Hardware, Inc.

1500 Franklin Ave.
Gretna, LA 70053
Ph. 504.944.4610
Toll Free 877.944.4610
Fax 504.944.4604
Email: mro@hardwareincnola.com
www.hardwareincnola.com

SBA Certified Small Business
Women Owned Small Business (WBENC)
SBA Certified Women Owned Small Business (WOSB)

Cage Code: 1H0V4
Contract Administrator: Cecilia Sogin
Government Sales POC: Kent Blackwell

GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY MAS CATALOG/PRICELIST

MAS 51V, PART V, HARDWARE SUPERSTORE
CONTRACT NUMBER: GS-21F-0104W
MRFS BPA: 47QSHA19A000E
CONTRACT PERIOD: MARCH 1, 2020-FEBRUARY 29, 2025
INFORMATION FOR ORDERING

1a. TABLE OF AWARD SPECIAL ITEM NUMBER (SIN):
   332510 Hardware Store, Home Improvement Center, or MRO - Store Front
   332510C Hardware Store, Home Improvement Center, or MRO – Catalog
   332510S Hardware Store, Home Improvement Center, or MRO – Services

OLM Order-Level Materials

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN: 105-002 JHWHK-050 .09ea

2a. MAXIMUM ORDER: $750,000.
2b. MINIMUM ORDER: $100.

3. GEOGRAPHIC COVERAGE: 48 CONTIGUOUS STATES AND

4. POINTS OF PRODUCTION: VARIOUS
5. BASIC DISCOUNT: 2%-30%
6. QUANTITY DISCOUNT (S): NONE
7. PROMPT PAYMENT TERMS: NONE
8. GOVERNMENT PURCHASE CARD ACCEPTED: YES
9. FOREIGN ITEMS: NONE

10. TIME OF DELIVERY AFTER RECEIPT OF ORDER (ARO): 7-30 DAYS NORMAL: SIN 332510
   a. EMERGENCY: 1-3 DAYS
   b. EXPEDITED: 1-3 DAYS
   c. OVERNIGHT AND 2ND DAY DELIVERY: IF REQUESTED AT THE TIME OF ORDER.
   d. URGENT REQUIREMENT: CLAUSE I-FSS-140-B OF THE CONTRACT APPLIES. CONSULT WITH CONTRACTOR AT THE TIME OF ORDER FOR THE AFFECT OF FASTER DELIVERY.

12. FOB POINT: DESTINATION
13. ORDERING ADDRESS: HARDWARE, INC. 1500 FRANKLIN AVE.
    GRETNA, LA 70053
14. PAYMENT ADDRESS: HARDWARE, INC. 1500 FRANKLIN AVE.
    GRETNA, LA 70053
15. WARRANTY PROVISION: STANDARD COMMERCIAL WARRANTY
16. EXPORT PACKING CHARGES: N/A
17. TERMS AND CONDITIONS OF GCCC ACCEPTANCE: NONE
18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR: N/A
19. TERMS AND CONDITIONS OF INSTALLATION: N/A
20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE-LISTS AND ANY DISCOUNTS FROM LIST PRICES: N/A
20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES: N/A 21. LIST OF SERVICES AND DISTRIBUTION POINTS: N/A
22. LIST OF PARTICIPATING DEALERS: N/A
23. PREVENTIVE MAINTENANCE: N/A
24. ENVIRONMENTAL ATTRIBUTES: N/A
25. DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER: 361400849
26. HARDWARE INC. IS REGISTERED WITH SYSTEM FOR AWARD MANAGEMENT (SAM) CAGE CODE 1H0V4.

CALL TOLL FREE 1-877-944-4610 or
E-MAIL: mro@hardwareincnola.com
RETURN MERCHANDISE AUTHORIZATION POLICY

Return requests must be approved, processed, and returned to our distribution center within 30 days of the original invoice date. Please contact the Customer Service Department for prior authorization before returning any merchandise, at 1-877-944-4610 or email mro@hardwareincnola.com

There will be a 20% restocking fee. For returns over 30 days, every effort will be made to accommodate the return. All approved returns must be in original packaging and re-sellable condition as determined by Hardware Incorporated customer service or the returned merchandise will be returned to the customer and denied a credit.

If the return was due to our shipping error we will pay for the return freight, otherwise freight is the customer’s responsibility.

Credit can take up to 10 to 15 days after merchandise is returned, and will then be applied to the customer’s account. This insures adequate time for the merchandise to be received back to the warehouse and returned back to stock. If an item is returned back to the warehouse in unusable condition, return credit will not be issued. Hardware Incorporated will make every effort to accommodate Government returns outside of this return policy but cannot guarantee credit will be issued. Please note that this Return Policy is in effect from the date the customer signed for the merchandise, not the date the package is opened. Packages should be inspected immediately upon receipt of merchandise.