GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICES

Authorized Federal Supply Schedule Price List
Schedule Title: Multiple Award Schedule
Federal Supply Group: Professional Services

Ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage! http://www.gsaadvantage.gov.

CONTRACTOR:

iTeam LLC
41512 Deer Point Ct
Aldie, VA 20105
Marthe Ngom
Phone: 571-521-9930
Contracts@theiteamlc.com
https://www.theiteamlc.com

GS-10F-0550N
For more information on ordering from Federal Supply Schedule click on the FSS Schedules button at fss.gsa.gov

Price List current as of Modification #PA-0033 effective, October 2, 2020
Business Size: Small Business

TABLE OF CONTENTS

Contents
GSA MAS Contract Number: .................................................................................................. 3
Category: MAS: .................................................................................................................... 3
Company’s Overview ............................................................................................................ 3

CUSTOMER INFORMATION ................................................................................................. 4
  1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs) ............................................ 4
  1b. LOWEST PRICE MODEL NUMBER AND PRICE FOR EACH SIN: ............................. 4
  1c. HOURLY RATES: ........................................................................................................ 4

  4. GEOGRAPHIC COVERAGE: ......................................................................................... 5
  5. POINT(S) OF PRODUCTION: ....................................................................................... 5
  6. DISCOUNT FROM LIST PRICES: ................................................................................ 5
  7. QUANTITY DISCOUNT(S): ............................................................................................ 5

  8. PROMPT PAYMENT TERMS: ...................................................................................... 5

  9a. Government Purchase Cards ...................................................................................... 6
  9b. Government Purchase Cards are accepted above the micro-purchase threshold .......... 6

  10. FOREIGN ITEMS: ...................................................................................................... 6

  11a. TIME OF DELIVERY: ................................................................................................. 6
  11b. EXPEDITED DELIVERY: .......................................................................................... 6
  11c. OVERNIGHT AND 2-DAY DELIVERY: ..................................................................... 6
  11d. URGENT REQUIREMENTS: ...................................................................................... 6

  12. FOB Point: .................................................................................................................. 6

  13a. ORDERING ADDRESS: ............................................................................................ 6
  13b. ORDERING PROCEDURES: ....................................................................................... 6

  14. PAYMENT ADDRESS: ................................................................................................ 6
  15. WARRANTY PROVISION: ............................................................................................ 6

  16. EXPORT PACKING CHARGES: .................................................................................. 6

  17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE: .. 6
  18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF
      APPLICABLE): ............................................................................................................. 6

  19. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE): ....................... 6

  20. TERMS AND CONDITIONS OF REPAIR PARTS .................................................. 6

  24a. SPECIAL ATTRIBUTES ............................................................................................. 7
  24b. Section 508 Compliance for EIT: .............................................................................. 7
LABOR CATEGORY DESCRIPTIONS: ..................................................................................... 7
GSA MAS Contract Number:
GS-10F-0550N

Category: MAS:
541611 / 541611 RC

Company’s Overview
iTeam LLC is a Women-Owned Economically Disadvantage Small Business providing timely and affordable, innovative solutions to meet and enhance customer requirements with a team of experienced and motivated professionals.

- SWAM Certified SB, WOSB, SDB, EDWOSB
- Debt Free
- CONUS Presence
- DUNS Number: 117433619
- Cage Code: 8HVQ9
- PMBOK-based PM Processes
- PMP/ITIL v3 Foundation Certified PMs

Capabilities
- Information Technology
- Program and Project Management
- Financial Management
- Logistics Management
- Information Assurance

The Service Contract Labor Standards, formerly the Service Contract Act (SCA), is applicable to this contract as it applies to the entire Multiple Award Schedule and all services provided. While no specific labor categories have been identified as being subject to SCLS due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CRF 541.300), this contract still maintains the provisions and protections of SCLS eligible labor categories. If and/or when the contractor adds SCLS labor categories/employees to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS matrix identifying the GSA labor category titles, the occupational code, SCLS labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.
CUSTOMER INFORMATION

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

<table>
<thead>
<tr>
<th>SINS</th>
<th>DESCRIPTION</th>
</tr>
</thead>
</table>

1b. LOWEST PRICE MODEL NUMBER AND PRICE FOR EACH SIN:
N/A

1c. HOURLY RATES:

