GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY AND SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address GSA Advantage! is: GSAAdvantage.gov.

Hardware Superstore
Contract Number GS-21F-0035T

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract Period – 8/22/2017 thru 8/21/2027

PREMIER & COMPANIES, INC.
525 WINDSOR DRIVE
SECAUCUS, NEW JERSEY 07094
Phone: 866-412-2GSA (2472) / Fax: 877-901-1141
UEI Number: CW8DULW78AZ4 / TINS: 13-375-0244 / Small Business
Email: government@premierandco.com
Website: http://www.premierandcompanies.com

INFORMATION FOR ORDERING ACTIVITIES:

1. Awarded Special Item Number(s): 332510C
   1b. Not Applicable
   1c. Not Applicable
2. Maximum Order: $750,000.00 USD
3. Minimum Order: $100.00 USD
5. Points of Production: VARIOUS
6. Prices herein are net: YES
7. Quantity Discounts: SEE ADDITIONAL TERMS AND CONDITIONS BELOW
8. Prompt Payment Terms: NET 30
9. Foreign Items: N/A
10. Delivery Time: 2 - 30 DAYS SHIPPED ARO CONUS – SEE ADDITIONAL DELIVERY OPTIONS BELOW AND POSTED DELIVERY TIMES ON GSA ADVANTAGE
11. FOB Points: 48 CONTIGUOUS STATES AND THE DISTRICT OF COLUMBIA ARE FOB-DESTINATION. ALASKA, HAWAII AND PUERTO RICO ARE FOB-DESTINATION INLAND CARRIER POINT OF EXPORTATION.
12. Ordering Address: 525 WINDSOR DRIVE, SECAUCUS, NEW JERSEY 07094-2708
13. Payment Address: 525 WINDSOR DRIVE, SECAUCUS, NEW JERSEY 07094-2708
14. Warranty Provisions: PRODUCTS WILL BE COVERED UNDER THE MANUFACTURER'S STANDARD WARRANTY. AFTER 30 DAYS CUSTOMER MUST CONTACT MANUFACTURER FOR ALL WARRANTY CONCERNS OR ISSUES. SEE RETURN POLICY INFORMATION BELOW FOR ADDITIONAL INFORMATION
15. Export Packaging Charges: N/A
16. Terms and Conditions of rental, maintenance, repair: N/A
17. Terms and Conditions of Installation: N/A
18. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: N/A
19. List of service and distribution points: N/A
20. List of participating dealers: N/A
21. Preventative Maintenance: N/A
22. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): SEE GSA ADVANTAGE FOR ENVIRONMENTAL ATTRIBUTES OR OFFICIAL GSA PRICE LIST.
23. Unique Entity Identifier (UEI) number: CW8DULW78AZ4
24. Contractor is Registered in the System for Award Management (SAM)
**Quantity Discounts:**

Additional 2% on Single Orders over $10,000.00

Quoted pricing, provided by a Premier and Companies Sales Associate, are not eligible for additional Quantity Discounts other than noted on Quote Documentation. Quantity discounts are provided, as noted, on Quote Documentation.

**Optional Delivery Services:**

Next Day Delivery – Call or Email for Rates
Desktop Delivery – Call or Email for Rates
Secure Desktop Delivery – Call or Email for Rates
Convenience Fee for Orders under Order Minimum of $100.00 - $7.95

**Return Policy:**

All returns require a Return Merchandise Authorization (RMA) Number. Products received without Return Authorization may be refused and/or unable to be validated for credit posting. Delivery date is considered the date of product being delivered and not the date of the product being opened.

**Damaged Products Received:**

We encourage customers to inspect all materials immediately upon delivery. Damage claims should be reported as quickly as possible. After 7 days of signed acceptance of product, damage claim will be submitted for review. Damaged claims should be accompanied with a detailed description of damages to goods. Photos are welcome when available. Honored damaged claims will be retrieved at no expense to customer. Damaged products will be replaced free of charge or full credit will be issued.

**Defective Products Received:**

Defective products can be returned to Premier up to 30 days after signed date of delivery. Valid reason and proof of defectiveness is required. After 30 days customer may be directed to contact manufacturer direct for further assistance.

**Wrong Item Ordered / Customer Error / No Longer Needs Item:**

Return requests will be honored up to 30 days after signed date of delivery. We are unable to honor return requests for Medical Supplies (First Aid Kits/Tylenol/Advil etc.) and/or perishable items at this time. A 10% Restocking Fee will be deducted from credit posting for incorrect products ordered. Customer will be responsible for return of product to our designated facility (return details will be provided on a case by case basis).

**Contractor Error:**

Return requests will be honored up to 30 days after signed date of delivery and will be fully refunded. Contractor will provide pickup / call tag information at no expense to customer.

All returned products must be in their original manufacturer packaging and unopened. Merchandise received opened and/or used may be returned to sender. We will be unable to post credit to customer account if products are open or used. Once merchandise is received and processed, credit will be issued. Finalization of credit can take approximately 5-7 business days after receipt of goods into our facility.
Shortage/Warehouse Picking Error:

Shortages and Warehouse picking errors should be reported within 5 days of signed acceptance and delivery. Shortage claim will be filed with shipping facility and merchandise will be processed for reshipment at no charge to customer.

