

General Services Administration Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA-Advantage!™, a menu driven database system. The Internet address for GSA-Advantage!™ is: <http://www.gsaadvantage.gov>

Multiple Award Schedule (MAS)

SIN 541930: Translation and Interpretation Services
SIN 611630: Linguistic Training and Education
SIN OLM: Order-Level Materials (OLM)

Contract Number: GS-10F-109BA
Period Covered by Contract: March 7, 2014-March 6, 2024
with one 5-year Option Period

Business Size:

Other Than Small Business for NAICS Code 541930

Language Training Center
5750 Castle Creek Parkway, Suite 150
Indianapolis, IN 46250
Phone: 888-456-1626
Fax: 317-578-1673
www.LTCLanguageSolutions.com
Contract Administrator: Martin George
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GENERAL CONTRACT INFORMATION

1a. Table of Awarded SINS:

SIN	Title	Large Category	Subcategory
541930	Translation and Interpretation Services	Professional Services	Language Services
611630	Linguistic Training and Education	Professional Services	Language Services
OLM	Order-Level Materials (OLM)	Miscellaneous Services	Complimentary Special Item Numbers (SINs)

1b. Lowest priced model number and lowest price for that model for each SIN awarded:

SIN	Description	Price
541930	Proofreading	\$0.13/word
611630	Cross-Cultural Training delivered to a large group (4-20) students with an in-person, on-site teacher	\$36.29/person/hour

2. Maximum Order: **SIN 541930: \$350,000.00; SIN 611630: \$1,000,000.00**

3. Minimum Order: **\$100.00**

4. Geographic Coverage: **Domestic and Overseas**

5. Point of Production: **Not Applicable**

6. Prices shown herein are net – discounts have been deducted.

7. Quantity Discounts:

SIN 541930

Translation

- 1% for orders exceeding 25,000 words
- 3% for orders exceeding 50,000 words
- 5% for orders exceeding 75,000 words
- 10% for orders exceeding 100,000 words

Interpretation

- 2% for projects equal to or exceeding \$10,000

SIN 611630

Language Training

- 15% discount for orders of minimum four (4) hours of Cross-Cultural Training delivered to any group size: one student, to a small group: 2-3 students, or to a large group: 4-20 students.
- 18% discount for order of minimum eight (8) hours of Cross-Cultural Training delivered to any group size: one student, to a small group of 2-3 students, or to a large group: 4-20 students.



- 5% discount for order of 50 or more hours of English as a Second Language Training offered to, to a small group of 2-3 students or to a large group of 4-10 delivered in-person with on-site instructor or through online classroom live or recorded.
 - 7% discount for 100 hours or more of ESL Training offered to a small group of 2-3 students or a large group of 4-10 students delivered in-person with on-site teacher.
 - 3% discount for orders of 50 or more hours of Foreign Language Training offered to a small group of 2-3 students or a large group of 4-10 students delivered in-person with on-site teacher.
 - 5% discount for orders of 100 or more hours of Foreign Language Training offered to a small group of 2-3 students or a large group of 4-10 students delivered in-person with on-site teacher. This does not apply to private classes.
8. Prompt Payment Terms: **3% 10-days, net 30**
- 9a. Government purchase cards are accepted at or below the micro-purchase threshold.
- 9b. Government purchase cards are accepted about the micro-purchase threshold.
10. Foreign Items: **None**
- 11a. Time of Delivery: **Contact Vendor for details**
- 11b. Expedited Delivery:
- **SIN 541930: Translation Rush Fee (Translation project completed 1 day faster per 10,000 words) Cost: 23%**
 - **All other SINS: Contact Vendor**
- 11c. Overnight and 2-Day Delivery: **Contact Vendor for details**
- 11d. Urgent Requirement: **Contact Vendor for details**
12. F.O.B. Point(s): **Destination**
- 13a. Ordering Address: **Language Training Center
5750 Castle Creek Parkway, Suite 150
Indianapolis, IN 46250**
- 13b. For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs), are found in Federal Acquisition Regulation (FAR) 8.405-3.
14. Payment Address: **Language Training Center
5750 Castle Creek Parkway, Suite 150
Indianapolis, IN 46250**
15. Warranty Provision: **Standard Commercial**
16. Export Packing Charges: **Not Applicable**
17. Terms & Conditions of Government Purchase Card Acceptance: **Contact Contractor**
18. Terms and conditions of rental, maintenance, and repair: **Not Applicable**
19. Terms and conditions of installation (if applicable): **Not Applicable**



