

**GENERAL SERVICES ADMINISTRATION  
FEDERAL SUPPLY SERVICE  
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*<sup>™</sup>, a menu-driven database system. The Internet address for GSA *Advantage!*<sup>™</sup> is: <http://www.GSAAvantage.gov>

**MULTIPLE AWARD SCHEDULE  
PROFESSIONAL SERVICES - LANGUAGE SERVICES**

**Contract Number: GS-10F-0460N**

**Period Covered by Contract: June 17, 2003 through June 16, 2023**



**Language Line LLC  
d/b/a Language Line Services  
a LanguageLineSolutions Company  
1 Lower Ragsdale Drive  
Monterey, CA 93940  
Phone: 831-648-7108  
Fax: 831-648-7108  
[www.languageline.com](http://www.languageline.com)**

**Contract Administration Source: Greg Holt, [gregholt@languageline.com](mailto:gregholt@languageline.com)  
Business Size: Large**

*For more information on ordering from Federal Acquisition Schedules click on the FAS Schedules button  
at <http://www.fss.gsa.gov>*

General Services Administration  
Current through modification number PS-**A815**, effective **May 6, 2020**

## CUSTOMER INFORMATION

1a. Table of awarded special item number(s) with cross-reference to page number(s).

SIN	Description	Price List Page
541930	Translation and Interpretation Services	5-7
611630	Linguistic Training and Education	8
OLM	Order Level Materials	

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract.

SIN	Description	Price
541930	Document Translation for Latin American Spanish	\$0.18 per word
541930	Over-the-phone Personal Interpreter	\$2.21 per minute Equates to \$132.60 per hour
611630	Language Proficiency Test (500+)	\$81.61

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item. **Not applicable**

2. Maximum order: **\$1,000,000**

3. Minimum order: **\$100**

4. Geographic coverage (delivery area): **Nationwide and Globally**

5. Point of Production: **Monterey, CA**

6. Prices shown herein are net – discounts have been deducted.

7. Quantity discounts: **None**

8. Prompt payment terms: **0.5% Net 10 Days**. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. Government purchase cards are accepted at or below the micro-purchase threshold.

9b. Government purchase cards are accepted above the micro-purchase threshold.

10. Foreign items: **None**

11a. Time of delivery: **0 – 5 Days ARO**

- 11b. Expedited Delivery. **Not Applicable**
- 11c. Overnight and 2-day delivery: **Not Applicable**
- 11d. Urgent Requirements. When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.
12. F.O.B. Point: **Destination**
- 13a. Ordering Address:  
**Language Line Services  
1 Lower Ragsdale Drive  
Monterey, CA 93940**
- 13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPS's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
14. Payment Address:  
**Language Line Services, Inc.  
PO Box 202564  
Dallas, TX 75320-2564**
15. Warranty provision. **LANGUAGE LINE SERVICES MAKES NO REPRESENTATION, WARRANTY OR GUARANTEE, EXPRESS OR IMPLIED, ABOUT INTERPRETATION SERVICES, INCLUDING BUT NOT LIMITED TO THE AVAILABILITY, ACCURACY, COMPLETENESS OR TIMELINESS OF ANY INTERPRETATION. LANGUAGE LINE SERVICES DOES NOT WARRANT THE AVAILABILITY OF INTERPRETERS FOR ALL LANGUAGE PAIRS AT ALL TIMES, AND LANGUAGE LINE SERVICES SPECIFICALLY DISCLAIMS ANY WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CUSTOMER RECOGNIZES THAT INTERPRETATIONS MAY NOT BE ENTIRELY ACCURATE IN ALL CASES.**
16. Export packing charges, if applicable. **None**
17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): **Contact Contractor**
18. Terms and conditions of rental, maintenance, and repair (if applicable). **None**
19. Terms and conditions of installation (if applicable). **None**
20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). **None**
- 20a. Terms and conditions for any other services (if applicable). **None**

- 21. List of service and distribution points (if applicable). **None**
- 22. List of participating dealers (if applicable). **None**
- 23. Preventive maintenance (if applicable). **None**
- 24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). **None**
- 24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at:  
[www.Section508.gov/](http://www.Section508.gov/). **N/A**
- 25. Data Universal Number System (DUNS) number: **059682471**
- 26. Notification regarding registration in System Award Management (SAM) database. **Registered**