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>541611 / 541611 RC</td>
<td>Project Manager</td>
<td>Contractor Site</td>
<td>$196.36</td>
<td>$200.09</td>
<td>$203.89</td>
<td>$207.77</td>
<td>$211.71</td>
</tr>
<tr>
<td>541611 / 541611 RC</td>
<td>Senior Consultant</td>
<td>Contractor Site</td>
<td>$253.02</td>
<td>$257.83</td>
<td>$262.73</td>
<td>$267.72</td>
<td>$272.80</td>
</tr>
<tr>
<td>541611 / 541611 RC</td>
<td>Consultant</td>
<td>Contractor Site</td>
<td>$214.20</td>
<td>$218.27</td>
<td>$222.42</td>
<td>$226.64</td>
<td>$230.95</td>
</tr>
<tr>
<td>541611 / 541611 RC</td>
<td>Quality Assurance Analyst</td>
<td>Contractor Site</td>
<td>$169.59</td>
<td>$172.81</td>
<td>$176.10</td>
<td>$179.44</td>
<td>$182.85</td>
</tr>
<tr>
<td>541611 / 541611 RC</td>
<td>Senior Software System Engineer</td>
<td>Contractor Site</td>
<td>$133.89</td>
<td>$136.43</td>
<td>$139.03</td>
<td>$141.67</td>
<td>$144.36</td>
</tr>
<tr>
<td>541611 / 541611 RC</td>
<td>Staff Software System Engineer</td>
<td>Contractor Site</td>
<td>$124.95</td>
<td>$127.32</td>
<td>$129.74</td>
<td>$132.21</td>
<td>$134.72</td>
</tr>
<tr>
<td>541611 / 541611 RC</td>
<td>Senior Documentation Analyst</td>
<td>Contractor Site</td>
<td>$116.04</td>
<td>$118.24</td>
<td>$120.49</td>
<td>$122.78</td>
<td>$125.11</td>
</tr>
<tr>
<td>541611 / 541611 RC</td>
<td>Senior Technical Writer</td>
<td>Contractor Site</td>
<td>$112.48</td>
<td>$114.62</td>
<td>$116.79</td>
<td>$119.01</td>
<td>$121.28</td>
</tr>
<tr>
<td>541611 / 541611 RC</td>
<td>Technical Writer</td>
<td>Contractor Site</td>
<td>$80.35</td>
<td>$81.88</td>
<td>$83.43</td>
<td>$85.02</td>
<td>$86.63</td>
</tr>
<tr>
<td>541611 / 541611 RC</td>
<td>Administrative Project Assistance</td>
<td>Contractor Site</td>
<td>$53.56</td>
<td>$54.58</td>
<td>$55.61</td>
<td>$56.67</td>
<td>$57.75</td>
</tr>
<tr>
<td>541611 / 541611 RC</td>
<td>Principal Systems Architect</td>
<td>Contractor Site</td>
<td>$205.28</td>
<td>$209.18</td>
<td>$213.15</td>
<td>$217.20</td>
<td>$221.33</td>
</tr>
<tr>
<td>541611 / 541611 RC</td>
<td>Senior Information Assurance Engineer</td>
<td>Contractor Site</td>
<td>$127.37</td>
<td>$129.79</td>
<td>$132.26</td>
<td>$134.77</td>
<td>$137.33</td>
</tr>
<tr>
<td>541611 / 541611 RC</td>
<td>Staff Information Assurance Engineer</td>
<td>Contractor Site</td>
<td>$96.81</td>
<td>$98.65</td>
<td>$100.52</td>
<td>$102.43</td>
<td>$104.38</td>
</tr>
<tr>
<td>Code</td>
<td>Position</td>
<td>Site Type</td>
<td>Apr</td>
<td>May</td>
<td>Jun</td>
<td>Jul</td>
<td>Aug</td>
</tr>
<tr>
<td>-----------------</td>
<td>-----------------------------------</td>
<td>----------------</td>
<td>------</td>
<td>------</td>
<td>------</td>
<td>------</td>
<td>------</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Principal ERP Product Expert</td>
<td>Contractor Site</td>
<td>$209.34</td>
<td>$213.32</td>
<td>$217.37</td>
<td>$221.50</td>
<td>$225.71</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Project Manager</td>
<td>Customer Site</td>
<td>$159.22</td>
<td>$162.25</td>
<td>$165.33</td>
<td>$168.47</td>
<td>$171.67</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Senior Consultant</td>
<td>Customer Site</td>
<td>$205.53</td>
<td>$209.44</td>
<td>$213.41</td>
<td>$217.47</td>
<td>$221.60</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Consultant</td>
<td>Customer Site</td>
<td>$173.70</td>
<td>$177.00</td>
<td>$180.36</td>
<td>$183.79</td>
<td>$187.28</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Quality Assurance Analyst</td>
<td>Customer Site</td>
<td>$137.50</td>
<td>$140.11</td>
<td>$142.77</td>
<td>$145.49</td>
<td>$148.25</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Senior Software System Engineer</td>
<td>Customer Site</td>
<td>$108.55</td>
<td>$110.61</td>
<td>$112.71</td>
<td>$114.86</td>
<td>$117.04</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Staff Software System Engineer</td>
<td>Customer Site</td>
<td>$101.32</td>
<td>$103.25</td>
<td>$105.21</td>
<td>$107.21</td>
<td>$109.24</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Senior Documentation Analyst</td>
<td>Customer Site</td>
<td>$94.08</td>
<td>$95.87</td>
<td>$97.69</td>
<td>$99.55</td>
<td>$101.44</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Senior Technical Writer</td>
<td>Customer Site</td>
<td>$91.20</td>
<td>$92.93</td>
<td>$94.70</td>
<td>$96.50</td>
<td>$98.33</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Technical Writer</td>
<td>Customer Site</td>
<td>$65.12</td>
<td>$66.36</td>
<td>$67.62</td>
<td>$68.90</td>
<td>$70.21</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Administrative Project Assistance</td>
<td>Customer Site</td>
<td>$43.44</td>
<td>$44.27</td>
<td>$45.11</td>
<td>$45.96</td>
<td>$46.84</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Principal Systems Architect</td>
<td>Customer Site</td>
<td>$166.46</td>
<td>$169.62</td>
<td>$172.85</td>
<td>$176.13</td>
<td>$179.48</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Senior Information Assurance Engineer</td>
<td>Customer Site</td>
<td>$101.78</td>
<td>$103.71</td>
<td>$105.68</td>
<td>$107.69</td>
<td>$109.74</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Staff Information Assurance Engineer</td>
<td>Customer Site</td>
<td>$74.24</td>
<td>$75.65</td>
<td>$77.09</td>
<td>$78.55</td>
<td>$80.05</td>
</tr>
<tr>
<td>541611/541611</td>
<td>Principal ERP Product Expert</td>
<td>Customer Site</td>
<td>$160.56</td>
<td>$163.61</td>
<td>$166.72</td>
<td>$169.89</td>
<td>$173.11</td>
</tr>
</tbody>
</table>