- 20a. Terms and conditions of repair parts indicating date of parts, price lists and any discounts from list prices: **Not Applicable**
- 20b. Terms and conditions for any other service (if applicable): **Not Applicable**
21. List of service and distribution points (if applicable): **Not Applicable**
22. List of participating dealers (if applicable): **Not Applicable**
23. Preventative maintenance (if applicable): **Not Applicable**
- 24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): **Not Applicable**
- 24b. Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and shows where full details can be found (e.g. contractor's website or other location). The EIT standards can be found at: www.Section508.gov/
25. Data Universal Number System (DUNS) Number: **939827127**

Language Training Center is registered in the SAM database.



GSA AUTHORIZED PRICE LIST

SIN 541930

Translation Services:

SERVICE DESCRIPTION	GSA PRICE
Proofreading	\$0.13
Arabic	\$0.23
Burmese	\$0.26
Chinese (Simplified)	\$0.16
Chinese (Traditional)	\$0.18
Czech	\$0.25
Danish	\$0.24
Dutch	\$0.23
Finnish	\$0.29
French	\$0.20
French (African)	\$0.23
French (Canadian)	\$0.24
German	\$0.24
Hakha	\$0.25
Hebrew	\$0.27
Hindi	\$0.26
Hungarian	\$0.25
Icelandic	\$0.28
Italian	\$0.19
Japanese	\$0.26
Kiribati	\$0.46

SERVICE DESCRIPTION	GSA PRICE
Korean	\$0.25
Mam	\$0.35
Marshallese	\$0.30
Matu	\$0.26
Norwegian	\$0.27
Pijin	\$0.25
Portuguese	\$0.20
Punjabi	\$0.23
Russian	\$0.22
Samoan	\$0.35
Serbian	\$0.26
Slovak	\$0.23
Spanish (General or Mexican)	\$0.16
Swedish	\$0.25
Tagalog	\$0.26
Telugu	\$0.28
Tok Pisin	\$0.39
Tongan	\$0.30
Thai	\$0.21
Turkish	\$0.18
Vietnamese	\$0.25
Zulu	\$0.28

Desktop Publishing: \$49.37 per hour

Rush Delivery: Additional 23% charge for translation projects completed 1 day faster per 10,000 words.



Interpretation Services:

SERVICE DESCRIPTION	GSA PRICE
Foreign Language Interpreters - Consecutive	\$64.18/hour
Foreign Language Interpreters - Simultaneous	\$128.36/hour
Foreign Language Interpreters - Phone (calls 0-29 mins)	\$0.95/min
Foreign Language Interpreters - Phone (calls 30+ mins)	\$54.41/hour
Set up and Support Technician - (based on an 8-hour day)	\$246.85/day
American Sign Language Interpreters- Consecutive, Certified	\$64.18/hour
American Sign Language Interpreters- Consecutive, Non-Certified	\$59.24/hour
American Sign Language Interpreters- Simultaneous, Certified	\$120.91/hour
American Sign Language Interpreters- Simultaneous, Non-Certified	\$79.65/hour

SIN 611630

Language Training:

SERVICE DESCRIPTION	COURSE MINIMUM	NUMBER OF STUDENTS	GSA PRICE
American Sign Language Training	1 hour	1-10	\$149.87/ group/hour
Foreign Language Training with an in-person, on-site instructor	1 hour	1	\$49.37/ person/hour
Foreign Language Training delivered through an online classroom live	1 hour	1	\$44.43/ person/hour
Foreign Language Training delivered with an in-person, on-site teacher	1 hour	2-3	\$34.56/ person/hour



