

GENERAL SERVICES ADMINISTRATION

Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is:
www.GSAAdvantage.gov.

See the Ordering Procedures under Customer Information for ordering.

Schedule: 75 – Office Products/Supplies
Contract #: GS-14F-0049M

Cage #: 3F5E2
Federal ID #: 36-4237318
SIC #: 5943
Duns #: 03-806-2712

Document Imaging Dimensions, Inc.
205 Beaver St.
Yorkville, IL 60560
Phone: 1-877-934-3462
Fax: 1-630-553-3877
E-mail: fedsales@did-inc.com
Web: www.did-inc.com

Contract Period – August 28, 2002 – August 27, 2007
Option 1 Period – August 28, 2007 – August 27, 2012
Option 2 Period – August 28, 2012 – August 26, 2017

For more information on ordering from Federal Supply Schedules visit <http://fss.gsa.gov>

Document Imaging Dimensions, Inc. is a small business.

See the following Customer Information for more details.

CUSTOMER INFORMATION

- 1a. **Special Item Numbers (SIN)** - [75-200 Office Products \(Full Catalog Of Office Supplies\)](#)
- [75-210 Office Services \(Nationwide Laser Printer Service\)](#)
- 1b. **Pricing** – [For Office Supplies Reference catalog.](#)
(Entire Catalog/Latest prices available on GSAAdvantage.gov)
- 1c. **Hourly Rates** - [All Printer Service calls incur a minimum one hour charge and a \\$30 travel fee.](#)
[Service time exceeding one hour will be billed in tenth of an hour increments.](#)
 - [Monochrome/ Black and White Laser Printer Service - \\$95.00 per hour](#)
 - [Color Laser Printer Service - \\$125.00 per hour](#)
 - [Impact/Line Printer Service - \\$150.00 per hour](#)(See 17-23 below for terms and conditions)
2. **Maximum Order** - \$150,000.00
3. **Minimum Order** - \$50.00
4. **Geographic Coverage** – Continental US, APO/FPO locations.
5. **Point of Production** – Distribution centers across the U.S. including CA, IL, MO, PA and TX.
6. **Statement of Net Price** – All prices have been discounted from commercial pricing. All current pricing posted on GSAAdvantage.gov and at DOD Email.
7. **Quantity Discounts** – None.
8. **Prompt Payment Terms** – None.
- 9a. **Government Purchase Cards** – Accepted for all purchases at or below the micro-purchase threshold.
- 9b. **Government Purchase Cards** – Accepted for all purchases at or above the micro-purchase threshold.
10. **Foreign Items** – Only TAA compliant items sold. Current Country of Origin is available upon request.

- 11a. **Time of Delivery** –
- a. **Standard Office Supplies:** Any orders received by close of business day will be shipped to arrive the next business day. However, this is not a guarantee. Occasional backorders and minimal delays can occur. Please see 11c below.
 - b. **Bulk and Truck Load Orders:** Will be shipped 7-15 business days after receipt of orders.
 - c. **Furniture/Business Machines/Bulk Paper:** Shipped based on manufacturer's lead time and product availability. Call for special paper pricing by pallet and truck load.
 - d. **Printer service calls will be performed next day, pending any parts and security approval.**
- 11b. **Expedited Delivery** - If schedule customer wants guaranteed overnight delivery or other shipping options, they may call 877-934-3462 for rates.
- 11c. **Overnight and 2-day delivery** - If schedule customer wants guaranteed overnight delivery or other shipping options, they may call 877-934-3462 for rates.
- 11d. **Urgent Requirements** – Please call 877-934-3462 for delivery options and rates.
12. **FOB Point** – Destination, 48 contiguous states, D.C. and APO/FPO points.
- 13a. **Ordering address** – Online: GSAAdvantage and the DOD Email.
See more info under Ordering Procedures below.
- 13b. **Ordering procedures** - You can place an order in the following ways:
- a. DID Online Store at www.did-inc.com or www.fssibpa.com
 - b. GSA Advantage!: www.GSAAdvantage.gov (or AFAdvantage for Air Force)– Type in our contract# gs14f0049m in the search and then search our product codes.
 - c. DOD Email:
 - i. Go to <https://dod.emall.dla.mil> ,login, and drill down to our name under Suppliers OR
 - ii. For FSSI- Login and choose the FSSI BPA corridor from top left drop down box
 - iii. Scroll to bottom left and click on Document Imaging Dimensions OR
 - iv. Drill down to our name under Suppliers.
 - v. Search for product you need using MFG #s from our catalog.
 - d. Fax: 1-630-553-3877
 - e. Customer Service: 1-877-934-3462 (Available 8-5 CST Mon-Fri)
 - f. Address: Document Imaging Dimensions, Inc., 205 Beaver St., Yorkville, IL 60560
14. **Payment Address** – Document Imaging Dimensions, Inc., 205 Beaver St., Yorkville, IL 60560.
15. **Warranty** – All products carried by DID, Inc are subject to warranties covered by the manufacturer.
16. **Export packing charges** – Not applicable.
17. **Terms and conditions of Government purchase card** - All accepted. Due on receipt.
18. **Terms and conditions of rental, maintenance and repair** –
Nationwide Laser Printer Service and Maintenance is offered for HP, Lexmark and Xerox laser printers and Printronix impact line printers. Please inquire about other Brands/Makes/Models at 1-877-934-3462.
- a. **Customer will be contacted within 4 business hours of placing a service call to clarify and diagnose the printer problem over the phone. Repairs are resolved over the phone whenever possible.**
 - b. **If problem is not resolved over the phone, applicable parts will be shipped to customer location to arrive the next day pending approval by customer.**
 - c. **A service technician will provide service on-site the next day pending approval and arrival of parts. Service provided Mon-Fri between 8-5 in respective time zone.**
19. **Terms and conditions of installation** –
Printer installation services will be billed at the applicable hourly rate depending on the type of printer (see rates above). There is a one hour minimum charge plus flat travel fee of \$30.
20. **Terms and conditions of repair parts** –
All prices for parts needed must be pre-approved by the customer. All parts are shipped to arrive next day. A \$10.00 flat shipping fee will be charged to the customer for parts shipped.
- 20a. **Terms and conditions for other services** – Not applicable.
21. **List of service and distribution points** – Not applicable.
22. **List of participating dealers** – Not applicable.
23. **Preventive maintenance** –
Preventive maintenance services will be billed at the applicable hourly rate depending on the type of printer (see rates above). There is a one hour minimum charge plus flat travel fee of \$30.
- 24a. **Environmental Attributes** – Applicable products are annotated in catalog.
- 24b. **Section 508** - Compliance information is available at www.fssibpa.com/privacy-policy.html
25. **DUNS #** - 03-806-2712.
26. **Central Contractor Registration (CCR) Data Base** – We are registered.