2. **MAXIMUM ORDER:** $1,000,000.00  
3. **MINIMUM ORDER:** $100.00  
4. **GEOGRAPHIC COVERAGE:**  
   Domestic Only  
5. **POINT(S) OF PRODUCTION:**  
   41512 Deer Point Ct, Aldie VA 20105  
6. **DISCOUNT FROM LIST PRICES:**  
   Government Net Prices (discounts already deducted)  
7. **QUANTITY DISCOUNT(S):**  
   N/A  
8. **PROMPT PAYMENT TERMS:**  
   1% within 16 days, Net 30 days (Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions)
9a. Government Purchase Cards
   (must be accepted at or below the micro-purchase threshold) - iTeam will accept
9b. Government Purchase Cards are accepted above the micro-purchase threshold.
   iTeam will accept
10. FOREIGN ITEMS:
   N/A
11a. TIME OF DELIVERY:
    10 days after completion
11b. EXPEDITED DELIVERY:
    Contact Contractor
11c. OVERNIGHT AND 2-DAY DELIVERY:
    Contact Contractor
11d. URGENT REQUIREMENTS:
    Agencies can contact the Contractor’s representative
12. FOB Point:
    FOB Point Destination
13a. ORDERING ADDRESS:
    41512 Deer Point Ct, Aldie VA 20105
13b. ORDERING PROCEDURES:
    For supplies and services, the ordering procedures, information on Blanked Purchase
    Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3
14. PAYMENT ADDRESS:
    41512 Deer Point Ct, Aldie VA 20105
15. WARRANTY PROVISION:
    N/A
16. EXPORT PACKING CHARGES:
    Applicable according to the Task Order requirement
17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:
    Contact Contractor
18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):
    Determine at Task Order Level
19. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):
    Determine at Task Order Level
20. TERMS AND CONDITIONS OF REPAIR PARTS
    INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST
    PRICES (IF AVAILABLE):
    Applicable according to the Task Order Requirements
20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):
    Determine at Task Order Level
21. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):**
   Determine at Task Order Level

22. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):**
   Determine at Task Order Level

