes to work planning and status reporting. Performs as task/team leader. Identifies issues/problems and suggests solutions. Develop policy, process and procedures for clients. Develops and reviews documentation.

Qualifications:

Level 1: B.A. or B.S. and 3 years of relevant experience or Master's Degree and 1 year of relevant experience. A person with 5 years of relevant work experience does not require a degree. Has had formal training in one or more Capability Maturity Models as well as familiarity with other Process Improvement models. Has had formal training in the Process Improvement life cycle with familiarity with Process Improvement implementation.

Level 2: B.A or B.S. and 2 years of relevant experience. A person with 3 years of relevant work experience does not require a degree.

6. Junior Consultant

Responsibilities: Supports internal Quality Assurance standards and data gathering techniques. Communicates project results to other team members. Builds positive client/peer relationships. Demonstrates client environment awareness. Assists in review of documentation for CMMI/ISO compliance. Performs Process Improvement in every day duties. Assists Lead Consultant in implementation and assessments (as a scribe role). Helps organize materials for training customers.

Qualifications:

Level 1: B.A. or B.S. in a relevant discipline. A person with 3 years of relevant work experience does not require a degree. Must have a background in software development, systems engineering or equivalent. Has familiarity with one or more CMMs and understanding of the Process Improvement life cycle.

Level 2: B.A or B.S. in a relevant discipline is preferred. A person with 1 year of relevant work experience does not require a degree. Experience in supporting systems engineering, software engineering, or equivalent programs or environments is required.

7. BPR Specialist

Responsibilities: Applies process improvement, process re-engineering, and change management methodologies and principles through performance of process modernization projects. Provides expertise in re-engineering methods, and performs best practices and critical success factor identification, activity modeling, facilitation, interviewing, training, change management, organization development, and process redesign implementation. Supports and coordinates with multiple re-engineering project teams as required to ensure enterprise-wide integration of re-engineering efforts.

Qualifications:

Level 1: B.A. or B.S. and 7 years of experience or Master's Degree and 5 years of experience. A person with 10 years of relevant experience does not require a degree. Relevant experience includes conduct of re-engineering efforts and direct supervision of teams of professionals with expertise in business process re-engineering, including re-engineering methods, best practices identification, activity modeling, facilitation, interviewing, training, change management, organizational development, and process redesign implementation.

Level 2: B.A or B.S. and 5 years of experience or Master's Degree and 3 years of experience. A person with 7 years of relevant experience does not require a degree. Experience with one or more of the business process engineering tools or methodologies is preferred.

8. Analyst

Responsibilities: Performs entry and mid-level analytical and operation analysis for any section of management, organization, and business improvement services. Provides special functional or technical expertise in general management, organization, and business improvement services.

Qualifications:

Level 1: B.A. or B.S. and 4 years of relevant experience or Master's Degree and 2 years of relevant experience. A person with 8 years of relevant experience does not require a degree. Relevant experience includes functional analysis and analytical methods. Also, includes specialized experience in the specific functional area of the delivery orders, as required.

9. Administrative Assistant

Responsibilities: Conducts a variety of clerical and administrative activities. Maintains program and project task files. Plans and coordinates meetings and makes travel arrangements for staff. Provides word processing/spread sheet/graphics support as directed; other duties as assigned.

Qualifications: Minimum of 3 years experience in a professional office environment is required. Must have knowledge of word processing and at least two software packages (Microsoft Word, Excel and Power Point preferred).

10. Task Order Manager

Specialized Experience: Must demonstrate proven supervisory and management skills.

General Experience: Includes progressive project related experience. Ability to provide guidance and direction in multiple tasks across several functional areas including the use of different methodologies. Proven expertise in understanding program requirements of the types of tasks to be performed, ability to review and evaluate all work performed, management and control of funds and resources, and provide direction to ensure compliance with all management policies.