## GSA AUTHORIZED SCHEDULE PRICE LIST

**SIN 541930 Language Translation Services  
 (Written) Translation:**

SIN	Language	GSA Catalog Price with IFF (per word)
541930	Portuguese, European	<b>\$0.25</b>
541930	Arabic	<b>\$0.29</b>
541930	Vietnamese	<b>\$0.28</b>
541930	Lao/Laotian	<b>\$0.34</b>
541930	Burmese	<b>\$0.36</b>
541930	Karen	<b>\$0.36</b>
541930	Farsi	<b>\$0.34</b>
541930	Hebrew	<b>\$0.29</b>
541930	Indonesian	<b>\$0.34</b>
541930	Turkish	<b>\$0.34</b>
541930	Swedish	<b>\$0.35</b>
541930	Hungarian	<b>\$0.27</b>
541930	Korean	<b>\$0.22</b>
541930	Spanish, European	<b>\$0.25</b>
541930	Finnish	<b>\$0.35</b>
541930	Greek	<b>\$0.27</b>
541930	Norwegian	<b>\$0.35</b>
541930	German	<b>\$0.28</b>
541930	Tagalog	<b>\$0.34</b>
541930	Chinese, traditional	<b>\$0.22</b>
541930	Khmer	<b>\$0.40</b>
541930	Czech	<b>\$0.27</b>
541930	Danish	<b>\$0.35</b>
541930	Japanese	<b>\$0.30</b>
541930	Romanian	<b>\$0.28</b>
541930	Latvian	<b>\$0.28</b>
541930	Thai	<b>\$0.35</b>
541930	Bosnian	<b>\$0.29</b>
541930	Hmong	<b>\$0.40</b>
541930	Portuguese, Brazilian	<b>\$0.25</b>
541930	Somali	<b>\$0.34</b>
541930	Bulgarian	<b>\$0.28</b>
541930	Slovak	<b>\$0.28</b>
541930	Russian	<b>\$0.23</b>

SIN	Language	GSA Catalog Price with IFF (per word)
541930	Ukrainian	\$0.29
541930	Slovene/Slovenian	\$0.28
541930	Chinese, simplified	\$0.22
541930	Hindi	\$0.34
541930	Polish	\$0.27
541930	French, Canadian	\$0.25
541930	Haitian Creole	\$0.29
541930	Urdu	\$0.32
541930	Dutch	\$0.27
541930	Punjabi	\$0.34
541930	Amharic	\$0.34
541930	French, European	\$0.27
541930	Spanish, Latin American	\$0.18
541930	Italian	\$0.25

SCA Matrix		
SCA Eligible Contract Labor Category	SCA Equivalent Code - Title	WD Number
Translator	30110 – Foreign Language Translator	1987-0989

The Service Contract Labor Standards, formerly the Service Contract Act (SCA), apply to this contract and it includes SCLS applicable labor categories. Labor categories are fixed price services marked with a (\*\*) in this pricelist are based on U.S. Department of Labor Wage Determination Number(s) identified in the SCLS/SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e., nationwide).<sup>22</sup>