Foreign Language Training delivered to a large group (4-10) students with an in-person, on-site teacher	1 hour	4-10	\$98.74/ group/hour
English as a Second Language Training delivered to one (1) student through an online classroom live	1 hour	1	\$44.43/ person/hour
English as a Second Language Training delivered to (1) person with an in-person, on-site instructor	1 hour	1	\$54.41/ person/hour
English as a Second Language training delivered to a small group (2-3) students with an in-person, on-site teacher	1 hour	2-3	\$31.74/ person/hour
English as a Second Language Training delivered to a large group (4-10) students with an in-person, on-site teacher	1 hour	4-10	\$90.68/ group/hour
Cross-Cultural Training delivered to a small group (2-3) students with an in-person, on-site teacher	1 hour	2-3	\$92.57/ person/hour
Cross-Cultural Training delivered to a large group (4-20) students with an in-person, on-site teacher	1 hour	4-20	\$36.29/ person/hour
Cross-Cultural Training delivered to one (1) student with an in-person, on-site teacher	1 hour	1	\$148.11/ person/hour
Repatriation Training	1 day	1	\$90.68/ person/hour



Service Contract Act (SCA) Matrix

Language Training Center, Inc. certifies the GSA awarded rate meets or exceeds the minimum wage rate as identified in Wage Determination shown below and currently incorporated into PSS Solicitation for the SCA non-exempt labor categories identified in the matrix below.

The Service Contract Act (SCA) is applicable to this contract and it includes SCA applicable labor categories. The prices for the cited SCA labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide).

SCA Eligible Category	SCA Equivalent Code Title	Determination Number
Translator	30110 – Foreign Language Translator	1987-0989
Interpreter	30130 – Interpreter (Sign Language)	1988-0742

Should LTC propose in an area with higher SCA rates or is subject to a Collective Bargaining Agreement (CBA) in accordance with FAR 22.1008-2, resulting in higher wages being required that exceeds their approved GSA rate, LTC will notify their Procurement Contracting Officer (PCO) and submit a modification to their contract via the eMod system accordingly.

In accordance with clause 52.222-41, SCA does not apply to any labor category that is performed outside the United States which is defined as all 50 States, the District of Columbia, Puerto Rico, the Northern Mariana Islands, American Samoa, Guam, the U.S. Virgin Islands, Johnston Island, Wake Island, and Outer Continental Shelf lands as defined in the Outer Continental Shelf Lands Act (43 U.S.C. 1331, et seq.), but does not include any other place subject to U.S. jurisdiction or any U.S. base or possession in a foreign country (29 CFR 4.112).



SERVICE DESCRIPTIONS

TRANSLATORS

LTC translators provide a written translation from the source language to the target language, ensuring that the meaning of the source text is retained. LTC has an extensive and proven translation recruitment and retention process. Each translator works directly with LTC to receive specific client instructions on each project.

LTC's standard delivery rates for every translation are 8 business days for every 10,000 words, not including desktop publishing. For rush projects, 1 day reduced on delivery time per 10,000 words (so 10,000 words could be delivered in 7 days if it were a rush project).

Job Description:

- Use specialized materials to find the closest equivalents for translation of terminology and words.
- Proofread and edit final translated versions from proofreader's feedback.
- Provide clients with a grammatically correct, well-expressed final version of the translated text, usually as a word-processed document.

Education/Experience Requirements:

- Has at least three (3) years of previous experience.
- Minimum education level is a bachelor's degree or one-year additional work experience beyond the minimum three (3) years' experience.
- Native speaker of the target language.
- Experience in technical phraseology in areas such as medical, legal, law enforcement, technical, and scientific.
- Considered high functioning in the source language as determined by one or more of the following: has an approved T&I degree/certificate, currently accredited or certified by a member association of the Fédération Internationale des Traducteurs, or shows reading and writing proficiency as determined by the American Council on the Teaching of Foreign Language (ACTFL).

PROOFREADERS

LTC proofreaders carefully inspect previously translated documents for word choice, clarity, conciseness, consistency, jargon, and register.

Job Description:

- Review translated document for correct terminology, content, graphics, style, grammar, syntax, and cultural sensitivity, and make any necessary changes in order to provide client with a grammatically correct, well-expressed final version of the translated text, usually as a word-processed document.

Education/Experience Requirements:

- Has at least three (3) years of previous experience.
- Minimum education level is a bachelor's degree or one-year additional work experience beyond the minimum three (3) years' experience.
- Native speaker of the target language.