Responsibilities: Directs all financial management and contract/subcontract administrative activities, such as budgeting, manpower and resource planning and financial reporting. May perform complex evaluations of existing procedures, processes, techniques, models and/or systems related to management problems or contractual issues that would require a report and recommend solutions. Prepare charts, tables, graphs and diagrams to assist in analyzing standards, assigning of task order work schedules and review work discrepancies. Responsible for the management of the task order and the assigned staff, ensuring appropriately skilled and trained personnel. Demonstrated ability to provide guidance and direction in the task similar to the representative scenarios provided with proven expertise in the management and control of funds and resources.

Qualifications: Secret Clearance or the ability to obtain a secret clearance is required. Twelve years of general experience with 8 years relevant experience; Associate's degree with ten years of general experience with 6 years relevant experience; Bachelor's degree with 8 year of general experience with 5 years relevant experience; Master's degree with 6 years general experience with 4 years relevant experience; Ph.D. with 4 years general experience with 2 years relevant experience.

11. Senior Business Process Reengineering Specialist

Specialized Experience: Specialized experience may include facilitation, training, methodology development and evaluation, process reengineering across all phases, identifying best practices, change management, business management techniques, organizational development, activity and data modeling, or information system development methods and practices and supervision of business process reengineering personnel.

General Experience: Includes demonstrated exceptional written and oral communications skills, including project plans, white papers, proposals and formal presentations. Must have demonstrated experience in managing applicable key project areas.

Responsibilities: Applies process improvement and reengineering methodologies and principles to conduct process modernization projects. Duties include activity and data modeling, developing modern business methods, identifying best practices and creating and assessing performance measurements. Provides group facilitation, interviewing, training, and provides additional forms of knowledge transfer.

Qualifications: Secret Clearance or the ability to obtain a secret clearance is required. Twelve years of general experience with 8 years relevant experience; Associate's degree with ten years of general experience with 6 years relevant experience; Bachelor's degree with 8 year of general experience with 5 years relevant experience; Master's degree with 6 years general experience with 4 years relevant experience; Ph.D. with 4 years general experience with 2 years relevant experience.

12. Senior Systems Integration Engineer

Specialized Experience: Must demonstrate knowledge of applications programming and analysis techniques combined with knowledge of pertinent system software and equipment characteristics in order to gather data relevant to the projects. Must also demonstrate knowledge of current system software and equipment technology that would enable the recognition of development potentially applicable to the task being performed.

General Experience: Includes progressive experience in the analysis and design of system applications. Must demonstrate excellent written and communications skills.

Responsibilities: Performs complex project tasks applied to specialized information system technological problems in an advisory role as a technical expert. Performs complex project tasks applied to specialized information system technological problems. Tasks involve validating the integration of electronic processes or methodologies to resolve total system problems or technology problems. Main duties evolve around the integration of products and applications into existing system or providing technical support in the integration of products or application sin the acquisition process. Analyze shortfall in existing systems and proposed systems acquisitions and provide proposed solutions to the integration or solutions within those systems.

Qualifications: Secret Clearance or the ability to obtain a secret clearance is required. Ten years of general experience with 6 years relevant experience; Associate's degree with 8 years of general experience with 5 years relevant experience; Bachelor's degree with 6 year of general experience with 4 years relevant experience; Master's degree with 4 years general experience with 3 years relevant experience; Ph.D. with 3 years general experience with 2 years relevant experience.

13. Systems Integration Engineer

Specialized Experience: Must demonstrate knowledge of applications programming and analysis techniques combined with knowledge of pertinent system software and equipment characteristics in order to gather data relevant to the projects. Must also demonstrate knowledge of current system software and equipment technology that would enable the recognition of development potentially applicable to the task being performed.

General Experience: Includes progressive experience in the analysis and design of system applications.

Responsibilities: Performs moderately complex project tasks applied to specialized information system technological problems in an advisory role as a technical expert. Tasks involve validating the integration of electronic processes or methodologies to resolve total system problems or technology problems. Main duties evolve around the integration of solutions into existing system or providing technical support in the integration of solutions in the acquisition process for new systems. Analyze shortfalls in existing systems and proposed system acquisitions and provide proposed solutions to the integration of solutions within those systems.

