



**GSA Contract #** GS-21F-0028T

**Phone:** 888-SBR-4GOV (727-4468)

**FSC Group 51 V** – Hardware Superstore

**Fax:** 803-578-6546

**CCR Registered:** Duns#: 10776490

**Email:** [SBR4GOV@sunbeltrentals.com](mailto:SBR4GOV@sunbeltrentals.com)

**CCR Registered:** Cage Code: 1LCW3

**Website:** [www.sunbeltrentals.com/gsa](http://www.sunbeltrentals.com/gsa)

**SIN's:** 105-001 Walk-In/Walk-Out & 515-002 Daily Short Term Rental

### Sunbelt Rentals – Equipment. Service. Guaranteed

Established in 1983 and headquartered in the Charlotte, North Carolina Metro area, Sunbelt Rentals has evolved from a small, local operation to a giant in the rental industry. Today, Sunbelt Rentals is the second largest equipment rental company in the United States with over 450 locations in 35 states and the District of Columbia.

With more than \$2 billion in fleet, Sunbelt Rentals has the broadest equipment selection in the industry. For example, our General Tool & Equipment locations provide inventories that average over 800 different product types. In addition, we offer our customers superior service and expertise through Sunbelt's specialty divisions, including:

- General Tool & Equipment
- Aerial Specialists
- Convention Services
- Industrial Resource Group
- Pile Driving Equipment
- Generators/Power Distribution
- Pump Services
- Scaffold Services
- Traffic Safety
- Trench Safety
- Special Event Services
- Compressed Air Solutions
- Temperature Control Equipment
- Remediation & Restoration
- Facilities Maintenance

This broad fleet mix is constantly changing and expanding, in part to meet our customers' shifting needs, but also to enable us to continually maintain the most current and up-to-date equipment. Our dedication to refreshing our inventory allows us to provide safe, efficient rental solutions for a diversified customer base. Whether a residential, commercial, specialty trade, or industrial contractor, you will find Sunbelt Rentals has the equipment you need, when you need it.

Our focus on our customers extends beyond a reliable fleet offering to additional services designed to exceed customer expectations. Sunbelt is the only equipment rental company to offer a comprehensive guarantee. The “No Sweat” Guarantee ensures an excellent rental experience by guaranteeing:

- Satisfaction
- Delivery
- Service
- Availability
- After-hours Response

For more information, check out the guarantee on-line at [www.sunbeltrentals.com/guarantee](http://www.sunbeltrentals.com/guarantee).

### **Sunbelt Rentals Government Team**

Sunbelt is committed to offering our federal government customers the best service possible. In order to ensure this high level of service we have established a team that is dedicated exclusively to your needs.

The **Sunbelt Government Team** can be reached at **1-888-SBR-4GOV**, and will coordinate or assist with any of the following on behalf of the customer:

- Identify and suggest appropriate equipment to perform the job at hand
- Quote rental rates, delivery charges and related fees as required
- Source all equipment needed throughout the Sunbelt network
- Confirm and coordinate all orders with Customer and Sunbelt network to insure timely delivery
- Respond to service calls, emergency needs, or any other Customer needs while the equipment is on contract 24 hours a day 7 days a week.
- Coordinate Customer release of equipment and insure timely pick-up of the equipment
- Finalize and review invoicing to the Customer
- Follow-up on any information concerning Customer’s transaction from start to finish.
- Access to our Customer Extranet portal system.

### **Customer Extranet**

Our Current extranet portal system allows certain Sunbelt customers to view a number of reports and account information.

#### **Current reports include:**

- Rental History by Type
- Equipment on Rent
- Open Rental Contracts
- Completed Rental Transactions
- Account Summary
- Payment History
- Invoices & Invoice Aging



Our future extranet portal system will expand on current functionality and also offer numerous new benefits, such as:

- Online Reservations
- Online Equipment Pick Ups
- Online Bill Pay

Please contact a member of our [Sunbelt Government Team](#) below for a complete listing of rental and sales items on our GSA Schedule or visit our exclusive Federal Government website at [www.sunbeltrentals.com/gsa](http://www.sunbeltrentals.com/gsa).

#### **Sunbelt Government Team**

Travis Easton  
Government Services Manager  
Phone: 888-SBR-4GOV  
Fax: 803-578-6546  
Email: [SBR4GOV@sunbeltrentals.com](mailto:SBR4GOV@sunbeltrentals.com)

Steve Heyman  
Director Government Sales  
Phone: 704-201-8593  
Fax: 803-578-6545  
Email: [SHeyman@sunbeltrentals.com](mailto:SHeyman@sunbeltrentals.com)

Jimmy Wood  
Director Strategic Account Support  
Phone: 800-508-4760  
Fax: 803-578-6377  
Email: [JWood@sunbeltrentals.com](mailto:JWood@sunbeltrentals.com)