Cancellation Policy:

Cancelation Requests should be made as quickly as possible. After 24 hours of order receipt, we reserve the right to deny cancelation request.

Adjustment of Delivery Address or Refusal of Deliveries:

Orders requiring delivery address correction, after merchandise has shipped, will be assessed a 15% Re-Consignment Fee. Orders refused upon delivery, due to customer error or receiving error, will be assessed a 15% Refusal Fee. Customer will be responsible for 15% Re-Delivery Fee if reshipment is requested.

Orders refused at delivery, due to damage, must be noted with Delivery Company and will be redelivered at no expense to customer.

Orders unable to be delivered, due to Facility Closures or Incorrect Address provided by customer will be assessed a 10% Restocking Fee. Customer will be responsible for 15% Re-Delivery Fee if reshipment is required.

Address Correction Fees:

If any shipment has an incorrect or incomplete address, Premier will make reasonable efforts to secure the correct or complete address and will make available to the shipper the correct address. Premier may also correct or complete an address based on information obtained from the shipper or consignee. An Address Correction charge will be assessed to the shipper for an address correction or completion. An address validated by Premier may be incorrect or incomplete for purposes of completing delivery and may be corrected by Premier. Address Correction Fees will be assessed at a flat rate of $10.00 per package.

Residential Delivery Fees:

Residential deliveries will incur a flat rate $3.50 Residential Delivery Fee per package.

Point of Export Deliveries:

Orders utilizing a GSA export depot delivery location (New Cumberland Pennsylvania, Tracy California, Etc....) are considered accepted at the Point of Export on the date signed for delivery. Damage claims must be annotated at the delivery location and Premier will NOT be responsible for damage claims incurred by the Government moving the items to an overseas or stateside location.

All other Terms and Conditions for Point of Export deliveries will abide by the outlined Terms and Conditions contained within Premiers’ Terms and Conditions attached here within.

Returns for any reason on Point of Export Deliveries will be the customers’ responsibility to return back to our designated warehouse upon receipt of a Return Authorization Number (RMA).

Special Delivery Services:

GroundServiceDeliveries
Special Delivery Services must be coordinated with Premier prior to order placement. Orders placed with Premier are Dock to Dock deliveries. Orders that are eligible to be shipped via Ground Service (UPS, Fedex, or US Mail) will be delivered to the floor or suite number annotated on order.

Orders that exceed the limits for Ground shipments will ship via LTL or Common Carriers. UPS/Fedex/US Mail has established specific weight and size limits for the packages that you send with all UPS/Fedex/US Mail services.

Shipments larger than the limits listed below will require the use of our Common or LTL Carriers.

- Packages can be up to 65 lbs.
- Packages can be up to 165 inches in length and girth combined.
- Packages can be up to 108 inches in length.

Orders outside these size or weight restrictions will ship via Common or LTL Carriers and are Dock to Dock deliveries only. If additional services are required on these orders please contract Premier and Companies, Inc. prior to order placement. Any additional charge incurred due to Common or LTL carriers without prior notification to Premier will be customers’ responsibility.

Examples of Delivery Services that will require additional delivery costs:

- Lift Gate Required
- Offloading of Merchandise onto Loading Dock
- Inside Delivery to Floor or Suite for LTL / Common Carrier orders
- White Glove Inside Delivery
- Stairs or Obstacles preventing normal delivery
- Change of delivery location at point of delivery
- Excessive wait times due to security or clearance checks
- Re-consignment of merchandise
- Special Truck Size other than Standard LTL Trailers
- Deliveries requiring merchandise to be palletized
- Driver required to have a forklift and/or Pallet Jack on board for offloading purposes
- APO/FPO Delivery required
- International or OCONUS Deliveries
- Overnight / 2nd Day / Expedited Delivery Services

For all non-standard deliveries it is suggested that you contact Premier and Companies to ensure deliveries meet the requirements for Free Freight and that our trained and professional staff can assist you with unique or special delivery instructions. A quote can be provided for special delivery requirements.

If Premier is not contacted before the placement of order it will be the customers’ responsibility to cover all verifiable shipping costs incurred by Premier due to delivery issues caused by customers’ delivery locations.

Empty Toner Return Policy:

For all Toner purchased from Premier & Companies, Inc. we will provide you a customer and Return Authorization Number and Prepaid FedEx Label for the return of the depleted toner cartridges. Proof of original purchase is required, and empty toner cartridges must be received back within 120 days of original purchase date.
Depleted toner cartridges must be sent back in the original manufacturer boxing and the prepaid label and Return Authorization Number clearly visible. It is the customers’ responsibility to provide the sealed, labeled, and prepared return to an authorized FedEx representative or location.

All returns received without prior Return Authorization Number and Prepaid FedEx Label will be refused at warehouse facility. Toner Return Policy only applies to Certified Original Manufacturer Toners (OEM) and is not applicable for Ink Jet, Plotter, or Specialty Ink Cartridges.

To find out if your purchase is eligible for our Empty Toner Return Policy please contact government@premierandco.com and provide your original Invoice Number and Customer PO Number and we will provide you an Empty Toner Return form to fill out and send back to us. Upon approval you will be provided directions on how to proceed with your return.