- Considered high functioning in the source language as determined by one or more of the following: has an approved T&I degree/certificate, currently accredited or certified by a member association of the Fédération Internationale des Traducteurs, or shows reading and writing proficiency as determined by the American Council on the Teaching of Foreign Language (ACTFL).

DESKTOP PUBLISHING/FORMATTING

LTC Desktop Publishers study the layout and design instructions to analyze requested work to be done and the sequence of operations.

Job Description:

- Enter text into computer keyboard, and select the size and style of type, column width, and appropriate spacing for printed materials.
- Prepare sample layouts for approval, using computer software.
- Edit graphics and photos using pixel or bitmap editing, airbrushing, masking, or image retouching.

Education/Experience Requirements:

- Has at least three (3) years of previous experience.
- Minimum education level is a bachelor's degree or two (2) year's additional work experience beyond the minimum three (3) years' experience.
- Strong computer skills and attention to detail.

FOREIGN LANGUAGE INTERPRETERS

Consecutive Interpretation

The interpreter speaks after the source-language speaker has finished speaking. The interpreter sits or stands beside the source-language speaker, listening and taking notes as the speaker progresses through the message. When the speaker pauses or finishes speaking, the interpreter then translates the message to the intended audience in the target language.

Education/Experience Requirements:

- Has at least three (3) years of previous experience.
- Minimum education level is a bachelor's degree or one-year additional related experience beyond the minimum three (3) years' experience.
- A native speaker of the source language.
- Considered high functioning in the source language as determined by one or more of the following: has an approved T&I degree/certificate, currently accredited or certified by a member association of the Fédération Internationale des Traducteurs, or shows reading and writing proficiency as determined by the American Council on the Teaching of Foreign Language (ACTFL).



FOREIGN LANGUAGE INTERPRETERS

Simultaneous Interpretation

In simultaneous interpretation, the interpreter renders the message in the target-language simultaneously while the message is being delivered. As this kind of interpretation is very demanding, a single interpreter can usually handle simultaneous interpretation duties for up to 20 minutes. Any assignment exceeding this time limit would require two interpreters, so that they can alternate and alleviate the workload. Simultaneous interpretation requires the use of special equipment, such as soundproof booths and interpreter consoles, along with wireless headphones and microphones. This type of interpretation is typically requested for large conventions, symposiums, and trade shows and is performed on or near a stage.

Education/Experience Requirements:

- Has at least three (3) years of previous experience.
- Minimum education level is a bachelor's degree or one-year additional related experience beyond the minimum three (3) years' experience.
- A native speaker of the source language.
- Considered high functioning in the source language as determined by one or more of the following: has an approved T&I degree/certificate, currently accredited or certified by a member association of the Fédération Internationale des Traducteurs, or shows reading and writing proficiency as determined by the American Council on the Teaching of Foreign Language (ACTFL).

FOREIGN LANGUAGE INTERPRETERS

Phone Interpretation

The client provides information they need relayed to the source-language speaker, and the interpreter translates this information over the phone in the target language. This can include medical, legal, business, and commercial information.

Education/Experience Requirements:

- Has at least three (3) years of previous experience.
- Minimum education level is a bachelor's degree or one-year additional related experience beyond the minimum three (3) years' experience.
- A native speaker of the source language.
- Considered high functioning in the source language as determined by one or more of the following: has an approved T&I degree/certificate, currently accredited or certified by a member association of the Fédération Internationale des Traducteurs, or shows reading and writing proficiency as determined by the American Council on the Teaching of Foreign Language (ACTFL).



SET UP AND SUPPORT TECHNICIAN

The on-site technician is responsible for set up and management of interpretation support equipment.

Education/Experience Requirements:

- Has at least three (3) years of previous experience.
- Minimum education level is a bachelor's degree or additional related experience beyond the minimum three (3) years' experience.
- Understands how to use the provided equipment.

AMERICAN SIGN LANGUAGE INTERPRETERS

Certified, Consecutive Interpretation

The interpreter will render the speaker's meaning into the sign language used by the Deaf or Hard of Hearing individual. Once the message has been conveyed to the Deaf or Hard of Hearing individual, through sign, the interpreter will render the meaning expressed into the oral language for the hearing party.