Qualifications: Secret Clearance or the ability to obtain a secret clearance is required. Six years of general experience with 4 years relevant experience; Associate's degree with 5 years of general experience with 3 years relevant experience; Bachelor's degree with 4 year of general experience

with 2 years relevant experience; Master's degree with 3 years general experience with 1 year relevant experience.

14. Senior Functional Analyst

Specialized Experience: Must demonstrate functional knowledge of task order specific requirements, or developing functional requirements for small to mid-size projects or specific tasks.

General Experience: Includes demonstrated ability to work independently.

Responsibilities: Analyze user needs to determine functional and cross-functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifies resources required for each task. Provides daily supervision and direction to support staff.

Qualifications: Secret Clearance or the ability to obtain a secret clearance is required. Eight years of general experience with 5 years relevant experience; Associate's degree with 6 years of general experience with 4 years relevant experience; Bachelor's degree with 5 years of general experience with 3 years relevant experience; Master's degree with 4 years general experience with 2 years relevant experience; Ph.D. with 3 years general experience with 1 year relevant experience.

15. Functional Analyst

Specialized Experience: Must demonstrate functional knowledge of task order specific requirements, or developing functional requirements for small to mid-size projects or specific tasks.

General Experience: Includes demonstrated ability to work independently or under only general direction.

Responsibilities: Works on complex application problems involving all phases of systems analysis to provide solutions. Analyzes user needs to determine functional and cross-functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Provides technical support for software development and integration tasks, including review of work products for correctness, adherence to the design concept and to user standards.

Qualifications: Secret Clearance or the ability to obtain a secret clearance is required. Five years of general experience with 3 years relevant experience; Associate's degree with 4 years of general experience with 2 years relevant experience; Bachelor's degree with 3 year of general experience with 1 year relevant experience; Master's degree with 2 years general experience.

16. Senior Program Management Support Specialist

Specialized Experience: Ability to plan, staff, budget, and track one or more programs.

General Experience: Ability to work independently; strong facilitation skills; excellent oral and written communication skills.

Responsibilities: Analyze program to determine requirements. Formulate and track program process and control. Analyze the impact or potential impact of missed or inadequate deliverable on program accomplishment. Develop and present reports on analysis findings. Finalize program documentation to support activities to higher-level management. Develop performance metrics.

Qualifications: Secret Clearance or the ability to obtain a secret clearance is required. Eight years of general experience with 5 years relevant experience; Associate's degree with 6 years of general experience with 4 years relevant experience; Bachelor's degree with 5 year of general experience

with 3 years relevant experience; Master's degree with 4 years general experience with 2 years relevant experience; Ph.D. with 3 years general experience with 1 year relevant experience.

17. Program Management Support Specialist

Specialized Experience: Ability to plan, track, and facilitate one or more programs.

General Experience: Ability to work independently or under general direction. Strong oral and written communication skills essential.

Responsibilities: Analyze program to determine requirements. Track program process and control. Analyze the impact or potential impact of missed or inadequate deliverable on program accomplishment. Develop and present reports on analysis findings. Draft program documentation to support activities to higher-level management. Review and track performance metrics.

Qualifications: Secret Clearance or the ability to obtain a secret clearance is required. Four years of general experience with 3 years relevant experience; Associate's degree with 3 years of general experience with 2 years relevant experience; Bachelor's degree with 3 year of general experience with 1 year relevant experience; Master's degree with 1 year general experience.

18. Senior Acquisition/Contract Specialist

Specialized Experience: Progressive experience in planning, scheduling, and conducting detailed phases of technical projects.

General Experience: Ability to work independently. Strong facilitation skills; excellent oral and written communication skills.

Responsibilities: Develops, plans, organizes, and leads major segments of and/or entire acquisition support projects. Determines technical objectives, defines data requirements and methodology, and recommends staffing levels and schedules. Drafts documents required in the procurement planning process of system acquisition. Prepares and edits functional descriptions, system specifications, special reports, and/or any other acquisition written deliverables and documents as required.

Qualifications: Secret Clearance or the ability to obtain a secret clearance is required. Six years of general experience with 4 years relevant experience; Associate's degree with 5 years of general experience with 3 years relevant experience; Bachelor's degree with 4 years of general experience with 2 years relevant experience; Master's degree with 3 years general experience with 1 year relevant experience.