23. **PREVENTIVE MAINTENANCE: (IF APPLICABLE):**
   Determine at Task Order Level

24a. **SPECIAL ATTRIBUTES**
   SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants): N/A

24b. **Section 508 Compliance for EIT:**
   N/A

25. **DUNS NUMBER:**
   117433619

26. **CONTRACTOR HAS AN ACTIVE REGISTRATION IN THE SAM DATABASE:**
   Yes

**LABOR CATEGORY DESCRIPTIONS:**

**Title: Project Manager**

Responsibilities: Responsible for large complex projects. Leads team on large complex projects. Translates customer requirements into formal agreements and plans to culminate in customer acceptance or results. Expert knowledge of business processes, specifically in Client Relationship Management (CRM). Responsible for performance, cost scope, schedule, quality, and appropriate business measurements for their project, according to their project charter. Has extensive professional knowledge of market segment/industry/technology/discipline trends. Works with client to identify business requirements and develops the proposal. Subsequently leads a team in the initiating, planning controlling, executing, and closing tasks of a project (or segment of a project) to produce the solution deliverable. Execute a wide range of process activities beginning with the request for proposal through development, test and final delivery. Anticipates future customer, industry, and business trends. Applies this understanding to complex problems to meet project objectives. As appropriates, challenges the validity of given procedures and processes with a view toward enhancement or improvement. Analyzes information and situations and implements actions independently and or through the management team, to ensure project objectives are met. Analyzes new and complex project related problems and creates innovative solutions involving finance, scheduling, technology, methodology, tools and solution components. Possesses significant breadth of knowledge in business matters, finance, planning, and forecasting and personnel order to manage team staff and business matters.

Educations: Bachelor’s degree from an accredited college or university, which provides substantial knowledge of the information sciences.
Experience: Eleven Years of intensive and progressive experience demonstrating the required proficiency levels related to task.

**Title: Senior Consultant**

Responsibilities: The senior consultant manages the project work as defined by the client contract. Will lead medium to large complex projects and major phases of very large projects. The senior consultant will manage the fact finding, analysis, and development of hypothesis/conclusions, production of final reports and delivery of presentations. Responsible for ensuring that the project delivers to client expectations on time and to budget. Has expert knowledge of practice, consulting group and matrixes organization operations and business objectives. Has in-depth knowledge of market/industry and service line.

Education: Bachelor’s degree from an accredited college or university, which provides substantial knowledge of the information sciences.

Experience: Six years of intensive and progressive experience demonstrating the required proficiency levels related to task.

**Title: Consultant**

Responsibilities: Leads major portions of large or medium projects and leads small projects autonomously. Gathers facts through research, interviewing, surveys, etc. analyze the client’s business, draw conclusions, prepare final reports, and gives presentations. Is proficient in the use of key analysis and graphics tools. Uses in-depth consultative skills and business knowledge based on accumulated experience and education aligned to practice business objectives and processes.

Education: Bachelor’s degree from an accredited college or university, which provides substantial knowledge of the information sciences.

Experience: Five years of intensive and progressive experience demonstrating the required proficiency levels related to task.

**Title: Quality Assurance Analyst**

Responsibilities: Responsible for development of project Software Quality Assurance Plan and the implementation of procedures that conforms to the requirements of the contract. Responsible for verifying that each functional component of the software project follows a defined process which is in conformance with contractual requirements. Reports findings to project staff, line management of the organization, and the customer, as appropriate. Provides an independent assessment of how the project’s software development process is being implemented relative to the defined process and recommends methods to optimize the organization’s process.
Educations: Bachelor’s degree from an accredited college or university in computer science, mathematics, or engineering.

Experience: Five years’ experience of increasing complexity with the planning, organization, and control of Software Quality Procedures for complex software development projects and experience in developing software and associated documents. Has experience with current and emerging technologies.

Title: Senior Software System Engineer

Responsibilities: Formulated and defines specifications for operating system applications or modifies and maintains existing applications using engineering releases and utilities from the manufacturer. Responsible for program design, coding, testing, debugging and documentation. Responsible for applications dealing with the overall operating system, such as sophisticated file maintenance routines, large telecommunications networks, computer accounting and advanced mathematical/scientific software packages. Instructs, directs, and checks the work of other task personnel. Responsible for quality assurance review and the evaluation of existing and new software products.

Education: Bachelor’s degree from an accredited college or university with a curriculum or major field of study which provides substantial knowledge useful in managing large, complex AIS projects is closely related to the work to be automated, and/or in a computer science, information system, a physical science, engineering or a mathematics-intensive discipline.

