

**GENERAL SERVICES ADMINISTRATION
FEDERAL ACQUISITION SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*[™], a menu-driven database system. The Internet address for GSA *Advantage!*[™] is: <http://www.GSAAvantage.gov>

**LANGUAGE SERVICES
FSC GROUP 738 PART II**

**SIN 382-2 - Interpretation Services
SIN 382-3 – Training and Educational Materials**

Contract Number: GS-10F-0460N

Period Covered by Contract: June 17, 2008 through June 16, 2013



**Language Line LLC
d/b/a Language Line Services
1 Lower Ragsdale Drive
Monterey, CA 93940
Phone: 831-648-5836
Fax: 831-648-5801
www.languageline.com**

**Contract Administration Source: Greg Holt, gregholt@languageline.com
Business Size: Large**

For more information on ordering from Federal Acquisition Schedules click on the FAS Schedules button at <http://www.fss.gsa.gov>

General Services Administration
Current through modification number **PO-0010**, dated **June 17, 2008**

CUSTOMER INFORMATION

- 1a. Table of awarded special item number(s) with cross-reference to page number(s).

Special Item Number	Description	Price List Page
382-2	Personal Interpreter	3
382-3	Training and Educational Materials	3

- 1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract.

Special Item Number	Description	Price
382-2	Personal Interpreter	\$2.21 per minute Equates to \$132.60 per hour
382-3	Language Proficiency Test (500+)	\$81.61

2. Maximum order: **\$1,000,000**
3. Minimum order: **\$100**
4. Geographic coverage (delivery area): **Nationwide and Globally**
5. Point of Production: **Monterey, CA**
6. Prices shown herein are net – discounts have been deducted.
7. Quantity discounts: **None**
8. Prompt payment terms: **0.5% Net 10 Days**
- 9a. Government purchase cards are accepted at or below the micro-purchase threshold.
- 9b. Government purchase cards are accepted above the micro-purchase threshold.
10. Foreign items: **None**
- 11a. Time of delivery: **0 – 5 Days ARO**
- 11b. Expedited Delivery. **Not Applicable**
- 11c. Overnight and 2-day delivery: **Not Applicable**
- 11d. Urgent Requirements. When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be



confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

12. F.O.B. Point: **Destination**
13. Ordering Address:
**Language Line Services
1 Lower Ragsdale Drive
Monterey, CA 93940**
14. Payment Address:
**Language Line Services
PO Box 16012
Monterey, CA 93942-6012**
15. Warranty provision. **LANGUAGE LINE SERVICES MAKES NO REPRESENTATION, WARRANTY OR GUARANTEE, EXPRESS OR IMPLIED, ABOUT INTERPRETATION SERVICES, INCLUDING BUT NOT LIMITED TO THE AVAILABILITY, ACCURACY, COMPLETENESS OR TIMELINESS OF ANY INTERPRETATION. LANGUAGE LINE SERVICES DOES NOT WARRANT THE AVAILABILITY OF INTERPRETERS FOR ALL LANGUAGE PAIRS AT ALL TIMES, AND LANGUAGE LINE SERVICES SPECIFICALLY DISCLAIMS ANY WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CUSTOMER RECOGNIZES THAT INTERPRETATIONS MAY NOT BE ENTIRELY ACCURATE IN ALL CASES.**
16. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): **None**
17. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants. **Not Applicable**
18. Data Universal Number System (DUNS) number: **059682471**
19. CAGE Code: **1K5J3**



FAS AUTHORIZED SCHEDULE PRICE LIST

SIN 382-2 – Interpretation Services:

Labor/Task Category

GSA Rate

Personal Interpreter

\$2.21 per minute
Equates to \$132.60 per hour

SIN 382-3 – Training and Educational Materials:

SIN	Part Number	Description	GSA Catalog Price with IFF
		INTERPRETER TESTING	
382-3	LPT-49	Language Proficiency Test (1-49 Tests) price per test	\$104.28
382-3	LPT-99	Language Proficiency Test (50-99 Tests) price per test	\$95.21
382-3	LPT-499	Language Proficiency Test (100-499 Tests) price per test	\$86.14
382-3	LPT-500	Language Proficiency Test (500+ Tests) price per test	\$81.61
382-3	IST-49	Interpreter Skills Test (1-49 Tests) price per test	\$126.95
382-3	IST-99	Interpreter Skills Test (50-99 Tests) price per test	\$113.34
382-3	IST-100	Interpreter Skills Test (100+ Tests) price per test	\$99.74
382-3	MCT-49	Medical Certification Test (1-49 Tests) price per test	\$140.55
382-3	MCT-99	Medical Certification Test (50-99 Tests) price per test	\$131.48
382-3	MCT-100	Medical Certification Test (100+ Tests) price per test	\$122.41
382-3	CCT-49	Court Certification Test (1-49 Tests) price per test	\$140.55
382-3	CCT-99	Court Certification Test (50-99 Tests) price per test	\$131.48
382-3	CCT-100	Court Certification Test (100+ Tests) price per test	\$122.41

LANGUAGE LINE SERVICES LANGUAGE LIST

These languages represent approximately 98.6% of all customer requests from the 6,912 languages spoken in the world today. We monitor our language requests continuously, adding or deleting languages based upon customer needs.

Acholi	Flemish	Laotian	Punjabi
Afrikaans	French	Latvian	Romanian
Akan	French Canadian	Lingala	Russian
Albanian	Fukienese	Lithuanian	Samoan
American Sign Language	Fula	Luganda	Serbian
Amharic	Fulani	Lusoga	Shanghainese
Arabic	Fuzhou	Luxembourgeois	Shona
Armenian	Gaddang	Maay	Sicilian
Assyrian	Gaelic	Macedonian	Sinhalese
Azerbaijani	Georgian	Malagasy	Sindhi
Azeri	German	Malay	Slovak
Bajuni	Gorani	Malayalam	Slovenian
Bambara	Greek	Maltese	Somali
Basque	Gujarati	Mandarin	Sorani
Behdini	Haitian Creole	Mandingo	Spanish
Belorussian	Hakka	Mandinka	Sudanese Arabic
Bengali	Hakka – China	Mankon	Swahili
Berber	Hausa	Marathi	Swedish
Bosnian	Hebrew	Marshallese	Sylhetti
Bravanese	Hindi	Mien	Szechuan
Bulgarian	Hmong	Mina	Tagalog
Burmese	Hungarian	Mirpuri	Taiwanese
Cantonese	Ibanag	Mixteco	Tajik
Catalan	Ibo	Moldovan	Tamil
Chaldean	Icelandic	Mongolian	Telugu
Chaochow	Igbo	Navajo	Thai
Chamorro	Ilocano	Neapolitan	Tibetan
Chavacano	Indonesian	Nepali	Tigre
Cherokee	Italian	Nigerian Pidgin English	Tigrinya
Chuukese	Jakartanese	Norwegian	Toishanese
Croatian	Japanese	Nuer	Tongan
Czech	Javanese	Oromo	Tshiluba
Dakota	Karen	Pahari	Turkish
Danish	Kashmiri	Pampangan	Twi
Dari	Khmer (Cambodian)	Pangasinan	Ukrainian
Dinka	Kinyarwanda	Papiamento	Urdu
Dutch	Kirundi	Pashto	Vietnamese
Estonian	Korean	Patois	Visayan
Ewe	Kosovan	Pidgin English	Welsh
Farsi	Krio	Polish	Wolof
Fijian Hindi	Kurdish	Portuguese	Yiddish
Finnish	Kurmanji	Portuguese Creole	Yoruba
	Lakota		Yupik