Education/Experience Requirements:

- Has at least three (3) years of previous experience.
- Minimum education level is a bachelor's degree or one-year additional related experience beyond the minimum three (3) years' experience.
- Certified in American Sign Language by an accredited agency.
- Able to communicate well in written and verbal English as determined the American Sign Language Proficiency Assessment, which is based on the following linguistic areas: pronunciation, grammatical accuracy, vocabulary, fluency, and comprehension.

AMERICAN SIGN LANGUAGE INTERPRETERS

Non-Certified, Consecutive Interpretation

The interpreter will render the speaker's meaning into the sign language used by the Deaf or Hard of Hearing individual. Once the message has been conveyed to the Deaf or Hard of Hearing individual, through sign, the interpreter will render the meaning expressed into the oral language for the hearing party.

Education/Experience Requirements:

- Has at least three (3) years of previous experience.
- Minimum education level is a bachelor's degree or one-year additional related experience beyond the minimum three (3) years' experience.
- Able to communicate well in written and verbal English as determined by the American Sign Language Proficiency Assessment, which is based on the following linguistic areas: pronunciation, grammatical accuracy, vocabulary, fluency, and comprehension.



AMERICAN SIGN LANGUAGE INTERPRETERS

Certified, Simultaneous Interpretation

In simultaneous interpretation, the interpreter renders the message simultaneously while the message is being delivered. As this kind of interpretation is very demanding, a single interpreter can usually handle simultaneous interpretation duties for up to 20 minutes. Any assignment exceeding this time limit would require two interpreters, so that they can alternate and alleviate the workload. This type of ASL interpretation is typically requested for large conventions, symposiums, and trade shows and is performed on or near a stage.

Education/Experience Requirements:

- Has at least three (3) years of previous experience.
- Minimum education level is a bachelor's degree or one-year additional related experience beyond the minimum three (3) years' experience.
- Certified in American Sign Language by an accredited agency.
- Able to communicate well in written and verbal English as determined by the American Sign Language Proficiency Assessment, which is based on the following linguistic areas: pronunciation, grammatical accuracy, vocabulary, fluency, and comprehension.

AMERICAN SIGN LANGUAGE INTERPRETERS

Non-Certified, Simultaneous Interpretation

In simultaneous interpretation, the interpreter renders the message simultaneously while the message is being delivered. As this kind of interpretation is very demanding, a single interpreter can usually handle simultaneous interpretation duties for up to 20 minutes. Any assignment exceeding this time limit would require two interpreters, so that they can alternate and alleviate the workload. This type of ASL interpretation is typically requested for large conventions, symposiums, and trade shows and is performed on or near a stage.

Education/Experience Requirements:

- Has at least three (3) years of previous experience.
- Minimum education level is a bachelor's degree or one-year additional related experience beyond the minimum three (3) years' experience.

Able to communicate well in written and verbal English as determined by the American Sign Language Proficiency Assessment, which is based on the following linguistic areas: pronunciation, grammatical accuracy, vocabulary, fluency, and comprehension.

LANGUAGE TRAINING INSTRUCTOR

English as a Second Language (ESL)

ESL instructors help students develop their speaking, writing, reading, and understanding of the English language. LTC selects instructors who are considered experts in their field, as well as specialists in the culture they teach. All instructors have extensive experience and strong educational backgrounds, along with affiliation with professional organizations, such as TESOL. Each instructor receives LTC training specific to the client request. This training includes the LTC teaching methodology of using authentic materials as it relates to the student's specific needs, level of experience, and background, as well as the use of teaching materials and curriculum and anticipated outcome.



Job Description:

- Perform student(s) needs analysis and create a customized training course based on the client's specific needs and goal.
- Use materials such as syllabi, textbooks, workbooks, dictionaries, and audio resources, in addition to integrating authentic material as it relates to the student's language needs.
- Each customized course is taught based on the LTC standards of tailored training, meaningful, authentic, and purposeful dialogue, and a communicative environment.
- Provide feedback after each course to help the student track their progress, as well as to show them what to practice between classes.

Education/Experience Requirements:

- Has at least three (3) years of previous experience.
- Minimum education level is a bachelor's degree or one-year additional related experience beyond the minimum three (3) years' experience.
- Degree in Linguistics, ESL, Education, Foreign Language, Communications, Speech Pathology, or related area.
- Strong speaking, writing, listening, and reading comprehension.