Experience: Seven years of increasingly complex and progressive experience in performing system analysis, development, and implementation of business, mathematical, or scientific setting using a variety of information technology resources. Has experience with current technologies and, where required for the task, emerging technologies. Must have managed or had significant involvement with complex or substantive information technology projects including one year of experience demonstrating management and supervision capabilities.

Title: Staff Software Systems Engineer

Responsibilities: Works from specifications to develop or modify operating systems applications. Assists with design, coding, benchmark testing, debugging, and documentation of programs. Applications generally dealing with utility programs, job control language, macros, subroutines and other control modules. Works on most phases of software systems programming applications and may require instruction and guidance in other phases.

Education: Bachelor’s degree from an accredited college or university with a curriculum or major field of study which provides substantial knowledge useful in managing large, complex AIS projects, is closely related to the work to be automated, and/or in a computer science, information system, a physical science, engineering or a mathematics-intensive discipline, or an applicable training certificate from an accredited training institution.
Experience: Two years of increasingly complex and progressive experience in performing systems analysis, development, and implementation of business, mathematical, or scientific settings using a variety of information technology resources. Has experience with current technologies and, where required for the task, emerging technologies.

Title: Senior Documentation Analyst

Responsibilities: Gathers, analyzes, and composes technical information. Conducts research and ensures the use of proper technical terminology. Translates technical information into clear, readable documents to be used by technical and non-technical personnel.

Education: Bachelor’s degree from an accredited college or university.

Experience: Five years’ experience required, of which at least two years must be specialized. Above required years of experience, education can be substitute for direct experience. Two years experience equivalent to one year of undergraduate college. Specialized experience includes preparing technical documentation, which is to include researching for applicable Government and industry documentation standards. General expertise pertaining to all aspects of ADP. Demonstrated ability to work independently or under only general direction.

Title: Senior Technical Writer

Responsibilities: This position develops, writes, and edits material for reports, manuals, briefs, proposals, instruction books, catalogs, and related administrative publications concerned with work methods and procedures, and installation, operations and enhancement of equipment. Interviews production and other personnel and read journals, reports, and other material to become familiar with product technologies and production methods. Reviews manufacturer’s and trade catalogs, drawing and other date relative to operation and enhancement of equipment. Organizes material and completes writing assignments with regard to order, clarity, conciseness, style, and terminology.

Education: Bachelor’s degree in English and /or literature or technical field is required. Three years of general experience and one year of specialized experience.

Experience: Five years’ experience. Position requires analysis and excellent writing skills of various degrees related to information technology and resources. Possesses and applies comprehensive knowledge to provide technical review and expertise when required. Must possess and apply comprehensive knowledge of information system management. Able to plan and carryout complex written projects to completion. Excellent communication and writing skills. Works within broad objectives to obtain unique solutions. Responsible direct a staff and ability to interface closely with client.

Title: Technical Writer
Responsibilities: Assists in collecting and organizing information required for preparation of user’s manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user’s manuals, special reports, or any other customer deliverables and documents.

Education: Bachelor’s degree in English, Literature, or other related discipline.

Experience: Three years of experience with demonstrated ability to work independently or under only general direction.

**Title: Administrative Project Assistance**

Responsibilities: Performs high level of secretarial work under the general supervision of manager. Types and proofreads correspondence, reports, and documentation. Maintains filing system for department. Answers telephones, responds to routine questions/requests, greets visitors, schedules meetings, mail distribution, and makes travel arrangements. Assists in budgetary and financial management. Must be capable of working independently. Must be able to communicate orally and in writing with all levels of an organization as required.

Education: High School graduate or equivalent

Experience: Two years of general experience in office automation developing, writing, proofreading, editing reports, proposal and documents in support of IT operations.