**SIN 541930 Language Translation Services  
(Spoken) Interpretation Services:**

**Labor/Task Category**

**GSA Rate**

Over-the-phone Personal Interpreter

\$2.21 per minute  
Equates to \$132.60 per hour

**INTERPRETATION SERVICES LANGUAGE LIST**

Acholi	Dutch	Igbo	Mankon	Sinhalese
Azeri		Ilocano	Marathi	Slovak
Afrikaans	Edo	Indonesian	Marshallese	Slovenian
Akan	Estonian	Italian	Mien	Somali
Albanian	Ewe	Jakartanese	Mina	Soninke
American Sign Language	Farsi	Japanese	Mirpuri	Sorani
Amharic	Farsi- Afghani	Javanese	Mixteco	Spanish
Arabic	Farsi- Iranian/Persian	Kanjobal	Moldovan	Sudanese Arabic
Arkanese	Fijian Hindi	Karen	Mongolian	Susu
Armenian	Finnish	Kashmiri	Navajo	Swahili
Assyrian	Flemish	Khmer (Cambodian)	Neapolitan	Swedish
Azerbaijani	French	Kikuyu	Nepali	Sylheti
Bajuni	French Canadian	Kinyarwanda	Nigerian Pidgin English	Tagalog
Baluchi	Fujian	Kirundi	Norwegian	Taiwanese
Bambara	Fukienese	Korean	Nuer	Tajik
Basque	Fula	Kosovan		Tamil
Behdini	Fulani	Kotokoli	Oromo	Teluga
Belorussian	Fuzhou	Kpelle	Pahari	Thai
Bengali	Gaddang	Krio	Pampangan	Tibetan
Berber	Gaelic	Kurdish	Pangasinan	Tigré
Bosnian	Garre	Kurmanji	Papiamento	Tigrinya
Bravanese	Georgian	Laotian	Pashto	Toishanese
Bulgarian	German	Latvian	patois	Tongan
Burmese	Gorani	Lingala	Pidgin English	Tshiluba
Cantonese	Greek	Lithuanian	Polish	Turkish
Catalan	Gujarati	Lokato	Portuguese	Twí
Chaldean		Luganda	Pulaar	Uighur
Chamorro		Luo	Punjabi	Ukranian
Chaochow	Haitian Creole	Lusoga	Punu	Urdu
Chavacano	Hakka-China	Luxembourgeois	Putian	Vietnamese
Cherokee	Hakka	Maay	Quiche	Visayan
Chin	Hassaniyya	Macedonian	Romanian	Welsh
Chu	Hausa	Malagasy	Romany	Wenzhou
Chuukese	Hebrew	Malay	Russian	Wolof
Creole	Hindi	Malayalam	Samoan	Yiddish
Croatian	Hmong	Malinke	Sango	Yoruba
Czech	Hokkien	Maltese	Serbian	Yupik
Dakota	Hungarian	Mam	Shanghainese	
Danish	Ibanag	Mandarin	Shona	
Dari	Ibo	Mandingo	Sicilian	
Dinka	Icelandic	Mandinka	Sindhi	

**SIN 611630 Linguistic Training and Education Services**

SIN	Part Number	Description	GSA Catalog Price with IFF
		<b>INTERPRETER TESTING</b>	
		<b>Language Proficiency Test Description</b> Assesses level of fluency in English and over 50 languages in general context setting. Delivered over the phone.	
611630	LPT-49	Language Proficiency Test (1-49 Tests) price per test	\$104.28
611630	LPT-99	Language Proficiency Test (50-99 Tests) price per test	\$95.21
611630	LPT-499	Language Proficiency Test (100-499 Tests) price per test	\$86.14
611630	LPT-500	Language Proficiency Test (500+ Tests) price per test	\$81.61
		<b>Interpreter Skills Test Description</b> Measure interpreting skills and knowledge, including advanced language proficiency in English and the target language, interpreting protocols and terminology.	
611630	IST-49	Interpreter Skills Test (1-49 Tests) price per test	\$126.95
611630	IST-99	Interpreter Skills Test (50-99 Tests) price per test	\$113.34
611630	IST-100	Interpreter Skills Test (100+ Tests) price per test	\$99.74
		<b>Medical Certification Test Description</b> Comprehensive test measuring knowledge of medical terminology and procedures, interpreting skills and protocols and knowledge of culture-specific medical practices.	
611630	MCT-49	Medical Certification Test (1-49 Tests) price per test	\$140.55
611630	MCT-99	Medical Certification Test (50-99 Tests) price per test	\$131.48
611630	MCT-100	Medical Certification Test (100+ Tests) price per test	\$122.41
		<b>Court Certification Test Description</b> Measures knowledge of legal terminology, the ability to interpret accurately and professionally in a court setting, to meet the standards of consecutive court interpreting.	
611630	CCT-49	Court Certification Test (1-49 Tests) price per test	\$140.55
611630	CCT-99	Court Certification Test (50-99 Tests) price per test	\$131.48
611630	CCT-100	Court Certification Test (100+ Tests) price per test	\$122.41