19. Acquisition System Engineer

Specialized Experience: Experience in planning, scheduling, conducting and/or facilitating detailed phases of engineering projects.

General Experience: Ability to work independently. Excellent oral and written communication skills.

Responsibilities: Analyzes and studies complex system requirements. Works with user to identify system requirements, interpreting operational requirements into technical requirements. Estimates system development costs and schedules. Reviews existing program and assists in making refinements, reducing operating time and improvement current techniques. Provides guidance in the development of acquisitions strategies and procurement processes using Acquisition Streamlining policies.

Qualifications: Secret Clearance or the ability to obtain a secret clearance is required. Five years of general experience with 3 years relevant experience; Associate's degree with 4 years of general experience with 2 years relevant experience; Bachelor's degree with 3 years of general experience with 1 year relevant experience; Master's degree with 2 years general experience.

20. Acquisition/Procurement Specialist

Specialized Experience: Progressive experience in defining and evaluating technical projects.

General Experience: Ability to work independently. Strong facilitation skills; excellent oral and written communication skills.

Responsibilities: Applies broad knowledge of the acquisition/procurement process. Develops and edits acquisition planning documentation. Evaluates technical objectives, defines data requirements and deliverables. Responsible for documenting progress on major segments of multiple project outputs and deliverables.

Qualifications: Secret Clearance or the ability to obtain a secret clearance is required. Five years of general experience with 3 years relevant experience; Associate's degree with 4 years of general experience with 2 years relevant experience; Bachelor's degree with 3 years of general experience with 1 year relevant experience; Master's degree with 2 years general experience.

21. Graphics Specialist

Specialized Experience: Demonstrated technical and operational proficiency in functional duties.

General Experience: Ability to work independently or under general direction. Strong oral and written communication skills.

Responsibilities: Assists in the development and updates of graphics presentations to improve the quality and enhance the usability of documents and web pages. Supports the development of all contract deliverables requiring graphic presentation support. Responsible for integrating the graphics generated with automated tools and the deliverable documents. Analysis of all emerging automated graphics software applications for incorporation into use in support of deliverable documents, web pages and online training.

Qualifications: Secret Clearance or the ability to obtain a secret clearance is required. Four years of general experience with 2 years relevant experience; Associate's degree with 1 year relevant experience; Bachelor's degree with 0 years of general experience.

22. Cost Analyst

Specialized Experience: Must demonstrate proven ability in preparation and analysis of financial statements, tracking of project costs, and maintenance of project cost spreadsheets.

General Experience: Includes progressive experience in general accounting and management activities.

Responsibilities: Performs Functional Economic Analysis (FEA) to evaluate the costs of alternative ways to accomplish functional objectives. The FEA states investment costs, benefits and risks as a net change to the functional baseline cost, the cost of doing business now and in the future. Ensures that cross-functional, security and other integration issues are addressed.

Qualifications: Secret Clearance or the ability to obtain a secret clearance is required. Six years of general experience with 4 years relevant experience; Associate's degree with 5 years of general experience with 3 years relevant experience; Bachelor's degree with 4 years of general experience

with 2 years relevant experience; Master's degree with 3 years general experience with 1 year relevant experience.

23. Customer Service Representative

Specialized Experience: Must demonstrate the ability to work under general direction on the analysis and design of business applications.

General Experience: Proven ability to work under general direction on application problems involving all phases of systems analysis is required. Strong oral and written communication skills are desired.

Responsibilities: Provide the Government client with planning, procurement and technical expertise to resolve complex problems requiring high-level analytical skills. Provide guidance and support in the areas of technical analysis, systems engineering, cost studies, cost/benefit analysis, acquisition planning and strategy, contract management, management analysis, reengineering, project management, and financial analysis.

Qualifications: Secret Clearance or the ability to obtain a secret clearance is required. Four years of general experience with 2 years relevant experience; Associate's degree with 1 year relevant experience; Bachelor's degree with 0 years of general experience.