**Title: Principle Systems Architect**

Responsibilities: Recognized for business and/or architectural expertise with regard to effectively adapting functional business requirements and processes to technical solutions based upon comprehensive enterprise application solution sets. Work with senior managers and executives to provide vision and strategic direction for those functional areas that support the defined business disciplines within the enterprise, and to provide insight into selecting the enterprise applications that set the direction and establish an approach for a technical solution. Analyzes ERP gap analysis and architecture for full-scale implementation. Designs ERP application interfaces and the development, implementation, integration, testing and follow on support. While considering the needs of specific business areas, as well as those of the enterprise, provide expertise on technology and industry trends that will affect enterprise solution sets, including technical platforms and network architectures. Lead technical design reviews, validate enterprise approaches, define application systems that support redesigned or improved business processes, recommend technical architectures that lead to comprehensive business solutions, and assess work products. Updates and debugs system problems to ensure functionality. Also responsible for developing and educating others with regard to the solution set for business and/or architecture specific best practices. Provides guidance and direction to other professionals, acts in a consulting and /or advisory capacity; coordinates resolution of highly complex
problem and tasks, possesses ability to meet and operate under deadlines. Activities related to the enterprise resource planning and management processes, including but not limited to: knowledge management, investment analysis, data warehousing, e-commerce, return on investment analysis, human resource analysis, material management and logistics, procurement, ordering, manufacturing, decision support, information dissemination, planning to encompass the strategy, architecture and methodology for an enterprise modernization effort; selection, implementation and measure of packaged solutions for enterprise modernization; complete integration of applications with target data and defined processes.

Education: Bachelor’s degree from an accredited college or university in computer science, information systems, engineering, scientific or a mathematics-intensive discipline.

Experience: Ten years overall experience in IT inclusive of 3 years’ experience in BPR methods, plus training and 2 years’ experience in enterprise applications.

**Title: Senior Information Assurance Engineer**

Responsibilities: Provides customer support in solving all phases of complex information assurance related technical problems. Reviews and recommends information assurance solutions to customer problems based on an understanding of products/systems test result. Conducts systems security analysis and implementation, system engineering, electrical design, design assurance, testing, software engineering, program design, configuration management, integration and testing of information assurance products and techniques. Solutions are based on a firm understanding of government/industry policy, practices, procedures, customer requirements, and emerging security technologies and future trends in support of information system and network security. Ensures that information assurance solutions are fully compatible with or engineered into the customer’s network design. Provides work direction and guidance to other personnel; ensures accuracy of the work of other personnel, operates under deadlines and able to work on multiple tasks.

Education: Bachelor’s degree from an accredited college or university in electrical, electronic or computer engineering; computer science; or a related field.

Experience: This position requires a minimum of seven year’s experience.

**Title: Staff Information Assurance Engineer**

Responsibilities: Provides customer support in solving phases of complex Information assurance related technical problems. Reviews and recommends information assurance solutions to customer problems based on an understanding of products/systems test results. Conducts systems security analysis and implementation, system engineering, electrical design, design assurance, testing software engineering, program design, configuration management, and integration and testing of information assurance products and techniques. Solutions are based on a firm understanding of government/industry policy, practices, procedures, customer requirements, and emerging security
technologies and future trends in support of information system and network security. Provides work direction and guidance to other personnel; ensures accuracy of the work of other personnel, operates under deadlines and able to work on multiple tasks.

Education: Bachelor’s degree from an accredited college or university in electrical, electronic or computer engineering, computer science, or a related field.

Experience: This position requires a minimum of five years task related experience.

**Title: Principle ERP Product Expert**

**Responsibilities:** Recognized for in-depth knowledge of a specific product or families of enterprise applications, such as ERP products, and associated applications interface technologies. Utilize technical area expertise to assess the operational and/or technical baseline of an organization as specifically associated with their functional components. Examples of the functional areas would include Human Resources, Finance, Supply, Service, etc. Work with information technology professional to provide insight and advice to senior managers and executives, concerning the strategic direction and applicability of enterprise-based products. Take a lead role in contributing to the development of standards and best practices surrounding the use of enterprise products and applications. Provide technical insight into the determination of technical inadequacies and/or deficiencies that affect the functional area’s ability to support/meet organizational goals. Generate technical strategies for enhanced operations, as well as ways to improve productivity across functional areas within the organization. Also responsible for developing and educating others with regard to product-specific best practices. Participate in technical assessments and reviews to validate the technical approach and associated work products, such as ERP consulting and/or advisory capacity; coordinates resolution of highly complex problems and tasks, possesses ability to meet and operate under deadlines. Activities related to the enterprise resource planning and management processes, including but not limited to: knowledge management, investment analysis, data warehousing, e-commerce, return on investment analysis, human resource analysis, material management and logistics, procurement, ordering, manufacturing, decision support, information dissemination, planning to encompass the strategy, architecture and methodology for an enterprise modernization effort; selection, implementation and measure of packaged solutions for enterprise modernization; complete integration of applications with target data and defined processes.

Education: PHD

Experience: Four years experience. For years IT experience, including formal training and three experiences in BPR methods, plus training and one-year experience in enterprise applications.