FOREIGN LANGUAGE TRAINING INSTRUCTOR

English as a Native Language (ENL)

ENL instructors are bilingual and help students develop their speaking, writing, reading, and understanding of a non-English language. LTC selects instructors who are considered experts in their field, as well as specialists in the culture they teach. All instructors have extensive experience and strong educational backgrounds. Each instructor receives LTC training specific to the client request. This training includes the LTC teaching methodology of using authentic materials as it relates to the student's specific needs, level of experience and background, as well as the use of teaching materials and curriculum and anticipated outcome.

Job Description:

- Perform student(s) needs analysis and create a customized training course based on the client's specific needs and goal.
- Use materials such as syllabi, textbooks, workbooks, dictionaries, and audio resources, in addition to integrating authentic material as it relates to the student's language needs.
- Each customized course is taught based on the LTC standards of tailored training, meaningful, authentic, and purposeful dialogue, and a communicative environment.
- Provide feedback after each course to help the student track their progress, as well as to show them what to practice between classes.



Education/Experience Requirements:

- Has at least three (3) years of previous experience.
- Minimum education level is a bachelor's degree or one-year additional related experience beyond the minimum three (3) years' experience. Degree in Education, Foreign Language, Communications, Speech Pathology, or related area.
- Strong speaking, writing, listening, and reading comprehension determined by the American Council on the Teaching of Foreign Languages (ACTFL) assessment.

FOREIGN LANGUAGE TRAINING

LTC offers individual, small group (2-3), and large group (4-10) customized classes with a focus on offering an authentic, meaningful, and purposeful training experience. LTC can accommodate children and adults from entry level to the more advanced student.

Training focuses can include pronunciation and accent reduction, technical writing, presentation skills, industry-specific vocabulary development, and culture and social-economic development. Foreign language training classes are customized on an hourly basis, based on the request of the client. Both in-person and online training is available.

ENGLISH AS A SECOND LANGUAGE (ESL) TRAINING

LTC offers individual, small group (2-3), and large group (4-10) customized classes with a focus on offering an authentic, meaningful, and purposeful training experience. LTC can accommodate adults from entry level to the more advanced student.

Training focuses can include speaking, listening, reading, and comprehension, writing, pronunciation and accent reduction, ESL technical writing, presentation skills, industry-specific vocabulary development, and culture and social-economic development. ESL training classes are customized on an hourly basis, based on the request of the client. Both in-person and online training is available.

AMERICAN SIGN LANGUAGE (ASL) TRAINING

LTC offers individual, small group (2-3), and large group (4-10) customized classes with a focus on offering an authentic, meaningful, and purposeful training experience. LTC offers students a basic, entry-level class that introduces the student(s) to the concepts of ASL to the more advanced ASL conversations. ASL training classes are customized on an hourly basis, based on the request of the client.

CROSS-CULTURAL TRAINING

LTC offers individual, small group (2-3), and large group (4-20) customized cross-cultural training (CCT) classes designed to address the complex needs of government employees. These courses are taught by a native from the target culture or by an expert with extensive experience and understanding of that culture. The objectives of this class are to highlight similarities and differences between the target and home cultures, promote meaningful dialogue regarding cultural challenges in the workplace, discuss factors that may affect family, personal, and business relationships, and run interactive simulations that reflect realistic situations in the business setting.



Some CCT topics include cultural overview, speech, and behavior difference, sense of space and time, cultural awareness, hierarchy of power, and communication barriers. CCT training classes are customized on an hourly basis, based on the request of the client.

REPATRIATION TRAINING

LTC offers training to help businesses and employees prepare for the return home by addressing the challenges and concerns surrounding the repatriation experience. Workplace, personal life, and reverse culture shock are among the topics addressed. A preliminary questionnaire is administered to all members of the repatriating family to assess levels of readiness and uncover any potential areas of concern. Prior to repatriation, consultants work with family members to set goals and discuss expectations.

Some repatriation objectives include addressing levels of readiness and any areas of concern before repatriation, setting realistic goals and expectations for re-entry to the home country, and raising awareness of reverse culture shock and its stages. Repatriation training is scheduled in eight-hour increments, based on the customized needs of the client.

